



TECHNOLOGY DEPARTMENT UPDATE

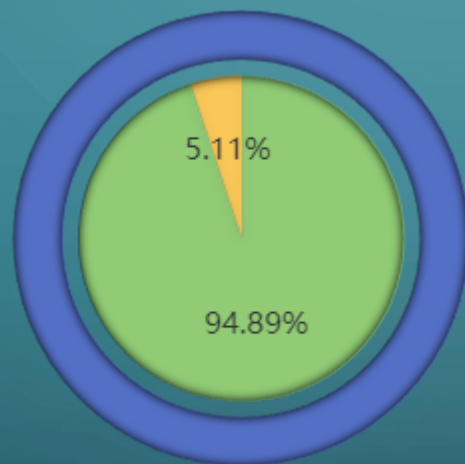
JANUARY, 2024

TICKETS

12/1/23 – 12/31/23

Total

- 137 - Tickets created
- 130 - Of them closed
- 7 - Still open



SOF CAMERA UPDATE

- Within this last month, we have installed the last 5 cameras left from the SOF grant. With this grant, we were able to upgrade 9 cameras and add 27.
 - We installed 1 at Emmett Middle School.
 - We installed 2 at Carberry Elementary.
 - We installed 2 at Shadow Butte Elementary.

CAMERA INSTALL PICTURES



EMMETT MIDDLE SCHOOL ROOM 45

- Upgraded and added computers that were donated by the Idaho Transportation Department. Also upgraded the network boxes on the floor where students have been kicking them under the desk.



EMMETT HIGH SCHOOL PA/BELL SYSTEM

- During break we had Marshall Industries install a new PA/Bell system. The system being replaced was original to the building.

TIPS & TRICKS

- **When a website isn't working right hold down the shift key when clicking the refresh button in the toolbar.** This will force the browser to re-download everything required for the website and can usually fix weird issues. This works because your browser will download scripts, graphics, and other data for a website and cache it locally, saving you time from having to re-download it. However, sometimes this cache gets out of date and a shift-refresh will fix the problem.
- **You can enlarge the closed captioning text on YouTube.** After turning on closed captioning for a video, the + key on the keyboard will increase the text size while the - key will decrease the size.