

addressing school **CONCERNS**

In Wylie ISD, we believe the education of students is a partnership between our families and schools. One of the best ways to ensure our students' success is through open and transparent conversations. The quickest and most effective way to address concerns is at the most direct level. The following are suggested procedures for school-related matters:

01

Teacher

The first form of communication regarding grades or the classroom should go directly to your child's teacher.

02

ASST. PRINCIPAL OR PRINCIPAL

If the concern is not resolved at the classroom level, the next step is to reach out to the assistant principal or campus principal.

03

APPROPRIATE DIRECTOR OR ASSISTANT SUPERINTENDENT

If the issue still isn't resolved, the final step is to contact the superintendent.

04

SUPERINTENDENT

If the issue still isn't resolved, the final step is to contact the superintendent.