

D A R R A N

# Silo

price list | effective August 2016 | updated 12.20.16



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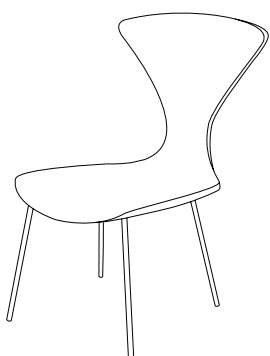
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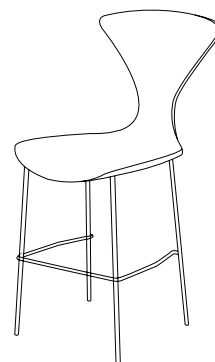
Plywood shells have a 9-ply construction, pressed in Heat-Induction presses with walnut core veneers and any specified face materials, such as maple or tech walnut.



Frames are 5/8" diameter 13 gauge steel with reinforced rods in the tubes at the bends. The finish on the frame is chrome.



Chair  
Width = 17.5"  
Depth = 21"  
Height = 35.5"  
Seat Width = 17.5"  
Seat Depth = 14"  
Seat Height = 18.5"



Barstool  
Width = 17.5"  
Depth = 21"  
Height = 45.5"  
Seat Width = 17.5"  
Seat Depth = 14"  
Seat Height = 29.5"

**FULLY ASSEMBLED**

Unless otherwise noted, all products are fully assembled and ready to use, including add-on options.

**PERFORMANCE TESTED**

All products are tested to ensure performance exceeds BIFMA / ANSI standards.

**FINISH TECHNOLOGY**

DARRAN has continued its partnership with AkzoNobel Chemicals ([www.akzonobel.com](http://www.akzonobel.com)) to develop a new finish technology further improving indoor air quality with a coatings that meets today's environmental standards and supports LEED buildings.

ENVI-CT (Environmental Coatings Technology) utilizes advanced European finish technology to deliver a high-end furniture coatings with superior performance in appearance and durability, allowing DARRAN to deliver more sustainable products to our customers.

*ENVI-CT Advantages:*

- › ENVI-CT is a re-engineered high performance Top Coat
- › Exceptional hardness and clarity
- › Highly resistant to solvents and chemicals
- › Plasticizer Migration resistant
- › Excellent UV inhibitors for maximum color resistance
- › Exceeds current and proposed future Federal and State air quality requirements
- › Field Repairable
- › Dynamic chamber emissions tested and certified compliant to ANSI/BIFMA X 7.1 Standard / LEED 4.5 Standard for low – VOC emitting furniture.
- › Standard with Anti-microbial additive.

**ADVANTAGES**

DARRAN has upgraded the standard Anti-microbial protection, to, the latest in Silver Ion Technology. DARRAN collaborated with the world's leader in finishing materials, to formulate an additive that will inhibit the growth of mold, mildew, fungus and bacteria on wood surfaces. This additive infuses Silver Ions into DARRAN's ENVI-CT (Environmental Coatings Finish Technology), creating a protective surface for the life of the furniture. The best part - is standard on all DARRAN Seating for no additional fee.

**COM/COL REQUEST**

DARRAN has graded in fabric selection from Momentum, Maharam, CF Stinson, Paul Brayton Designs, Knoll Textiles and Designtex. In addition, DARRAN has graded in leather from Wollsdorf and Elmo. Should a material be desired that is not graded in, DARRAN will accommodate your request with our selected alliance textile partners. Please fill out the COM/COL form.

## LIMITED LIFETIME WARRANTY

DARRAN Furniture Industries, Inc. ("DARRAN") warrants that each piece of furniture manufactured in its North Carolina Facilities will be free from defects in material and workmanship for as long as the original purchaser owns and uses the product. Subject to the limitations and exclusions herein, DARRAN, at its discretion and as the sole remedy under the DARRAN Limited Lifetime Warranty, will replace or repair a defective product or components with comparable product or components free of charge. This warranty is made only to the original purchaser from an authorized DARRAN dealer, for as long as that original purchaser owns and uses the product.

### LIMITATIONS: USE / CARE

- › Warranty is limited to normal single shift use.
- › Warranty is limited to generally accepted care and maintenance of natural wood products and environments.
- › Natural wood surfaces are subject to denting, scratching, and gauging if not properly used and cared for. Warranty is subject to use and care in accordance with the use and care instructions provided in the Product Care section of this site (including, but not limited to, the care and maintenance guide downloads linked thereon), available at [www.darran.com/product-care](http://www.darran.com/product-care), which are incorporated herein by reference.

### LIMITATIONS: MATERIALS / COMPONENTS

- › Chair Frames - 10 Years
- › Veneers / Laminates / Hardwoods - 10 Years
- › Custom / Modified Products - 3 Years
- › Foam Padding - 5 Years
- › Metal Accents / Glides - 10 Years
- › High Use Items - 5 Years (High Use Items include, but are not limited to, table arms, electrical components, ganging mechanisms, pneumatic lifts, and polymer based components)

### WARRANTY EXCLUSIONS

*Damage identified as carrier or installer related.*

- › Normal wear and tear of wood products during course of ownership.
- › Color, grain, or texture of natural wood materials, laminates, and other covering materials.
- › Damages or failures resulting from misuse, abuse, negligence, improper care, modifications, or relocation.
- › Non Commercial use or locations.
- › C.O.M (Customer's Own Material) specified by the Customer.
- › Textiles (which may be subject to a separate warranty from the textile manufacturer).

All Warranty Claims are subject to DARRAN-approved inspections. Disputes may involve independent third-party evaluation

### QUALITY ASSURANCE

DARRAN manufactures in accordance with the standards set by Architectural Woodwork Institute (AWI) for Quality Standards.

Every unit produced at DARRAN is completely inspected by an independent quality control team located within each plant whose emphasis is on assembly, finish, and final inspections

with empowerment to stop any unit not meeting DARRAN's high quality standards.

### LIGHT AND NATURAL FINISHES

The beauty of veneer and all wood products comes from the variations created by nature including color, grain, and texture. These variations are not considered defects and DARRAN's Limited Lifetime Warranty does not cover color, grain and texture variations associated with natural wood and grain seen in any finish color. DARRAN sets standards for veneer selections; however, variations, especially apparent in light/natural finishes, will occur from one piece to another even if they are finished at the same time.

Finishes such as Clear Maple, Light/Gunstock Walnut, and Clear/Caramel Cherry will display more natural characteristics due to their light stain. Grain, pattern and color from unit to unit are not guaranteed or warranted and products will not be replaced due to these variations. Exposure to light and age will cause darkening of natural wood products; therefore DARRAN cannot guarantee or warrant finish match of new products being placed with existing products in the field.

### TEXTILES/LEATHER

DARRAN does not manufacture textiles and does not warranty any textiles incorporated into its products (including, but not limited to, any warranty against colorfastness, crocking, wear abrasion, shrinking, stretching, tearing, wrinkling, durability, or dye lot match). Textiles are not covered under DARRAN's Limited Lifetime Warranty, but may be covered by a separate warranty from the textile manufacturer. Customers should contact the textile manufacturer directly with any concerns or claims regarding textiles.

### GENERAL

Performance questions will be tested to generally accepted practices and AWI guidelines and standards for wood veneer furniture. To obtain performance of the Limited Lifetime Warranty, the purchaser should contact in writing the authorized DARRAN representatives or current dealer who sold the product to the purchaser or mail the warranty claim to:

Warranty Department  
DARRAN Furniture Industries, Inc.  
P.O. Box 7614  
High Point, NC 27264  
Telephone: 336-861-2400      Toll Free: 800-334-7891  
Email: [warranty@darran.com](mailto:warranty@darran.com)

EXCEPT FOR THE LIMITED LIFETIME WARRANTY EXPRESSLY DESCRIBED HEREIN, DARRAN MAKES NO OTHER REPRESENTATION OR WARRANTY OF ANY KIND, EXPRESS OR IMPLIED. DARRAN MAKES NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND DARRAN WILL NOT UNDER ANY CIRCUMSTANCES BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR ANY INDIRECT OR SPECIAL DAMAGES.

**THE WARRANTY AS STATED ABOVE,  
SUPERSEDES ALL PREVIOUS WARRANTIES  
NO HASSLE FREIGHT DAMAGED MERCHANDISE**



DARRAN products are packed in specially designed cartons and padding that protects all edges and corners from damage. This is proven by an industry low damage rate of .0030% per total pieces shipped.

For qualified freight damage claims DARRAN will take responsibility for the claim and remedy processes including assuming total cost coverage from claim settlements.

(Some items may not qualify. Contact Factory for specific details.)

## QUALIFIED CLAIM CONDITIONS

### VISIBLE CARTON DAMAGE

1. Take digital pictures of the damaged carton and damaged furniture if visible damage is found upon delivery at the dock
2. Open all cartons with puncture or crushed corner damage.
3. Note any damage to the goods on the Carrier's freight bill as number of pieces damaged.

### CONCEALED DAMAGE

1. Take digital pictures of the furniture as it sits partially unpacked. Also, photograph external and internal carton materials that correspond with the damaged area on the product.
2. Carton and damaged unit(s) must be located at the location matching the original delivery address for Carrier inspection.
3. Digital pictures must be provided of the damaged furniture and carton materials

For qualified claims per above contact DARRAN Customer Service Department at 1-800-334-7891 or complete DARRAN's online warranty report form within the 15 day limit. [www.darran.com/warranty-report](http://www.darran.com/warranty-report)

### NON-QUALIFIED CLAIM CONDITIONS

1. Deliveries made to non-dock locations
2. Claims made after furniture is installed and/or removed from original delivery location
3. Carton and padding has been discarded
4. Carrier used was not DARRAN approved
5. Inspection reveals questionable damages

## REPLACEMENT ORDERS

Replacement orders entered without replacement tagging or factory authorization is considered a new order without dispute, therefore full payment is expected and will be collected.

## RETURN SHIPMENTS

DARRAN will not accept return of merchandise without a signed RA (return authorization) form.

DARRAN will specify the carrier to be used. Return bills of lading must be marked "Class 125" freight rate and a copy of the RA should be used as a packing list. All returns must be received by DARRAN within 30 days of the RA date or the products will be considered accepted by the customer.

All products being returned must be properly packed and protected to avoid freight damage. Whenever possible, use the original cartons in which the merchandise was shipped. Freight damage, signs of usage, missing parts, etc., will result in an adjustment of any credit to be issued.

DARRAN will issue RA's for the following reasons:

1. Manufacturing defect (inspection required)
2. Order processing error by DARRAN
3. Shipping error
4. Mismatched carton / merchandise

## SPECIFICATION CHANGES

We reserve the right to change without notice any dimension, style, or specification of any model in the DARRAN line. Dimensions shown in the price list are nominal. It is the buyer's responsibility to read specification carefully when matching existing goods is desired.

## MANUFACTURING DEFECTS

Claims of manufacturing defects will not be entertained without prior consultation with DARRAN's warranty department. Unauthorized deduction in payment of invoices will not be allowed without prior factory approval. Unapproved deductions are subject to factor's late payment charges.

## DAMAGE CLAIMS

Claims of manufacturing damage or freight damage reported as nicks, dents, scratches, etc. after installation of furniture will not be covered under warranty or freight claim.

**ATTENTION:** Damage claims involving glass or stone components must be inspected and damage noted on delivering freight bill to qualify for replacement.

## REPAIR CHARGES

Factory authorization must be secured from DARRAN's warranty department prior to incurring repair charges. Warranty will utilize DARRAN's National Repair Service through the Furniture Medic Franchise ([www.furnituremedic.com](http://www.furnituremedic.com)).

Repair charge authorizations are based on:

- › Set travel rate
- › Average regional job rate
- › Factory set maximum repair time
- › Falsely reported defect claims are subject to local service charges being charged to dealer/distributor.

## FINISH MAINTENANCE

Wood office furniture and wood finishes can retain their natural beauty for life if proper care is taken and a stable environment is provided. Fluctuations in humidity and temperature cause panels and solid wood components to expand and contract and may lead to panel warpage and finish "checking" or cracking. Prolonged exposure of furniture to dry heat during winter months should be avoided. Careful examination of interior wood trim may indicate a damaging dry environment. If open joints, splits and cracks are appearing in trimwork consult with a HVAC professional for appropriate remedy.

DARRAN finishes are field repairable should damage occur. Professional furniture repair services are recommended. Regular cleaning with a non-silicone polish is recommended.

## ORDERING

All orders should be emailed, mailed or transmitted by fax to:

DARRAN Furniture Industries, Inc.  
P.O. Box 7614  
High Point, NC 27264  
Email: orders@darran.com  
Fax: 336-861-6485

DARRAN will only accept orders from authorized Dealers. All orders must be accurate and detailed. All Quick Ship orders must contain Quick Ship product ONLY. Orders should be separated and submitted according to lead time. Orders must contain Quick Ship code "QS" or have designated Quick Ship lead time to ensure correct order entry. Orders that contain multiple lead time products will be entered as one order and scheduled with the most extended lead time.

## CREDIT APPROVAL

All orders are subject to credit approval for open account. All new accounts must be approved by a local DARRAN Sales Representative and should submit current financial information and trade references to:

DARRAN Furniture Industries, Inc. ATTN: Credit Department  
P.O. Box 7614  
High Point, NC 27264  
Telephone: 336-861-2400 Toll Free: 800-334-7891  
Fax: 336-861-2512

Orders submitted without accounts pre-approval or credit approval are subject to acceptance with lead times scheduled only after approval dates.

## LEAD TIME SCHEDULE

DARRAN cannot assign a firm lead time until Credit approval and order accuracy are complete. Extended lead times due to credit or information delays are the responsibility of the Buyer.

## ORDER DELAY / HOLD

Due to the committed manufacturing cost on Quick Ship processes, DARRAN cannot delay or hold orders, either in process or after completion.

## CANCELLATION AND ORDER CHANGES - FEES

Acknowledged orders are considered firm orders and therefore not subject to cancellation or change. However, in the event we are able to stop an order prior to manufacturing process, we will consider cancellation or changes with a reprocessing fee of \$40.00 Net. Exceptions: Quickship orders cannot be changed or canceled after the 3rd business date after acknowledgment. Qualified changes/cancellations will be assessed a \$40.00 Net processing fee.

Changes or cancellation of order with special options or custom quoted items are also subject to additional material and vendor fee costs, plus a DARRAN special/custom reprocessing fee of \$100 NET.

## ORDER MOVEUPS

Should an original scheduled ship date need to be improved, the Factory must be contacted 15 business days prior to the desired ship date. Move ups are subject to schedule availability.

## ORDER ACKNOWLEDGMENT

Upon credit approval your order will be acknowledged and identified by an order number. When making reference to your order, please use this order number. Your acknowledgment is a detailed description of our interpretation of your order, pricing, shipping information, and estimated delivery date.

If you have not received an Acknowledgment within 10 Days of order issue, contact Customer Service immediately. All Quick Ship order acknowledgments will be faxed or emailed upon request to speed processing. Please read your acknowledgment carefully for correctness and notify DARRAN immediately of any discrepancies. Failure to notify relieves DARRAN from error liability.

Order acknowledgment is the final agreement between DARRAN and the customer superseding all previous communications regarding the order. DARRAN will not be responsible for errors made on orders placed by phone without written confirmation.

## SELLING INFORMATION

Possession of this price list does not in itself constitute the right to sell DARRAN products. DARRAN products are sold and distributed through authorized dealerships. Contact factory for a listing of local representatives and dealerships.

## INVOICE TERMS

Standard terms are NET 30 days. Finance charges of 1-1/2% will be added to delinquent accounts after 45 Days and for each 30 Days thereafter until paid.

Complaints involving newly received merchandise must be reported within 10 days from receipt to qualify for full invoice remittance suspension or term extension. Otherwise only items in dispute can be suspended from payment of invoice within terms.

## WAREHOUSE/STORAGE

DARRAN will determine order warehousing approvals on a case by case basis. Orders that can be accommodated will be limited to a max of 30 days storage and must be invoiced at time of storage. Orders that exceed factory storage capacity will be transferred to local storage facilities subject to current storage rates and handling-transit charges. Storage charges must be paid prior to order release to shipping.

## SHIPPING SCHEDULE

When requested, DARRAN will assist in locating special express carriers that may have short transit times. These services may exceed our prepaid freight costs; therefore, pricing is limited to the Freight Excluded formula with special express charges added to the invoice.

For special deliveries, DARRAN will make every effort to meet the appointed time; however DARRAN will not be responsible for any additional charges for late deliveries beyond our control.

## PRICES

- › All prices shown are suggested list prices with freight included where indicated.
- › Freight allows delivery to one qualified destination.
- › Within the Continental USA, all orders above \$1,500 net are shipped FOB factory, freight prepaid and allowed. All orders less than \$1,500 net will be subject to a \$100 net freight charge.

## CALL BEFORE DELIVERY REQUEST

DARRAN will arrange for carriers to call before delivery when requested.

Important Non-Qualified Destinations DARRAN Prepaid Freight Pricing does not include delivery to:

- › Residential Areas
- › Restricted Commercial Areas
- › No Dock Locations
- › Inside delivery/setup service

Orders received and installed without professional Furniture Installers voids all Warranty Coverage.

## CARRIER SELECTION

DARRAN selects and uses only carriers specialized in furniture transportation. Customer requested carriers can be authorized using Freight Excluded pricing with invoice add-on.

## SPECIFIC DELIVERY TIMES

DARRAN will assist in coordinating a requested delivery time from a carrier. DARRAN makes no guarantees and accepts no responsibility for such services as DARRAN has no control over possible carrier hazards. To ensure specific time arrival, we recommend arranging single stop, designated load carriers. Less than trailer load (LTL) shipments cannot be coordinated for a guaranteed delivery time.

## EXPRESS CARRIERS

When requested DARRAN will assist in locating special express carriers that may have short transit times. These services exceed our prepaid freight cost, therefore, pricing is limited to the Freight Excluded formula with special express charges added to invoice.



**FINISHES**

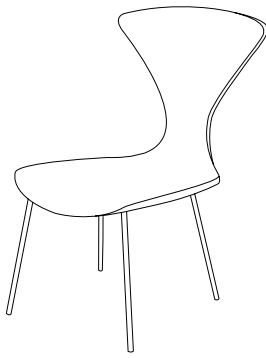
WAC Amber Cherry on Maple  
 WRC Caramel Cherry on Maple  
 WIC Crimson Cherry on Maple  
 WEC Ebony Cherry on Maple  
 WHC Honey Cherry on Maple  
 WOC Koko Cherry on Maple  
 WSC Scotch Cherry on Maple  
 WCM Clear Maple on Maple  
 WWM Wheat Maple on Maple  
 WBO Blush Oak on Maple  
 WMO Mocha Oak on Maple  
 WTO Toast Oak on Maple  
 WWO Wheat Oak on Maple  
 WEW Executive Walnut on Maple  
 GWG Gunstock Walnut on Maple  
 WJW Judicial Walnut on Maple  
 WNW Natural Walnut on Maple  
 WOW Clear Walnut on Maple  
 TBCO Baby's Cheek on Maple  
 TBSW Brown Sugar on Tech Walnut + 25%  
 TFBO Fun Blonde on Maple  
 TFBW French Bordeaux on Tech Walnut + 25%  
 TLLW Luscious Lager on Tech Walnut + 25%  
 TOBW Organic Brown on Tech Walnut + 25%  
 RWV Clear Tech-grain on Tech Walnut +25%  
 SFS Full Fill Fifty Shades coordinates with TFSO Fifty Shades  
 WWP Full Fill Designer White on Maple

Send 3x3 or larger finish chip for color match. Custom finish upcharge is 3% or \$250 Net (whichever is greater).

**FINISH**

ENVI-CT Green Certified European Technology Coatings Finish with Anti-microbial protection.

Shells are constructed of Maple or Tech Walnut plywood and coordinate with all DARRAN casegood finishes.



**CHAIR**

**STANDARD FEATURES**

- 1 Piece molded plywood shell standard in maple veneer (Tech-grain walnut veneer optional)
- Polished chrome base
- Add 25% to list price for Tech Walnut finishes
- Ships assembled

[CLICK HERE TO VIEW PRODUCT INDEX](#)

**1 SELECT UPHOLSTERY GRADE**

**STYLE**

SIL2332NWB17 445 - - - - -

**DIMENSIONS W X D X H**

17.5" x 21" x 35.5"

Arm Height: N/A

Seat Height: 18.5"

Inside Seat Depth: 14"

Inside Seat Width: 17.5"

**UPHOLSTERY REQUIREMENTS**

Fabric yds: 2 -1/2"

Leather Sq. Ft.: -

Carton Weight:

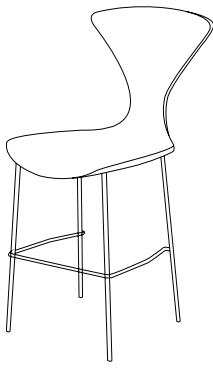
**2 SELECT A FINISH | 3 OPTIONS**

**ON MAPLE**

- WAC Amber Cherry
- WRC Caramel Cherry
- WIC Crimson Cherry
- WEC Ebony Cherry
- WHC Honey Cherry
- WOC KoKo Cherry
- WSC Scotch Cherry
- WWC Wheat Cherry
- WAM Alabaster Maple
- WCM Clear Maple
- WEB Full Fill Ebony Maple
- WWM Wheat Maple
- WBO Blush Oak
- WMO Mocha Oak
- WTO Toast Oak
- WWO Wheat Oak
- TBCO Baby's Cheek
- TFBO Fun Blonde
- SFS Full Fill Fifty Shades
- WWP Designer White

**ON TECH WALNUT +25%**

- TBSW Brown Sugar
- TFBW French Bordeaux
- TLLW Luscious Lager
- TOBW Organic Brown
- RWV Clear Tech-grain Walnut
- TMMW Mellow Mink on Tech Walnut



**BARSTOOL**

**STANDARD FEATURES**

- 1 Piece molded plywood shell standard in maple veneer (Tech-grain walnut veneer optional)
- Polished chrome base
- Add 25% to list price for Tech Walnut finishes
- Ships assembled

[CLICK HERE TO VIEW PRODUCT INDEX](#)

**1 SELECT UPHOLSTERY GRADE**

**STYLE**

**SIL2332BAR38**                    570    -    -    -    -    -    -    -    -    -    -    -    -    -    -    -

**DIMENSIONS W X D X H**

17.5" x 21" x 45.5"  
 Arm Height: N/A  
 Seat Height: 29.5"  
 Inside Seat Depth: 14"  
 Inside Seat Width: 17.5"

**UPHOLSTERY REQUIREMENTS**

Fabric yds: 2 -1/2"  
 Leather Sq. Ft.: -  
 Carton Weight:

**2 SELECT A FINISH | 3 OPTIONS**

- ON MAPLE
- WAC Amber Cherry
- WRC Caramel Cherry
- WIC Crimson Cherry
- WEC Ebony Cherry
- WHC Honey Cherry
- WOC KoKo Cherry
- WSC Scotch Cherry
- WWC Wheat Cherry
- WAM Alabaster Maple
- WCM Clear Maple
- WEB Full Fill Ebony Maple
- WWM Wheat Maple
- WBO Blush Oak
- WMO Mocha Oak
- WTO Toast Oak
- WWO Wheat Oak
- TBCO Baby's Cheek
- TFBO Fun Blonde
- SFS Full Fill Fifty Shades
- WWP Designer White
- ON TECH WALNUT +25%
- TBSW Brown Sugar
- TFBW French Bordeaux
- TLLW Luscious Lager
- TOBW Organic Brown
- RWV Clear Tech-grain Walnut
- TMMW Mellow Mink on Tech Walnut