



Identity Management

Your district now uses Frontline's unique Insights Platform! This system allows users to access all their Frontline applications with one unique Frontline ID! You can set up this single Frontline ID account in one of two ways. Reference each section below to determine which option applies.

CREATE AN ACCOUNT WITH EXISTING FRONTLINE CREDENTIALS

Sign In

Username

Password

Sign In

[I forgot my username](#) [I forgot my password](#)

This section applies to those who already have login credentials specific to a Frontline application.

For applicant tracking, please log in to your application first to begin the process. Otherwise, proceed to the application login URL with which you are familiar.

The Sign In page will appear. Enter your username and password. Then, click **Sign In**. The system recognizes your current credentials and prompts you to set up your new, single Frontline ID account.

Click the radio button beside “I need to update this account.”

The system compares your current login credentials with the new single-login requirements and identifies whether anyone already has the username you entered.

Your new username must contain 1 alphabet character and at least 4 total characters. The password must have 1 alphabet character, 8 total characters, and 1 number or special character.

If your credentials meet the requirements, you can create your new Frontline ID account with your current identifiers or choose alternatives. Once complete, enter an email address for password recovery, accept terms and conditions, and click **Update Your Account**.

You can then click **Continue to “product.”**

Update your account.
We are making it easier to access all your Frontline solutions.

We are simplifying the online sign-in process for our users. Your current Absence Management account will become a Frontline account. [Learn More](#)

I need to update this account
Update your username and password to enjoy a unified experience across all your Frontline applications.

I already updated my username and password
If you've already updated your account information with another Frontline application, sign in with that new information to connect Absence Management to your account.

To enhance the security of your Frontline account, please review your information:

✓ Msmith

✓ [Show](#)

Email Address
✓ msmith@gmail.com
Why we are asking for an email address

I accept the [terms and conditions](#).

Update Your Account

If you still have questions, consider referencing your application's Learning Center for more information about Identity Management and the Insights Platform.