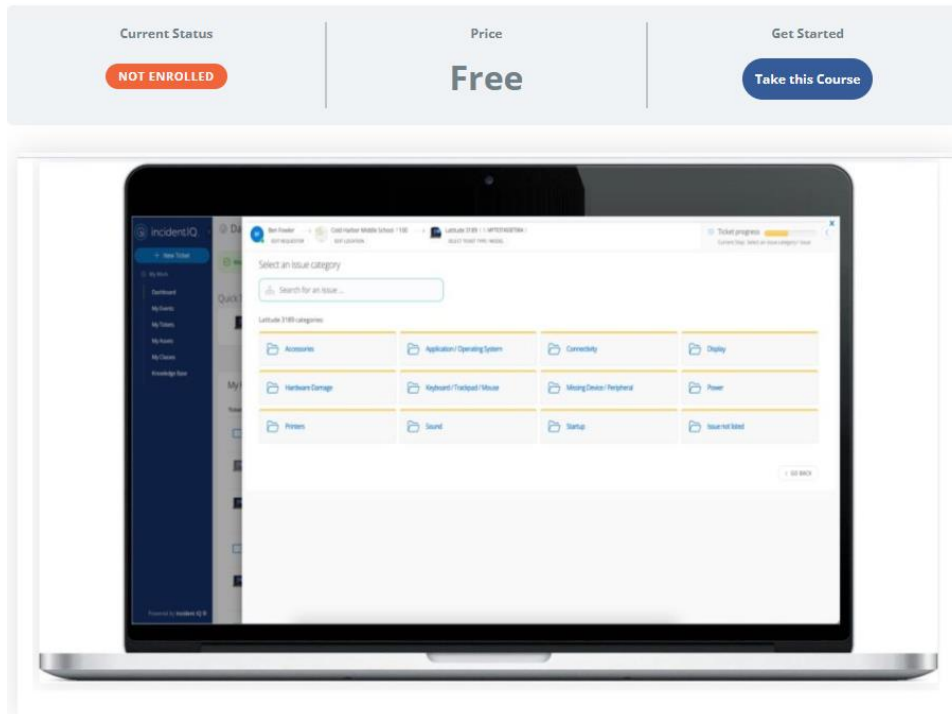


IIQ Teacher Training Suggestion

Submitting and Tracking Tickets

<https://learn.incidentiq.com/courses/submitting-and-tracking-tickets/>



About this Course

Are you ready to submit your first ticket but not sure where to start? Maybe a student came to you with a broken device and you need to submit a ticket on behalf of them. This quick course will cover everything you need to know about submitting and tracking tickets.

By the end of this course, you'll be able to:

- Use quick tickets to submit tickets
- Edit requestor to submit tickets on behalf of others
- Submit tickets via email without logging into Incident IQ
- Track and respond to tickets with ticket comments and email