

# Registration - Common Questions and Answers

## **Difficulties logging into Skyward?**

You must log on from your Chromebook or a real computer-the Skyward mobile app on your phone will not work

You must log into Student Access. Family Access (what your parents use) does not have this capability

Lost your password? Click on the “forgot password” to have it reset.

## **Error on your Transcript?**

Is there a misspelling of your name or birth date? Are you missing a class from a previous high school or online course? Contact our Registrar directly at [Helen.owens@rentonschools.us](mailto:Helen.owens@rentonschools.us) Mrs. Owens is super nice, and a Registrar is the only one that can edit a transcript.

## **Can I waive a class? (PE, Health, Art etc)**

No – all the classes listed on the High School Graduation Planning Form are required for a Lindbergh diploma. You may hear of students in other districts “waiving classes” but everything on our list is required.

## **Honors/AP/College in the High School Contract**

This is a fillable pdf. Download it and save it to your desktop. This will allow you to type on it and make a digital signature. Then save the pdf and email a copy to your counselor. This form is required for any Honors, AP or High School in the College course that you are wanting to take.

## **I failed a class that is required for my diploma.**

If a class is a requirement for a diploma, then you must retake the class and pass it to graduate. It is very important that you register for the class in Skyward. Summer School will be available also. If you take the class during Summer School, then once you have successfully passed it you will be allowed to replace the required class with an elective.

## **Can I take a class during the summer to get ahead?**

Unfortunately, Lindbergh only offers Credit Retrieval Summer School (Retaking a required class that a student has previously taken and failed). Be careful about registering for classes through outside programs. Check with your counselor first to make sure that the credit will transfer to Lindbergh. Previous students have had success with signing up for a course through one of the community colleges or through BYU Independent Study.

<https://is.byu.edu/support/students>

**I want to take Zero Hour Band, Choir or Orchestra. How do I select these courses?**

Skyward data entry is set to limit you to 7.50 credits (15 trimester classes). Your Band, Orchestra and Choir teachers will provide to the counselors a list of those students who should be enrolled into Zero hour. We will enter these classes for you. Simply communicate with your music teacher and they will let you know the requirements for being added to the zero-hour ensembles.

**Should I take Running Start?**

Go to the Counseling Webpage and click on the Running Start tab. We have tons of information about Running Start including videos and links to our surrounding colleges.

**I have decided that I want to do Running Start next year. Do I still need to register for Lindbergh classes?**

Registration for Fall quarter at Running Start does not open until Spring while the Course Selections for Lindbergh are due January 28<sup>th</sup>. Students who are contemplating Running Start should still submit Lindbergh Course Selections. It is wise to have Lindbergh classes reserved until you are officially enrolled at the College. Once you have been accepted to the Running Start program at the college then your counselor can delete your Lindbergh choices.

**Other questions?**

Counselors are offering Help Sessions every day during lunch. Come on in!

Your teachers are smart! They can answer almost all registration questions. You see them in class everyday- just ask 😊

Teachers are the experts about the classes offered in their subject area. If you have questions about a specific class or content area, ask your teacher who teaches that subject (i.e., what Science should I take next year? Ask your science teacher for their opinion).