Parent Portal Quick Help

Questions?
Email: parentportal@sjusd.org
Call : (408) 535-6000 x 14627

Logging on to the Parent Portal

1. Go to reed.sjusd.org
2. Click on Menu
3. Under Parent Resources, click on Parent Portal
4. Click Visit the Parent Portal
5. Click on Campus Parent:
    a. **Parent Username** = the email address you used when you registered with San Jose Unified.
    b. **Password** = the temporary password that was emailed to you when you registered with SJUSD.

NOTE:

If you don't have the email or if you forgot your password, you will need to have your account reset. Call (408) 535-6000 x 14627, or email parentportal@sjusd.org and provide:

- Student's name
- Student's date of birth
- Parent/Guardian's name
- Active email address

6. Follow the instructions given to you over the phone or check for an email with a temporary password.
7. Once you are logged in, you must update your password to your own personal one.
8. Re-login with your email and new password.