

9/18/21

Dear Manhasset School Community,

We are writing to give you an update on the status of the network disruption incident that has affected our network. As you know, on September 14, 2021, we detected a service disruption and, out of an abundance of caution, we shut down our entire District network. While we are working hard to restore functionality, our District WiFi continues to be unavailable to students, faculty, and staff. Telephone service has been restored and we expect the restoration of our voice-mail system shortly.

We have deployed hot spots to the main, attendance and health offices in each building. Our administrators, faculty, and staff can access District emails utilizing these hot spots. However, if you need immediate attention, it is best to contact the main office of your child's school via telephone.

Web based instructional products including Canvas, ClassLink, and Google Drive remain functional through your child's @mufsd account. Students can access these systems from home through their District issued Chromebook or their personal device. If your child cannot access their @mufsd account, please complete this [form](#).

Despite the network disruption our teachers continue to provide meaningful learning experiences to our students. We are working diligently to resolve this situation as quickly and carefully as possible. We thank you for your continued patience and understanding. We will continue to provide you with updates as appropriate.

Warmly,

Dr. Gaurav Passi
Acting Superintendent of Schools