



ParentVUE and StudentVUE 2.0 Mobile App User Guide

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Overview

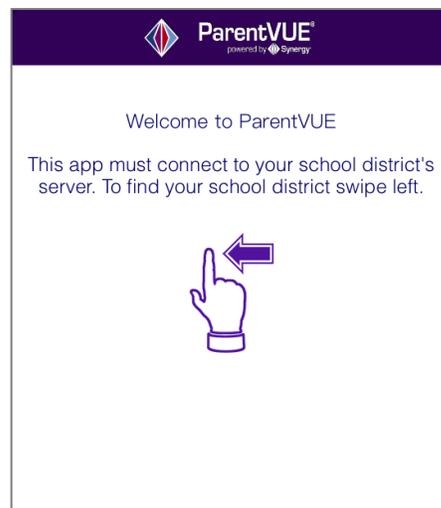
The ParentVUE and StudentVUE mobile apps help parents and students stay informed and connected by providing day-to-day insight into the student's academic experience. The ParentVUE and StudentVUE mobile apps work with Synergy SIS in the same way as the ParentVUE and StudentVUE web applications. It allows parents and students to view upcoming school events, classroom happenings, assignments, tests, and academic performance. ParentVUE and StudentVUE mobile apps are free applications.



The following images are from an iPad. Android devices might display minor differences in appearance, but the functionality is the same as in iOS.

Device Setup

1. Download and install the mobile app from [iTunes](#) or the [Google Play store](#).
2. Launch the mobile app.
3. Swipe left. A message displays asking you to enable location services on your device.



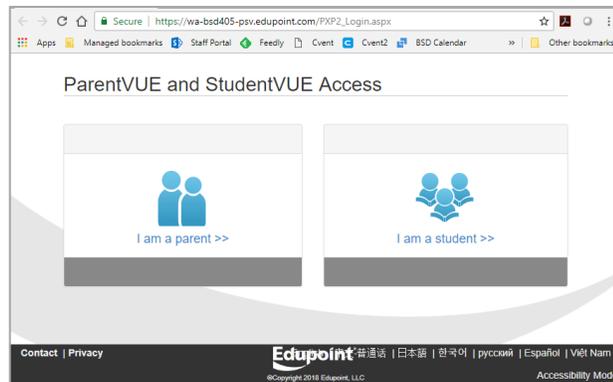
ParentVUE Welcome Screen



Your screens might not look exactly like those shown in this guide. Screens vary slightly by device.

4. Select an option on the location message.
 - a. **Allow** – The Mobile app uses your location to provide a list of school districts near you. Tap the name of your school district.
 - b. **Don't Allow** – Enter the Zip Code to find your school district or tap **Enter Manually** to manually enter the school district URL.
 - Enter the school district URL in the space provided and tap **Test**. The school district name displays.
 - Tap **Done**. The Settings screen saves and displays previously entered district URLs

You can find your school district URL on the Account Access screen of the ParentVUE/StudentVUE web portal.



ParentVUE Account Access Screen

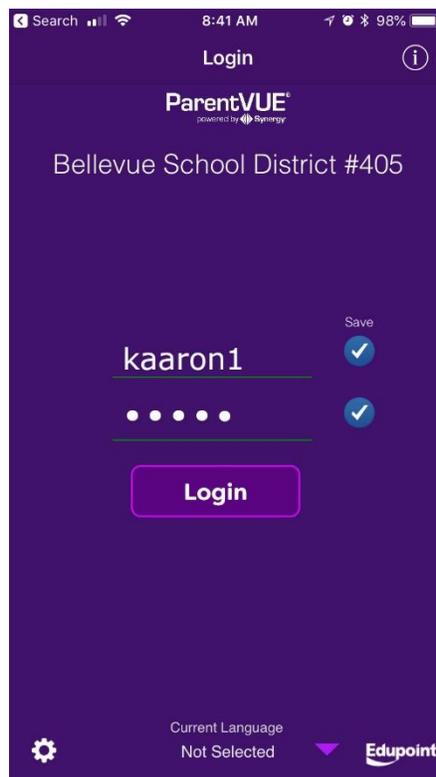
Logging In

The mobile app uses the same user login as the web-based ParentVUE and StudentVUE.



Contact your school to receive your access URL and login information.

1. Enter your login information or activate your account. See Account Activation for more information.



ParentVUE Login Screen

2. Select the **Current Language**. You can modify this option later.
3. Tap Login.



Tap **Save** next to your User Name and Password to save the information in the app. You can modify this option whenever you log in.

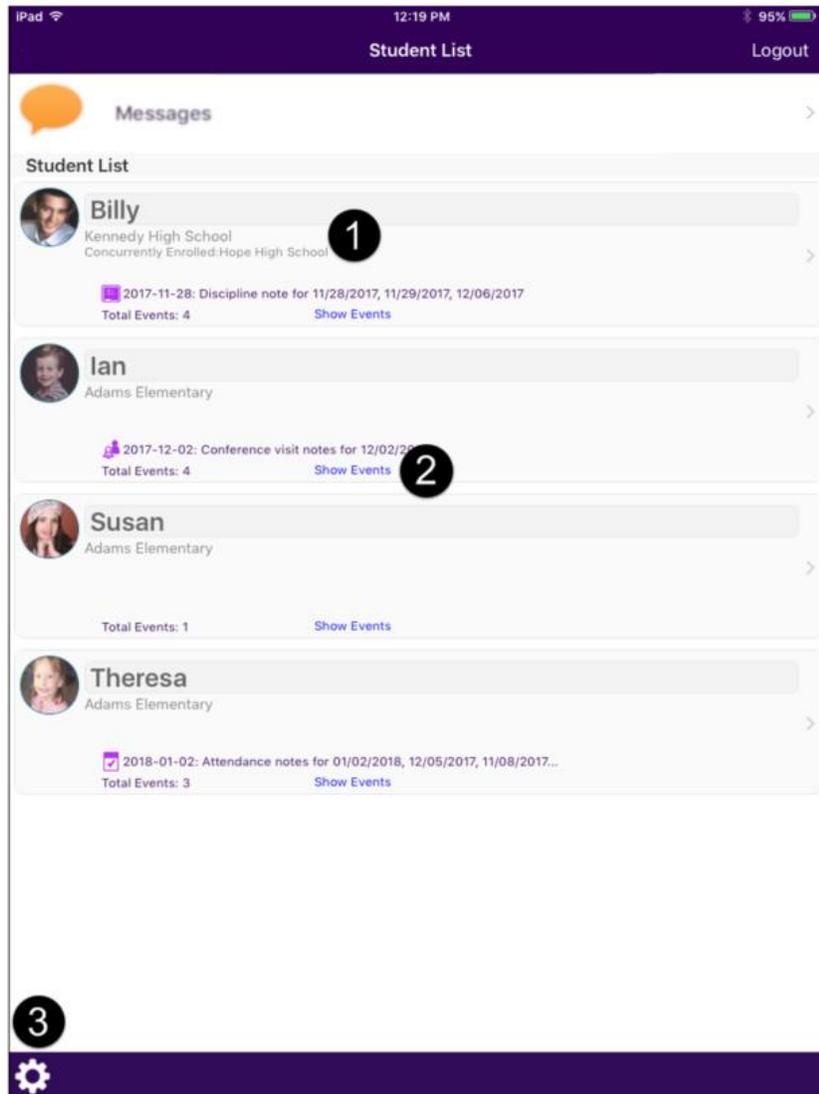
If you save your login information, you can log in to multiple districts at the same time.

Viewing Information

The mobile app does not display certain pages that the web-based ParentVUE and StudentVUE applications have, such as class websites, course history, course requests, and digital locker.

Student List

In ParentVUE, the Student List screen lists all children attending this district. Tap the child's name to view the Navigation screen that contains his or her information.

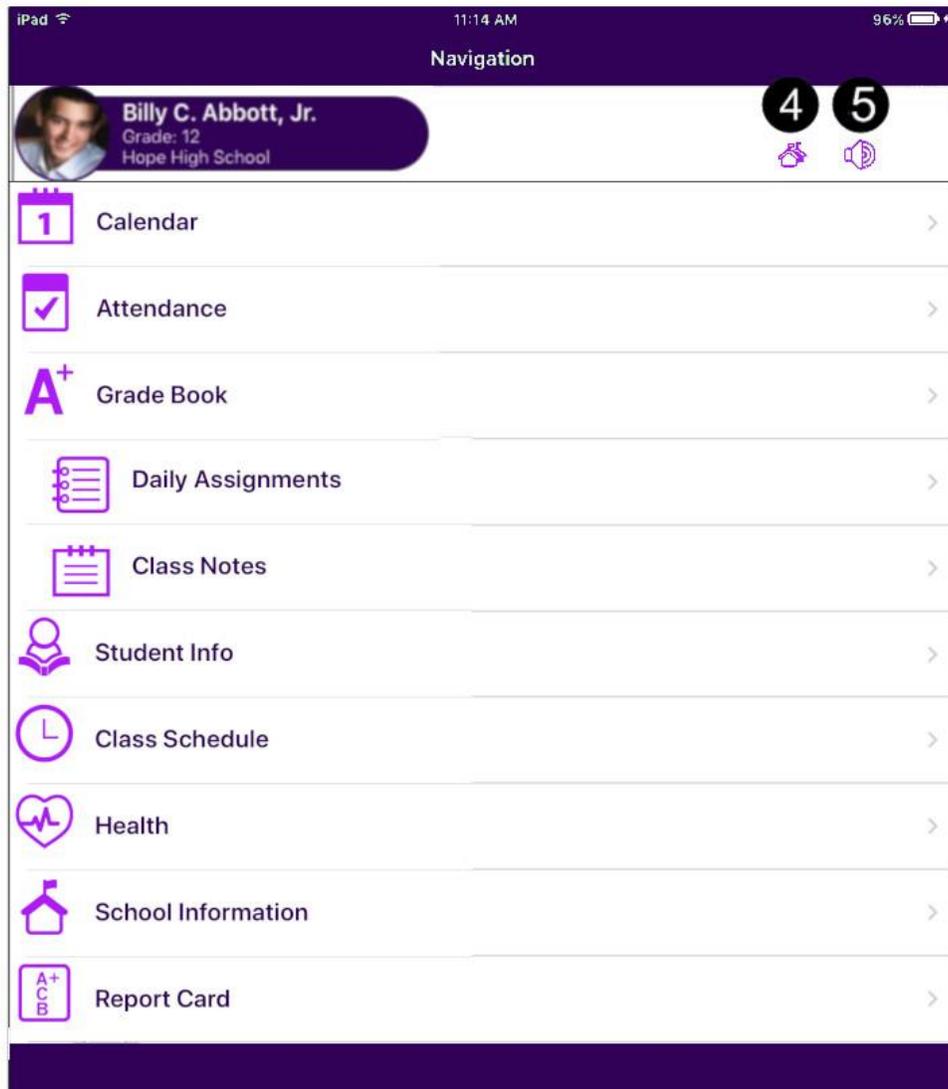


ParentVUE Student List Screen

- 1 If your student is enrolled at more than one school, the concurrent school name displays under the primary school name.
- 2 Tap **Show Events** to view District and School Events.
- 3 Tap the **Settings** icon to set additional preferences and notifications. See Managing Notifications and Managing Preferences for more information.

Navigation

Tap the link in the Navigation screen to view any of the screens.

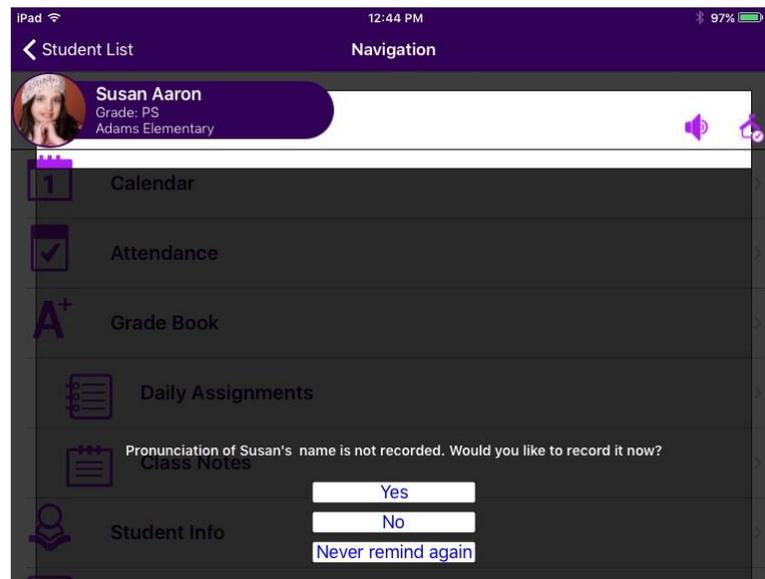


ParentVUE Navigation Screen

- 4 The **Concurrent** icon displays if the student is concurrently enrolled in another school. Tap the icon to view the concurrent school information.
- 5 Tap the **Record** icon to record or edit a recording of a student's name. See *Recording a Student's Name* for more information.

Recording a Student's Name

If you have not recorded the student's name, the following screen displays if you select your child in ParentVUE or if the student logs into StudentVUE.



ParentVUE Student Name Not Recorded Message

1. Select one of the options on the screen.
 - Tap **Yes** to record the student's name and go to next step.
 - Tap **No** to record the student's name later.
 - Tap **Never remind again** to never record the student's name
2. Tap the **Record** icon. The app begins recording.
3. Record the name and tap **Stop** to stop recording.
4. Tap **Play** to listen to the recording.
5. Tap **Save**.
6. Tap **OK** to close the confirmation message. An icon representing the child's recorded name displays in the header.

Deleting a Recording

1. Tap the icon representing the child's recorded name in the header of the Navigation screen.
2. Tap the **Delete** icon (trash can)
3. Tap **Yes** to confirm deletion.

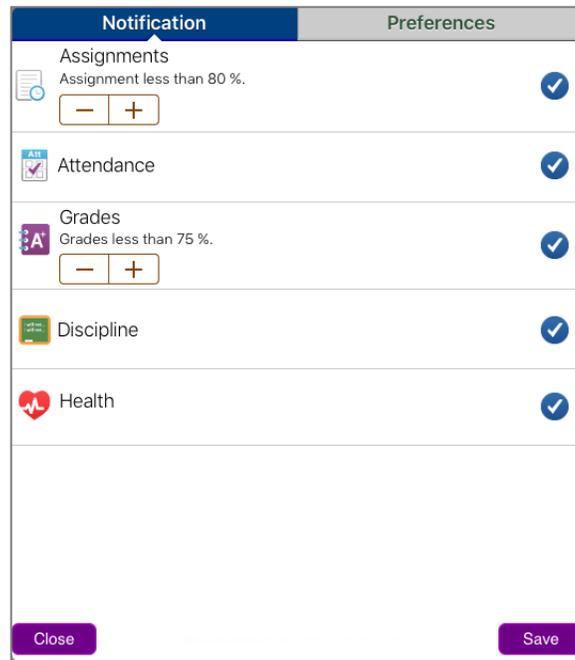
Managing Notifications

The Notifications screen displays when you tap the **Settings** icon in StudentVUE or ParentVUE. Tap each notification type to receive app notifications for the student for **Assignments**, **Attendance**, or **Grades**.

Use the **Minus** or **Plus** icons displayed in **Assignments** and **Grades** to set notification thresholds. For example, the following settings display notifications for Assignments if the score is less than 80%, and notifications for Grades if the grade is less than 75%.



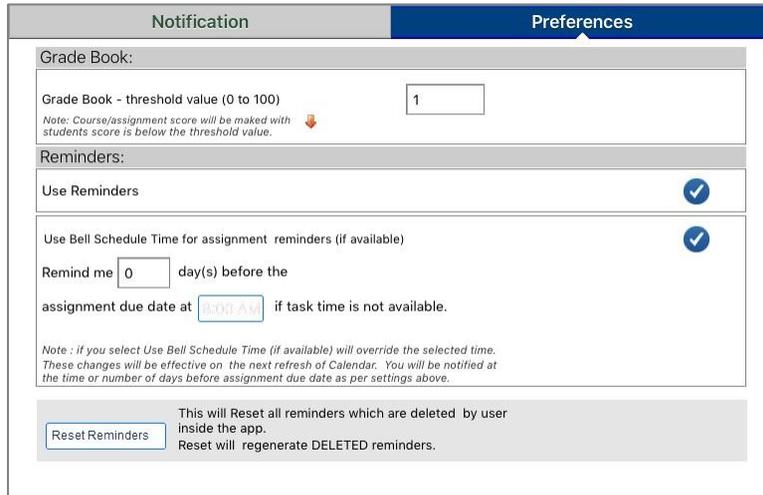
Discipline and Health notifications are currently unavailable in Synergy for the Bellevue School District.



ParentVUE Notifications Screen

Managing Preferences

Tap the **Preferences** tab in the Settings menu to edit preferences.

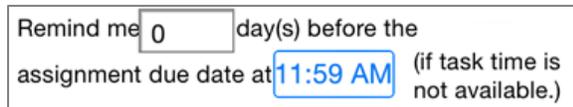


ParentVUE Preferences Screen



Preferences tab is only available on the iPhone.

- **Grade Book - threshold value (0 to 100)** – Enter the score value that triggers a low mark indicator on an assignment. For example, enter *10* to indicate if the student receives a 9 or lower on an assignment.
- **Reminders** – Set assignment notifications on the Calendar screen.
 - **Use Reminders** – Tap to allow reminders.



ParentVUE Preferences Screen

- **Use Bell Schedule Time for assignment reminders (if available)** – If allowed by the school, uses the **Time** for the assignment due date reminder according to the Bell Schedule created at the school.
- Enter the number of **Days** before the due date and the **Time** for the reminder. If using Bell Schedule Time, enter only the **Days**.

Click **Reset Reminders** to reset and regenerate the reminders that were deleted in the web-based StudentVUE application.

Viewing Student Information



The school can enable or disable certain modules from displaying in ParentVUE or StudentVUE. If you do not see one of the modules listed below, the school disabled access to it.

Student Info

The Student Info screen displays the student's demographic information, emergency contacts, and physician information.

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Navigation Student Info Home

Billy C. Abbott, Jr.
 Grade: 12
 Hope High School

Student Info

Student Name: Billy C. Abbott, Jr.	Perm ID: 905483	Gender: Male
	Nick Name: Bill	Grade: 12
Phone: 480-555-1214		Birth Date: 03/15/2000
Home Address: 1979 S Val Vista Dr Mesa, AZ 85204		email: billy@mail.com
Home Room Teacher: Kathy Jackson	Home Room: 224	School Name: Hope High School
		Counselor Name: Wilson, Rob

Additional Info

Emergency Contacts

Contact 1: Friend
Christopher Johnson
 Home Phone: 480-555-7788
 Work Phone: 602-555-1234
 Other Phone: 949-558-9073

Contact 2: Relative
Laurretta Jones
 Home Phone: 480-555-1545
 Work Phone:
 Other Phone:

Physician Contacts

Physician Name: Mesa Peds	Physician Phone: 949-555-0831	Ext.: 222	Hospital: Desert Sam Hospital Or Mesa
Dentist: Dr Jones	Dentist Phone: 623-555-1234		Dentist Office: Mesa Office

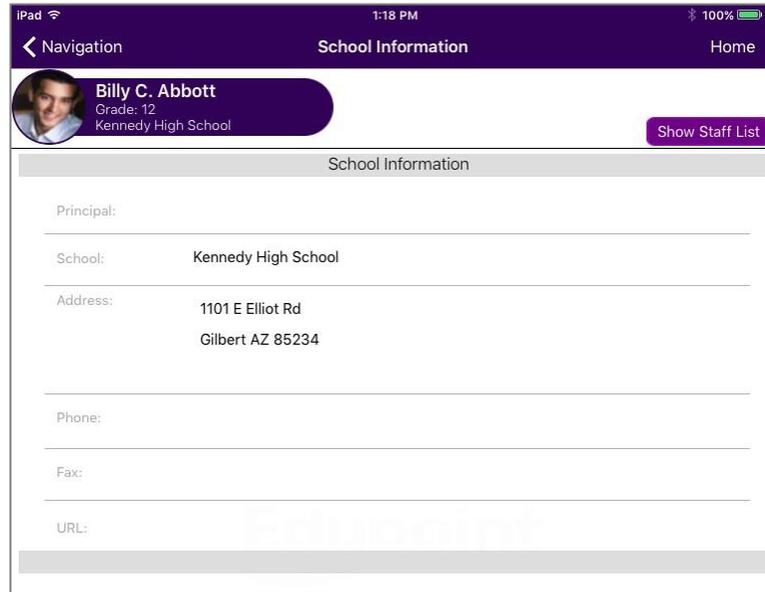
ParentVUE Student Info Screen

- Tap the **Mail** icon to send an email to the student's homeroom teacher.
- Tap **Additional Info** to view other student data specified by the district.

School Information

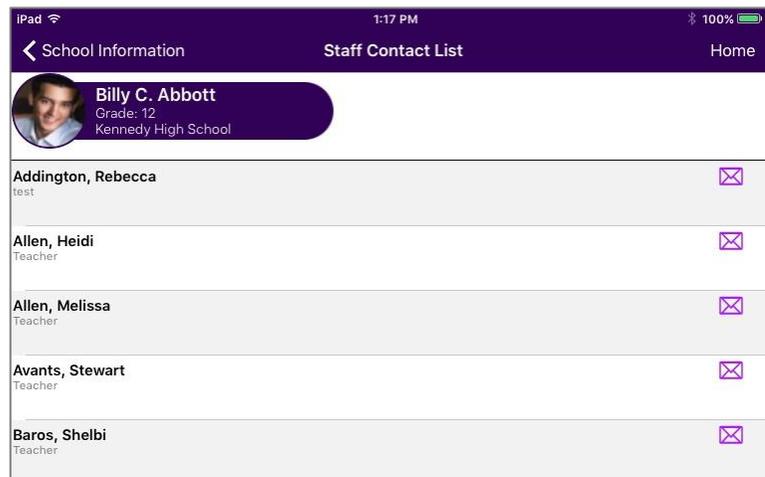
The School Information screen lists the details about the student's enrolled school, including a staff list.

- Tap **Show Staff List** to open the Staff Contact List screen.



ParentVUE School Information Screen

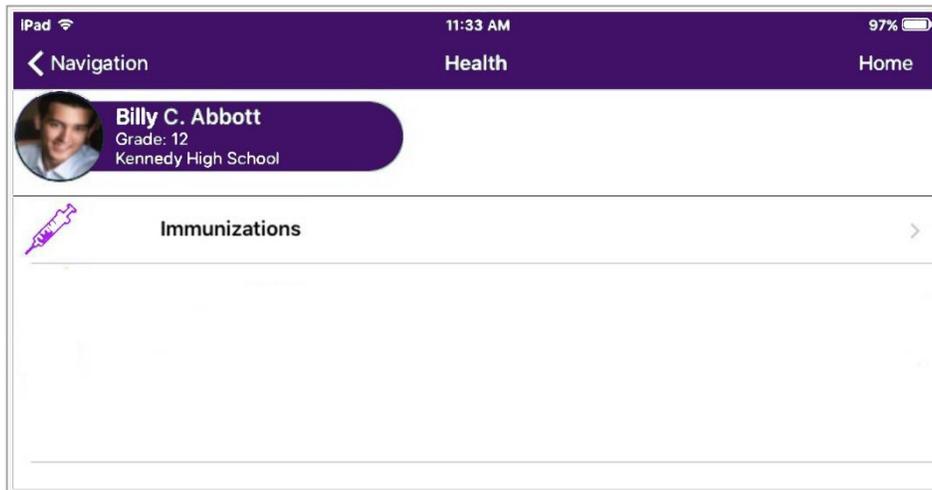
- Tap the **Email** icon to email a staff member.



ParentVUE Staff Contact List Screen

Health

The Health screen lists visits to the school nurse, student health conditions, and immunization records.



ParentVUE Health Screen

- Tap **Immunizations** to see the student's immunization record.
- After that, tap a specific immunization to see details.

Report Card

The Report Card screen shows grades for each term and for progress periods between the quarters for the current school year ONLY.



ParentVUE Report Card Screen

- Tap **PDF** to view a report card or progress report.



Nothing will appear in the Report Card section until report cards are posted.

Viewing Classroom Information



The school can enable or disable certain modules from displaying in ParentVUE or StudentVUE. If you do not see one of the modules listed below, the school disabled access to it.

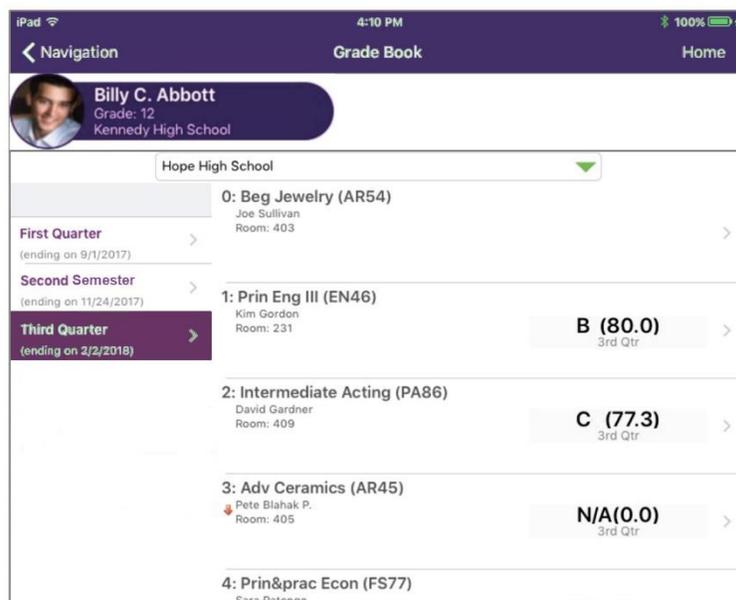
Attendance

The Attendance screen displays all the days the student was marked absent or tardy and the date for the entry. If your student is enrolled in concurrent schools, attendance information for both schools displays.

- Tap a day to view more detail.
- Tap the **Email** icon to email the instructor.
- Tap **Legend** to view descriptions for the icons used on the Attendance screens.
- Tap **Summary** to view the Summary screen. This displays totals by period for each attendance reason.

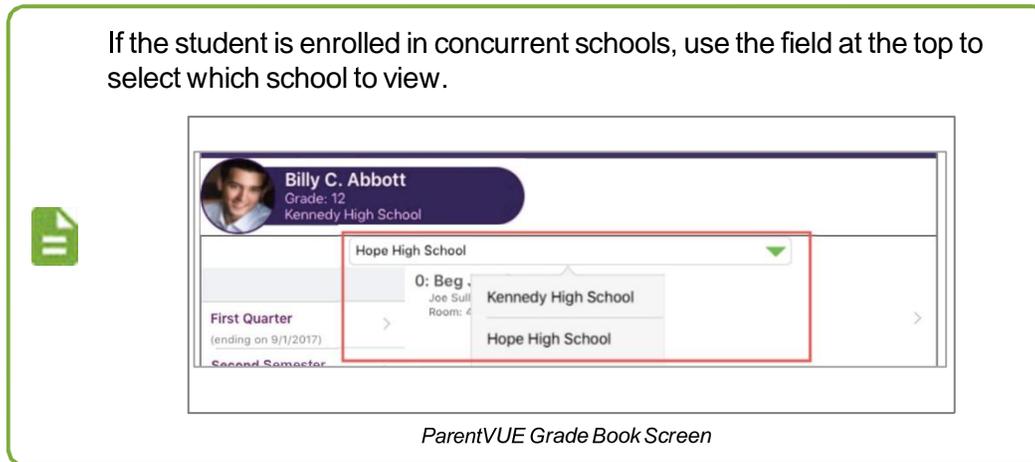
Grade Book

The Grade Book screen keeps track of the student's grades, assignments, and posted test scores. This screen only displays if your district uses Grade Book.



ParentVUE Grade Book Screen

If the student is enrolled in concurrent schools, use the field at the top to select which school to view.



Viewing Grades for a Class

1. Tap on the name of the class.
2. Tap **Assignment View** to view the assignments for the class.
3. Tap an assignment to view the assignment details.

Viewing Assignment

1. Tap the term to view a list of assignments and tests for that class.
2. Tap the **Share** icon to share the assignment information.
3. Tap the **Email** icon to email the teacher.
4. Tap **Summary** to see the posted grades for the assignment.

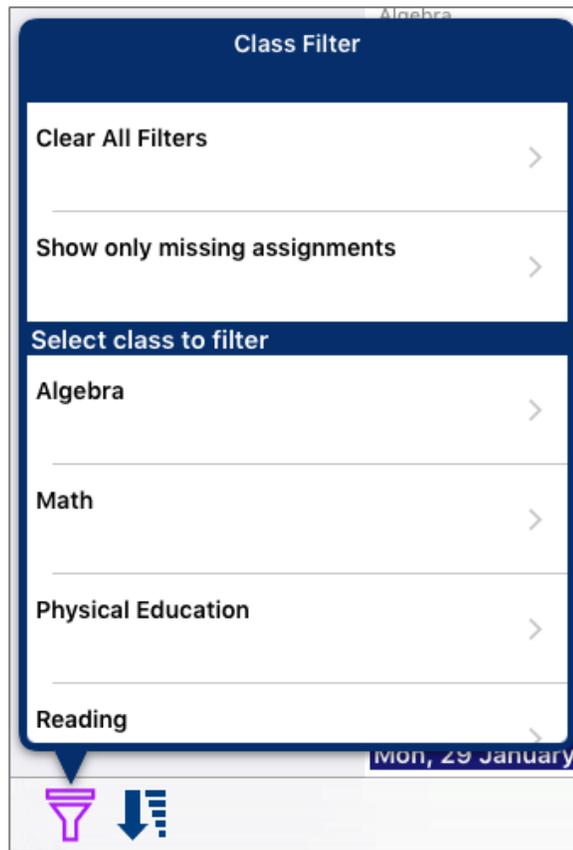
Daily Assignments

Tap **Daily Assignments** on the Navigation screen to display the current day only.

- Tap an assignment to view more details.
- Tap **Change Student** to select another child if using ParentVUE.
- Tap the **Scroll** icon to quickly scroll to the end of the list.
- Tap the **Filter** icon to select a filter and narrow the list of assignments to view. You can show only missing assignments or select a single class to view.



Reset the filter by tapping **Clear All Filters**.



ParentVUE Class Filter Screen

Communication



The school can enable or disable certain modules from displaying in ParentVUE or StudentVUE. If you do not see one of the modules listed below, the school disabled access to it.

Calendar

The Calendar screen displays the important details of the student's school day, including the student's current schedule and any assignments due on the current date.



ParentVUE Calendar Screen

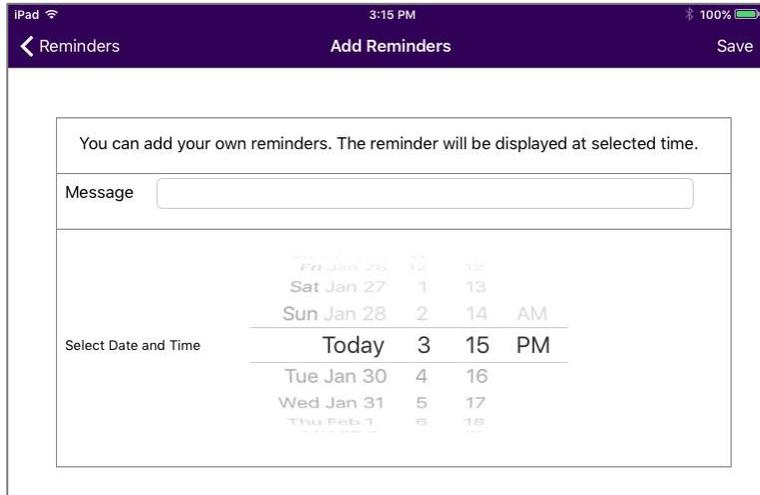
- Tap **Today** to view the day's details.
- Tap on any day to view the events for that day.
- Tap the **Calendar** icon at the top right to alternate between Month and Day view.
- Tap **Reminders** to add reminders.



Reminders save to your local device and do not synchronize with the server.

1. Enter the **Message**.
2. Select the Date and Time.

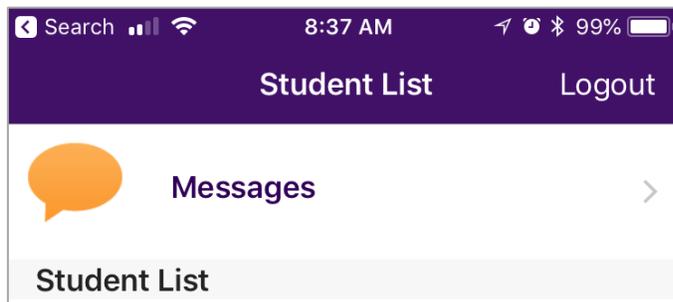
ParentVUE Add Reminders Screen



3. Tap **Save**.

Messages

Messages display important district/classroom messages and emails.



- Tap on a message to view it.
- Read messages display with an open envelope icon.
- Unread messages display with a closed envelope icon.