The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-828-3116 or at www.bcbsil.com. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-855-756-4448 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	For PPO: \$500 Individual / \$1,000 Family For Non-PPO: \$1,500 Individual / \$3,000 Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. Certain <u>preventive care</u> is covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For PPO: \$2,300 Individual / \$4,600 Family For Non- PPO: \$6,900 Individual / \$13,800 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	<u>Premiums, balance-billing</u> charges, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>www.bcbsil.com</u> or call 1-800-828-3116 for a list of <u>network</u> <u>providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u> <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common		What You Will Pay		Limitations, Exceptions, & Other
Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
	Primary care visit to treat an injury or illness	20% coinsurance	40% coinsurance	Dependents under 65 \$20 <u>copav</u> /visit applies for PPO. Virtual visits: No charge; <u>deductible</u> does not apply. See your benefit booklet* for details.
If you visit a health care <u>provider's</u> office or clinic	<u>Specialist</u> visit	20% coinsurance	40% coinsurance	Dependents under 65 \$40 <u>copay</u> /visit applies for PPO.
	Preventive care/screening/ Immunization	No Charge; <u>deductible</u> does not apply	40% <u>coinsurance</u>	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	20% coinsurance	40% <u>coinsurance</u>	Some lab services will incur the \$20 <u>copay</u> , then 100% in a PPO office setting. <u>Copay</u> will not apply to over 65 dependents. <u>Preauthorization</u> may be required; see your benefit booklet* for details.
	Imaging (CT/PET scans, MRIs)	20% coinsurance	40% coinsurance	Preauthorization may be required; see your benefit booklet* for details.

Common		What You Will Pay		Limitations Exceptions 8 Other
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need drugs to treat your illness or condition More information about	Generic drugs	N/A	N/A	
	Preferred brand drugs	N/A	N/A	N/A
prescription drug coverage is available at www.bcbsil.com	Non-preferred brand drugs	N/A	N/A	
	Specialty drugs	N/A	N/A	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	40% coinsurance	Preauthorization required.
surgery	Physician/surgeon fees	20% coinsurance	40% coinsurance	None
lf you need	Emergency room care	20% <u>coinsurance</u>	20% <u>coinsurance</u>	\$20 <u>copay</u> applies if office visit is billed with an emergency and/or accident diagnosis; <u>copay</u> applies for dependents under 65 only.
immediate medical attention	Emergency medical transportation	20% coinsurance	20% <u>coinsurance</u>	Preauthorization may be required for non-emergency transportation; see your benefit booklet* for details.
	<u>Urgent care</u>	20% coinsurance	40% coinsurance	None

0		What You	u Will Pay	Limitationa Exceptiona & Other	
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you have a hospital	Facility fee (e.g., hospital room)	20% coinsurance	40% coinsurance	Preauthorization required; see your benefit booklet* for details.	
stay	Physician/surgeon fees	20% coinsurance	40% coinsurance	None	
If you need mental health, behavioral health, or substance abuse services	Outpatient services	20% coinsurance	40% coinsurance	Virtual visits: No Charge; <u>deductible</u> does not apply. See your benefit booklet* for details. <u>Preauthorization</u> may be required; see your benefit booklet* for details.	
abuse services	Inpatient services	20% <u>coinsurance</u>	40% coinsurance	Preauthorization required.	
	Office visits	20% coinsurance	40% coinsurance	<u>Cost sharing</u> does not apply for <u>preventive</u> <u>services</u> . Depending on the type of services,	
lf you are pregnant	Childbirth/delivery professional services	20% coinsurance	40% coinsurance	a <u>coinsurance</u> or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).	
	Childbirth/delivery facility services	20% coinsurance	40% coinsurance	None	
	Home health care	20% <u>coinsurance</u>	40% coinsurance	Under 65 dependents, No Charge. Regardless of age, this benefit is limited to 40 visits per calendar year. <u>Preauthorization</u> may be required.	
	Rehabilitation services	20% coinsurance	40% coinsurance		
	Habilitation services	20% coinsurance	40% coinsurance	Preauthorization may be required.	
If you need help recovering or have other special health	Skilled nursing care	20% coinsurance	40% coinsurance	Under 65 dependents, No Charge in PPO setting. Regardless of age, this benefit is limited to 120 days per calendar year. <u>Preauthorization</u> may be required.	
needs	Durable medical equipment	20% coinsurance	40% coinsurance	Benefits are limited to items used to serve a medical purpose. <u>Durable Medical</u> <u>Equipment</u> benefits are provided for both purchase and rental equipment (up to the purchase price). <u>Preauthorization</u> may be required.	
	Hospice services	20% coinsurance	40% coinsurance	Under 65 dependents, No Charge (subject to <u>deductible</u>) in a PPO setting. <u>Preauthorization</u> may be required.	

* For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.bcbsil.com</u>.

Common		What You Will Pay		Limitations, Exceptions, & Other
Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
lf your child needs dental or eye care	Children's eye exam	Not Covered	Not Covered	None
	Children's glasses	Not Covered	Not Covered	None
	Children's dental check-up	Not Covered	Not Covered	May be covered under a separate Dental <u>Plan</u> .

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)			
 Acupuncture Compound Drugs Dental care (Adult and Children) 	Long term careRoutine eye care (Adult and Children)	 Routine foot care (with the exception of person with diagnosis of diabetes) Weight loss programs 	
Other Covered Services (Limitations may apply to	these services. This isn't a complete list. Please see	your <u>plan</u> document.)	
 Bariatric surgery Chiropractic care (Chiropractic and Osteopathic manipulation limited to 25 visits per calendar year) Cosmetic surgery (only for correcting congenital deformities or conditions resulting from accidental injuries, scars, tumors, or diseases) 	 Hearing aids (for children 1 per ear, every 24 months, for adults up to \$2,500 per ear every 24 months) Infertility treatment (diagnosis of infertility covered) Most coverage provided outside the United States. See www.bcbsil.com 	 Non-emergency care when traveling outside the U.S. Private-duty nursing (with the exception of inpatient private duty nursing) (limited to 45 visits per calendar year) 	

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the <u>plan</u> at 1-800-828-3116, U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>, or Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or <u>www.cciio.cms.gov</u>. Other coverage options may be available to you too, including buying individual insurance coverage through the <u>Health Insurance</u> <u>Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

Your <u>Grievance</u> and <u>Appeals</u> Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Blue Cross and Blue Shield of Illinois at 1-800-828-3116 or visit <u>www.bcbsil.com</u>, or contact the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or visit <u>www.dol.gov/ebsa/healthreform</u>. Additionally, a consumer assistance program can help you file your <u>appeal</u>. Contact the Illinois Department of Insurance at (877) 527-9431 or visit <u>http://insurance.illinois.gov</u>.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-828-3116.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-828-3116.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-828-3116.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-828-3116

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)		Managing Joe's Type 2 Diabetes (a year of routine in-network care of a well- controlled condition)		Mia's Simple Fracture (in-network emergency room visit and follow up care)	
 The <u>plan's</u> overall <u>deductible</u> \$500 <u>Specialist coinsurance</u> 20% Hospital (facility) <u>coinsurance</u> 20% Other <u>coinsurance</u> 20% 		 The <u>plan's</u> overall <u>deductible</u> \$500 <u>Specialist coinsurance</u> 20% Hospital (facility) <u>coinsurance</u> 20% Other <u>coinsurance</u> 20% 		 The <u>plan's</u> overall <u>deductible</u> <u>Specialist coinsurance</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> 	\$500 20% 20% 20%
This EXAMPLE event includes ser Specialist office visits (prenatal care))	This EXAMPLE event includes service <u>Primary care physician</u> office visits (<i>includisease education</i>)		This EXAMPLE event includes ser Emergency room care (including med	
Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blo Specialist visit (anesthesia)	ood work)	<u>Diagnostic tests</u> (blood work) <u>Prescription drugs</u> <u>Durable medical equipment</u> (glucose me		supplies) <u>Diagnostic test</u> (x-ray) <u>Durable medical equipment</u> (crutches <u>Rehabilitation services</u> (physical ther	apy)
Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blo		<u>Diagnostic tests</u> (blood work) Prescription drugs	ter) \$5,600	<u>Diagnostic test</u> (x-ray) <u>Durable medical equipment</u> (crutches	
Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (<i>ultrasounds and blo</i> <u>Specialist</u> visit (<i>anesthesia</i>) Total Example Cost	ood work)	<u>Diagnostic tests</u> (blood work) <u>Prescription drugs</u> <u>Durable medical equipment</u> (glucose me		Diagnostic test (x-ray) Durable medical equipment (crutches Rehabilitation services (physical ther	apy)
Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (<i>ultrasounds and blo</i> <u>Specialist</u> visit (<i>anesthesia</i>) Total Example Cost	ood work)	<u>Diagnostic tests</u> (blood work) <u>Prescription drugs</u> <u>Durable medical equipment</u> (glucose me Total Example Cost		Diagnostic test (x-ray) Durable medical equipment (crutches Rehabilitation services (physical ther Total Example Cost	apy)
Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (<i>ultrasounds and blo</i> <u>Specialist</u> visit (<i>anesthesia</i>) Total Example Cost n this example, Peg would pay:	ood work)	<u>Diagnostic tests</u> (blood work) <u>Prescription drugs</u> <u>Durable medical equipment</u> (glucose me Total Example Cost In this example, Joe would pay:		Diagnostic test (x-ray) Durable medical equipment (crutches Rehabilitation services (physical ther Total Example Cost In this example, Mia would pay:	apy)
n this example, Peg would pay: <u>Cost Sharing</u>	ood work) \$12,700	<u>Diagnostic tests</u> (blood work) <u>Prescription drugs</u> <u>Durable medical equipment</u> (glucose me Total Example Cost In this example, Joe would pay: <u>Cost Sharing</u>	\$5,600	Diagnostic test (x-ray) Durable medical equipment (crutches Rehabilitation services (physical ther Total Example Cost In this example, Mia would pay: Cost Sharing	apy) \$2,800
Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (<i>ultrasounds and blo</i> <u>Specialist</u> visit (<i>anesthesia</i>) Total Example Cost n this example, Peg would pay: <u>Cost Sharing</u> <u>Deductibles</u>	ood work) \$12,700	Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose medical equipment) Total Example Cost In this example, Joe would pay: Cost Sharing Deductibles	\$ 5,600 \$500	Diagnostic test (x-ray) Durable medical equipment (crutches Rehabilitation services (physical ther Total Example Cost In this example, Mia would pay: Cost Sharing Deductibles	apy) \$2,800 \$500
Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (ultrasounds and blo <u>Specialist</u> visit (anesthesia) Total Example Cost n this example, Peg would pay: <u>Cost Sharing</u> <u>Deductibles</u> <u>Copayments</u>	ood work) \$12,700 \$500 \$0 \$1,800	Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose medical equipment) Total Example Cost In this example, Joe would pay: Cost Sharing Deductibles Copayments	\$5,600 \$500 \$0	Diagnostic test (x-ray) Durable medical equipment (crutches Rehabilitation services (physical ther Total Example Cost In this example, Mia would pay: Cost Sharing Deductibles Copayments	apy) \$ 2,800 \$500 \$0
Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blo Specialist visit (anesthesia) Total Example Cost n this example, Peg would pay: <u>Cost Sharing</u> Deductibles Copayments <u>Coinsurance</u>	ood work) \$12,700 \$500 \$0 \$1,800	Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose medical equipment) Total Example Cost In this example, Joe would pay: <u>Cost Sharing</u> Deductibles Copayments Coinsurance	\$5,600 \$500 \$0	Diagnostic test (x-ray) Durable medical equipment (crutches Rehabilitation services (physical ther Total Example Cost In this example, Mia would pay: Cost Sharing Deductibles Copayments Coinsurance	apy) \$ 2,800 \$500 \$0



Health care coverage is important for everyone.

We provide free communication aids and services for anyone with a disability or who needs language assistance. We do not discriminate on the basis of race, color, national origin, sex, gender identity, age, sexual orientation, health status or disability.

To receive language or communication assistance free of charge, please call us at 855-710-6984.

Phone:

Fax:

If you believe we have failed to provide a service, or think we have discriminated in another way, contact us to file a grievance.

Office of Civil Rights Coordinator 300 E. Randolph St. 35th Floor Chicago, Illinois 60601

855-664-7270 (voicemail) TTY/TDD: 855-661-6965 855-661-6960

You may file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, at:

U.S. Dept. of Health & Human Services 200 Independence Avenue SW Room 509F, HHH Building 1019 Washington, DC 20201

800-368-1019 Phone: TTY/TDD: 800-537-7697 Complaint Portal: https://ocrportal.hhs.gov/ocr/portal/lobby.jsf Complaint Forms: http://www.hhs.gov/ocr/office/file/index.html

If you, or someone you are helping, have questions, you have the right to get help and information in your language at no cost. To talk to an interpreter, call 855-710-6984.

Español	Si usted o alguien a quien usted está ayudando tiene preguntas, tiene derecho a obtener ayuda e
Spanish	información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 855-710-6984.
العربية	إن كان لديك أو لدى شخص تساعده أسئلة، فلديك الحق في الحصول على المساعدة والمعلومات الضرورية بلغتك من دون
Arabic	اية تكلفة, للتحدث مع مترجم فوري، اتصل على الرقم 6984-710-855.
繁體中文	如果您,或您正在協助的對象,對此有疑問,您有權利免費以您的母語獲得幫助和訊息。
Chinese	洽詢一位翻譯員,請撥電話 號碼 855-710-6984。
Français	Si vous, ou quelqu'un que vous êtes en train d'aider, avez des questions, vous avez le droit d'obtenir de
French	l'aide et l'information dans votre langue à aucun coût. Pour parler à un interprète, appelez 855-710-6984.
Deutsch German	Falls Sie oder jemand, dem Sie helfen, Fragen haben, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 855-710-6984 an.
ગુજરાતી Gujarati	જો તમને અથવા તમે મદદ કરી રહ્યા હોય એવી કોઈ બીજી વ્યાક્તેને એસ.બી.એમ. કાચેકમ બાબતે પ્રશ્નો હોય, તો તમને વિના ખર્ચે, તમારી ભાષામાં મદદ અને માફતી મેળવવાનો ફક્ક છે. દુભાષિયા સાથે વાત કરવા માટે આ નંબર 855-710-6984 પર કૉલ કરી.
हिंदी Hindi	यदि आपके, या आप जिसकी सहायता कर रहे हैं उसके, प्रश्न हैं, तो आपको अपनी भाषा में निःशुल्क सहायता और जानकारी प्राप्त करने का अधिकार है। किसी अनुवादक से बात करने के लिए 855-710-6984 पर कॉल करें ।.
Italiano	Se tu o qualcuno che stai aiutando avete domande, hai il diritto di ottenere aiuto e informazioni nella tua
Italian	lingua gratuitamente. Per parlare con un interprete, puoi chiamare il numero 855-710-6984.
한국어 Korean	만약 귀하 또는 귀하가 돕는 사랑이 질문이 있다면 귀하는 무료로 그러한 도움과 정보를 귀하의 언어로 받을 수 있는 권리가 있습니다. 통역사가 필요하시면 855-710-6984 로 전화하십시오.
Diné Navajo	T'áá ni, éí doodago ła'da bíká anánílwo'ígií, na'ídíłkidgo, ts'ídá bee ná ahóóti'i' t'áá níík'e níká a'doolwoł dóó bína'ídíłkidígií bee nił h odoonih. Ata'dahalne'ígií bich'į' hodíílnih kwe'é 855-710-6984.
فارسی	اگر شماء یا کسی که شما به او کمک می کنید، سزائی داشته باشید، حق این ر ا دارید که به ز بان خود، به طور ار یگان
Persian	کمک و اطلاعات دریافت نمایید. جهت گفتگو با یک مترجم شفاهی، با شماره 6984-710-855 تماس حاصل نمایید.
Polski Polish	Jeśli Ty lub osoba, której pomagasz, macie jakiekolwiek pytania, macie prawo do uzyskania bezpłatnej informacji i pomocy we własnym języku. Aby porozmawiać z tłumaczem, zadzwoń pod numer 855-710-6984.
Русский Russian	Если у вас или человека, которому вы помогаете, возникли вопросы, у вас есть право на бесплатную помощь и информацию, предоставленную на вашем языке. Чтобы связаться с переводчиком, позвоните по телефону 855-710-6984.
Tagalog Tagalog	Kung ikaw, o ang isang taong iyong tinutulungan ay may mga tanong, may karapatan kang makakuha ng tulong at impormasyon sa iyong wika nang walang bayad. Upang makipag-usap sa isang tagasalin-wika, tumawag sa 855-710-6984.
ار دو	اگر آپ کو، یا کسی ایسے فرد کو جس کی آپ مدد کررہے ہیں، کوئی سوال درپیش ہے تو، آپ کو اپنی زبان میں مفت
Urdu	مدد اور معلومات حاصل کرنے کا حق ہے۔ مترجم سے بات کرنے کے لیے، 6984-710-855 پر کال کریں۔
Tiêng Việt	Nêu quý vị, hoặc người mà quý vị giúp đỡ, có câu hỏi, thì quý vị có quyền được giúp đỡ và nhận thông tin
Vietnamese	bằng ngôn ngữ của mình miễn phí. Đề nói chuyện với một thông dịch viên, gọi 855-710-6984.