

9/25/21

Dear Manhasset School Community,

We are writing to give you an update on the status of the network disruption incident. We continue to work methodically to determine which specific systems were impacted by this incident and to restore involved systems to operational status as quickly as possible.

Although our investigation is ongoing, the status of certain critical systems and tools is as follows:

- The District's WiFi remains unavailable to students, faculty and staff.
- Web based instructional products continue to be available through your child's @mufsd account. These include Canvas, ClassLink, and Google Drive. Students can access these systems from home or anywhere they have Internet access through their District issued Chromebook or their personal device.
- Xerox machines in each building are operational, assisting teachers in providing continuity of instruction despite the network disruption.
- Additional anti-malware protection has been deployed throughout the District. The deployment of the additional anti-malware software enables teachers to utilize their District laptops to display locally stored materials on most of our SmartBoards.
- In our cafeterias, the food services staff is maintaining manual records of each student purchase, which will be recorded in the point of sale system (POS) and charged against the student's account when the POS is once again accessible. We currently do not have access to student account balances in the POS, as it is not operational at this time. As a reminder, this school year, all complete meals continue to be provided at no charge.

We thank you for your continued patience and understanding. We will continue to provide you with updates as appropriate.

Sincerely,

Dr. Gaurav Passi  
Acting Superintendent of Schools