



Our goal is to find you available providers matched to your needs. Here is what to expect:

1 Step 1: Screening

Complete our screening form online or by phone call*

Be prepared to provide the following information:

- Basic contact information for client and guardian (if applicable)
- Insurance provider and plan
- Brief description of what client is experiencing
- Type of service desired*

Care Solace can connect you with:

- Therapy
- Couples/family counseling
- Psychiatry
- Intensive outpatient program
- Partial hospitalization program
- Residential / inpatient program

*Families have voice and choice - let us know what is & is not working for you!
Speed of connection is affected by how quickly you respond to us

2 Step 2: Matching (this may take several days)

- We will seek out providers on your behalf and keep you updated via text or email along the way
- Call you to present at least two options
- Offer to assist you in scheduling your appointment

3 Step 3: Check In

- Touch base after your appointment about your satisfaction with provider match
- If the provider isn't a good match, let us know so we can continue searching
- We will be there to answer questions every step of the way