



TECHNOLOGY DEPARTMENT UPDATE

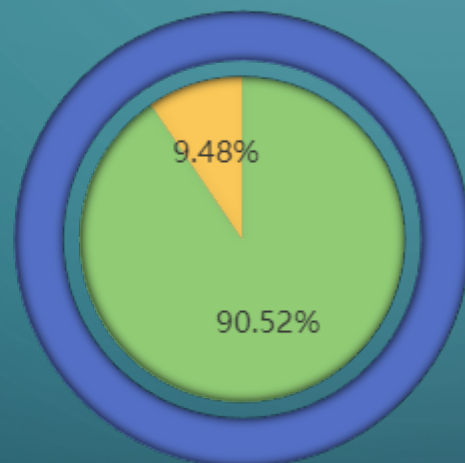
FEBRUARY, 2024

TICKETS

1/1/24 – 1/31/24

Total

- 232 - Tickets created
- 210 - Of them closed
- 22 - Still open



DOOR SECURITY UPDATES

- A key card reader was added to the middle school east gym door.
- The front door card reader was hooked back up at Black Canyon.
- A key card system was added to the district office with a video doorbell.

DOOR SECURITY PHOTOS



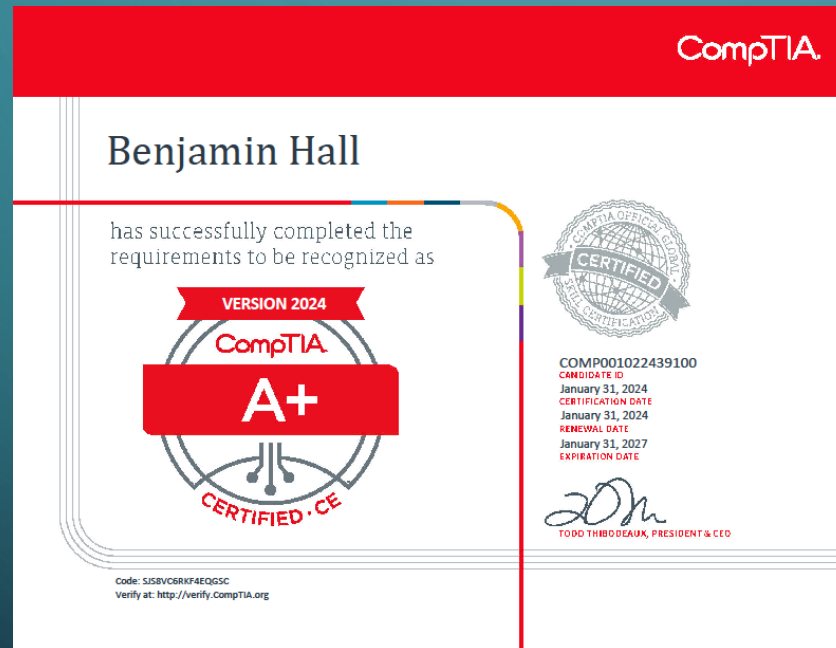
RECEIVED 7 NEW VIEWBOARDS.

- We ordered and received 7 new viewboards (interactive flat panels). We are trying to get one in every classroom. We currently have 114 and need about 40 more.



TEAM ACCOMPLISHMENTS

- Ben Hall has received his Comptia A+ Certification.



TIPS & TRICKS

- Quick list of tips for staying safe online. Staying safe online requires constant effort. Here is my list of items to start with when it comes to online safety:
- NEVER share personal information, especially cell phone numbers, with anyone. We've gotten to the point where we give our number to everyone, but that number can also be tied to various services for a recovery method or two-factor authentication code. It's better to use messaging in an app or email.
- Turn on two-factor authentication for every account that offers it.
- If an email feels questionable, don't click on any links in the email. For emails from companies, open a new tab and go to their website to sign in. You can also mouse over the links and look in the bottom left corner to verify the link goes where it says it's going, but that isn't foolproof.
- Don't post anything that you wouldn't want to show up on the front page of the newspaper or on the news. The internet is forever, and that picture will be available for a long time.