



SERVICE ORDER

THIS SERVICE ORDER ("Service Order"), is executed and effective upon the date of the signature set forth in the signature block below ("Effective Date") and is by and between Charter Communications Operating, LLC on behalf of those operating subsidiaries providing the Service(s) hereunder ("Spectrum") and Customer (as shown below) and is governed by and subject to the Spectrum Enterprise Commercial Terms of Service posted to the Spectrum Enterprise website, <https://enterprise.spectrum.com/> (or successor url) or, if applicable, an existing services agreement mutually executed by the parties (each, as appropriate, a "Service Agreement"). Except as specifically modified herein, all other terms and conditions of the Service Agreement shall remain unamended and in full force and effect.

Spectrum Enterprise Contact Information

Contact: Kristy L Grim
Telephone: 330-622-4711
Email: kristy.grim@charter.com

Customer Information

Customer Name	STRONGSVILLE CITY SCHOOLS		Order #	13072467
Address				
18199 Cook Avenue STRONGSVILLE OH 44136				
Telephone			Email:	
(440) 572-7052			sbreckner@scsmustangs.org	
Contact Name	Telephone	Email:		
Stephen Breckner	(440) 572-7052	sbreckner@scsmustangs.org		
Billing Address				
18199 Cook Avenue STRONGSVILLE OH 44136				

NEW AND REVISED SERVICES AT 13200 Pearl Rd , Cleveland OH 44136

Service Description	Order Term	Quantity	Monthly Recurring Charge(s)	Total Monthly Recurring Charge(s)
5,000 Minutes	12 Months	1	\$ 0.00	\$ 0.00
Business Class PRI - 7Yr	12 Months	1	\$ 299.00	\$ 299.00
DID Block 100 Numbers	12 Months	1	\$ 0.00	\$ 0.00
Trunk Group Overflow	12 Months	1	\$ 24.95	\$ 24.95
TOTAL*				\$323.95

VOICE SERVICE ORDER INFORMATION

E-911 Location Address	Current LEC	Current IXC	LEC BTNs



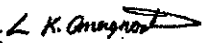
1. **TOTAL CHARGE(S).** Total Monthly Recurring Charges and Total One-Time Charges are due in accordance with the monthly invoice.
2. **TAXES.** Plus applicable taxes, fees, and surcharges as presented on the respective invoice(s).
3. **SPECIAL TERMS.**

Any additional domestic and international long distance calls exceeding the minutes of use package will be charged at the rates listed at www.enterprise.spectrum.com. Toll Free calls exceeding the minutes of use package will be charged at the toll free rate plan associated with the toll free number.



By signing below, the signatory represents they are duly authorized to execute this Service Order.

CUSTOMER SIGNATURE

Signature: 

Printed Name: George K. Anagnostou

Title: Treasurer

Date: May 5, 2022



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Spectrum™ Business Voice Service E911 Acknowledgment

Customer Name: STRONGSVILLE CITY SCHOOLS

Billing Address: 18199 Cook Avenue, Strongsville, OH 44136

Please confirm that you understand this important information regarding E911 access and Spectrum Business Voice service.¹

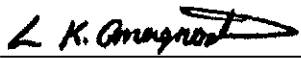
Spectrum Business Voice service customer premise equipment ("CPE") is electrically powered and, in the event of a power outage or Spectrum network failure, E911 services may be unavailable.

When you dial 911, your service address is automatically provided to an emergency services provider. Spectrum Business Voice service CPE must not be moved to a new service address without first contacting Spectrum to identify your new service location. If you move the Spectrum Business Voice service CPE to a new service address without authorization and dial 911, you will need to provide your address to the 911 operator or your call may be misdirected to the wrong location or wrong emergency provider.

During the first 72 hours after initiating service or advising us of an address change, if you dial 911, you must provide your new service address to the emergency operator. This is necessary to ensure emergency services are dispatched to your new service address because the emergency operator may not have the new service address in their records. In some locations, depending on the equipment used by local governments to provide 911 service, you will always need to convey the 911 service location information to the emergency operator.

You must ensure that all alarm, security, medical and/or other monitoring systems and services are tested to validate proper operation after Spectrum Business Voice service is installed.

By signing my name below, I acknowledge that I have received and understand this Acknowledgement and agree to the obligations described above.

	May 5, 2022
<u>(Authorized Customer Signature)</u>	<u>(Date Signed)</u>
George K. Anagnostou	Treasurer
<u>(Printed Name)</u>	<u>(Title)</u>

¹ "Spectrum" refers to Charter Communications Operating, LLC and its subsidiaries providing you the Services.



Spectrum™ Business Voice and Trunk Services E911 Acknowledgment

Customer Name: STRONGSVILLE CITY SCHOOLS

Billing Address: 18199 Cook Avenue STRONGSVILLE OH 44136

Please confirm that you understand this important information regarding E911 access and Spectrum Business Voice and Trunk Service.¹

The customer premises equipment ("CPE") used for Spectrum Business Voice and Trunk Service ("Spectrum Business CPE") is electrically powered and, in the event of a power outage or Spectrum network failure, E911 services may be unavailable.

When you dial 911, your service address is automatically provided to an emergency services provider. Spectrum Business CPE must not be moved to a new service address without first contacting Spectrum to identify your new service location. If you move the Spectrum Business CPE to a new service address without authorization and dial 911, you will need to provide your address to the 911 operator or your call may be misdirected to the wrong location or wrong emergency provider.

During the first 72 hours after initiating service or advising us of an address change, if you dial 911, you must provide your new service address to the emergency operator. This is necessary to ensure emergency services are dispatched to your new service address because the emergency operator may not have the new service address in their records. In some locations, depending on the equipment used by local governments to provide 911 service, you will always need to convey the 911 service location information to the emergency operator.

You agree to specifically advise each end user of Spectrum Business Voice and Trunk Service, prominently and using the highlighted language provided above, of the circumstances under which E911 service may not be available through Spectrum Business Voice and Trunk Service. You also agree to distribute E911 Safety Stickers, as supplied by Spectrum, to all end users of the Spectrum Business Voice and Trunk Service and instruct each end user to place an E911 Safety Sticker on or near any telephone or other voice-enabled equipment used in conjunction with the service.

You must ensure that all alarm, security, medical and/or other monitoring systems and services are tested to validate proper operation after Spectrum Business Voice and Trunk Service is installed. You will not activate Custom Caller ID for Trunks unless the customer-defined telephone number is active and assigned to you and you employ a customer premises equipment solution that ensures that outbound emergency/911 calls are routed to an

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appropriate public safety answering point or other responding agency based on the caller's location, in a manner consistent with applicable law.

By signing my name below, I acknowledge that the Customer has received and understands this Notice and Acknowledgement and agrees to the obligations described above.



May 5, 2022

(Authorized Customer Signature)

(Date Signed)

George K. Anagnostou

Treasurer

(Printed Name)

(Title)