

We thank you for your interest in our online portal for our ISB cashless cards. Any top-up of your card account is considered as a legally binding order between card holder and International School of the Basel Region AG (hereinafter: ISB), Fleischbachstrasse 2, 4153 Reinach BL according to ISB's General Terms and Conditions of Sale below.

**1. CONTRACT**

The contract is concluded by submitting the order form duly filled out (top-up of card account).

**2. PRICE**

You can choose the amount to be topped-up online. The minimum and maximum amount are displayed individually; however, it is not possible to top-up more than CHF 500.00 per transaction.

**3. DELIVERY**

After a maximum of 5 minutes the amount is credited on your ISB cashless card account and is immediately available for use.

**4. RETURN AND EXCHANGE, LOST OR DAMAGED CARD**

Any return or exchange is excluded.  
ISB will charge CHF 20.00 for re-issuing a lost or damaged ISB cashless card.

**5. PAYMENT TERMS AND CONDITIONS**

The goods and services purchased with the amount charged on the ISB cashless card are subject to VAT. Payment can only be made by MasterCard, Visa or TWINT.

Payments by credit card are encrypted using SSL technology, so you can securely and conveniently make payments. They are made via Saferpay (through the Worldline Schweiz AG company), a comprehensive internet payment platform. Worldline processes your personal data on our behalf in connection with your payment requests to us. Worldline uses your data for processing your payment order and will not make it accessible to any third parties other than the financial institutions responsible for the respective form of payment. The words « International School of Basel, Reinach » will appear on your credit card statement or on your account statement in relation to the order you have made.

**6. SECURITY OF YOUR ACCOUNT AND PASSWORD**

You are solely responsible for keeping your password confidential. Accordingly, you agree to assume the full responsibility for any activity on your account and agree that ISB (as well as the company in charge of the portal management, Polyright SA) shall not be liable for any unauthorized use. It is your responsibility to immediately notify ISB if you suspect an unauthorized access on your account.

**7. PERSONAL DATA**

You agree that your data is being used in accordance with ISB Privacy Policy for the data use and protection.  
To review our Privacy Policy, please visit <https://www.isbasel.ch/privacy-policy>.

**8. DISCLAIMER OF WARRANTIES**

The services are available as actually provided. ISB (as well as the company in charge of the portal management, Polyright SA) does not provide any guarantee regarding the availability of the web services.

**9. AMENDMENT OF THE TERMS AND CONDITIONS**

ISB may amend the General Terms and Conditions or the additional provisions, e.g. to apply requirements or legal adjustments or to take into account functionality enhancements related to the provided services. The use of our Services will be running and considered as accepted and approved from the validity date of the General Terms and Conditions or the additional provisions and when these are updated.

**10. MISCELLANEOUS**

Should provisions of these General Terms and Conditions prove to be null or invalid, this shall not affect the remaining provisions. In this case, the null or invalid provisions shall be replaced by valid provisions whose legal and economic impact shall be close to the replaced ones. For any question, you can contact us during office hours, Tel. 061 715 33 33 or per e-mail at [finance.receiveables@isbasel.ch](mailto:finance.receiveables@isbasel.ch). The online portal is provided and operated for the ISB by the company Polyright SA respectively Secanda AG.

**11. ACKNOWLEDGEMENT OF THE GENERAL TERMS AND CONDITIONS**

Using our Services is subject to the acknowledgement of our General Terms and Conditions. Using our Services without prior acknowledgement of our General Terms and Conditions is not authorized. Therefore, you accept us to consider that our General Terms and Conditions are implemented at the date of use of our Services.

**12. LEGAL VENUE**

In case of dispute, Swiss law applies. The legal venue is Basel Landschaft.