Power-Washing Your Chromebook From Home

Why, and we, you would need to powerwash your device:

- You experienced increased slowness on your Chromebook
- Your images aren't loading
- Your device won't connect to WiFi
- Your trackpad is not tracking accurately
- Your touchscreen has stopped working

Step 1: Press **esc** + **refresh** ↻ + **power (on right hand side of CB)**
All at the same time.

Step 2: Give it a minute. Once the screen comes back with a yellow exclamation mark.
Press **ctrl** + **d**
All at the same time.

Step 3: When taken to the next screen
Press **enter**

Step 4: The screen will go black. Give it a minute, and then an image of a chromebook with
a red exclamation mark will appear.
Press the **spacebar**

Step 5: The same screen will reappear
Press **enter**
Then it will tell you the OS verification has been turned on.

Step 6: Your device will restart will a welcome screen
Click On "**Let's go**"

Step 7: Select your home wifi network and enter your wifi password. Once connected, click "**Next**"

Step 8: You will be taken to the Google Chrome OS terms. Click on "**Accept and continue**".

Step 9: The Chromebook will check for updates, and take you through the Enterprise Enrollment process.
If the process doesn't complete automatically, and your screen says "Enrollment Failed", go to Step 9a
If the process completes automatically, and your screen says "Enterprise enrollment complete,"
you will click on "**Done**".

Step 9a: *Click on the **Enroll Manually** button.*
*When the Login screen appears, enter your child's PUSD email address and click on **Go**.*
For the password, enter the default password per my instructions or
create your own that your child will remember.

Step 10: You will be taken to the Sign in to your Chromebook page, click on "**Next**" and
sign in with your PUSD account.

Congratulations! You have successfully power-washed your Chromebook.