

10/1/21

Dear Manhasset School Community,

I am writing to give you an update on the status of our recovery from the network disruption we experienced earlier this month. The District notified law enforcement as well as the State Education Department of this incident and cybersecurity experts have been engaged to guide the investigation and restoration processes.

As a part of this work, the District has been conducting a thorough forensic investigation to determine the scope of this incident. This investigation is painstaking in its detail and requires a meticulous review of each of our systems before we are confident that each system can be safely restored to operational status. This is a time-consuming process, and we appreciate your patience as we continue to work through this incident. We are grateful that our teachers have continued to provide meaningful instruction to our students despite this disruption.

We have made significant progress in the restoration process:

- Late yesterday, we restored access to the District's WiFi for our teachers. The ability to access the Internet is a major milestone in our efforts to return to normal operations.
- We have completed the restoration and scan of our teacher file server. We anticipate allowing teachers to access their files next week. Importantly, this will allow teachers to access lesson plans, tests, and letters of recommendation that they saved on this server.

While these are significant milestones, there is much more work to be done. We recognize that recovering from this incident has been lengthy and difficult for each member of our school community. We are grateful for your patience and understanding as we navigate the complexity of the issues. We will continue to update you as appropriate.

Warmly,

Dr. Gaurav Passi
Acting Superintendent of Schools