

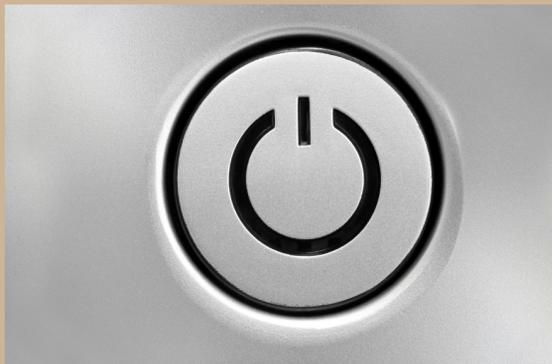
# iPad Troubleshooting Tips



Try these simple tips to keep your new iPad running smooth. If none of the tips below work - contact your school's LTE for support.

## 1. POWER OFF AND BACK ON:

Many times this will fix the issue.



## 2. CLOSE ALL OPEN APPS:

Double click the HOME BUTTON, all your open apps will appear. Then swipe the apps up until they disappear.

## 3. CHECK YOUR INTERNET CONNECTION:

Go to Settings and check Wi-Fi. It should be connected to "D11 data" or a home network. Also check settings to make sure that "Airplane Mode" is not activated.



## 4. CHECK YOUR BATTERY CHARGE:

Sometimes a low battery will interfere with how your iPad works. Remember to charge your iPad every night.

## 5. DO A HARD RESET:

Press the POWER BUTTON and the HOME BUTTON at the same time and hold down for 10 seconds. This will cause your iPad to turn off and restart.

## 5. DELETE UNNECESSARY PHOTOS AND VIDEOS:

Check your photos app and delete anything you do not need for school.

