# Guardrail

## 3. Improve operational efficiency and maximize resources to support student learning.

## Priority Strategy A:

Enable and improve the educational experiences of students, families and staff with secure and reliable network infrastructure, timely and effective technical support, efficient and user-friendly systems and aligned and impactful educational technologies.

## Description:

To implement this strategy, the four Instructional Technology Services (ITS) Division's departments of Infrastructure, Client Services, Software and Systems and Educational Technology will each achieve an efficiency benchmark as a key component of this overall strategy.

## Activities:

1. Modernize equipment and increase the security and reliability throughout district networks. (ITS Division's Infrastructure Department)
2. Improve technical support for staff and students. (ITS Division's Client Services Department)
3. Design and organize processes to improve the implementation, administration and iterative refinement of software and systems. (ITS Division's Software and Systems Department)
4. Increase the amount of reported use of higher level (analysis, synthesis, creative) pedagogical strategies (coding, data analysis, multi-media production, simulations, etc.) used with technology by 10% over 2022-23 baseline results. (ITS Division's Educational Technology Department)

## Rationale:

As a universal K-12 technology ecosystem, there is an urgent need to leverage the full potential of educational technology in order for students to engage in high-levels of learning every day.