

Business Services Clear Creek I.S.D

PO Box 799 League City, Texas 77574 (281) 284-0230 FAX (281) 284-9916

#### **List of Alliance Doctors**

An employee that has a life-threatening injury should go to the nearest hospital emergency room for treatment. Stand Alone Emergency Rooms are <u>not covered</u> under Clear Creek ISD Workers' Comp Insurance.

# **Non-Life-Threatening Injuries:**

## Now Available for Workers' Compensation Injuries:

Next Level Urgent Care

2560 E. League City Pkwy, Ste. B, League City, TX 77573

Tel: 281 783-8162 Fax: 832-706-2295 HRS: Sunday through Saturday 9:00 AM – 9:00 PM

Next Level Urgent Care

8325 Broadway St., Suite 220, Pearland, Texas 77581

Tel: 281 783-8162 Fax 832-706-2295

HRS: Sunday through Saturday 9:00 AM - 9:00 PM

Next Level Urgent Care

7315 Fairmont Pkwy, Suite 110

Pasadena, TX 77505

Tel: 281 783-8162 Fax 832-706-2295

HRS: Sunday through Saturday 9:00 AM - 9:00 PM

Wellnow Health

676 FM 517 Road West, Dickinson, TX 77539

Tel: 409-572-2535 - Fax: 409-572-2480

HRS: M-F: 8:00 AM - 5:00 PM, 9:00 AM - 2:00 PM

**RediMD Telemedicine** 

Tel: 888-733-4635

HRS: 24 Hours/7 days a week

Direct contracting services are subject to change. To locate additional treating doctors within your area, visit PSWCA at <a href="https://www.pswca.org">www.pswca.org</a> or call your adjuster at 800 482-7276.

Revised 01-15-2024



#### WORKERS COMPENSATION TELEMEDICINE PROCESS

## Process for injured worker:

- 1. The employee's First Report of Accident online form will need to be submitted to TASBRMF before the employee can setup an appointment with RediMD.
- 2. The nurse, department designee, supervisor, or injured employee calls RediMD (888-733-4635) and reports the injury and a customer service rep with RediMD sets up an appointment with the doctor.
- 3. The injured worker determines what time they would like to see/speak to a RediMD doctor.
  - The RediMD doctor will be available to see the injured worker in 5 to 10 minutes from the initial reporting of the injury to RediMD.
- 4. The RediMD doctor will conduct a Telemedicine visit with the injured worker and confirm the compensable injuries reported by the injured worker. (The doctor will read back the exact statement the injured worker reported to RediMD to determine and agree on the compensable injuries.)
- 5. If a follow up Telemedicine visit is necessary, the doctor and the injured worker will schedule a time and date for the follow up visit. The injured worker will get a conformation email or text immediately upon scheduling the follow up visit.
- 6. RediMD will notify/remind the injured worker the day before their scheduled visit via email and a phone call.
- 7. The doctor will complete the necessary paperwork and DWC-73 forms. RediMD will send over all the notes via fax or email to TASBRMF, the Division of Workers' Compensation, and the employer.
- 8. The company can call the treating doctor at their convenience to discuss the case and go over work restrictions, if necessary.
- 9. The injured workers DWC forms and notes will be uploaded to RediMD's portal where pre-determined staff will have access to retrieve at any time. The staff will be given a log in and password on RediMD that will only show them their employee's DWC forms and notes.