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December 16, 2020



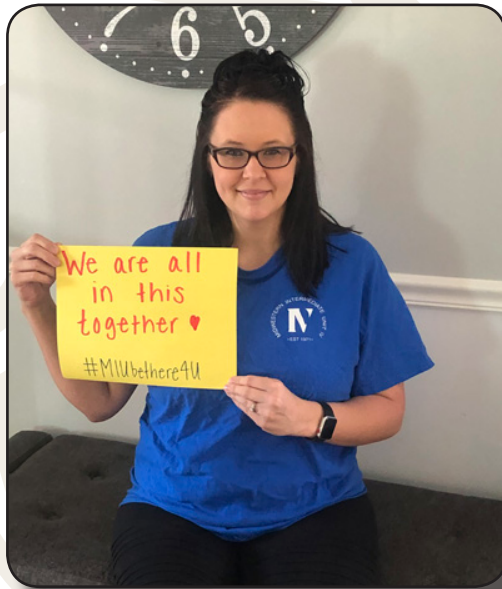
*Nicky  
McCall*

Spirit Award

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## 2020 Spirit Award Recipient



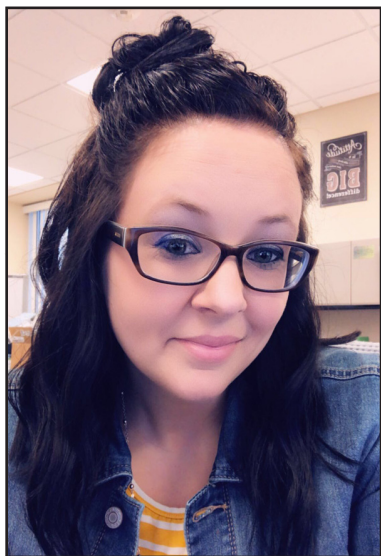
**Nicky McCall**

**Secretary, Nonpublic School Services**

The Spirit Award is presented by the Intermediate Unit's Labor & Management Committee. The award was created to recognize a support staff individual who exemplifies caring involvement in the MIU IV work environment and community.

Nicky was nominated by employees from the organization as well as members from the educational community. Recipients are chosen by a selection committee representing all areas of the IU.

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Nicky McCall is always pleasant, always helpful, and always ready to lend a hand to others. On occasions when I have to go to her for some information, I know that she will either already have it, or will forward it to me without my having to ask again. When she comes to me with questions, she is unfailingly polite, concise, and ready to answer any follow-ups that I might have. She is very deserving of the Spirit Award because she exemplifies all that is positive about our service personnel. Congratulations,

Nicky. Well deserved!

—Dr. Wayde Killmeyer, Executive Director, MIU IV

Nicky is a shining star. She is kind, honest, helpful, and dedicated to the mission of our organization. There were many changes in Nonpublic School Services. Nicky was the constant. Nicky assisted every new director in the department. She always provided the smooth transition that was needed. She is always available to staff and willing to help with a smile and a kind word. Nicky is a great asset to our organization, students, and districts. I am so proud of you, Nicky!



—Brenda Marino, Assistant to the Executive Director, MIU IV

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Nicky came to MIU IV in 2013. Immediately she became a positive role model in our organization. Nicky leads by example in her daily work. The first word that comes to mind when I think of Nicky is commitment. Nicky is committed to MIU IV and the goals of this organization. She loves the Nonpublic Program and does anything that she can to assist. The level of support that she provides to her supervisor, staff, and nonpublic administrators is unmatched. She is friendly, responsive, and dedicated.



Another area that sets Nicky apart from her peers is her quest for knowledge, she wants to learn so that she is able to assist and answer more questions effectively. She will research information on her own time and schedule meetings to understand more of the terminology and inner workings of special education.

One of the many personal traits that she possesses is her ability to help others in need. Nicky also assists the Curriculum Department and Dr. David Zupsic as well as assisting and supporting the State and Federal Programs Consortium.

—*Melissa Wyllie, Director of Special Education, MIU IV*

Congratulations, Nicky, upon receiving the 2020-21 Spirit Award. You have an incredible ability to multi-task between programs. You are always eager to help problem-solve and contribute to the team and share your ideas and experience. Even while juggling so many responsibilities, you serve as a “Go To” for many program administrators, teachers, and support staff with whom you work. You have worked patiently and closely with many directors and coordinators while being positive, professional, and dedicated. Please know how much I appreciate you and respect the work you do for MIU, students, and our stakeholders.

—*Patricia W. Connolly, Director of Business Services, MIU IV*

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Nicky McCall is so deserving of the Spirit Award. Since she joined the Nonpublic family, she has been a vital part of the program. She has always been the go-to person. If you needed something, just ask Nicky. With so many changes in supervisors, she has always been there to pick up the extra work and help in any way she could. I am honored to call her my friend.

—Peggy King,  
*Resource Teacher, MIU IV*

Nicky is the best secretary I have ever had the pleasure of working with. Her job extends beyond the normal duties. She shows concern and cares for all she comes in contact with. There is no question she can't answer and goes out of her way to solve any problems. Nicky deserves every good compliment that comes her way, but she will always be humble and act like it is no big deal. We appreciate you, Nicky.

—Steve Fulena, *Nonpublic Teacher, MIU IV*

Congratulations Nicky on receiving this year's MIU IV Spirit Award! Nicky is a fantastic team player, is always willing to help others, and does it with a smile. She is hardworking, trustworthy, dependable, and caring.

We are very lucky to have Nicky here at the IU. She is truly deserving of this Spirit Award. Go, Nicky!!

—Rita Ferrere, *Secretary/Clerk, HR/  
Special Education Services, MIU IV*

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I would like to support the nomination of Nicky McCall for the 2020 MIU IV Spirit Award. I have been the Director of Government Programs for the Diocese of Erie since 1999. It is in that capacity that I have had the opportunity to know and work with Nicky. From the start, Nicky



has been an excellent addition to the nonpublic office at MIU IV. Nicky has ALWAYS been pleasant, warm, and a delight to work with no matter the situation. She exudes competence and can easily and quickly address any question or issue you bring to her. She has never once made me feel I am a bother or that I am interrupting her or keeping her from something else.

She displays an excellent work ethic and radiates a satisfaction and happiness with her position that is apparent in the customer service she provides to the nonpublic schools serviced by the IU. She does the IU proud in every way and they should consider themselves blessed to have such a dedicated, capable, and service-oriented employee. Nicky is a perfect candidate for this award and I hope the IU has the good sense to choose her as the recipient for this year.

—Roberta Bucci, Catholic Schools Office, Diocese of Erie

“Congratulations! You are so deserving of this award for everything you do for this organization. You are amazing at what you do and please know you are so appreciated! Thank you for everything!”

—Brittany Buzzard, Teen Parenting Counselor, MIU IV

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It is my pleasure to support Nicky McCall for the MIU IV Spirit Award. I have known Nicky since her employment at MIU IV and worked with her this past year in the nonpublic school program. In addition to performing her job at an exemplary level, Nicky demonstrates an extraordinary commitment to the goals and mission of Midwestern Intermediate Unit IV.

Nicky takes it upon herself to provide exceptional support and service to nonpublic school administrators and the MIU IV nonpublic school staff members. She responds quickly to their individual needs and moves efficiently to provide information, recommendations, or direction.

Nicky is helpful, caring, resourceful, and happy to offer service no matter the task. She is always cheerful and exceptional in everything she does. Her loyalty to the intermediate unit and the Nonpublic School Services program have endeared her to her colleagues.

Her skills, knowledge, willingness to help others, and dedication to Midwestern Intermediate Unit IV make her an excellent Spirit Award recipient.

—*Lorinda Hess, Director of Educational Services, MIU IV*

Warmest congratulations on your achievement. I am truly happy that you are receiving the 2020-21 Spirit Award, for your hard work and dedication. It couldn't have happened to a more deserving person.

—*Devon R. Agostino, Graphic Reproduction Operator/  
Maintenance Technician, MIU IV*

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Nicky McCall has been an asset to the nonpublic program. Nicky demonstrates a complete willingness and drive to ensure that the program excels. Her endearing personality that is marked by treating everyone as equals and without judgment makes all that she works with feel important and valued.



At all levels, Nicky is caring and compassionate. This is evidenced by her genuine interactions with staff and school personnel. She takes the extra time and care to provide a positive experience for the staff.

Nicky has been instrumental in managing our nonpublic Google Drive to make sure that we have everything we need. Nicky keeps our databases updated in a timely manner so that our reports and parent communication efforts are recorded. She creates helpful calendars and how-to documents that give us all the information we need at our fingertips. This is important to many staff that travel to several sites in a week. A few times a year she creates a testing calendar for the nonpublic schools that involves scheduling staff to travel to various testing sites and assist the school.

Her organization and commitment to making our job easier are appreciated. The staff at the school that I service often comment on the positive attitude Nicky has and her ability to locate answers to their questions. Her reliability and dependability are what make our program shine. Her love and reliability are what make working with her a joy. I am thankful for her commitment. Nicky is a kind-hearted soul that is valued in our program.

—Linda Delvaux , Resource Teacher, MIU IV

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I worked with Nicky in my first position at the IU in Nonpublic School Services. Being new to the IU, Nicky took me under her wing, introduced me to coworkers, and made sure I felt welcome. Professionally, she is wonderful at what she does. She was the glue that

held everything together. She helped me stay organized and had a wonderful relationship with the nonpublic schools. Nicky is also flexible. From the start, she supported me in my new position and taught me how things ran, while also providing opportunities for me to adjust anything that I would like. If I had a choice, I would bring Nicky with me to any job I might have. She is dependable, knowledgeable, and so very supportive.

Personally, Nicky is a truly warmhearted and thoughtful person. I looked forward to checking in with her in the mornings at the office and grew to consider her a friend. I always enjoy talking to her about my travels and hearing about her kids. She became my food dispenser, office mom, and treat finder. Knowing my penchant for sweets, Nicky was always quick to alert me of donuts or treats in the break room. She stocked a drawer full of snacks, which I grew to depend on for the afternoon pick-me-up. She always made sure I was taken care of in one way or another.

Nicky is an exemplar for this award. Her positive light emanates throughout the IU and has been a welcome warmth since my first day.

—*Lainy Kolonay, School Psychologist, MIU IV*

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Nicky McCall embodies the true meaning of the Spirit Award. Over the past couple of years, I have had the pleasure of working with Nicky. I have found that she is hardworking, dedicated, reliable, dedicated, and willing to pitch in wherever she is needed. She always has a smile on her face and goes above and beyond to help others. Her dedication and commitment shine through in everything that she does. I know I can always count on her and look forward to working with her for many more years to come.



—Lois Roach, PIMS Coordinator, MIU IV

I think that Nicky McCall deserves to win the Spirit Award because she is hardworking and genuinely great to work with. She is kind, thorough, and her work is always well done. Nicky is a dedicated co-worker, a kind friend, and an especially great mother. I'm thankful for and lucky to have a colleague like Nicky McCall, and glad to nominate her for this award.

—Julie McElroy, Coordinator of Technology, MIU IV

Nicky is a very dedicated secretary who has an extremely hard work ethic. She goes above and beyond to do anything she is asked to do with a smile and a positive attitude. She not only does her job but makes others around her always feel better. Even her emails are a positive light in your day. I, without any reservations, support her for this award.



—Rhett Fertig, Guidance Counselor, MIU IV

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It is with a great honor that I support Nicky McCall for the 2020 Spirit Award! I have had the privilege of knowing Nicky for the past several years since I joined the Non-Pub program. She is not only a co-worker, but she is also a friend. She has really been the “rock” that has held the program together. Over these past few years, there have been many changes to the Non-Pub program, but one thing that has remained

the same is her leadership and dedication to the program. Nicky is very knowledgeable and determined. If she doesn't know an answer to a question, she will find out and get back to you. I have never been afraid to ask her a question. Her easy going personality puts you at ease the minute you talk to her. She is as genuine as they get. She has a heart of gold and a strong work ethic. I can not think of a more deserving recipient of this award. Thank you Nicky for all that you do. You are a truly amazing and beautiful person!

—Katy Hudak, *Speech/Language Therapist, MIU IV*

Although I have only known Nicky for a short time, I would like to congratulate her on a well deserved recognition. Nicky brings a tremendous amount of energy and kindness to her work. Nicky has helped me tremendously, keeping me organized and assisting me with anything I may need. Whether it's reminding me to turn my travel in or simply saying thank you when I actually turn my travel in; she's a blessing to have around. I couldn't do my job without her. The IU is lucky to have her. Congratulations Nicky on a well deserved accomplishment!

—John K. Myers CCC-MSLP, *Speech/Language Therapist, MIU IV*

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Nicky is amazing. Not only is she always willing to help, but she also does it enthusiastically and with a smile. If you are in search of an extra hand, she readily jumps in to do whatever is needed.

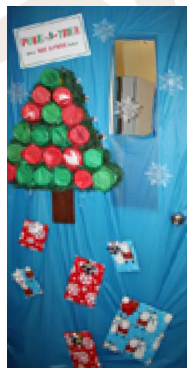
She has a way of making everyone feel special. She always will give you her full attention, no matter how busy she is. Her warm smile, kind words, loving soul, and beautiful heart shines through in everything she says and does.

Amazing people like Nicky don't just happen; they are a gift. Congratulations on this well-deserved award!

—Melanie Turner, Graphics Reproduction Operator/Printer, MIU IV



Nicky has helped me so much as a new employee this year! She is always available/quick to respond when I need something: materials, questions, general information, etc. Even though I am new to the MIU IV, I could tell right away that Nicky is dedicated to her job, organized, friendly, and a highly efficient worker! I'm so grateful that someone is thinking about my well-being and career. I appreciate everything that you do for me and the non-pub staff! You are a true asset to our team.



—Allison Haines, Speech/Language Therapist, MIU IV

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Nicky has a pleasant and positive demeanor that makes her a joy to work with. Nicky is an extremely organized professional who can maintain a busy schedule but also keep a positive attitude. She is excellent at arranging meetings, making travel arrangements, and maintaining important fiscal records. Nicky also makes herself available to help other directors/coordinators when they are

overwhelmed with their workloads.

Nicky is a strong asset to our administrative team; she offers a unique skill set that makes her a very valuable part of our organization. Her cheerful and professional attitude helps everyone in the office to feel a bit more positive and that is something every office can use. She genuinely cares about the quality of her work, which is very important for a service agency. Whenever I have involved her in helping put together workshops, she is very eager to help me set up the rooms, purchase food items, organize the materials, and communicate with participants. She is fully dedicated to producing good work and is definitely a team player. She has really helped me with organization and improved my productivity. If she comes across a technical issue or barrier, she immediately considers who to ask for help or answers.

I feel she deserves this award because of her positive spirit, great work ethic, and the fact that she has gone through many changes in supervisors over the past year, but she never complained. She enthusiastically took over additional responsibilities as they became available and handled each new role with professionalism.

Please consider Nicky McCall for this important award! Thank you.

—Dr. David Zupsic, *Director of School Services, MIU IV*

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I would like to nominate Nicky McCall for the Spirit Award. I have worked very closely with Nicky over the past five years. Nicky is courteous, helpful, and responsive to any questions or needs that arise in the Nonpublic Department.



She demonstrates genuine care and concern for the students and staff; she is an integral part of the Nonpublic Department.

Nicky always has a smile. I really don't think that she knows the true impact that she has on the folks around her. She has kindness that comes from the heart.

She is a team player, anytime our department needs an extra hand she is willing to help in any capacity. It is a privileged to work with Nicky, not only she is an asset to our organization but also a true advocate for the students and families we serve.

—Crystal McFeely,  
*Secretary to the Director of Special Education, MIU IV*







When reading the personal attributes that a Spirit Award winner should possess, it was an absolute confirmation to me that my decision to nominate Nicky McCall was a perfect one. She doesn't have just one or two of the many adjectives listed in this nomination form, she has them ALL!

Having worked hand-in-hand with Nicky for a little over a year, I can say without reservation that

there are very few people that I would rather have as my right hand. She has a command of her responsibilities and her knowledge exceeds those things that are her responsibility. Nicky is an amazing support to her supervisor, especially when that supervisor is new to the program. Nicky has worked with four supervisors during her time with MIU IV, and I know that she was an invaluable resource to them all.

I mention this because continual change, especially of someone that you work so closely with, is always a tough transition. Yet, she has repeatedly done so with grace. Her desire to make the program where she works the best that it can be is what drives her to dot all of the "i"s and cross all the "t"s. This drive isn't something that can be taught but rather is something that is possessed by someone that is dedicated, committed, accountable, and hardworking, and something that is greatly appreciated by her co-workers.

The qualities of a great employee, however, cannot be measured by work performance alone. The person who works so diligently has to also be seen as an individual. They should also possess the qualities that endear them to others, and Nicky does so effortlessly.

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She has the utmost desire to develop meaningful relationships with those around her and gives those relationships genuine care. You will be hard-pressed to find someone at MIU IV that has anything but positive things to say about their interactions with Nicky. She is always ready to help, always receptive to help, and always wearing a smile. This is the kind of spirit that should be rewarded and I am pleased to put forth this nomination to do so.

I think of the words to one of the songs that my children played over and over, “You don’t know you’re beautiful. That’s what makes you beautiful.”, and I think that of Nicky. She is more amazing than she believes and would be an ideal Spirit Award recipient.

—Cheryl Pilch, Coordinator of Educational Services, MIU IV



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This year it is my privilege to nominate Nicky McCall for the 2020 Spirit Award in recognition to her professional, hard working, dependable, and pleasant character she displays when assisting the Non-Public team. Nicky is the kind of employee who is preferred by companies. Not only has she been able to adjust



to the ever-changing work environment, added responsibilities and the demands of the sixteen Non-Public coworkers and supervisors; she does this with a pleasant, kind, and approachable attitude.

As our Non-Public secretary, she has shown excellent organizational skills, reliability, flexibility, and dedication when addressing each of our requests and demands. She is prompt in responding to emails. She goes above and beyond to research for materials, technology equipment, addresses work problems and anything else that helps make our job easier. She organizes our testing schedules, records the results of Acadience/DIBELS and keeps track of MTSS meetings.

These are just a few of the wonderful qualities I see as her coworker in the Non-Public Program. I am sure she has impacted many others in the MIU IV building as a positive role model. I honestly feel that Nicky McCall is the best candidate for the 2020 Spirit Award as well as an asset to the Midwestern Intermediate Unit IV.

—Donna Benson, Guidance Counselor, MIU IV

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**Midwestern Intermediate Unit IV**  
453 Maple Street  
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Dr. Wayde Killmeyer, Executive Director

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