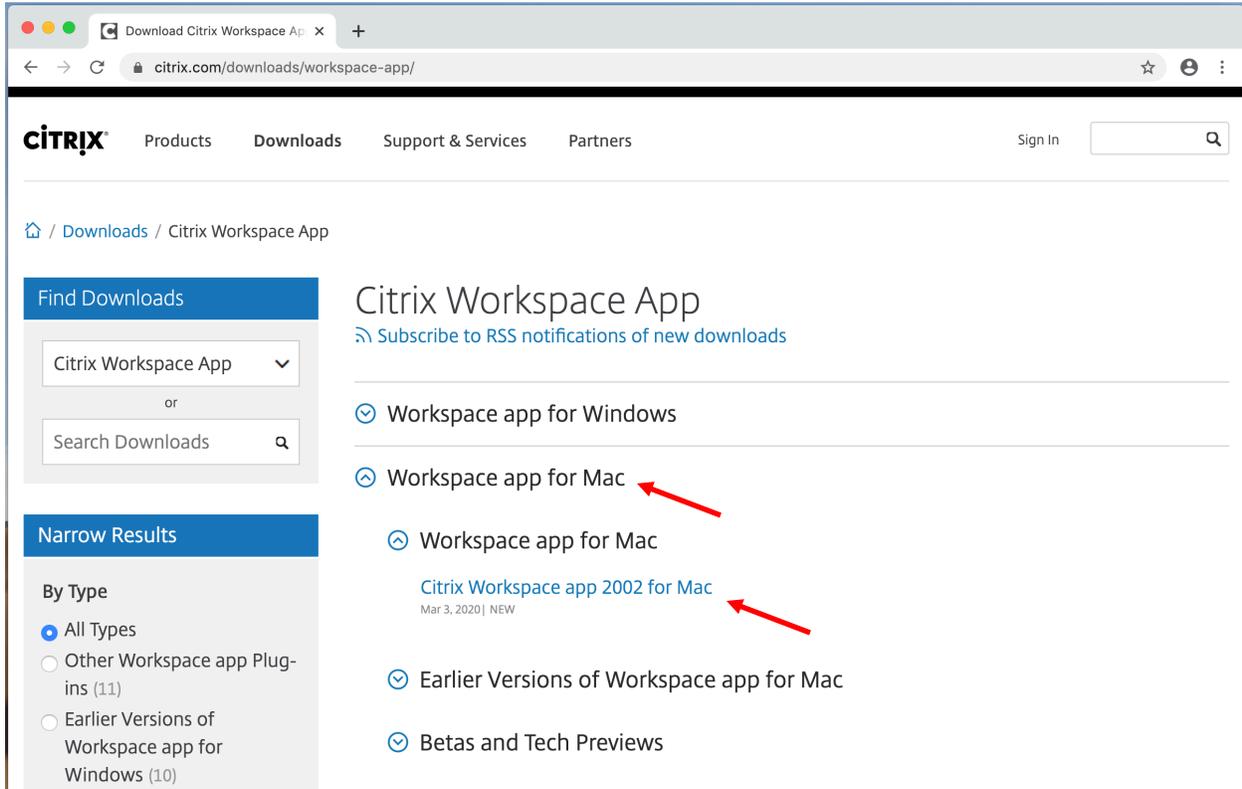


How to install Citrix Workspace for Apple MacOS

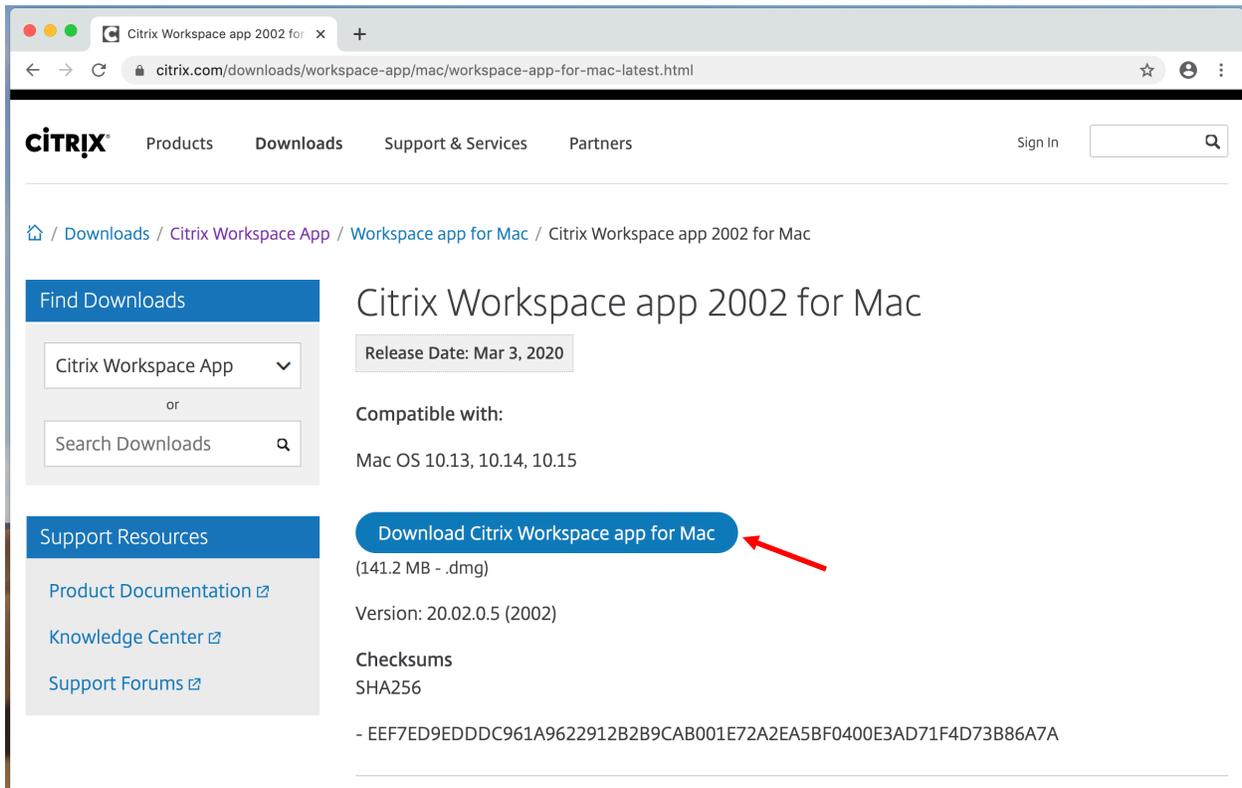
Step 1: Navigate to: <https://www.citrix.com/downloads/workspace-app/>

Step 2: Click the link titled “Workspace app for Mac” then “Citrix Workspace app 2002 for Mac”:



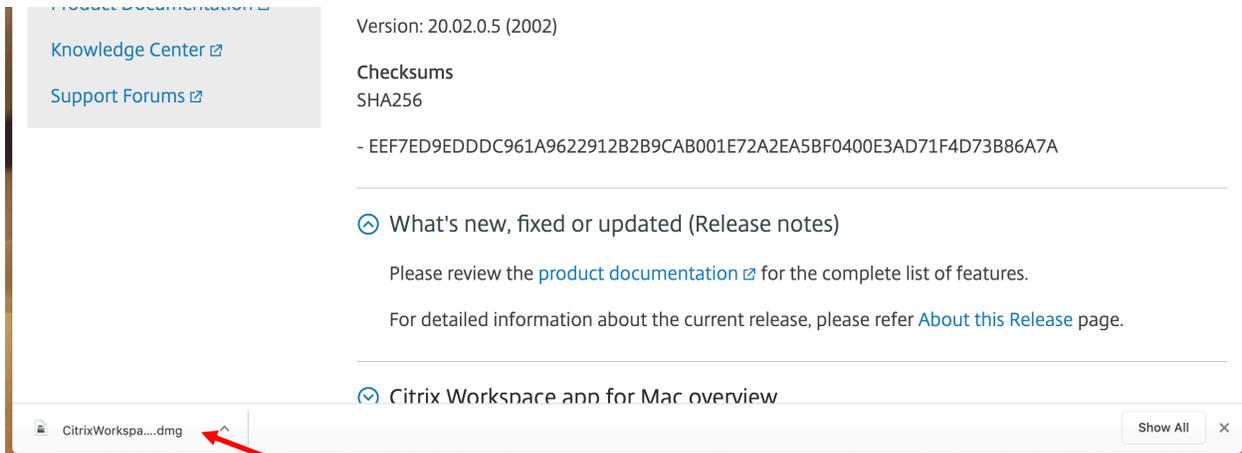
The screenshot shows the Citrix website's Downloads section for the Workspace App. The page title is "Citrix Workspace App" with a sub-link to "Subscribe to RSS notifications of new downloads". A list of download categories is shown, including "Workspace app for Windows", "Workspace app for Mac", "Workspace app for Mac", "Citrix Workspace app 2002 for Mac" (with a sub-link "Mar 3, 2020 | NEW"), "Earlier Versions of Workspace app for Mac", and "Betas and Tech Previews". A sidebar on the left contains a search box and "Narrow Results" by type, with "All Types" selected. Two red arrows point to the "Workspace app for Mac" and "Citrix Workspace app 2002 for Mac" links.

Step 3: Click the **Download Citrix Workspace app** for Mac button:

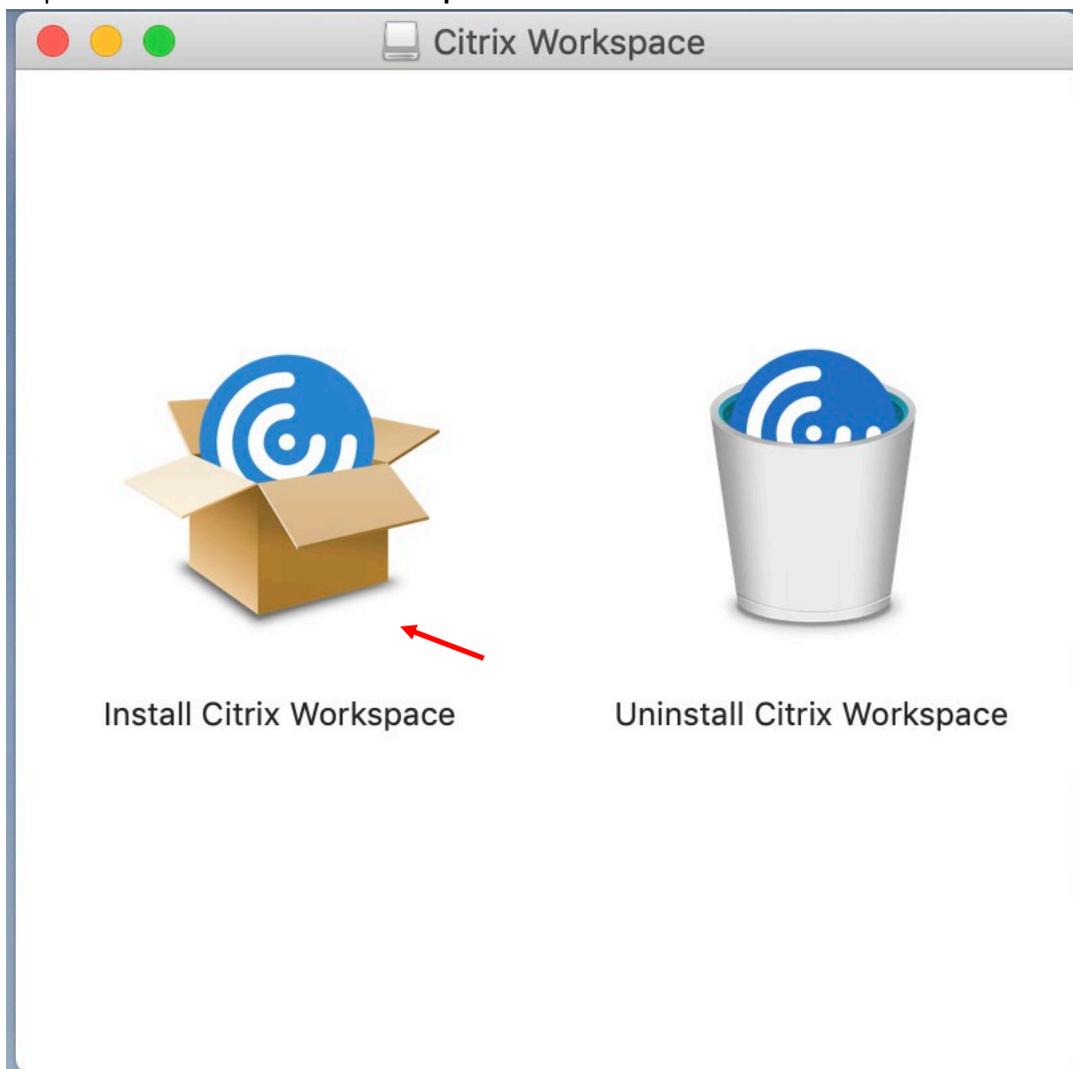


The screenshot shows the specific download page for "Citrix Workspace app 2002 for Mac". The page title is "Citrix Workspace app 2002 for Mac" with a sub-link "Release Date: Mar 3, 2020". The page lists "Compatible with: Mac OS 10.13, 10.14, 10.15". A prominent blue button labeled "Download Citrix Workspace app for Mac" is highlighted with a red arrow. Below the button, the file size is listed as "(141.2 MB - .dmg)", the version is "20.02.0.5 (2002)", and the SHA256 checksum is "EEF7ED9EDDDC961A9622912B2B9CAB001E72A2EA5BF0400E3AD71F4D73B86A7A". A sidebar on the left contains "Support Resources" including "Product Documentation", "Knowledge Center", and "Support Forums".

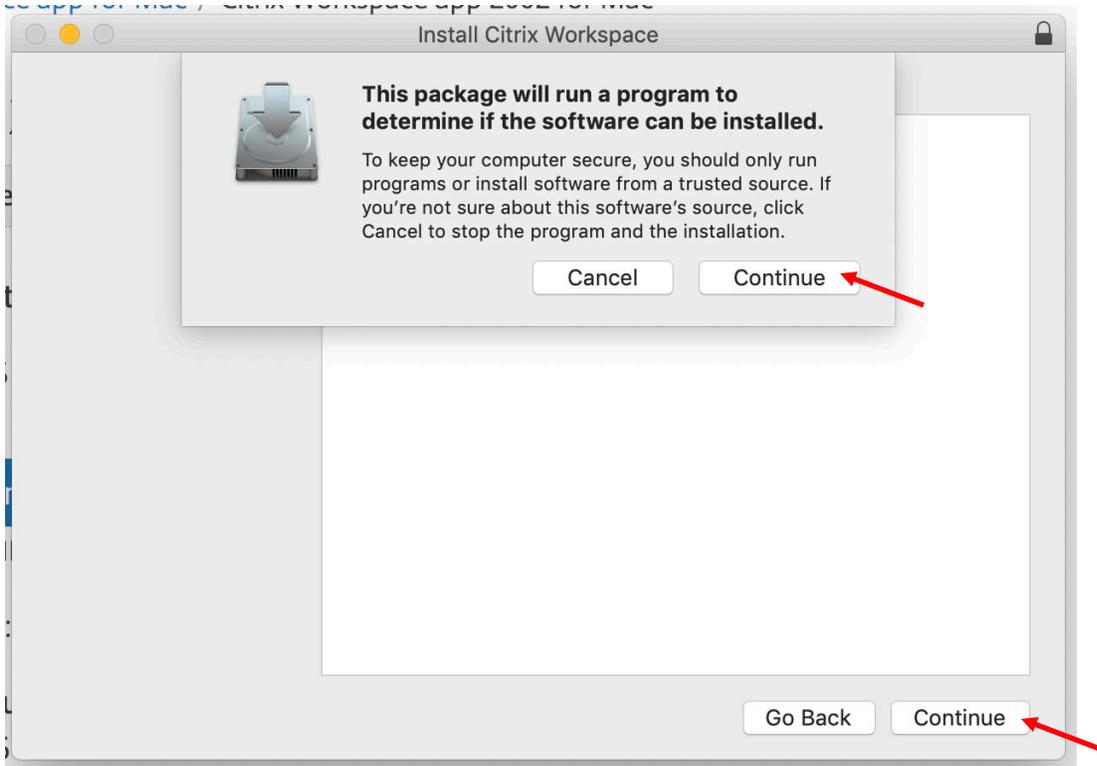
Step 4: Launch the downloaded installer when the download completes:



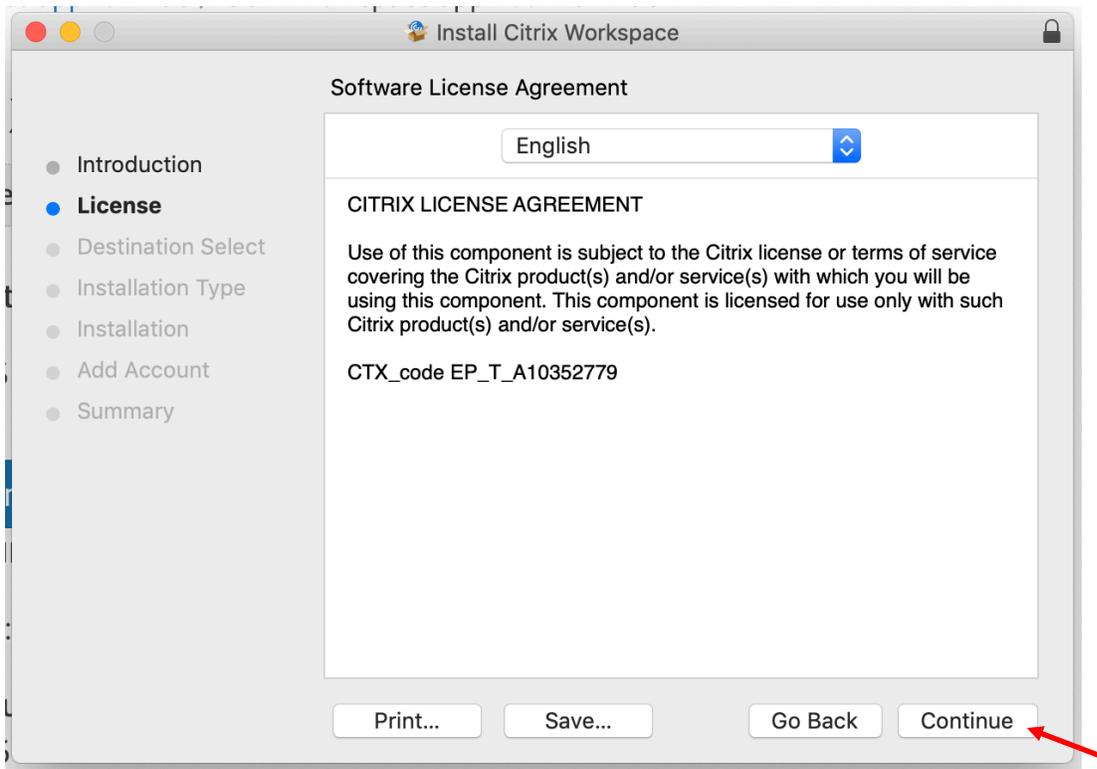
Step 5: Click the "Install Citrix Workspace" button:



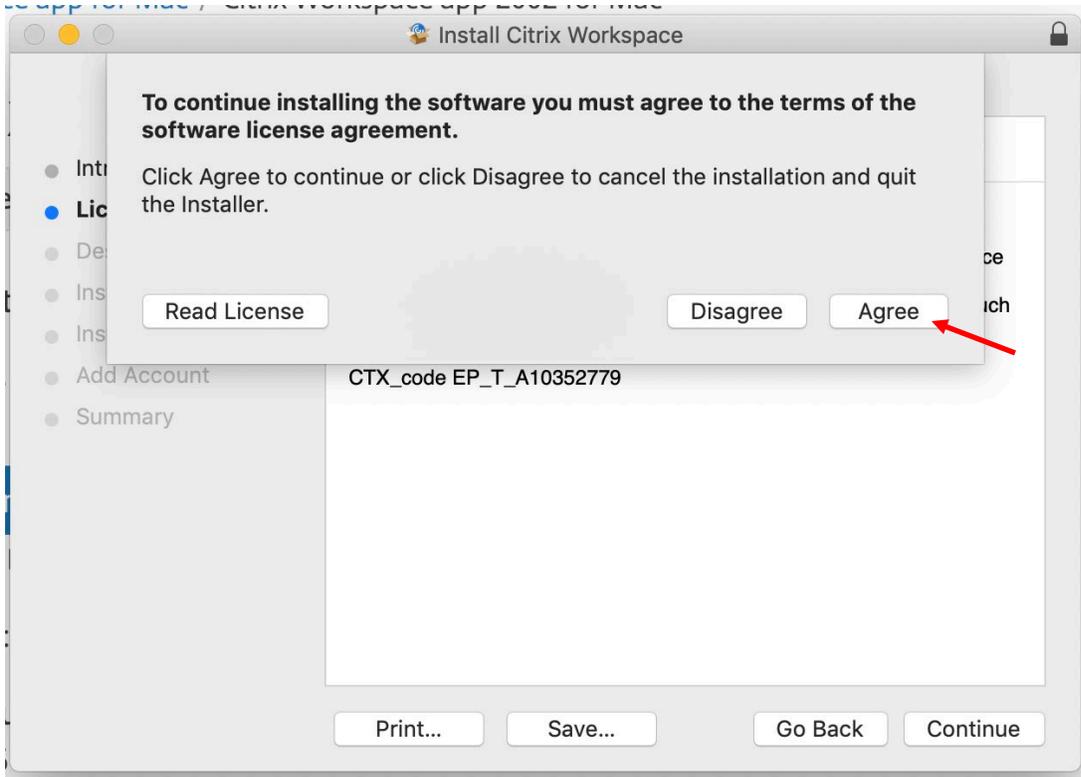
Step 6: Click the **Continue** button then click the **Continue** button:



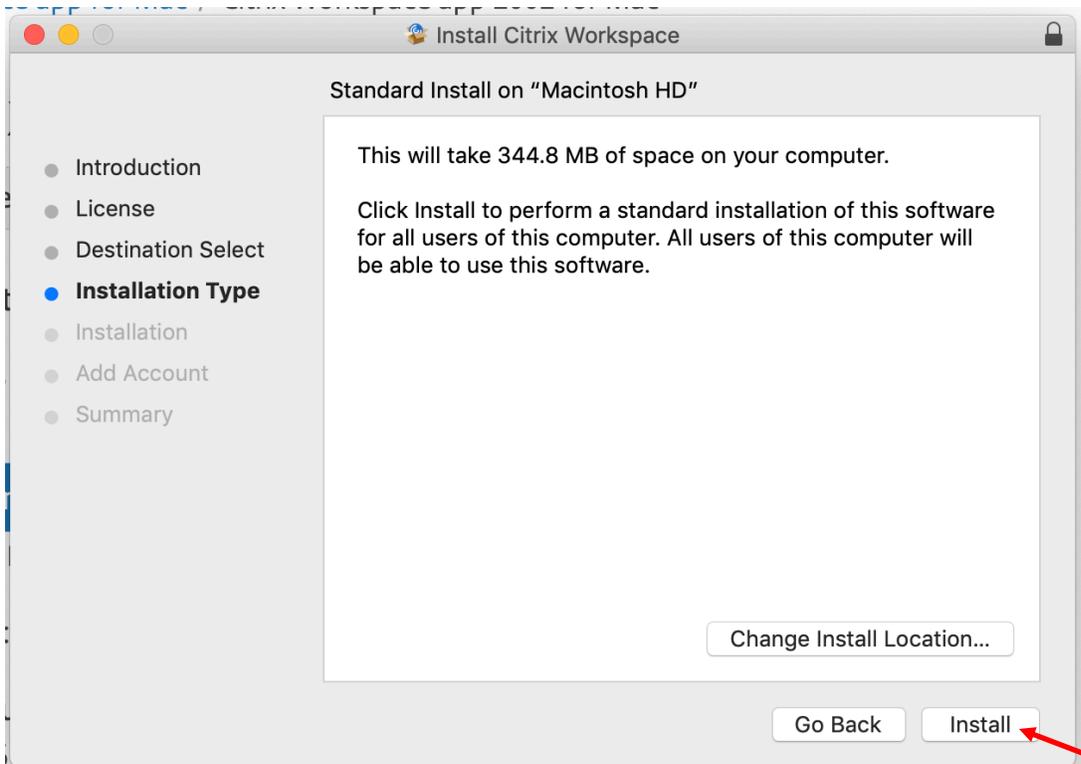
Step 7: Click the **Continue** Button:



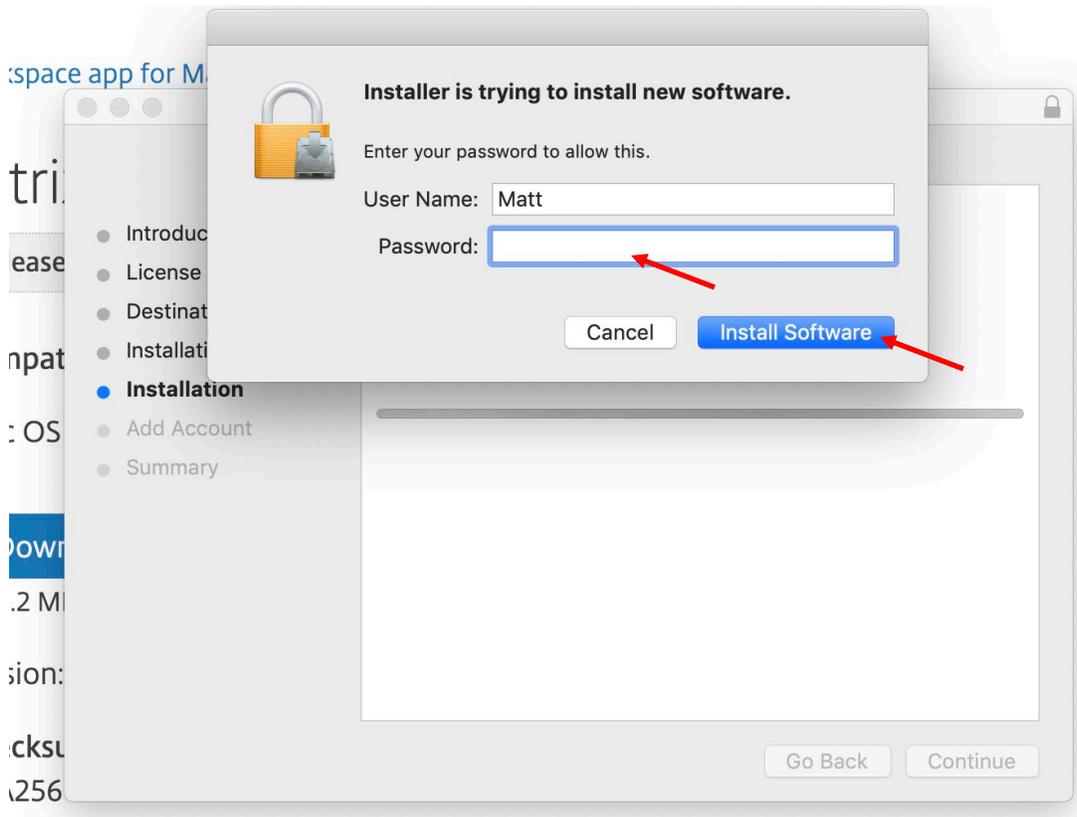
Step 8: Click the **Agree** button:



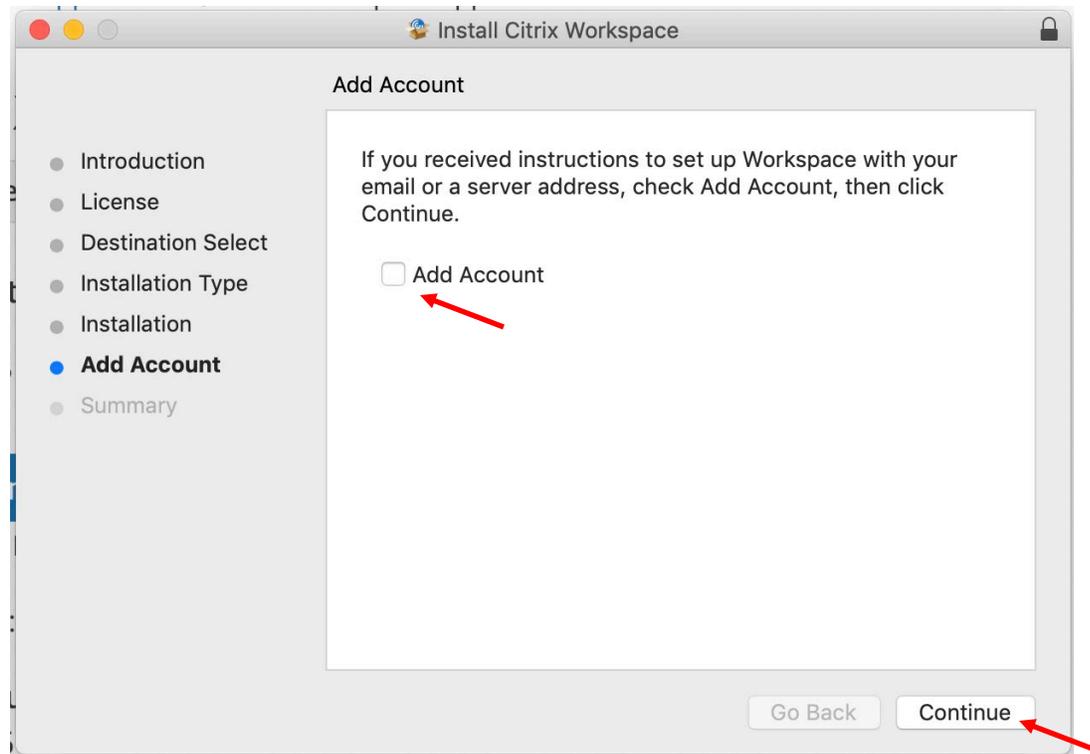
Step 9: Click the **Install** button:



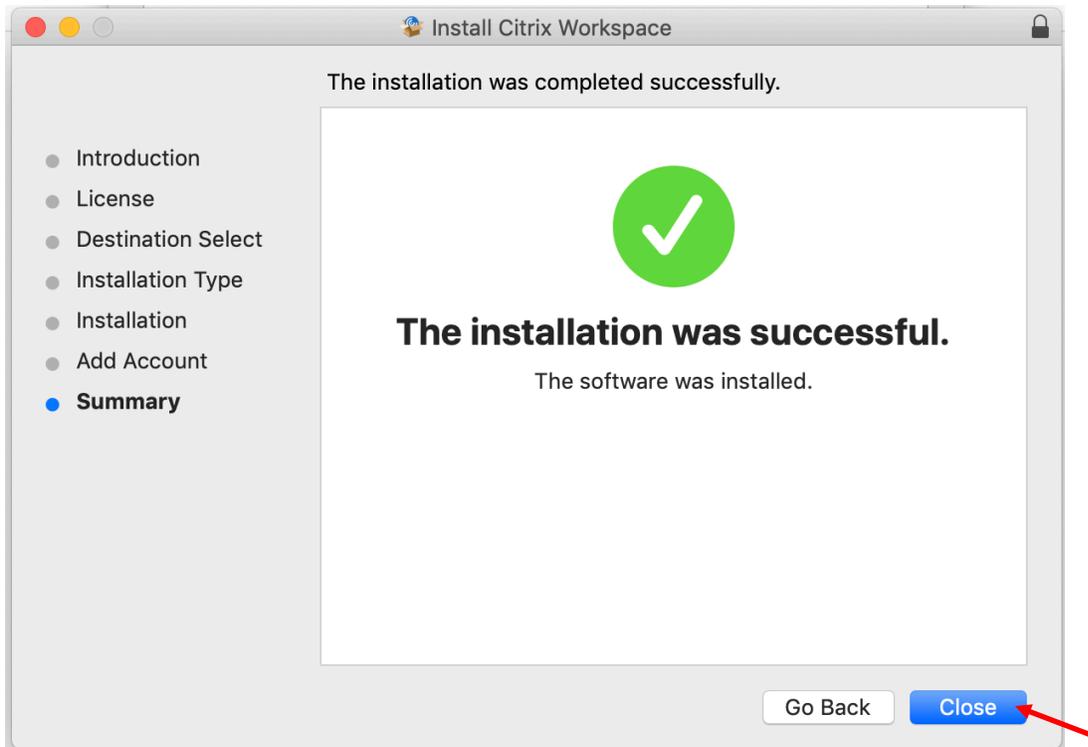
Step 10: Enter your **computer password** and click the **Install Software** button:



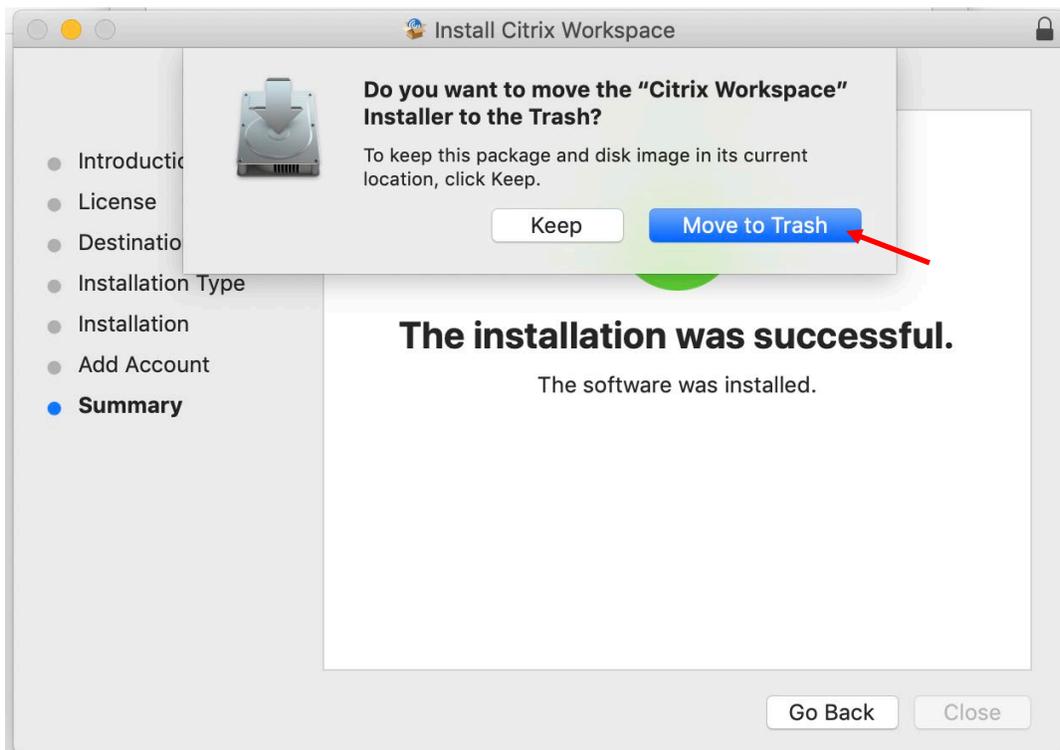
Step 11: Check the **“Add Account”** box and click the **Continue** button:



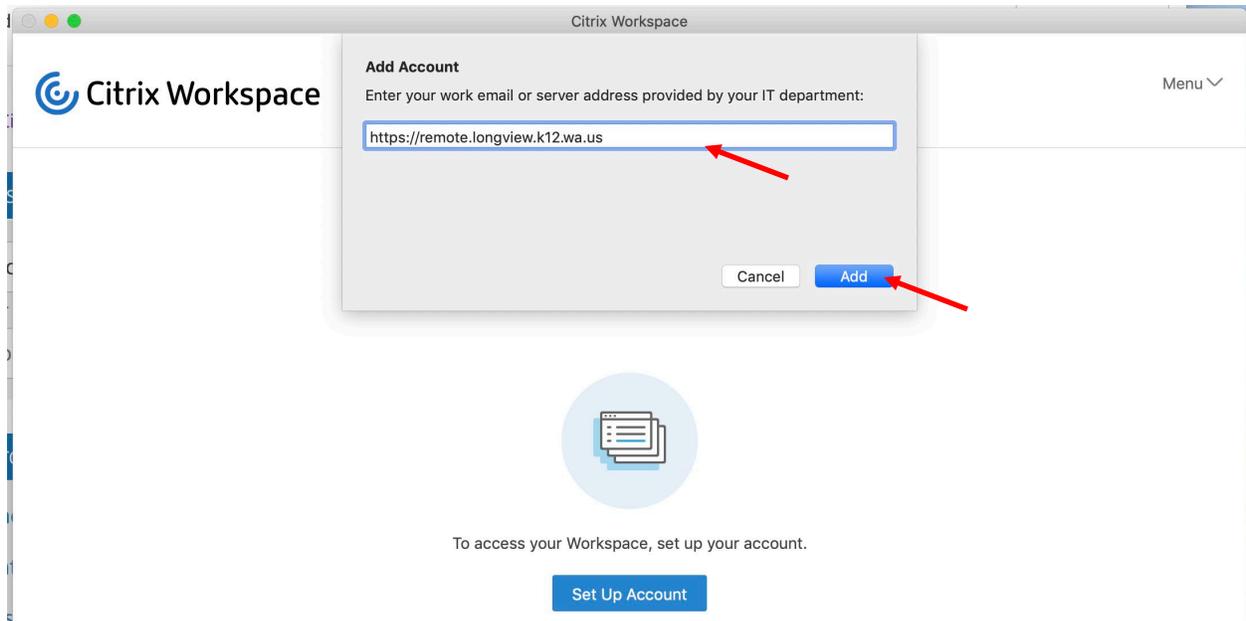
Step 12: Click the **Close** button:



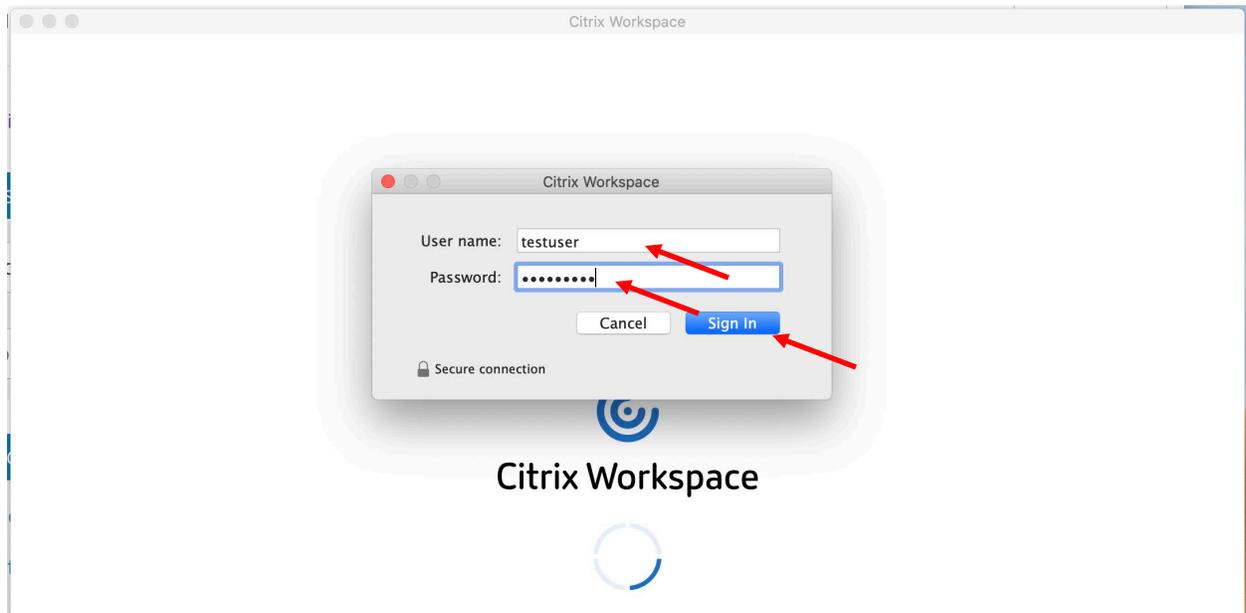
Step 13: Click the **"Move to Trash"** button:



Step 14: In the “**Add Account**” field enter: <https://remote.longview.k12.wa.us> and click the **Add** button:

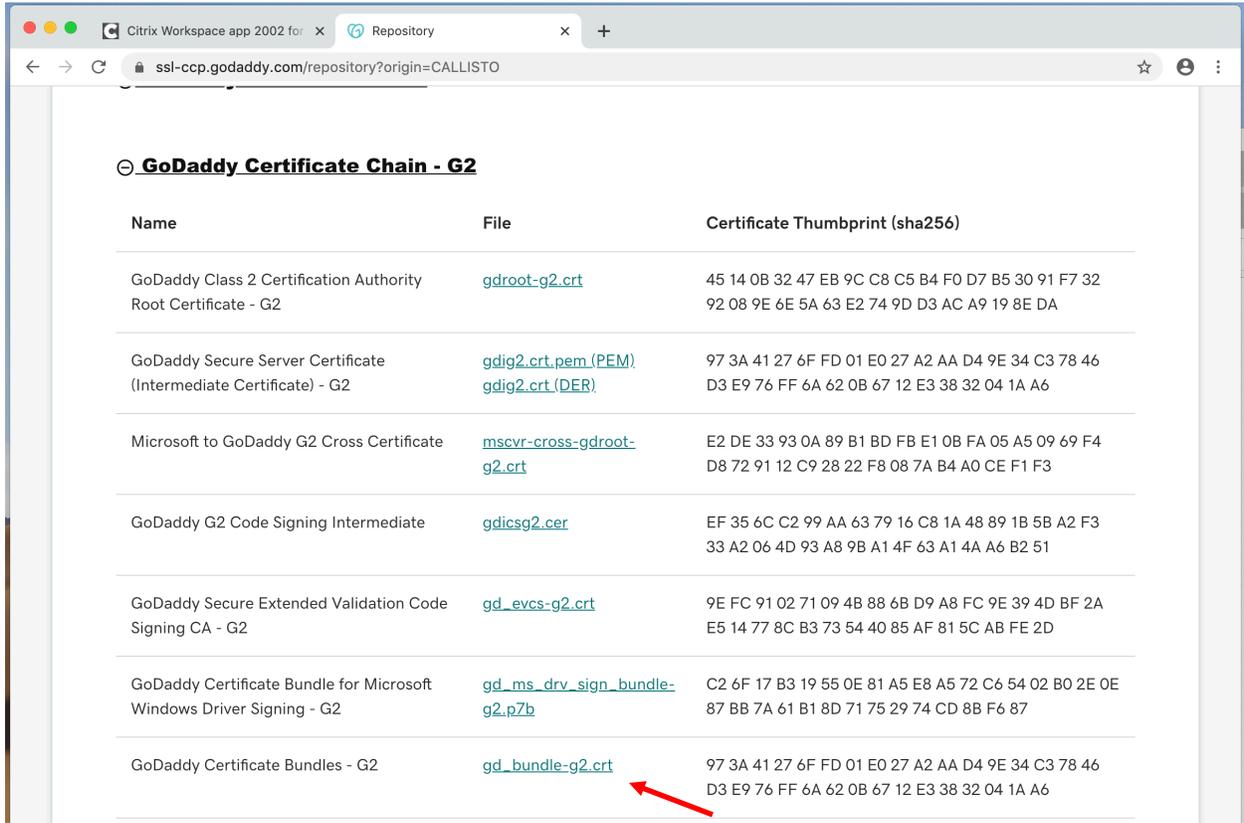


Step 15: Enter your **district computer username and password**, then click the **Sign in** button:



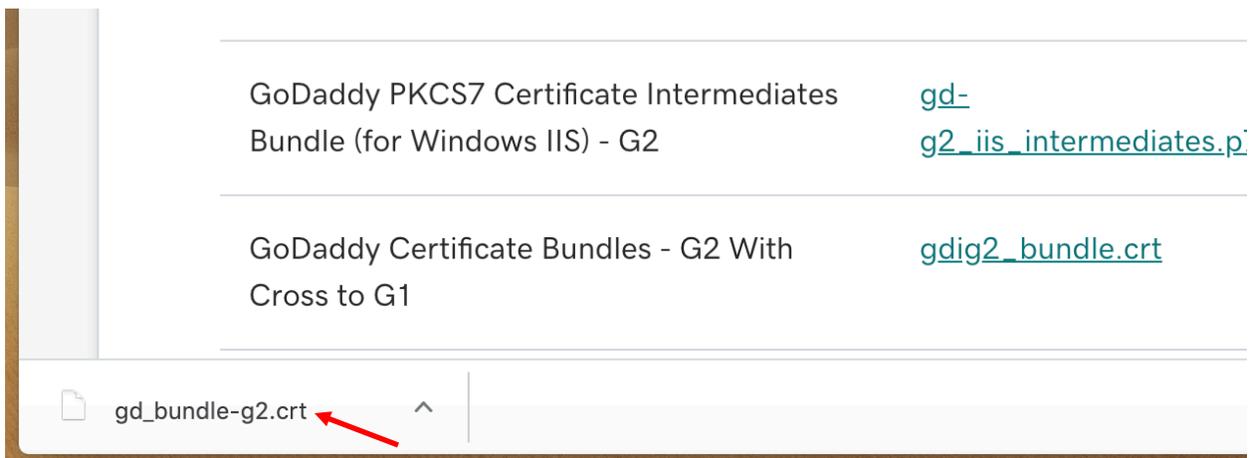
Step 16: Navigate to: <https://ssl-ccp.godaddy.com/repository?origin=CALLISTO>

Step 17: Scroll down and download the file titled "gd_bundle-g2.crt"



| Name | File | Certificate Thumbprint (sha256) |
|--|--|---|
| GoDaddy Class 2 Certification Authority Root Certificate - G2 | gdroot-g2.crt | 45 14 0B 32 47 EB 9C C8 C5 B4 F0 D7 B5 30 91 F7 32 92 08 9E 6E 5A 63 E2 74 9D D3 AC A9 19 8E DA |
| GoDaddy Secure Server Certificate (Intermediate Certificate) - G2 | gdig2.crt.pem (PEM) gdig2.crt (DER) | 97 3A 41 27 6F FD 01 E0 27 A2 AA D4 9E 34 C3 78 46 D3 E9 76 FF 6A 62 0B 67 12 E3 38 32 04 1A A6 |
| Microsoft to GoDaddy G2 Cross Certificate | mscvr-cross-gdroot-g2.crt | E2 DE 33 93 0A 89 B1 BD FB E1 0B FA 05 A5 09 69 F4 D8 72 91 12 C9 28 22 F8 08 7A B4 A0 CE F1 F3 |
| GoDaddy G2 Code Signing Intermediate | gdicsg2.cer | EF 35 6C C2 99 AA 63 79 16 C8 1A 48 89 1B 5B A2 F3 33 A2 06 4D 93 A8 9B A1 4F 63 A1 4A A6 B2 51 |
| GoDaddy Secure Extended Validation Code Signing CA - G2 | gd_evcs-g2.crt | 9E FC 91 02 71 09 4B 88 6B D9 A8 FC 9E 39 4D BF 2A E5 14 77 8C B3 73 54 40 85 AF 81 5C AB FE 2D |
| GoDaddy Certificate Bundle for Microsoft Windows Driver Signing - G2 | gd_ms_drv_sign_bundle-g2.p7b | C2 6F 17 B3 19 55 0E 81 A5 E8 A5 72 C6 54 02 B0 2E 0E 87 BB 7A 61 B1 8D 71 75 29 74 CD 8B F6 87 |
| GoDaddy Certificate Bundles - G2 | gd_bundle-g2.crt | 97 3A 41 27 6F FD 01 E0 27 A2 AA D4 9E 34 C3 78 46 D3 E9 76 FF 6A 62 0B 67 12 E3 38 32 04 1A A6 |

Step 18: Click on the downloaded file:

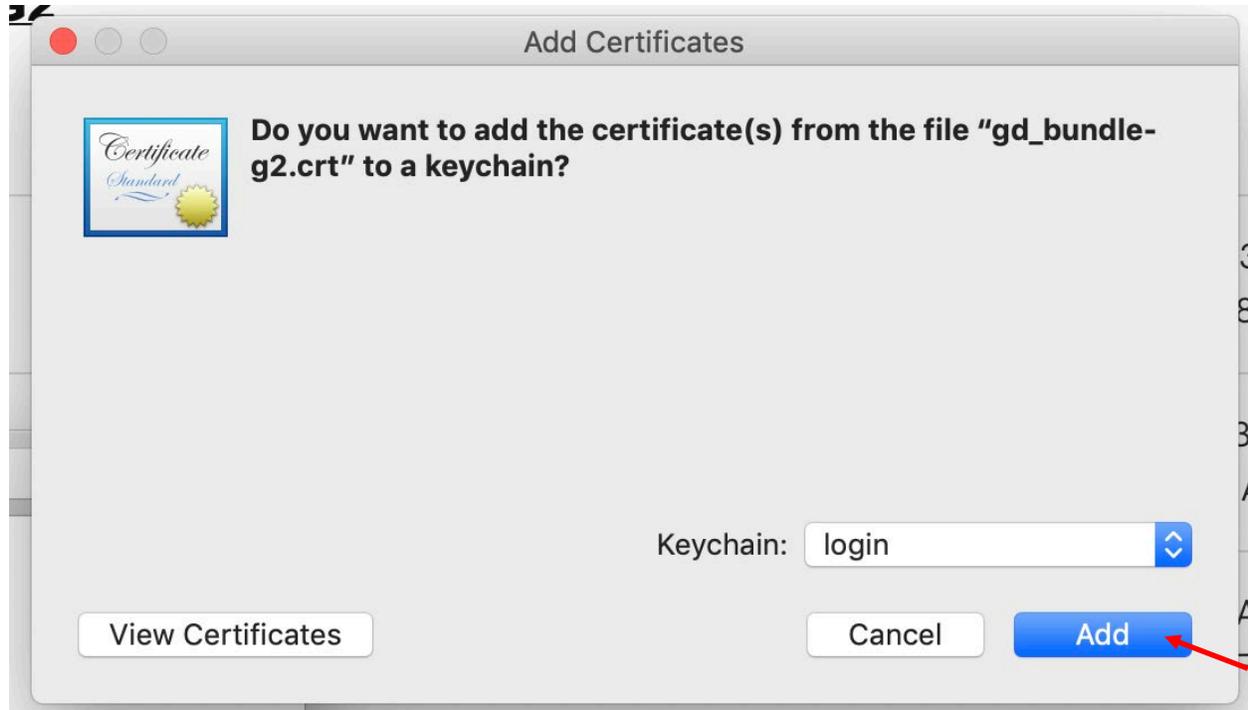


GoDaddy PKCS7 Certificate Intermediates Bundle (for Windows IIS) - G2 [gd-g2_iis_intermediates.p](#)

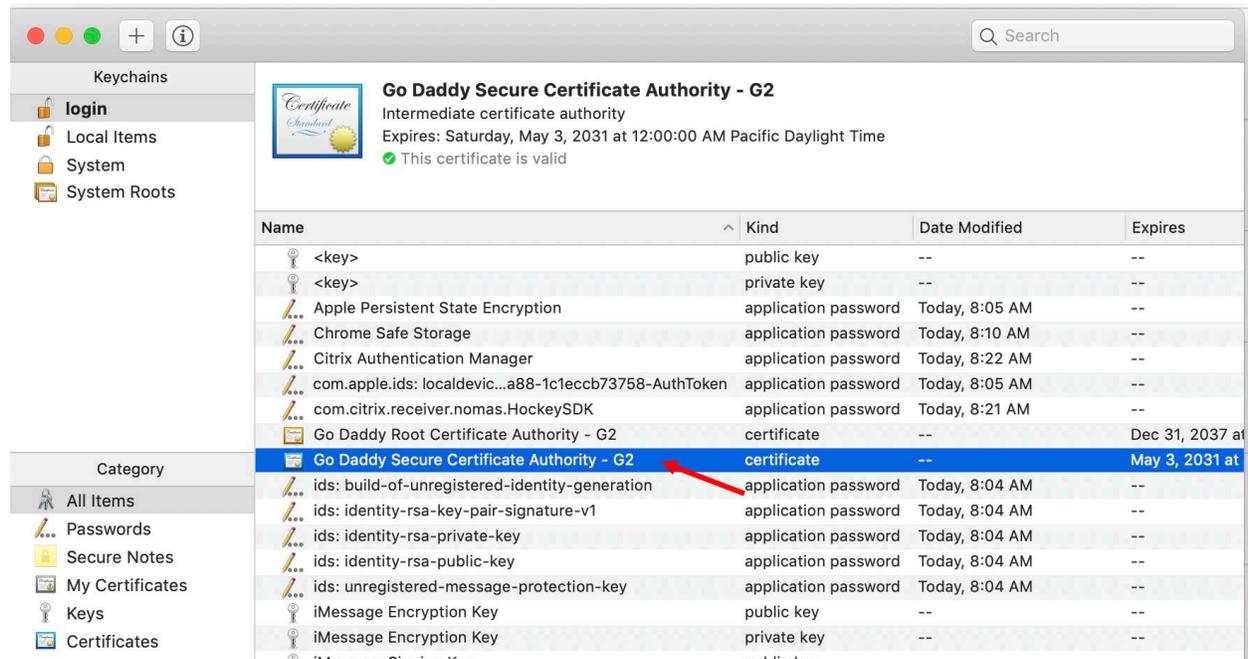
GoDaddy Certificate Bundles - G2 With Cross to G1 [gdig2_bundle.crt](#)

gd_bundle-g2.crt

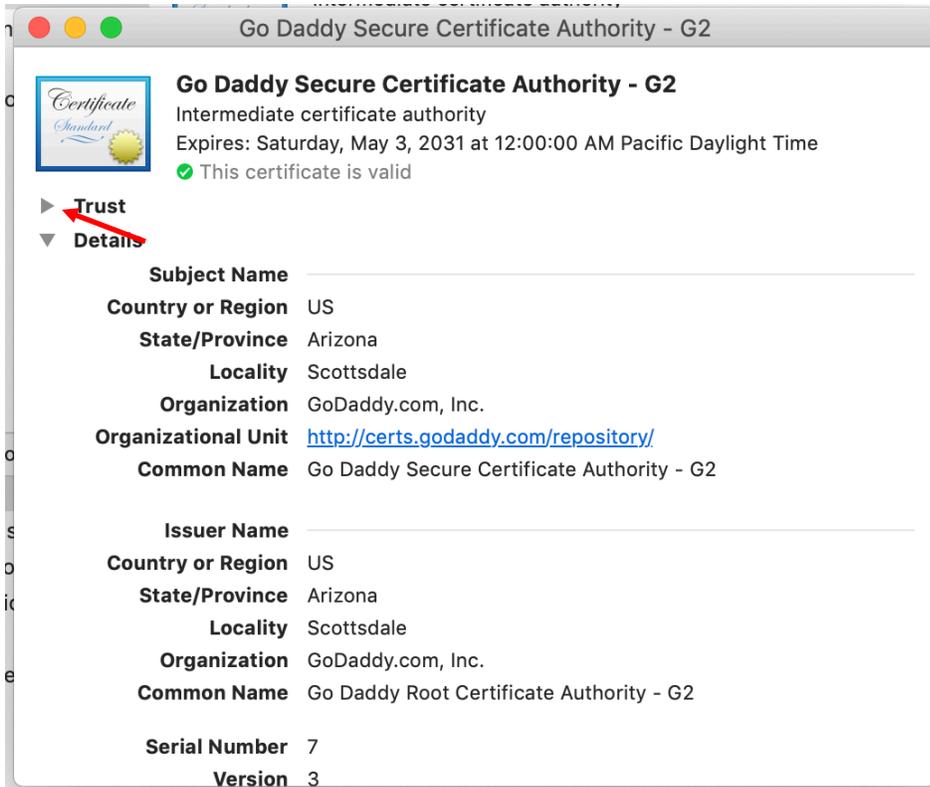
Step 19: Click the **Add** button:



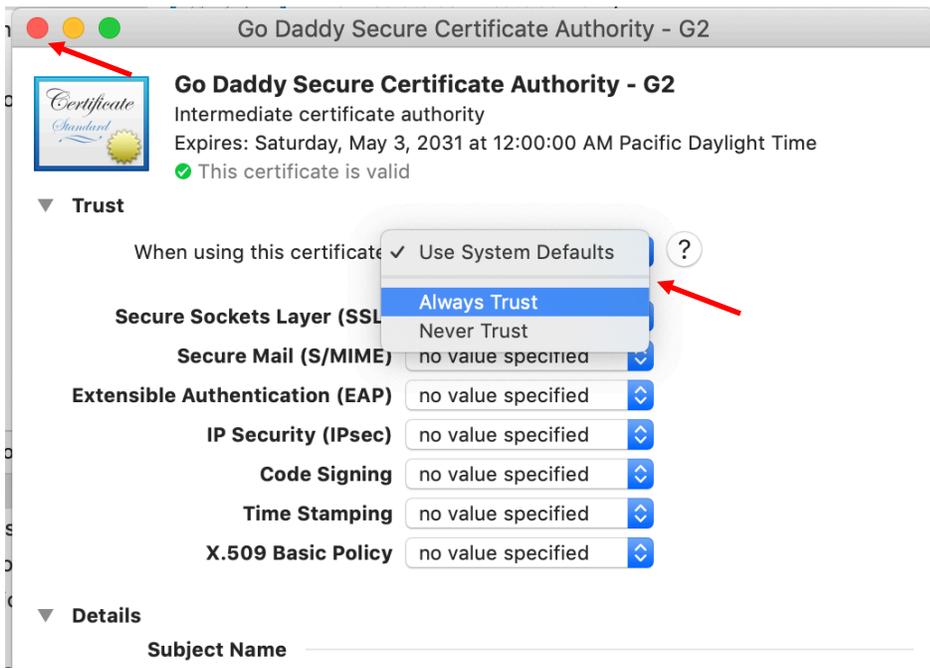
Step 20: In the Keychain dialog double click the "Go Daddy Secure Certificate Authority – G2 file:



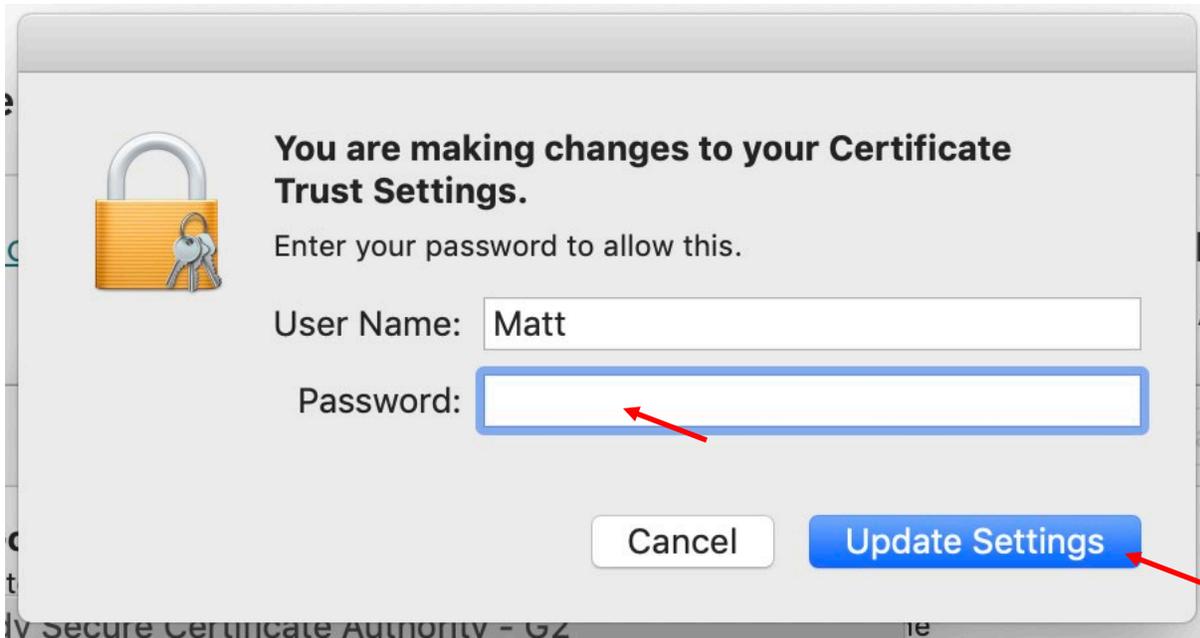
Step 21: Click the **arrow button** to the right of “Trust”



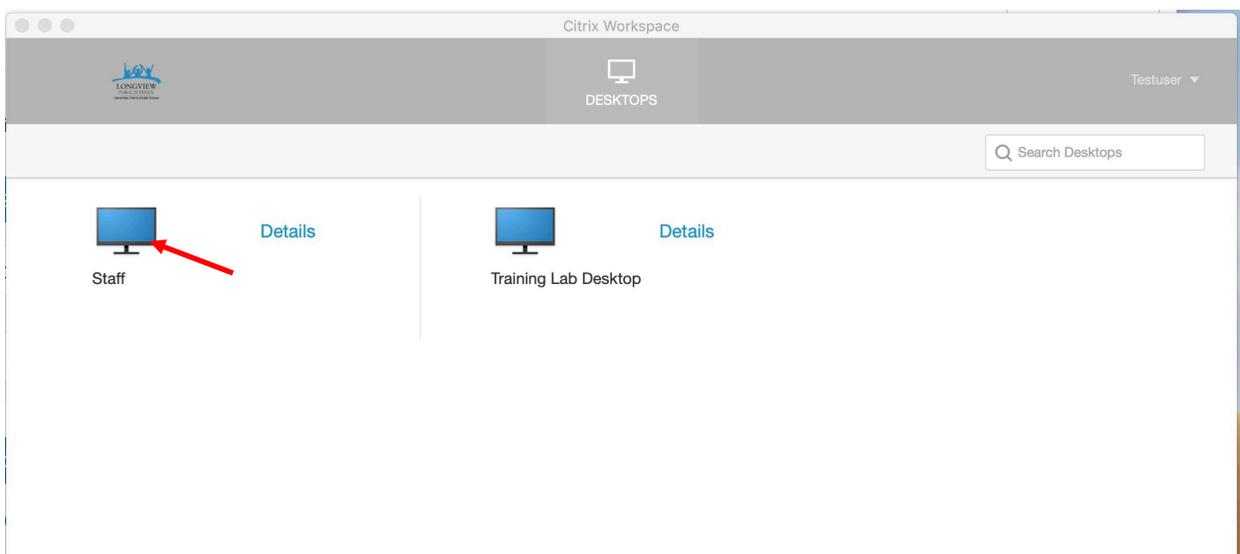
Step 22: Click the drop down titled “When using this certificate” and select “Always Trust”, then close the certificate window:



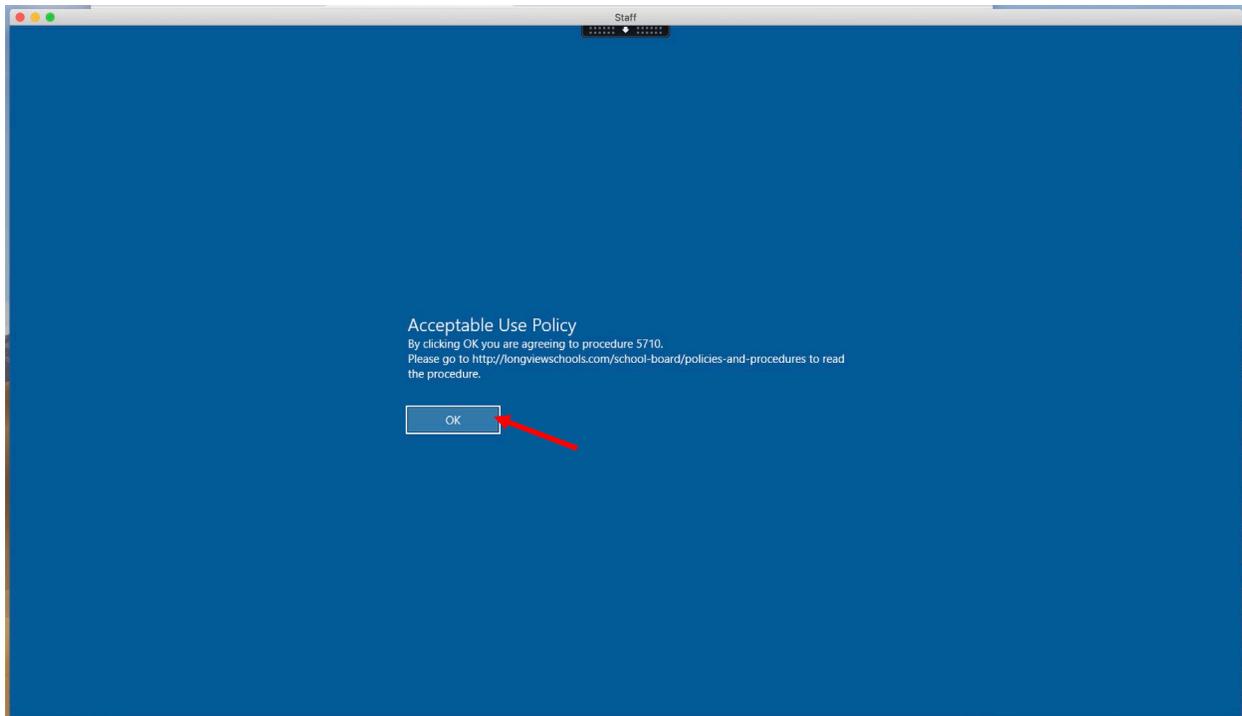
Step 23: Enter your **computer password** and click the **Update Settings** button to save the certificate preference:



Step 24: On the **Citrix Workspace** window click on the **Staff** icon:



Step 25: In the Citrix Desktop window, click the **OK** button on the **Acceptable Use Policy** dialog:



Within moments you will load to your desktop! In future connection attempts, simply find the Citrix Workspace App from Applications folder or from the Citrix icon at the top right of the Apple Toolbar. When prompted enter you district computer username and password, then click the "Staff" desktop icon to launch a new session.

If you find you are having difficulty completing the process please contact footprints@longview.k12.wa.us.