

Taking Care Of Your BLHS Student iPad

Hello BLHS Parents/Guardians and BLHS Students,

Below are some useful tips and some rules we would like you to follow when using your BLHS Student iPads or reporting any issues with your Student iPads.

Reporting iPad Issues

If you are experiencing issues with your student iPad and you are unable to solve the issues yourself, please email us at blhstechhelp@blh.k12.mn.us. When emailing please include this info:

1. Students Full Name and Grade
2. Please explain the issue in detail.

Caring for your Student iPads

1. Please keep the iPads inside the iPad cases at all times.
2. To clean a iPad use a slightly damp microfiber cloth
3. If possible please install iOS updates
4. Hard Reset!!! See instructions below

Connecting an iPad to your home Wi-Fi

1. Go to Settings 
2. In Settings Go to Wi-Fi
3. In Wi-Fi select your home wireless network
4. If you have a password for your wireless network, enter it in
5. It will show a blue check mark next to your wireless network name if it connects correctly

Hard Resetting an iPad

If you are having issues with an iPad please perform a hard reset. This can fix many issues you may be experiencing.

1. Hold down the Home and the On/Off buttons for about 10 seconds
2. Once the screen goes black let go
3. Power on the iPad by pressing the On/Off button

Internet Options

RSFiber and Mediacom both offer internet assistance programs to help families without internet access. Call RSFiber at 1-800-628-1754 to ask them about their internet assistance program. Call Mediacom at 1-855-904-2225 and ask them about the connect 2 compete internet assistance program.