



167 Locust Street, Ste. 204, Spruce Pine NC 28777 828.467.8815  
8:00 am – 3:00 pm Monday-Friday throughout the school year.  
Health-e-schools.com

Dear Parent or Guardian,

We are excited to announce that Health-e-Schools telehealth services are available for your child either at school or in the virtual/remote learning environment. We are available during regular school hours to meet your healthcare needs via telehealth. If your child is at school, your school nurse has been trained to work with our healthcare providers online, via safe and secure computer equipment or if at home learning, your child can be seen via video using your smartphone, tablet or computer with a camera.

How do I request an appointment or talk with a Health-e-Schools nurse:

- If you need to be seen at home - email [appts@crhi.org](mailto:appts@crhi.org) with your information including name, date of birth and a good contact number for someone to call you.
- If you need to be seen at school - contact your school nurse or email [appts@crhi.org](mailto:appts@crhi.org) with your information including name, date of birth and a good contact number for someone to call you.

What to expect for a telehealth visit:

- We will send you a private zoom link just for your appointment.
- Your insurance, including all major carriers, Medicaid and NC Health Choice, will be billed just as it is when you visit your provider.
- If your child is uninsured, we will work with you on a generous sliding scale to ensure that he or she receives the same affordable care as well.
- We send the encounter summary to your Primary Care Provider.
- Prescriptions will be sent electronically to your pharmacy.

Enrollment form link:

<https://form.jotform.com/jamessharp/enrollment-form>

We look forward to assisting you and your student by providing health care services at his or her school or home.

Sincerely,

The Health-e-Schools Staff