

EZSchoolPay 'How To' Guide

Visit <u>http://ezschoolpay.com</u> and Log-in using your Email and Password. Is this your first time visiting our site? Register for a free account to get started! Once logged in, you will be directed to your HOME page.

From the HOME screen, to the left in the blue box is the menu:



MY ACCOUNT:

- UPDATE PERSONAL INFORMATION
- CHANGE SECURITY QUESTION
- CHANGE PASSWORD
- CLOSE MY ACCOUNT (terminates account)



MY STUDENTS:

- the PENCIL GRAPHIC (access student screen)
- CONTACT SCHOOL (send Manager an e-mail)
- LINK STUDENT (link another student to your account)
- The <u>CLIPBOARD GRAPHIC</u> (view previous 30 days transaction history)
- STORE/PAY ONLINE (add funds to your student's account)



Within the STUDENT SCREEN Parents can:

- Set a LOW BALANCE EMAIL REMINDER
 - CLICK on box to SEND REMINDERS



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Store	_			_					
Cart	+ BACK	а чвог	UT TRANSACTION HIS	TORY					
10000	Served	Processed	Description	Sale	Cash	Credit	Debit	Balance	
00001	04/24/2013 Wednesday	04/24/2013 12:23:20 PM	Lunch Service 1 Lunch Heal @ 2.00 1 Hot Pocket @ 1.50	\$3.50	\$3.50			90.00	ĥ
	04/22/2013 Monday	04/22/2013 12:21:53 PM	Lunch Service 1 Lanch Neel @ 2.00 1 Nechos 2.5ez @ 1.50	\$3.50	\$3.50			\$0.00	
	04/10/2013 Thursday	04/18/2013 11:44:47 AM	Lunch Service 2 Lunch Meal @ 2.00	\$2.00	\$2.00			\$0.00	
	04/10/2013 Tuesday	04/10/2013 11/52/43 AM	Lunch Service 3 Lunch Heal @ 2.00 1 2nd Lunch @ 2.50	\$4.50	\$4.50			\$0.00	
	04/15/2013 Monday	04/15/2013 12:22:20 PM	Lunch Service 2.Brd Stok/Pep Bosc @ 1.80 1.Lunch Heal @ 2.00	\$4.00	\$4.00			\$0.00	
	04/11/2013 Thursday	04/11/2013 11:50:36 AM	Lunch Service 1 Lunch Meal © 2.00 1 Nachos 2.5sz @ 1.50 Payment On Acct of \$5.50	\$3.50	\$3.50	\$2.00		\$0.00	
		A414A1504.9	Lunch Service						+

Within the STUDENT SCREEN Parents can:

- Click on VIEW TRANSACTIONS
 - Previous 30 day Transaction History will be displayed (see graphic to the left)



From the MY STUDENTS screen, to CONTACT SCHOOL (send an e-mail)

- Click on CONTACT SCHOOL
- From the School Search Screen, click on the CLIPBOARD
- Type your question for the Manager of the School and SEND EMAIL



From the MY STUDENTS screen, to LINK STUDENT (link another student to your account)

- Click on LINK STUDENT
- Enter in Student ID number or if available, enter date of birth (varies by district)
- Designated student to link to account will appear, click SAVE.
- To add multiple students, repeat this process.



BILLING SETUP (from blue box on left)

ADD CREDIT CARD(S)

*This feature is for convenience, not a requirement. You may SAVE credit card information for one or more cards on our secure site so you will not have to enter payment/billing information every time you add money your student's account.





CREDIT HISTORY

• Search and view receipts for payments made to your EZSchoolPay account for the last 6 months



STORE/PAY ONLINE

Select VIEW ITEM



- In the AMOUNT box, enter the dollar amount you would like to add to your student's account.
- Click ADD TO CART
- You may continue to add additional items to your cart. Once you are finished, you will may PROCEED TO CHECKOUT



CHECKOUT/PAYMENT

- You may enter your credit card/billing information for a one-time payment or use your stored card(s).
- Click SUBMIT ORDER

Need additional assistance? Please visit our website <u>www.EZSchoolPay.com</u> for answers to frequently asked questions.