

9/14/21

Subject: Network Disruption & Tonight's Open Houses

Dear Manhasset School Community,

Earlier today we detected a service disruption that impacted the availability of certain systems within our computer network. In response, we promptly commenced an investigation and deployed a team of IT professionals to methodically determine which specific systems were impacted.

While this investigation is ongoing, the District has temporarily shut down our entire District network, including email services, out of an abundance of caution. It is unclear at this time how long this network disruption will last.

It is important to note that in-person instruction will continue. We will separately reach out to those families whose children are under orders to quarantine or isolate.

Please note:

- Open House scheduled for tonight for grades K-1 will continue in-person, as planned.
- The Middle School Building Tour this afternoon and Open House scheduled for this evening via Zoom will be rescheduled to Tuesday, September 28.

We appreciate your continued patience and support as we work to restore connectivity and bring our systems back online. We will share further information as appropriate.

Warmly,

Dr. Gaurav Passi
Acting Superintendent of Schools