



# What to Expect on the Service Site

- Service projects range in intensity and activity and could include roofing, siding, drywall, decks, ramps, painting, cleaning, and yard work. Flexibility is key! While we do our best to match groups with appropriate skill level and desire, the needs of those we serve always come first.
- All tools necessary to perform the given tasks at the site will be provided.
- Depending on the size of your group, you may be split into different crews and sent to different service sites.
- We try our best to keep everyone busy, but you may find yourself with some down time. We encourage you to use this time to interact with the homeowner. These conversations are the highlight of the trip for many volunteers!
- A minimum of one CAP crew leader or volunteer will be always on your site. Please approach these staff members with questions or concerns. Open communication is necessary for the good and productivity of your crew.
- CAP encourages homeowners to serve with the crew wherever they are able. This helps the participant learn new skills and renews a sense of pride in and ownership of their home. At times, physical or other factors may prevent the homeowner from serving with the group directly.
- Not all CAP projects will have indoor plumbing available. In these cases, a portable toilet will be available.
- For groups serving on smaller projects, or that come with many skilled members, finishing, and starting new projects over the course of the week is possible. Leaving a project incomplete at the end of the week is also a possibility.
- Service on various CAP facilities is considered a possible service site for your group.
- Daily clean up assignments and week end facility clean up at your host lodging site is considered part of your service responsibilities.