Profile EAP.org

We Have a New Look!

We are relaunching our member portal with an improved and streamlined user experience. You still have instant, confidential access to the help you need, all in the palm of your hand.

What Can You Expect?

Our member portal gives employees access to thousands of multilanguage articles, webinars, calculators, videos, assessments and interactive tools focused on health & wellness, family, aging, education, legal and financial issues.

Updated Features:

- Login Page: no need to remember your user name and instead <u>use your email</u>
- Create your personal password
- Prominent and easy-to-locate content and links
- · Meets accessibility standards
- · Updated Assessments and Soft Skills platforms
- Emergency Resources displayed when needed
- · Regular additions of relevant content
- You still have access to free monthly webinars, the Financial Center, your Personal Member Profile, and your Company Section that provides access to documents and videos from your organization.



Profile EAP

Available in English, Spanish and French

Create your account at <u>Profile EAP.org</u>

Or scan Here to Download:



Use your company code – available at HR or call Profile EAP at **1-800-645-6571**



ALWAYS CONFIDENTIAL

MYLIFEEXPERT.COM





Welcome to the new look website. Let's get started......

Please follow these steps to download the new site to your phone or computer.

Step #1. If you have logged into <u>ProfileEAP.org</u> before, you will first have to **clear your cache** in order for the new website to load.

To clear your cache:

Open your browser (chrome preferred) and click on the 3 little dots at the top right of the browser then select More Tools



Once you have cleared your cache go to **ProfileEAP.org** . Then you will see this screen:



Welcome To Your Work Life Portal



Call: 1-800-645-6571

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If you are experiencing a life-threatening situation, please call 911 or immediately go to an emergency room.

Providing resources for members to live happier and healthier lives.

Your organization has partnered with us to give you access to:

- Self Help Portal
- Child and Eldercare Consultation
- Work Life Resources and Referral
- Legal and Financial Consultation

Log In:

Browse benefits, request services, explore self-help content and enjoy 24/7/365 access.

- Current Portal Members:
 - This means you had an account on the old site
 - Please fill in the email and password associated with your old account
 - You will receive an email to finish activating your new account
- New Portal Members:
 - $\,\circ\,$ This means you did not have an account in the old portal
 - Please use the sign up link to create an account

If you have already set up you account on the new portal, simply enter your email and password to get back in.

Required *

^{Email ★} Email

Email

Password *

Password

Log In

Sign Up | Forgot Password | Email Support



Employees

If you are experiencing a mental health or suicide-related crisis or to help a loved one through a crisis: Call 988 for the National Suicide Prevention & Crisis Lifeline or 1-844-493-8255 for the Colorado Crisis Service Line or text "TALK" to 38255 Click here for <u>MORE INFORMATION</u> on the Colorado Crisis Services 24/7 hotline Crisis counselors & professionally trained peer specialists are available to immediately provide help.



Managers and Leaders

If you have an associate in crisis and in need of support or if you recently experienced a workplace disruptive event.

Please call 800-645-6571 and ask to speak with the "on-call EAP

speak with the "on-call EAP Specialist" (EAP specialists are trained in immediately helping leaders with behavioral risk situations)



To register for your free, CONFIDENTIAL counseling, or call Profile EAP at 1-800-645-6571

REQUEST COUNSELING



Profile EAP Webinars & Support Groups Tool-building webinars for your well-being. To attend a seminar or webinar view the schedule.

VIEW & REGISTER

Step #2 Enter the email address you prefer to use and use your company code or create a

password.					
Call: 1-800-645-6571	Log In:				
If you are experiencing a life-threatening situation, please call 911 or immediately go to an emergency room. Providing resources for members to live happier and healthier lives.	Browse benefits, request services, explore self-help content and enjoy 24/7/365 access.				
 Your organization has partnered with us to give you access to: Self Help Portal Child and Eldercare Consultation Work Life Resources and Referral Legal and Financial Consultation 	 Current Portal Members: This means you had an account on the old site Please fill in the email and password associated with your old account You will receive an email to finish activating your new account New Portal Members: This means you did not have an account in the old portal Please use the sign up link to create an account If you have already set up you account on the new portal, simply enter your email and password to get back in. 				
	Email * Email				
	Password *				
	Password				
	Log In				
	Sign Up Forgot Password Email Support				

Step #3 – you will see this message. An email will be sent to your address requiring you to reset your password.



Step #4 – This is the email you will get. If you didn't receive this email - Please check your spam or junk mail for it – then click on reset password



Step #5 – Type in your new password and click on change password

🕞 Import favorites 🛅 ManagedBookmarks 🛛 🌐 Centura Health App	
Select Language V	
Reset Your Password	
New Password	
New Password	
2023 © LifeExpert, All rights reserved.	ange Password

Step #6 – You will be redirected back to the site. Enter your email address and new password and click login

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If you are expensiving a life-threatening situation, please call 911 or immediately go to an emergency room. Providing resources for Nembers to live happier and healthier lives.	Log In: Browse benefits, request services, explore self-help content and enjo 24/7/365 access.	у					•
Your organization has partnered with us to give you access to: • Self Help Portal • Child and Eldercare Consultation • Work Life Resources and ReferNat • Legal and Financial Consultation	Current Portal Members, Welcome to your improved self-help portal! You no longer need to remember your username for the site. You can now use your email address in which you created your account. You will be prompted to change your password, on your first log in. Required *						
	Enul - Email Passer -						
	Password Log In Sign Up Forgot Password Email Support						

If you have any difficult getting in – please click on email support for technical assistance

You're all set.....enjoy the new site!

