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## New York Mills Union Free School District Procedures for Receiving and Acting on Parent Complaints

1. The New York Mills Union Free School District has developed Written Complaint Procedures that are available and disseminated, free of charge, to parents via mailings, e-mailings, web posting, and/or district calendars.
2. The New York Mills Union Free School District's complaint procedures provide information about the State Education Department (SED) Title I complaint procedures to parents of students and any private school representatives, which indicates their right to appeal unsatisfactory District resolution of complaints alleging violations of Title I legislation to the New York State Education Department and, if not resolved satisfactorily by the NYSED, to the US Department of Education. (Authority: 20 U.S.C. 1221e-3(a)(1), 8895)
3. These complaint procedures are separate from the State's Commissioner Regulations 310 Appeal Process/Procedures. Information on NYSED and USDE contact information can be obtained at the following NYSED web site:  
<http://www.p12.nysed.gov/nclb/complaintappeals.htm>
4. The New York Mills Union Free School District has also developed standard protocols for receiving and processing complaints. Each year, the District Calendar lists Concern Procedures for all program areas. In addition, the Board of Education Complaint Policy, #2203, as well as the Parental Involvement in Title I Programs Policy, #1200, outlines procedures for complaints.