

Dear LTISD Parents and Guardians,

In our continuing efforts to provide safe transportation for your child, we have updated our SMART tag procedures. Please refer to the details below.

What is SMART tag: For those new to our system, Lake Travis ISD implemented the program in 2016. Each of our school buses is equipped with a tablet that reads a student ID badge when students load and unload the bus. This system ensures that all students are accounted for and is an essential part of our transportation services. All students registered for transportation services will receive a plastic SMART tag ID badge that is required each time your child enters and exits the bus.

What information is stored on the SMART tag ID badge? No student information is stored on the ID badges.

What if my child loses his/her SMART tag ID badge? Your child will have three days to obtain a new badge. On the first, second and third days, our drivers will manually enter your child's name into the system to ensure his/her safety and compliance with our program. You will receive a warning via email each day that your child did not have his/her SMART tag ID badge. **If your child does not have a badge on the fourth day, riding privileges will be suspended until a new ID badge is obtained.**

How do I obtain a replacement badge? To purchase a replacement SMART tag ID badge, parents should contact their child's respective campus front office. A replacement badge and protective sleeve cost \$10.00.

We ask that you help ensure your child has their badge every day. Your child may find it helpful to designate a place at home where the badge is routinely placed. In addition to safety concerns, when students enter and exit the bus without a badge, it takes our drivers extra time to manually enter the student's information, which can cause our routes to run late.

Thank you for helping us provide you and your child with safe and efficient transportation services.

Sincerely,

Paula Miller
Director of Transportation