

CHAUTAUQUA COUNTY CRISIS RESPONSE - COVID 19

Updated 3.25.2020

The COVID-19 Pandemic has many of us wondering what am I going to do? Where can I get the help I need? This resource sheet is here to help answer your questions and connect you with local resources that have been adjusted from the normal operations across Chautauqua County. For more information you can visit the United Way of Southern Chautauqua County's website at www.uwayscc.org. This site is full of local resources and volunteer opportunities to help during this challenging time. At the United Way we know that it will take ALL OF US working together as a community to get through this pandemic, because United We Fight, United We Win!

For any questions, please contact the NYS DOH COVID-19 hotline: 1-888-364-3065

FOOD / BASIC NEEDS

Bread of Life food pantry

1006 W. 3rd St. Jamestown

716-483-3687

Tuesday 2:30-5:30

Friday 11a -2p

info@healingwordministriescog.com

Catholic Charities

42 Dunham Ave. Jamestown

716-484-9188

Chautauqua County Rural Ministries

716-366-1787

crcm@netsync.net

319 Washington Ave, Dunkirk

- Friendly Kitchen

Breakfast: 8:30a - 9:15a

Mon - Fri Lunch & Dinner box

pickups: 11a-12:30p

Sat - Sun Meal Boxes

11a - 12p

- Emergency Food Pantry

Mon-Fri 8am-3:45p

Christ First United Methodist

663 Lakeview Ave. Jamestown

716-664-5803

Mon & Wed 9:30a-12p

Call before going 716-664-5803

Need photo ID for everyone in

house. No income requirements

Park United Methodist Church

49 Sinclair St. Sinclairville

716-962-2265

Tues 8a-noon

Park United Methodist Church

25 Maple Dr, Cassadaga

Thursday 8a-12noon

Income based

Salvation Army 716-664-4108

83 S Main St, Jamestown

Food Pantry Mon-Fri

9:30a - 11:30a and 1p- 3:30p

Food Express will be 3/25-3/27;

10a-12p and 1p-3:30p

www.facebook.com/TheSalvationArmyJamestown/

Dunkirk conducting home

deliveries Mon-Fri 9a-12p

Call to schedule 716-366-3701

St Susan's Kitchen 716-664-2253

Daily bagged lunches can be picked up in the foyer.

Monday - Friday 11a- 3:45p

Saturday & Sunday 12p-2p

31 Water St. Jamestown

Westfield Food Pantry

Meal pick-up at side door

To sign up call 716-326-3243 or

email westmeth@fairpoint.net

Mon - Fri 11:30a - 12:30p

Wed 4:30p - 5:30p

WIC: 716-484-6001 or 218-1484

42 Dunham Ave, Jamestown

Office open for new intakes only.

SCHOOL LUNCHES:

Jamestown Public Schools

Pickup Monday -Friday

11a - 1p

at Washington, Jefferson, Persell and JHS.

Other Communities, please see your school web page as lunch programs vary by district.

CLOTHING/HOUSEHOLD

Community Helping Hands For

emergency household & clothing needs. This includes bedding, dishware, etc. No furniture.

Meeting individual emergency

needs 716-487-1488 or email

office.chh@gmail.com

LOVE Inc. Limited entry to facility

to maintain social distancing.

Signs on the door to explain

current schedule.

Call Susan Justham 716-338-9705

MENTAL HEALTH

**Chautauqua County CRISIS

Hotline**

24/7 | 716-834-3131

**NYS COVID-19 Emotional

Support Hotline**

1-844-863-9314

Chautauqua County Department of

Mental Hygiene: Mental Health &

Chemical Dependency Outpatient

Services

Monday through Friday

8:30a to 4:30p

200 E. Third St., 5th Floor

Jamestown 716-661-8330

319 Central Avenue, 2nd Floor

Dunkirk 716-363-3550

Evergreen: Opioid, NARCAM,

needle exchange & health

screenings have moved

UNITED WE FIGHT. UNITED WE WIN. LIVE UNITED.



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temporarily from MHA to 320
Prather St. Suite 100
716-664-7885
10a- 4p, Mon- Fri
www.evergreenhs.org/covid-19

**Family Service of Chautauqua
Region** Tele-counseling services
Call main office 716- 488-1971

Mental Health Association
(716) 661-9044 or visit
www.mhachautauqua.org
They are offering 3 online groups
daily at 10am, 2pm and 7pm.
Free peer services available via
phone or video chat.

The Resource Center
Tele-counseling &
tele-psychiatry available
Jamestown 716-661-1447
Dunkirk 716-366-7660

HOUSING

Chautauqua Opportunities
Jamestown 716-661-9430
Dunkirk 716-366-8176

**Dept. of Health and Human
Services.** All issues related to
homelessness should **first** be
directed to DHHS at 716-661-8200

UCAN City Mission (For men only)
Call Jeff Rotunda at 716-488-7480

SENIORS/DISABLED

**** All agencies recommend
seniors start with
NY Connects 716-753-4582**

**Community Connections at
Findley Lake 716-769-2473**

Office of Aging 716-753-4471

Southwestern Independent Living

Center 716-661-3010

Meals On Wheels: Call NY
Connects 716-753-4582

CHILDCARE

****Child Care Council
Hotline**
1-800-424-4532
childcare@chautopp.org**

A Children's Place 716-487-2238

Chautauqua Lake Childcare Center
716-753-5851

JPS Fletcher and Ring Schools
childcare@jpsny.org

YMCA 716-664-2802

YWCA 716-488-2237 x 250

VETERANS

**Chautauqua County Veterans
Services** online/phone support
Jamestown 716-661-8255
Dunkirk 716-268-6030

Dwyer Veteran's Peer to Peer
Call for needs and online/phone
support: 716-969-5542

NYS GOVERNMENT PROGRAMS

**Access Services through the
Department of Health and Human
Services (DHHS) at**
716-661-8200
<https://chqgov.com/>

The services being provided are as
follows:

**Temporary Assistance, SNAP, All
Public Assistance eligibility,
recertification, & emergency**

interviews can be done by phone.
Domestic Violence & Drug/Alcohol
Screenings will be done by phone.
These interviews can be
conducted without face-to-face
contact through April 11, 2020 &
recertification interviews can be
conducted by phone through May
15, 2020. All applications &
required documents can be mailed,
e-mailed, faxed, scanned, or
dropped off. SNAP benefits can
be applied for on-line at
mybenefits.gov.

**Temporary Housing Assistance
(Homeless) and Non-PA
Emergency Assistance**
applications & documentation can
be mailed, e-mailed, faxed,
scanned, or dropped off.

HEAP – All requirements for face-
to-face interviews for any HEAP
component is temporarily
suspended. Applications & any
supporting documents can be
mailed, e-mailed, faxed, scanned,
or dropped off.

Children Protective Services
Statewide Central Register
1-800-342-3720

Fair Hearings – Please contact the
office of Administrative Hearing at
1-800-342-3334 for rescheduling.

Child Support – Can be emailed to
cccseu@co.chautauqua.ny.us
Faxed 716-753-4602, or
Call 716-753-4555

Child Support Court appearances
are administratively adjourned until
April 30, 2020. Adjourn dates will
be sent out by mail to
respondents.

Adult Protective Services/CASA
For non-emergencies please call
716-753-4447; mail can be sent to
7 N. Erie Street Mayville, NY 14757

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Applications, both certification (initial) and recertification for assistance should be mailed to Chautauqua County Department of Social Services
110 E. 4th Street,
Jamestown, NY 14701 or
319 Central Avenue,
Dunkirk, New York 14048 or
dropped in the drop boxes

Charter 1-844-488-8395
Comcast 1-855-846-8376

DFT FREE Internet:
<https://www.dftcommunications.com/current-promotions/#COVID19>

Safelink Wireless
Income must be at or below 125% of Federal Poverty level
1-800-723-3546

NY UNEMPLOYMENT

File online at www.labor.NY.gov.
You can also file by phone, but it is extremely busy and difficult to get through: 1-888-209-8124
*Spanish language available

Chautauqua Works
Central Intake
716-661-9553
www.chautauquaworks.com

HEALTH INSURANCE

Special enrollment period for health insurance through the NYS of Health Marketplace is happening **NOW** for individuals to ease Coronavirus fears! For help enrolling, renewing, or changing your coverage, call Healthy Community Alliance
716-532-1010 to work with a local Navigator.

****NYS Dept of Health
HOTLINE**
1-888-364-3065**

TECHNOLOGY

AT&T, Charter, Comcast & Verizon
Unlimited Data plans to customers until May 13th – no extra charge

Charter and Comcast Communications will offer free* Spectrum Wi-Fi for 60 days
*specific circumstances apply

SMALL BUSINESS HELP

Chautauqua County Chamber of Commerce
www.chautauquachamber.org

County of Chautauqua Industrial Development Agency
www.ccida.com

Small Business Development Corp
www.sunyicc.edu/sbdc

U.S. Small Business Administration's (SBA) Federal Disaster loan program
Low-interest loans for working capital are available to small businesses suffering substantial economic injury as a result of COVID-19 in NY
<https://esd.ny.gov/resource-guide-covid-19-sba-disaster-loans>

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