



Monthly Maintenance Report

Director of Maintenance
Josh Rountree



Helpdesk Report

Tickets created during period: **63**

Of them closed: **47**

Still open: **16**

Tickets that were reopened: **1**

Average time spent: **5h 25m 52s**

Average response time: **8h 01m
17s**

Average duration: **12h 18m 21s**



Maintenance Update

- Replaced the water heater for the Butte View Complex. The old water heater was over 20 years old and we could not find replacement parts. We had to replace it with a new one.
- Changed filters at all the schools.
- Snow removal and roof drain clearing.
- Bleachers were delivered and stored at the highschool.
- Repaired the snow plow at EMS but it will need to be replaced before next snow season.
- Repaired the snow blower for Shadow Butte.
- Butt View roof patch project is completed.
- There is currently 44 tickets



Upcoming Projects

- Received flail blades in for the mowers. We will start to work on getting the mowers ready for the season.
- The EHS football bleacher project is moving forward according to the weather.