



Midland Public Schools

Inspiring Excellence

Support Technician HANDBOOK

It is the policy of the Midland Board of Education that the Midland Public Schools will not discriminate in its educational programs and activities on the basis of age, race, creed, religion, color, national origin, sex, marital status, disability or any additional criteria identified by any applicable state or federal statute.

Revised 7/24/22

PLEASE NOTE THAT THIS HANDBOOK IS AN OVERVIEW OF BASIC POLICIES, AND MAY CONTAIN EXCERPTS FROM A FULL POLICY. FOR A COMPLETE LISTING OF MPS/BOE POLICIES, VISIT:

<https://www.midlandps.org>

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INTRODUCTION

The purpose of these Guidelines is to assist support technicians in becoming familiar with their responsibilities and their relationship to others in understanding the larger picture of the operation of the school district. All support technicians' activities are directed at providing service so that the primary purpose of the district, the education of its students, can be accomplished.

The employer (Midland Public Schools) retains the right, at any time, to amend, modify or terminate any of its policies or benefits applicable to support technicians to whom this handbook is addressed. Nothing contained in this handbook shall be construed or implied to constitute a contract altering or changing the at-will character of the employment relationship between the Midland Public Schools and its support technicians.

NONDISCRIMINATION POLICY, COMPLIANCE OFFICERS, AND GRIEVANCE PROCEDURES (4101)

WITH REGARD TO:

- TITLE VI OF THE CIVIL RIGHTS ACT OF 1964, WHICH PROHIBITS DISCRIMINATION BASED ON RACE, COLOR, RELIGION, OR NATIONAL ORIGIN;
- TITLE VII OF THE CIVIL RIGHTS ACT OF 1964, WHICH PROHIBITS DISCRIMINATION BASED ON RACE, COLOR, RELIGION, SEX (INCLUDING GENDER IDENTITY, AND SEXUAL ORIENTATION), OR NATIONAL ORIGIN;
- TITLE IX OF THE EDUCATION AMENDMENTS OF 1972, WHICH PROHIBITS DISCRIMINATION BASED ON SEX (INCLUDING GENDER IDENTITY AND SEXUAL ORIENTATION);
- AGE DISCRIMINATION IN EMPLOYMENT ACT OF 1967 (ADEA), WHICH PROHIBITS DISCRIMINATION BASED ON AGE AS TO PERSONS WHO ARE AT LEAST 40 YEARS OLD;
- EQUAL PAY ACT OF 1963, WHICH PROHIBITS SEX DISCRIMINATION IN PAYMENT OF WAGES FOR PERSONS PERFORMING SUBSTANTIALLY EQUAL WORK IN THE SAME ESTABLISHMENT;
- SECTION 504 OF THE REHABILITATION ACT OF 1973 (SECTION 504), WHICH PROHIBITS DISCRIMINATION BASED ON DISABILITY;
- AMERICANS WITH DISABILITIES ACT OF 1990 (ADA), WHICH PROHIBITS DISCRIMINATION AGAINST QUALIFIED PERSONS WITH DISABILITIES IN EMPLOYMENT, PUBLIC SERVICE, PUBLIC ACCOMMODATIONS, AND TELECOMMUNICATIONS;
- FAMILY AND MEDICAL LEAVE ACT OF 1993 (FMLA), WHICH REQUIRES COVERED EMPLOYERS TO PROVIDE UP TO 12 WORK WEEKS OF UNPAID, JOB-PROTECTED LEAVE TO ELIGIBLE EMPLOYEES FOR CERTAIN FAMILY, MILITARY, AND MEDICAL REASONS, AND UP TO 26 WORK WEEKS TO CARE FOR A COVERED SERVICE MEMBER WITH A SERIOUS INJURY OR ILLNESS;
- PREGNANCY DISCRIMINATION ACT OF 1978, WHICH PROHIBITS DISCRIMINATION BASED ON PREGNANCY, CHILDBIRTH, OR RELATED MEDICAL CONDITIONS;
- GENETIC INFORMATION NON-DISCRIMINATION ACT OF 2008 (GINA), WHICH PROHIBITS DISCRIMINATION BASED ON GENETIC INFORMATION AS TO HEALTH INSURANCE AND EMPLOYMENT;
- UNIFORMED SERVICES EMPLOYMENT AND REEMPLOYMENT RIGHTS ACT OF 1994 (USERRA), WHICH PROVIDES JOB PROTECTION AND REEMPLOYMENT RIGHTS TO INDIVIDUALS WHO VOLUNTARILY OR INVOLUNTARILY LEAVE EMPLOYMENT TO UNDERTAKE MILITARY SERVICE, INCLUDING MILITARY RESERVISTS AND NATIONAL GUARD MEMBERS CALLED TO DUTY;
- MICHIGAN ELLIOTT-LARSEN CIVIL RIGHTS ACT OF 1976 (ELCRA), WHICH PROHIBITS DISCRIMINATION BASED ON RACE, COLOR, NATIONAL ORIGIN, AGE, SEX (INCLUDING PREGNANCY AND GENDER IDENTITY), RELIGION, HEIGHT, WEIGHT, OR MARITAL STATUS;
- MICHIGAN PERSONS WITH DISABILITIES CIVIL RIGHTS ACT OF 1976 (MPDCRA), WHICH PROHIBITS DISCRIMINATION AGAINST QUALIFIED PERSONS BASED ON DISABILITY THAT IS UNRELATED TO THAT

PERSON’S ABILITY TO PERFORM THE DUTIES OF A PARTICULAR POSITION OR GENETIC INFORMATION;

- MICHIGAN EQUAL PAY ACT, WHICH PROHIBITS DISCRIMINATORY WAGE PRACTICES BASED ON SEX; AND
- PUBLIC EMPLOYMENT RELATIONS ACT OF 1947 (PERA), WHICH PROHIBITS A PUBLIC EMPLOYER FROM DISCRIMINATING AGAINST AN EMPLOYEE BASED ON MEMBERSHIP OR NON-MEMBERSHIP IN A LABOR ORGANIZATION.

It is the policy of the Midland Public School District not to discriminate on the basis of race, color, religion, national origin or ancestry, sex, gender, disability, age, height, weight, marital status, genetic information, or other legally-protected characteristic, in its programs, activities, or employment. Inquiries regarding this nondiscrimination policy should be directed to:

Superintendent of Schools
 Midland Public Schools
 600 East Carpenter Street
 Midland, Michigan 48640
 (989) 923-5026

MPS Compliance Officers:

<p><u>Director of Human Resources</u> (989) 923-5016</p>	<p>Title IX of the Education Amendments of 1972 Age Discrimination Act of 1975 Title VII of The Civil Rights Act of 1964 Age Discrimination in Employment Act of 1967 (ADEA) Equal Pay Act of 1963 Family And Medical Leave Act of 1993 (FMLA) Pregnancy Discrimination Act of 1978 Genetic Information Non-Discrimination Act of 2008 (GINA) Michigan Elliott-Larsen Civil Rights Act of 1976 (ELCRA) Michigan Persons With Disabilities Civil Rights Act of 1976 (MPDCRA) Michigan Equal Pay Act Public Employment Relations Act of 1947 (PERA)</p>
<p><u>Associate Superintendent</u> (989) 923-5082</p>	<p>Title II of the Americans with Disabilities Act of 1990 Title VI of the Civil Rights Act of 1964 Section 504 of the Rehabilitation Act of 1973 Nondiscrimination of the Basis of Being Disabled</p>

Grievance Procedures for:

Title VI of the Civil Rights Act of 1964
 Title IX of the Education Amendment Act of 1972
 Title II of the Americans with Disability Act of 1990
 Section 504 of the Rehabilitation Act of 1973
 Age Discrimination Act of 1975

Section I

Any employee who believes he/she has been subjected to behavior that violates this Policy must file a complaint using the Employment Complaint Procedure in **Policy 4104**. If Title IX sexual harassment is alleged, the procedures set forth in **Policy 3118** should be followed.

Employees with questions about compliance with this Policy and applicable laws should contact the Superintendent or the Employment Compliance Officer(s):

<p><u>Jeff Jaster, Associate Superintendent</u></p> <p><u>Karen Justin, Director of Human Resources</u></p> <p><u>Joy Yang Jiao, Director Diversity, Equity, and Inclusion</u></p> <p>Age Act, Title IX Coordinator Midland Public Schools 600 E. Carpenter St. Midland, MI 48640 (989) 923-5001</p>	<p><u>Jeff Jaster, Associate Superintendent</u></p> <p>Title VI, Title II, Section 504 Coordinator Midland Public Schools 600 E. Carpenter St. Midland, MI 48640 (989) 923-5082</p>
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Section II

The person who believes a valid basis for grievance exists shall discuss the grievance informally and on a verbal basis with the Local Coordinator, who shall in turn investigate the complaint and reply in writing within five (5) business days. If this reply is not acceptable, the complainant may initiate formal procedures according to the following steps.

- Step 1: A written statement of the grievance shall be prepared by the complainant and signed. This grievance shall be presented to the local Age Act, Title II, Title VI, Title IX, or Section 504 Coordinator within five (5) business days of receipt of the written reply to the informal complaint. The Coordinator shall further investigate the matters of the grievance and reply in writing to the complainant within five (5) business days by certified mail.
- Step 2: If the complainant wishes to appeal the decision of the local Age Act, Title II, Title VI, Title IX, or Section 504 Coordinator, he/she may submit a signed statement of appeal to the Superintendent of the Midland Public Schools within five (5) business days after receipt of the Local Coordinator’s response. The Superintendent shall meet with all parties involved, formulate a conclusion, and respond in writing to the complainant within ten (10) business days of the meeting by certified mail.
- Step 3: If the complainant remains unsatisfied, he/she may appeal through a signed, written statement to the Board of Education within five (5) business days of his/her receipt of the Superintendent’s response in Step 2. In an attempt to resolve the grievance, the Board of Education shall meet with the concerned parties and their representatives within forty (40) days of the receipt by the Board Secretary to each concerned party within ten (10) business days of this meeting by certified mail.

Anyone at any time may contact the Office for Civil Rights for information and/or assistance at 1-800-421-3481. If the grievance has not been satisfactorily settled, further appeal may be made to the Office of Civil Rights.

Inquiries concerning the nondiscriminatory policy may be directed to the Director for Civil Rights, U.S. Departments of Education, Washington, D.C. 20202.

The Local Coordinator, on request, will provide a copy of the district’s grievance procedure and investigate all complaints in accordance with this procedure. A copy of each of the Acts and the regulations on which this notice is based may be found at the Local Coordinator’s office.

DISTRICT BOARD POLICY & LABOR AGREEMENTS

Every support technician is expected to be familiar with Midland Public Schools' District Board Policy and Labor Agreements in order to be aware of policies and operational practices under which the district operates. The Board policies and labor agreements are available on the District website www.midlandps.org.

CORPORAL PUNISHMENT AND LIMITED USE OF REASONABLE FORCE (4203)

“Corporal punishment” is defined as the deliberate infliction of physical pain by hitting, paddling, spanking, slapping, or any other physical force used as a means of discipline. Corporal punishment does not include physical pain caused by reasonable physical activity associated with athletic training.

Employees will not inflict, or cause to be inflicted, corporal punishment upon any student under any circumstances. Any employee who engages in corporal punishment against a student will be subject to discipline, including discharge. An administrator or supervisor will report the employee to CPS consistent with **Policy 4202**.

Employees may use reasonable physical force upon a student as necessary to maintain order and control in a school or school-related setting for the purpose of providing an environment conducive to safety and learning.

The District may provide training to employees on the use of reasonable force and physical intervention techniques. If the District has provided that training to an employee, the employee must comply with that training.

SECLUSION AND RESTRAINT (5211)

Employees must comply with **Policy 5211** on Seclusion and Restraint of students and federal and state law. An employee's illegal use of seclusion or restraint may result in discipline, including discharge.

ANTI-HARASSMENT POLICY (4102)

Employees will have the opportunity to work in an atmosphere free from unlawful harassment, including sex-based harassment, as defined by state, federal, and local laws. The District prohibits quid pro quo and hostile work environment harassment.

The District will promptly and thoroughly investigate complaints pursuant to **Policy 4104** alleging unlawful harassment and take appropriate action, including discipline, against any person found to have violated this Policy. Investigation determinations will be based on a preponderance of the evidence.

Unlawful harassment is strictly prohibited. This Policy applies to employee conduct perpetrated against other employees, parents/guardians, officers, Board members, agents, contractors, volunteers, and members of the public. Although Title VII sexual harassment falls within this Policy, Title IX sexual harassment does not. For the District's Policy on Title IX sexual harassment, see **Policy 3118**. Allegations that an employee engaged in unlawful discrimination, harassment, or retaliation against a student will be investigated under **Policy 5202**.

This Policy applies to unlawful conduct related to work in any way, regardless of location.

Definition of Unlawful Harassment.

Except with regard to **Title IX Sexual Harassment Policy 3118**, the following definitions apply:

1. “Quid pro quo” harassment occurs when a supervisor requires sex, sexual favors, or sexual contact from an employee or job candidate as a condition of employment and where:
 - submission to that conduct or communication is made a term or condition, either explicitly or implicitly, to obtain or maintain employment; or
 - submission to or rejection of that conduct or communication is used as a factor in a decision affecting a person’s employment.

2. “Hostile work environment” harassment is unwelcome verbal, visual/written, or physical conduct towards an employee because of the employee’s race, color, national origin, ethnicity, religion, sex (including pregnancy), height, weight, marital status, gender identity, age, sexual orientation, disability, genetic information, veteran status, military service, or any other protected class and that has:
 - the purpose or effect of creating an intimidating, hostile, or offensive work environment;
 - the purpose or effect of unreasonably interfering with an employee’s work; or
 - an adverse impact on a person’s employment opportunities.

Definition of Sexual Harassment. While all forms of harassment are prohibited, special attention should be paid to sexual harassment. “Sexual harassment” is generally defined under both state and federal law as unwelcome sexual advances, requests for sexual favors, and other verbal or physical conduct of a sexual nature where:

- Submission to or rejection of such conduct is made either explicitly or implicitly a term or condition of any individual’s employment or as a basis for employment decisions; *or*
- Such conduct has the purpose or effect of unreasonably interfering with an individual’s work performance or creating an intimidating, hostile, or offensive work environment.

Other sexually oriented conduct, whether intended or not, that is unwelcome and has the effect of creating a work environment that is hostile, offensive, intimidating, or humiliating to workers may also constitute sexual harassment.

While it is not possible to list all those additional circumstances that may constitute sexual harassment, the following are some examples of conduct that, if unwelcome, may constitute sexual harassment depending on the totality of the circumstances, including the severity of the conduct and its pervasiveness:

- **Verbal:** Unwelcome comments, including: the use of derogatory, sexually suggestive, or vulgar language; the use of sexual innuendo; unwelcome advances or repeated requests for dates or sexual favors; threats based on or motivated by a person’s sex; demanding or pressuring another person to submit to sexual requests or advances to attain academic or professional achievement; threatening another person’s academic or professional reputation if that person does not submit to sexual requests or advances; or any other similar behavior.

- **Visual/Written:** Subjecting another person to sexually suggestive, pornographic, or obscene images, text, or cartoons, including by electronic mail, text message, letter, or any other medium; the use of obscene gestures toward or around another person; leering at another person; or any other similar behavior.

- Physical: Unwanted kissing, touching, patting, hugging, pinching, or any other unwanted physical contact; impeding another person's normal movements; stalking, assault, or battery based on the victim's sex; any other physical interference with another person based on that person's sex; or any other similar behavior.

All employees should take special note that, as stated above, retaliation against an individual who has complained about sexual harassment and retaliation against individuals for cooperating with an investigation of sexual harassment complaint is unlawful and will not be tolerated at Midland Public Schools.

SUPPORT TECHNICIAN JOB DESCRIPTION

The Technology support technician is responsible for providing entry-level software, hardware, and network related technical assistance to all District end users using a combination of phone, email, remote, and onsite support. This individual must clearly communicate technical solutions in a user-friendly, professional manner; provide one-on-one end-user training as needed, and perform ticket entry in addition to performing physical repairs, maintenance and setup.

Each support technician must meet the following qualifications:

- High school diploma or G.E.D equivalent is required.
- A+ certification preferred or a related Associate's or Bachelor's degree preferred.
- Physically able to lift and transport a minimum of 50 pounds.
- Valid driver's license and able to provide own transportation.

This position is responsible for executing at a minimum, the following duties as part of a normal workday:

- Provides level one support for software, hardware, and network related issues via phone, email, remotely, and/or onsite.
- Assist with MultiFunction Printer (MFP) maintenance.
- Enters help desk tickets in the District service management system for reference and quality control purposes.
- Contributes to the District knowledge management system by adding and modifying knowledge base articles (KBAs) items to provide more self-service options for support stakeholders.
- Escalates service desk issues to level two support when additional expertise is needed.
- Performs repairs, maintenance, setup, and configuration on District issued technology related hardware, software, and telephones.
- Performs troubleshooting on various District-issued devices as well as personal mobile devices when related to school business, when reasonable.
- Performs building site visits as time permits to address technology related needs as part of a proactive approach to support.
- Assists technology users with actual use of District technology.

Each support technician may be asked to perform additional duties as assigned by the Information Technology Director or the Operations Development Manager.

Midland Public Schools also expects the support technician to possess the following knowledge, skills, and abilities

- Excellent written/verbal communication
- Strong analytical and problem solving skills
- Willingness to learn

- Focus on customer service
- Proficient with Microsoft Office applications and Windows Desktop operating systems
- Experience with supporting mobile technologies (including devices, operating systems, and cloud usage)
- Experience supporting VoIP phone systems
- Experience supporting Information Systems and third-party applications
- Basic understanding of printing and scanning in a networked environment
- Basic understanding of TCP/IP networking and wireless networking.

WORK CALENDAR AND WAGES

All support technicians are employed year round for 40 hours per week. A current school calendar is located on the district’s website.

Support Technicians

Step 7	\$18.69
Step 6	\$18.09
Step 5	\$17.51
Step 4	\$16.91
Step 3	\$16.33
Step 2	\$15.73
Step 1	\$15.15

SUPPORT TECHNICIAN EVALUATION

Each support technician will receive a formal evaluation once a year. Supervisors may elect to meet with each employee throughout the year to discuss that staff member's performance. The formal evaluation will be signed by the employee and immediate supervisor and will be added to the employee’s personnel file.

EMPLOYEE DISCIPLINE

The Superintendent or designee may discipline support technicians for misconduct, violations of contract, Policy, or law, or other inappropriate behavior. Off-duty conduct may result in discipline if it adversely impacts the District and is not otherwise a legally protected activity. Before discipline is imposed, the support technician will be provided an opportunity to respond to the allegation(s).

STAFF DIRECTORY

All Midland Public Schools' employees should have a Staff Directory and access to any information appearing in the directory. Telephone numbers and addresses are sometimes unlisted and are not to be given out, even to staff members. Authorization to provide any information in the Staff Directory to anyone other than staff members must be granted by the administrator in charge. In questionable cases the support technician can obtain the caller's telephone number or address and contact the staff member with this information; the staff member may then contact the calling party if they so choose.

CONFIDENTIALITY OF STUDENT RECORDS (4204)

Employees must maintain and protect the confidentiality of student information and student education records (as defined in Policy 5309) and recognize parent/guardian rights to student information about their minor child(ren).

Employees must not disclose to third parties confidential student information or records, medical information, performance records, or behavior records unless appropriately authorized. This Policy prohibits disclosure to employees who do not have a legitimate educational interest in the student record.

Disclosure is appropriately authorized with a written release from the parent/guardian or student 18 years or older in accordance with the Family Educational Rights and Privacy Act (FERPA), the Individuals with Disabilities Education Act (IDEA), implementing regulations, and state law.

Employees who receive a subpoena seeking disclosure of student records or other confidential information must immediately notify the Superintendent or designee. Employees must not speak with an attorney who does not represent the District about a student without approval from the Superintendent or designee.

SOCIAL SECURITY NUMBERS (3113)

The District's use, storage, and transmission of social security numbers will comply with this Policy and applicable law. As used in this Policy, "social security number" means more than 4 sequential digits of a person's social security number.

B. Social Security Number Confidentiality

1. District personnel may access another person's social security number only to the extent necessary to perform District job duties.
2. Any physical, non-digital document or physical copy of a digital document, containing a person's social security number, if practical, should be stored in a secure area when not in use.
3. Any application, software program, electronic document, or other digital means through which a person has access to a social security number must be password protected.
4. District personnel and Board members will not intentionally disclose a social security number or a document containing a social security number to another person unless (a) that person is authorized to receive social security numbers under subsection B of this Policy, or (b) the disclosure is necessary to comply with applicable law, subpoena, or court order.
5. To share a document containing a social security number with a person not authorized to receive a social security number under subsection B, District personnel must make reasonable efforts to redact social security numbers from the document.
6. District personnel authorized to receive social security numbers will make reasonable efforts to destroy each document containing a social security number when it is no longer needed by shredding or incinerating it, subject to record retention requirements. See **Policy 3502**.
7. The District will not display a social security number on its checks.

C. District Personnel Authorized to Receive Social Security Numbers

1. The following persons may receive a social security number in the course of performing their duties:

- Superintendent;
 - Chief business official;
 - Chief human resources official
2. If District personnel or a Board member encounters a document in the District’s possession containing a social security number of another person in the course of performing District duties, that person should give the document to a person authorized to receive social security numbers.

SCHOOL SAFETY AND SECURITY (3400)

Protecting the safety of our employees and visitors is the most important aspect of running our school district.

All employees have the opportunity and responsibility to contribute to a safe work environment by using common sense rules and safe practices and by notifying management when any health or safety issues are present. All employees are encouraged to partner with management to ensure maximum safety for all.

SMOKING, TOBACCO PRODUCTS, DRUGS, AND ALCOHOL (3102)

Smoking is not allowed in district buildings, or property by Michigan law. “Use of tobacco product” means any of the following:

- the carrying by a person of a lighted cigar, cigarette, pipe, other lighted smoking device, or electronic nicotine delivery system;
- the inhaling or chewing of a tobacco product;
- the placing of a tobacco product within a person’s mouth; or
- the smoking or use of electronic vapor or other substitute forms of cigarettes, clove cigarettes, other lighted smoking devices, or other electronic nicotine delivery systems for consuming or inhaling tobacco or any other substance.

The District prohibits the sale, possession, distribution, dispensation, or use of tobacco products, electronic cigarettes, vaporizers, or electronic nicotine delivery systems on property owned or operated by the District.

District personnel should review Policy 4210 for the district’s drug and alcohol free workplace policy.

The District may also prohibit the use of these products at District-related events.

INCLEMENT WEATHER POLICY

Support technicians are expected to report to work. An employee who will be delayed in reporting to work because of difficulties in traveling, or who may even be prevented from arriving at all, is to contact his/her supervisor to report the difficulties. Each supervisor is authorized to approve the employee’s being late (or in justifiable circumstances, absent) in this situation. Such absences are to be recorded as “miscellaneous approved absence” on the payroll records. Requests to review a decision on an employee’s tardiness or absence, if necessary, should be referred to the Associate Superintendent of Administrative Services.

HOLIDAYS

The official school calendar, as annually adopted by the Board of Education, defines holidays for the Midland schools. Such holidays include July Fourth, Labor Day, Thanksgiving, the Friday after Thanksgiving, Christmas Eve, Christmas Day, New Year's Eve, New Year's Day, Good Friday, and Memorial Day.

Employees who need time off to observe religious practices or holidays not already scheduled by the company should speak with the Director of Human Resources. Depending upon business needs, the employee may be able to work on a day that is normally observed as a holiday and then take time off for another religious day. Employees may also be able to switch a scheduled day with another employee, or take vacation time, or take off unpaid days. The company will seek to reasonably accommodate individuals' religious observances.

Employees are not expected to work on holidays unless special arrangements are made.

If any one of the foregoing holidays falls on Saturday or Sunday, the Friday preceding or the Monday following said holiday will be counted as one of the ten (10) paid holidays.

VACATION DAYS

Every support technician shall be granted twelve (12) paid vacation days per school fiscal year to use anytime unless stated otherwise. These days must be pre-approved by your immediate supervisor. Vacation day requests shall be granted on a first come first served basis and approval is based on sufficient coverage. Unused vacation days will be applied to the individual's personal illness bank. Support technicians employed initially within a school year and/or work less than the total number of days per year are allotted a prorated number of vacation days based on the number of days worked per school year. Upon reaching Step 5, support technicians will be granted 4 additional paid vacation days for a yearly total of 16 days. The additional days granted, are to be used under the same requirements as stated above.

If a support technician leaves employment, they shall receive vacation pay based on the proration of days granted from July 1 through the last day of employment. If a support technician has used more vacation days than would have been granted based on the prorated year, the employee will be responsible for reimbursing the District.

PERSONAL DAYS

Every support technician is entitled to three (3) personal days per year to be used for business that cannot be conducted off school time. Support technicians employed initially within a school year and/or work less than 189 days per year are allotted a prorated number of personal days based on the number of days worked per school year. The use of personal days should be determined with the employee's supervisor. One unused day may be carried over to the next year. A maximum of four (4) days could be available in any year. Unused personal days not carried over will be applied to the individual's personal illness bank.

PERSONAL ILLNESS

Work Station Technicians on limited-year contracts receive fourteen (14) personal illness days per year; those on full-year contracts receive fifteen (15) personal illness days per year. Unused days are accumulative without limitation.

In cases of merit, upon recommendation of the Superintendent, the Board of Education may extend sick leave beyond this limit.

SERIOUS ILLNESS

Any support technician who exhausts his or her personal sick bank, personal days and all, except for ten (10), vacation days due to one serious illness per work year shall be entitled to additional sick days, whether consecutively or intermittently, until the administrator reaches the sixtieth (60th) day from the onset of the serious illness at which time the administrator would be eligible to apply for long-term disability benefits.

The Work Station Technician would apply for long-term disability benefits and, if eligible, be placed on an unpaid Family Medical Leave of Absence (FMLA) until such time the Work Station Technician provides the District with medical certification releasing the individual back to work. (The long-term disability carrier determines eligibility of LTD benefits, not the District.)

This benefit is limited to one serious illness per work year. Any additional requests for access to this support technician sick bank, in any one work year, may be considered for approval by the Superintendent of Schools.

FAMILY ILLNESS

To any regular employee dealing with serious illness requiring bedside or household attention by the employee of spouse, child, sibling, parent, parent-in-law, daughter-in-law, son-in-law, grandparent, grandchild or dependent of the immediate household resident, a total of ten (10) days' leave in any one year will be granted without loss of salary. Those employed initially within a school year and/or work less than 189 days per year are allotted a prorated number of family days based on the number of days worked per school year. Such leave shall not be cumulative nor counted as part of sick leave.

In the event that an employee is dealing with an extreme situation in a single school year involving family members as defined above and if that support technician has exhausted his/her family illness days, personal days, and all except for ten (10) vacation days, the manager may apply to the Superintendent for an extension of these days of absence.

BEREAVEMENT

Absence not to exceed five (days) in any one year for reason of death for a spouse, child, sibling, parents, parent-in-law, daughter in law, son in law, grandparent, grandchild, or dependent of the immediate household resident. Absence for death of others not named above will be granted on written request to the Director of HR. Such leave shall not be cumulative nor counted as part of sick leave.

FAMILY AND MEDICAL LEAVE ACT (4106)

Midland Public Schools complies with the federal Family and Medical Leave Act (FMLA), which requires employers to grant unpaid leaves of absence to qualified workers for certain medical and family-related reasons. The company also abides by any state and local leave laws. The more generous of the laws will apply to the employee if the employee is eligible under both federal and state laws.

Please note there are many requirements, qualifications, and exceptions under these laws, and each employee's situation is different. Contact the Human Resources department to discuss options for leave.

Basic Leave Entitlement. The FMLA requires covered employers to provide up to 12 weeks of unpaid, job-protected leave to eligible employees for the following reasons: (1) for incapacity due to pregnancy, prenatal medical care, or childbirth; (2) to care for the employee's child after birth or placement for adoption or foster care; (3) to care for the employee's spouse, son or daughter, or parent who has a serious health condition; or (4) for a serious health condition that makes the employee unable to work.

Military Family Leave Entitlements. Eligible employees with a spouse, son, daughter, or parent on active duty or called to active duty status in the National Guard or Reserves in support of a contingency operation may use their 12-week leave entitlement to address certain qualifying exigencies. Qualifying exigencies may include addressing issues that arise from (1) short notice of deployment (limited to up to seven days of leave); (2) attending certain military events and related activity; (3) arranging childcare and school activities; (4) addressing certain financial and legal arrangements; (5) attending certain counseling sessions; (6) spending time with covered military family members on short-term temporary

rest and recuperation leave (limited to up to five days of leave); (7) attending post-deployment reintegration briefings; (8) arranging care for or providing care to a parent who is incapable of self-care; and (9) any additional activities agreed upon by the employer and employee that arise out of the military member's active duty or call to active duty.

The FMLA also includes a special leave entitlement that permits eligible employees to take up to 26 weeks of leave to care for a covered service member during a single 12-month period. A covered service member is a current member of the Armed Forces, including a member of the National Guard or Reserves, who has a serious injury or illness incurred in the line of duty on active duty that may render the service member medically unfit to perform his or her duties and for which the service member is undergoing medical treatment, recuperation, or therapy; or is in outpatient status; or is on the temporary disability retired list.

Benefits and Protections During FMLA Leave. During FMLA leave, the Company will maintain the employee's health coverage under any "group health plan" on the same terms as if the employee had continued to work. Upon return from FMLA leave, most employees will be restored to their original or equivalent positions with equivalent pay, benefits, and other employment terms. However, an employee on FMLA leave does not have any greater right to reinstatement or to other benefits and conditions of employment than if the employee had been continuously employed during the FMLA leave period.

Employee Eligibility. The FMLA defines eligible employees as employees who: (1) have worked for the Company for at least 12 months; (2) have worked for the Company for at least 1,250 hours in the previous 12 months; and (3) work at or report to a worksite which has 50 or more employees or is within 75 miles of Company worksites that taken together have a total of 50 or more employees.

Definition of Serious Health Condition. A serious health condition is an illness, injury, impairment, or physical or mental condition that involves either an overnight stay in a medical care facility or continuing treatment by a health care provider for a condition that either prevents the employee from performing the functions of the employee's job or prevents the qualified family member from participating in school, work, or other daily activities.

Subject to certain conditions, the continuing treatment requirement may be met by a period of incapacity of more than three consecutive calendar days combined with at least two visits to a health care provider or one visit and a regimen of continuing treatment, or incapacity due to pregnancy, or incapacity due to a chronic condition. Other conditions may meet the definition of continuing treatment.

Use of Leave. An employee does not need to use this leave entitlement in one block. Leave can be taken intermittently or on a reduced work schedule when medically necessary. Employees must make reasonable efforts to schedule leave for planned medical treatment so as not to unduly disrupt the employer's operations. Leave due to qualifying exigencies also may be taken on an intermittent or reduced work schedule basis.

Pay while on FMLA leave. Employees will use personal or family illness bank while on FMLA leave. When the balance has been exhausted, the employee will be on unpaid FMLA leave.

WORKPLACE ACCOMMODATIONS FOR EMPLOYEES AND APPLICANTS WITH DISABILITIES (4105)

The District complies with the ADA, Section 504, the MPDCRA, and other federal, state, and local laws that prohibit discrimination in employment against qualified persons with disabilities. The District does not unlawfully discriminate against otherwise qualified employees or applicants for employment with a physical or mental impairment that substantially limits one or more major life activities, those regarded as having a disability, or those with a record of a disability.

An applicant or employee with a disability, like all other applicants and employees, must meet the District's requirements for the job, including education, training, employment experience, skills, or licenses/certifications. An applicant or employee with a disability must be able to perform the job's

essential functions with or without reasonable accommodation(s). After an applicant has been given a conditional job offer, the District may ask disability-related questions about the applicant's ability to perform the essential functions of the position with or without reasonable accommodation.

An employee who requires a reasonable accommodation to perform essential job functions must promptly inform the employee's supervisor or the Superintendent or designee. An applicant who requires a reasonable accommodation to perform essential job functions must promptly inform the Superintendent or designee after receiving a conditional offer of employment. A reasonable accommodation is defined as a change in the work environment or in the methods of performing work to enable an otherwise qualified applicant or employee to perform the essential job functions of a position and to enjoy equal employment opportunities.

An applicant or employee who believes he/she has been discriminated against under this Policy must promptly file a complaint using the Employment Complaint Procedure in **Policy 4104**.

JURY DUTY

Any employee chosen for jury duty shall be excused without penalty or loss of salary.

MILITARY LEAVE (4107)

The District complies with the Uniformed Services Employment and Reemployment Rights Act (USERRA), Michigan's Military Leaves Reemployment Protection Act (MLRPA), and Michigan's Public Employees Entering Armed Forces Act (MPEEFA). The term "military service" as used in this Policy includes the "uniformed services" as defined in the USERRA, "service" as defined in the MLRPA, and "military duty" as defined in the MPEEFA.

Military service also includes service and training in the Army, Navy, Marine Corps, Air Force, Coast Guard, applicable reserve forces, Army National Guard, Air National Guard, Commissioned Corps of the Public Health Service, and other categories of persons designated by the U.S. President in times of war.

In qualifying circumstances, eligible full- and part-time employees may take leave related to military service and are entitled to reemployment and other rights during and at the conclusion of military leave. Military leave is unpaid, but employees may use accrued applicable paid leave for all or a portion of their military leave.

All employees who enter military service may accumulate a total absence of 5 years and still retain employment rights.

BENEFITS

Employees who are scheduled to work 30 hours or more per week (75%) are eligible for and are automatically covered by the district's term life and accidental death and dismemberment insurance plans upon designation of beneficiary(ies). The coverage is for an amount equal to twice the employee's annual contractual salary rounded off to the next higher one thousand dollars. The district pays the entire cost of the life and AD&D insurance programs.

A group hospital-medical-surgical insurance program is available to eligible employees and their spouses and dependents upon application during the enrollment period. The district offers MESSA high deductible Health Savings Account (H.S.A.) Plan. The district shares the cost of coverage with the employee. Employee's share is based on a pre-tax percentage of annual salary.

A group dental insurance program is available to eligible managers upon application during the enrollment period. The district pays 100% of the premium for this coverage.

Employees are automatically enrolled and covered by the district's long-term disability insurance program. The district pays 100% of the premium for this coverage.

A vision insurance plan is available to eligible employees upon application during the enrollment period. The district pays 100% of the premium for the employee's coverage. However, employees have the option to purchase vision coverage, at the full premium cost, for their spouses and dependents.

RETIREMENT

Refer to the ORS website for further information www.michigan.gov/orsschools or call 1-800-381-5111.

**Midland Public Schools, Midland, Michigan
Board of Education Policies, Administrative Guidelines and Forms**

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