

KERR COUNTY INTER-AGENCY NETWORK DIRECTORY



October 2021

KERR COUNTY INTER-AGENCY NETWORK DIRECTORY

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EMERGENCY & CRISIS

911—ALL EMERGENCIES—FIRE, POLICE, AMBULANCE, SHERIFF

CHILD ABUSE, ELDER ABUSE, OR NEGLECT: 1-800-252-5400 (**911, if emergency**)

CHILD PROTECTIVE SERVICES (CPS/APS) 819 Water Str., Kerrville, 830-792-4303

CRIME STOPPERS HOTLINE: **830-896-8477 or 1-877-491-2189**

TEXAS YOUTH & RUNAWAY HOTLINE: **1-800-989-6884**

TEXAS VETERANS COMMISSION—VETERANS' HOTLINE: **1-800-252-VETS**

AMERICAN RED CROSS-HILL COUNTRY CHAPTER

To provide disaster service, emergency sheltering & feeding, disaster preparation training, service to armed forces & veterans, blood collection & services, and home safety training & services.

Eligibility: The Red Cross serves all disaster victims regardless of race, age, religion, income or identity.

333 Earl Garrett Street
Kerrville, Texas 78028

HOURS: Monday – Friday 8:00 am – 5:00 pm (Office); 24 x 7 x 365 for Disaster Response Operations

PHONE: 830-257-4677

CONTACT: Brennan Avants
Dennis Land, Volunteer Services
Richard McAlister, Spokesperson/Public Information Officer

WEBSITE: redcross.org

KERR COUNTY CRIME VICTIMS ASSISTANCE PROGRAM

Crisis Intervention, help with completing Texas Crime Victim Compensation applications, help with relocation benefits, referrals to counseling, court advocacy and help with completing and delivering victim impact statements. Provides services for victims of misdemeanor and felony offenses, both adult and juveniles in Kerr County plus provides services for felony victims in Bandera and Gillespie counties.

Kerr County Courthouse
700 Main Street BA 107
Kerrville, TX 78028

PHONE: 830-792-2297; Cell: 830-329-6402

CONTACT: Pam Peter, Kerr County Victims' Rights Coordinator
Carole Machetta, Assistant Coordinator

EMAIL: victimsservices@co.kerr.tx.us

WEBSITE: www.co.kerr.tx.us

HILL COUNTRY CRISIS COUNCIL-FAMILY

To provide **safe-house** for victims of domestic violence and sexual assault, information and referral to other agencies, crisis intervention for clients, and assistance with legal advocacy issues.

Eligibility: Domestic violence & sexual assault victims

P.O. Box 291817 (location not published)
Kerrville, TX 78028
PHONE: 830-257-7088 Ext. 124 OR 1-888-621-0047 (toll free)
CONTACT: Kim Olden
EMAIL: kimolden@hccares.com
WEBSITE: hccares.com

HILL COUNTRY CRISIS COUNCIL, Inc. including KIDS' ADVOCACY PLACE

To provide **assistance** to victims of domestic violence and sexual assault through services, counseling, advocacy, and trauma-focused counseling.

Eligibility: Survivor of domestic violence, family violence, sexual assault or child abuse

429 Washington Street (Administrative Office)
Kerrville, TX 78028
PHONE: 830-257-7088 Ext.138
FAX: 830-257-7097
CONTACT: Brent Ives, Executive Director
EMAIL: brentives@hccares.com
WEBSITE: www.hillcountrycrisiscouncil.com

HILL COUNTRY CRISIS STABILIZATION UNIT—MHDD

To provide **mental health crisis stabilization** services.

643 Sheppard Rees
Kerrville, TX 78028
PHONE: 830-257-5111
MENTAL HEALTH CRISIS HOTLINE: 1-877-466-0660

KIDS' ADVOCACY PLACE—HILL COUNTRY CRISIS COUNCIL, INC.

To provide a safe place for children of reported **abuse** by supporting them through the investigative process, partnering with local professional agencies and educating the community on child abuse issues. Services include trauma-focused counseling.

Ages served: Children, teens, and their non-offending caregivers

313 Leslie Drive
Kerrville, TX 78028
PHONE: 830-895-4527
CONTACT: Stephenie Nagy, Coordinator
EMAIL: stephenie@hccares.com
WEBSITE: www.hillcountrycrisiscouncil.com

K'STAR EMERGENCY YOUTH SHELTER: 830-896-7293

MOBILE CRISIS OUTREACH TEAM: MCOT (HILL COUNTRY MHDD)

To provide timely, quality **behavioral health crisis intervention services** and then intensive crisis follow-up services.

CRISIS HOTLINE: 877-466-0660

LOCAL NON-EMERGENCY PHONE NUMBERS

POLICE DEPARTMENTS

Kerrville 830-257-8181
Ingram 830-367-2636

SHERIFF'S DEPARTMENT

Kerr County 830-896-1216

ALL EMERGENCY CALLS SHOULD GO TO 911.

FIRE DEPARTMENTS

Kerrville
Blackwell 830-258-1212
Central 830-258-1211
Station 3 830-258-1213
Station 4 830-258-1214
Castle Lake VFD 830-535-6611
Center Point VFD 830-634-2613
Comfort VFD 830-995-2124
Divide VFD 830-640-3140

Harper VFD 830-864-4253
Hunt VFD 830-238-4371
Ingram VFD 830-367-5641
Mountain Home VFD 830-866-3310
Tierra Linda VFD 830-792-3533
Turtle Creek VFD 830-257-3550

TEXAS DEPARTMENT OF PUBLIC SAFETY—HIGHWAY PATROL

Kerrville 830-257-3404

OTHER EMERGENCY SERVICES

American Red Cross—Hill Country Chapter 830-257-4677
Kerr County Crime Stoppers 830-896-1216
FEMA—Federal Emergency Management Agency 800-621-3362
Salvation Army Emergency Disaster Services 830-890-5586
Texas Division of Emergency Management 512-424-2000
Texas Department of Transportation (TxDOT) 830-257-8444
United Way Help Line/Texas Information Center Dial 211
Disaster Relief www.disasterassistance.gov

CHILDREN AND YOUTH

ANY BABY CAN OF KERRVILLE

To provide services through case management to families with children who have a disability, chronic illness, or developmental disability as well as families who are dealing with the loss of a child.

Ages Served: Birth-17

819 Water Street, Ste. 109

Kerrville, TX 78028

PHONE: 830-792-4222

FAX: 830-315-4222

CONTACT: Amanda Golden, Outreach Specialist

EMAIL: agolden@abcsa.org

WEBSITE: www.anybabycansa.org

FACEBOOK: www.facebook.com/anybabycansa

ARMS OF HOPE—MEDINA CHILDREN'S HOME

To assist and extend a loving hand to some of the most disadvantaged children and single-mother families in our culture by providing shelter, necessities and life skills at their greatest point of need.

Ages Served: Children and their single mothers

21300 State Highway 16 North

Medina, TX 78055

PHONE: 830-522-2200

FAX: 830-589-7129

CONTACT: Jennifer Jaeger, Director of Social Services

EMAIL: jjjaeger@armsofhope.org

WEBSITE: <http://www.armsofhope.org/pages/home>

ART-2-HEART

To provide help to young people by using the performing arts as life skills tools to help them make better choices in life.

Ages Served: 6-13

228 Earl Garrett

Kerrville, TX 78028

PHONE: 830-792-3338

CONTACT: Lorraine LeMon

EMAIL: art2heartinfo@gmail.com

WEBSITE: www.art2heart.org

BCFS HEALTH AND HUMAN SERVICES, KERRVILLE

To provide **youth** transitioning out of foster care, and other at-risk youth and young adults (ages 10-25), case management, training, and mentoring. To provide training and assistance with finding and maintaining employment. To provide affordable housing with transitional living support. We also provide a computer lab with internet access. All services are free.

Ages Served: 10-25

1127 East Main, Suite 106

Kerrville, TX 78028

HOURS: Monday-Friday, 8:30 a.m.-5:30 p.m.

PHONE: 830-896-0993 ext. 3424; 830-928-1597 (cell)

FAX: 210-208-5259 or 830-428-3508

CONTACT: Kamaria (Kim) Woods, Director of Community Based Services

EMAIL: kw0318@bcfs.net

WEBSITE: www.discoverBCFS.net/Kerrville

FACEBOOK: www.facebook.com/BCFSkerrville

BIG BROTHERS/BIG SISTERS OF THE TEXAS HILL COUNTRY

To provide children facing adversity with strong and enduring, professionally supported one-to-one mentoring relationships is the mission of Big Brothers Big Sisters. Our vision is that all children achieve success in life.

Ages Served: 5-17 (any gender, family size, income level, etc.)

1107 W. Main

Kerrville, TX 78028

PHONE: 830-257-2447

CONTACT:

EMAIL:

WEBSITE: www.bigmentor.org

FACEBOOK: www.bigmentor.org

COMMUNITY RESOURCE COORDINATION GROUPS

To provide through county-based groups of local partners and community members interagency coordination to parents, caregivers, children, youth, and adults with complex needs to identify and coordinate services and supports. These groups help people whose needs cannot be met by on single agency and would benefit from interagency coordination. These groups strive to meet the person's and family's needs with community-based solutions whenever possible. People are referred to CRCGs by a local agency or organization, family or peer representatives, or through their own request. CRCGs partner with people and families to discuss their unique needs, strengths, previous services, and barriers. Ideas are brainstormed for appropriate services and supports, and individualized service plans are created to locate services and supports. Counties served are Bandera, Gillespie, Kendall, Kerr, and Medina.

3499 Legion Drive

Kerrville, Texas 78028

PHONE: 830-928-3308

CONTACT: Carla Schuster, Chair

EMAIL: jposchuster@yahoo.com

COR LIFE

To provide counseling and educational programs through the use of HORSES to both individuals and groups. Our organization specializes in addiction recovery and prevention with an emphasis on the impact of trauma, the neuroscience of human/horse brain development and the role relationship plays in the recovery and healing of individuals. We empower the broken hearted with choices that will put them on the courageous path of rebuilding their lives and living and loving from a place of wholeheartedness. It is our belief that we are all hardwired for connection, and it is only through presenting our authentic, imperfect selves to the world that we are able to come truly alive, genuinely connect and then go on to live from a place of purpose.

Eligibility: High school age and higher; the client(s) will be seen as often as deemed appropriate.

673 Town Creek

Kerrville, TX 78028

HOURS: Tuesday, Wednesday, and Thursday by appointment; Weekend group educational programs or family counseling

PHONE: 281-731-3416

CONTACT: Malinda Simmons

EMAIL: malinda@CorLifemanship.com

WEBSITE: www.TheCoreLife.org

FACEBOOK: [Facebook@CorLifemanship.com](https://www.facebook.com/CorLifemanship.com)

DEPARTMENT OF STATE HEALTH SERVICES (TEXAS) – REGION 8

To provide low-cost vaccinations for children with Medicaid and to children and adults who do not have health insurance, free STD testing and treatment, and car seat inspections.

Eligibility: Vaccinations are provided to uninsured adults, uninsured children, and children with Medicaid. Health insurance and Medicaid disqualifies adults for vaccinations. STD testing is free to the public—no qualifiers. Car seat inspections are free to the public.

819 Water Street, Ste. 290 (In the One Schreiner Building)

Kerrville, TX 78028

HOURS: Monday – Friday 8:00 am – 5:00 pm

PHONE: 830-896-5515

FAX: 830-257-5158

CONTACT: Nehilot DiPiazza, BSN, RN

EMAIL: Nehilot.Dipiazza@dshs.texas.gov

WEBSITE: www.dshs.texas.gov

ENHANCED HORIZONS (HILL COUNTRY YOUTH RANCH)

To provide an educational and transitional living program for foster youth, homeless and at-risk young adults, ages 18-24. Our onsite school offers a free, online accredited high school credit recovery and diploma program for residents and community youth. Our transitional living program offers safe, secure and affordable housing in a supportive learning environment. Our program includes a Young Mother's Home for young mothers (ages 18-24) with up to two children. Through case management, Enhanced Horizons works with residents to develop individualized transitional living plans, a goal-driven plan of support and services. Housing, independent living skills, career-vocational training and apprenticeships, educational support and transportation are included in our program. Our program motto is—Come, grow and Go!

Eligibility: Our educational program is offered to EH residents and community students, ages 18-24. Our transitional living program is offered to former foster, homeless or at-risk youth, ages 18-24. The maximum time in our program is 24 months.

149 Camp Scenic Loop (We are located on a 35-acre campus, approximately 4 miles from the Y in Ingram, off Hwy. 27 towards Mountain Home.)

Ingram, TX 78025

OFFICE HOURS: Mon. – Fri. 8:00 am – 4:00 pm

SCHOOL HOURS: Mon. – Fri. 8:20 am – 3:20 pm, flexible school schedules offered to accommodate working or parenting students
EH transitional living program is year-round.

PHONE: 830-367-4330 Ext. 223 or 830-329-3164

FAX: 830-367-2814

CONTACT: Patricia Neal, Director

EMAIL: contact@enhancedhorizons.org

WEBSITE: www.enhancedhorizons.org

FACEBOOK: <https://www.facebook.com/enhancedhorizons>

HCM WIC (WOMEN, INFANTS & CHILDREN)

To provide qualifying pregnant and postpartum women, infants and children with **food** assistance, nutritional education and breastfeeding support.

Eligibility: To qualify for WIC, the application must meet categorical, residential, income and nutrition risk; if an applicants receives Medicaid or SNAP, they automatically qualify for WIC; must be pregnant or postpartum mother, infant or a child up to the age of 5.

826 Sidney Baker Street, Suite 838F (In the Sidney Baker Plaza)

Kerrville, TX 78028

HOURS: 1st, 3rd, & 5th Tuesday of the month 7:00 am – 5:00 pm;
Every Wednesday 7:00 am – 5:00 pm

PHONE: 830-257-4400

CONTACT: Kris Pederson

WEBSITE: www.hillcountrymemorial.org or www.texaswic.org

FACEBOOK: Hill Country WIC

HILL COUNTRY ALLIANCE AGAINST TRAFFICKING (HCAAT)

To provide community awareness of and information on human trafficking. Hill Country Alliance Against Trafficking is a Hill Country community-wide voluntary coalition in which participants represent a variety of community-based organizations & resources that offer services to individuals who are victims of human. HCAAT's primary interests revolve around community awareness and provision of information relating to prevention, recognition, and intervention to prevent sex trafficking and/or recognize & rescue victims. HCAAT's aim centers around filling informational needs of Hill Country residents, service providers & identification of gaps in resources in the local area.

LOCATION: HCAAT meetings are open to any individuals with interests and/or expertise in prevention & intervention to promote rescue, healing & recovery of victims of human-sex trafficking.

PHONE: 830-928-2989

CONTACT: Pamela J. Haylock, PhD, RN, FAAN

EMAIL: haylockpj@gmail.com

WEBSITE: Under development at this time

HILL COUNTRY CASA

To provide local courts with trained community volunteers (**court appointed special advocates**) to serve as advocates for children involved in abuse and neglect lawsuits.

Ages served: 0-18

305 Earl Garrett

Kerrville, TX 78028

PHONE: 830-896-2272

CONTACT Stephanie Cash, Exec. Director

EMAIL: hccasa@hccasa.org

WEBSITE: hccasa.org

HILL COUNTRY COMMUNITY RESOURCE COORDINATION (CRCG)

To provide referral information to children, youth, families, and adults in need in Kerr, Kendall, Bandera, Medina & Gillespie counties as a resource coordination group. CRCG serves any person needing resource/referral information in the counties listed above. CRCG works with ISD's, MHMR and other private organizations to serve people who still have unmet needs from service providers or for those that "fall through the cracks" of other agencies.

Eligibility: Any person needing resource/referral information in served counties

BCFS (location for meetings on 2nd Tuesdays of each month at 1:30 pm)

Second Floor Conference Room

1105 E. Main

Kerrville, TX 78028

HOURS: Monthly meetings as needed

PHONE: 830-992-3177

FAX: 830-992-3178

CONTACT: Gayle Long

EMAIL: Gjlong88@hotmail.com

WEBSITE: crcg.hhs.texas.gov

KERR COUNTY CHILD SERVICES BOARD

To meet the critical needs of abused and neglected children. We work with CPS case workers on a “case-by-case” basis to encourage and support relative and/or kinship placements. We provide assistance with foster care licensing fees, furniture and other items necessary to have a child placed with a relative or kinship placement. We encourage foster children by assisting with extracurricular activities, graduation expenses and summer camps. We help with Christmas gifts for foster children and back-to-school items. We maintain the “Rainbow Room” at CPS where we provide clothes, diapers, formula, etc. for children taken into care. We have a backpack program where CPS case workers can pack a bag for a child when they are taken into care. We also reimburse CPS case workers for items they purchase for a child in care. We provide essential items to the CPS office, such as tissues, diapers, wipes, hand sanitizer, bottled water and snacks.

Eligibility: The child must currently be in the foster care system

717 Sidney Baker Street

Kerrville, TX 78028

HOURS: We are not open to the public—but take referrals from caseworkers at CPS, CASA volunteers, and ad litem attorneys

PHONE: 830-896-4488 (John Carlson, Treasurer); 830-928-2176 (Kellie Early, President)

CONTACT: John Carlson, Treasurer

Kellie Early, President

EMAIL: john@carlsonlawfirm.net

ksearly@yahoo.com

WEBSITE: www.facebook.com/KerrCountyChildServicesBoard

KERRVILLE CITIZEN POLICE ALUMNI ASSOCIATION

To provide Christmas help to children through the Blue Santa Program. To provide family assistance with monetary or product needs through the Blue Santa 360 Program.

Eligibility: Recipients must be low income or down on their luck. An application is required.

Kerrville, Texas

HOURS: Available 24/7

CONTACT: Rose Bradshaw, City Liaison

PHONE: 830-377-8948 (Rose’s cell)

FAX: 830-792-3282

EMAIL: rose.bradshaw@sofastprinting.net

FACEBOOK: KCPAAA (Kerrville Citizen Police Alumni Association)

KERRVILLE I.S.D. ALTERNATIVE EDUCATION

The D.A.E.P. is a setting for students who have exhibited either serious or persistent misbehavior on the originating campus. This program’s focus is behavior modification as its primary goal. By providing students with an intense, highly structured environment away from their home campus.

1010 Barnett

Kerrville, TX 78028

PHONE: 830-257-1332

CONTACT: Asst. Principal Kenneth Noles

Senior Director Steve Schwarz

EMAIL: Kenneth.Noles@kerrvilleisd.net Steve.Scharwz@kerrvilleisd.net

KERRVILLE I.S.D. HEAD START AND EARLY CHILDHOOD CAMPUS

To provide comprehensive **educational services** and social services to qualifying students and their families. Programs include **PK3, PK4, ECSE and Head Start**. Highly qualified teachers & staff work diligently to provide an exemplary educational experience for all of our students at NO COST. Our programs include parent education, socialization opportunities, festivals and field trips. Registration is on-going. For more information about registration or to volunteer call 830-257-1335.

Eligibility: Programs are income-based eligibility programs. Families may request services and discuss needs year round.

1011 Third Street

Kerrville, TX 78028

PHONE: 830-257-1335

FAX: 830-257-7885

HOURS: Open during school year (Sept. – May); Mon. – Fri. 8:00 am – 4:00 pm

CONTACT: Traci Walker, Family Coordinator

EMAIL: traci.walker@KerrvilleISD.net

KID'S ADVOCACY PLACE—HILL COUNTRY CRISIS COUNCIL, INC.

To provide a safe place for children of reported **abuse** by supporting them through the investigative process, partnering with local professional agencies and educating the community on child abuse issues. Services include trauma-focused counseling.

Ages served: Children and teens

313 Leslie Drive

Kerrville, TX 78028

PHONE: 830-895-4527

CONTACT: Stephenie Nagy, Coordinator

EMAIL: stephenie@hccares.com

WEBSITE: www.hillcountrycrisiscouncil.com

KID CARES

To provide programs in area school districts and other youth serving programs on prevention measures against bullying, healthy relationships, body safety, and internet safety.

Ages served: Children, youth and parents

313 Leslie Drive

Kerrville, TX 78028

PHONE: 1-830-257-2400; Toll Free 1-888-0047

CONTACT: Stephenie Nagy, Coordinator

EMAIL: stephenie@hccares.com

WEBSITE: hccares.com

K'STAR, INC. (FAMILY & YOUTH SERVICES (FAYS) & EMERGENCY SHELTER FOR DISPLACED YOUTH)

K'STAR, Inc. Counseling Services—Contact Gina Castilleja, Program Director

To provide free services to youth & parents who are experiencing difficult living situations or problems with truancy & are a school dropout risk. Through counseling, compassion, & parenting skills training, we enable families to grow closer & learn to effectively resolve conflict. K'STAR focuses on Trauma Informed Care, CBT and evidence-based curriculum. As a nonprofit organization, K'STAR, Inc. receives funding from the Texas Department of Family & Protective Services via the state runaway program & Child Protective Services, private grants, foundations, federal funds, budgets & fundraisers through Kerrville, Texas.

Emergency Shelter—Contact Melody Lowman, Executive Director

K'STAR Emergency Shelter provides nurture & support for displaced children. Through the practice of Trauma-Informed Care, we start the process of healing the abuse, neglect & trauma suffered in the child's early years. Our home can house up to 20 youngsters ages birth to 17. Children are placed with us through the Texas Department of Protective Services, Family Tapestry, 2Ingage, and Saint Francis Ministries. We have done our job when the children are sad to leave K'STAR.

Eligibility: Counseling: Family must have a youth ages birth to 17 years old with the exception of 18 only if still in high school when 18. Shelter: Children birth to 17 years of age. Children are placed with us through the Texas Department of Protective Services, Family Tapestry, 2Ingage, & Saint Francis Ministries.

1016 E. Main Street (Main Office)—Counseling

PO Box 290962

Kerrville, TX 78029

216 Market Avenue (Bandera office)

Satellite offices: Bandera, Burnet, Blanco, Edwards, Gillespie, Kendall

Kimble, Llano, Mason, Medina, Menard, Real & Uvalde counties

HOURS: 8:00 am – 5:00 pm Monday - Friday (Administrative office); Hours vary to accommodate client needs. 24/7 Helpline always available.

PHONE: 830-896-5437 (**Melody Lowman**, Executive Director; Shelter Contact);

Helpline: 830-896-7827

830-896-5404 (**Gina Castilleja**, Program Director; Counseling Contact)

Counseling Helpline: 855-327-8004 (24/7)

FAX: 830-895-0670

EMAIL: melodylowman@kstar.org or gina.castilleja@kstar.org

WEBSITE: <http://www.kstar.org/>

FACEBOOK: <https://www.facebook.com/kstarkerrville/>

EMERGENCY YOUTH SHELTER

830-896-7293

PATHWAYS 3H YOUTH RANCH

To build new purpose, strengthen character and personal integrity in young men using the power of nature as a tool. A balance of wilderness living and activities coupled with classroom and vocational education creates a positive environment for boys to grow emotionally, intellectually and physically. The philosophy of the treatment program is based on basic living and socialization skills, building self-esteem and behaviors patterned after aims and ideals of Scouting.

Eligibility: Boys 11-17 in CPS care

PO Box 230

Mountain Home, TX 78058

HOURS: Open 7 days a week, 24 hrs.; Office hours Mon. – Fri. 8:00 a.m. – 5:00 p.m.

PHONE: 830-549-2457 (office); 830-370-8716

FAX: 830-866-3705

CONTACT: Mayra Eads, Case Manager

EMAIL: meads@pathway.org

WEBSITE: www.pathway.org

REACHING BEYOND BOUNDARIES

To provide community education on Domestic Sex Trafficking of **Minors** with a vision to provide long-term housing with wrap around services for trafficked children. Reaching Beyond Boundaries is a non-profit agency.

Eligibility: Must be a victim of sex trafficking between the ages of 10-19

Kerrville, TX 78028

HOURS: 9:00 am – 5:00 pm Monday – Friday; Other hours upon request

CONTACT: Denise Fritter, Founder

PHONE: 210-643-8436

FACEBOOK: Reaching Beyond Boundaries

SAN ANTONIO COUNCIL ON ALCOHOL AND DRUG AWARENESS (SACADA)

To provide education, youth prevention programs, information resources and services to prevent alcohol and drug abuse. SACADA is a nonprofit organization that was awarded a grant from the Health & Human Services Commission of Texas to provide Bandera, Kendall & Kerr Counties with evidence-based substance abuse prevention services. The Youth Prevention classroom curricula we provide includes the following: **Elementary School through Middle School—*Too Good for Drugs. for Drugs*; High School—*Project Toward No Drugs*.**

SCADA training and presentation topics have broadened beyond the area of substance abuse prevention. We offer a variety of informative presentations and fun, creative activities for school districts, civic organizations like the Boys & Girls Clubs, YMCAs, senior centers, and parent organizations. We can provide training or presentations on stress relief, bullying, communication skills and journaling, for example. All services are provided free of charge and are offered virtually, as well as in-person.

CONTACT: Andrea Salazar, ACPS Director Youth Prevention

PHONE: 830-428-8797

EMAIL: asalazar@sacada.org

CONTACT: Claire O'Brien, Advanced Certified Prevention Specialist

PHONE: 210-225-4741 (Ext. 5010)

EMAIL: cobrien@sacada.org

WEBSITE: WWW.SACADA.ORG

FACEBOOK: <https://www.facebook.com/SACADATex>

THE RETREAT HOME FOR CHILDREN

To provide residential therapeutic care for child victims of trafficking, exploitation, abuse and neglect. The Retreat Home is located in Kendall County.

Eligibility: Females ages 3 – 17 who have a mental health condition (PTSD, anxiety, depression, self-harm, etc.) as a result of trauma are eligible. Income isn't a factor.

Boerne, Texas

HOURS: 24/7

CONTACT: Brittany Thompson, CEO

PHONE: 325-370-7263

EMAIL: retreat.tx@gmail.com

WEBSITE: www.retreat4kids.com

WORKFORCE SOLUTIONS ALAMO—YOUTH SERVICES

To provide tuition assistance with occupational/vocational training & (approved) post-secondary programs, GED assistance, career exploration, work experience, leadership development, resume building, financial literacy, job readiness skills, tutoring, mentoring, counseling, work/training related materials & follow-up services. Provide support services (gas cards, ART passes, work-related clothing).

Eligibility: Youth ages 16-24: foster (present or past), disability (physical/mental/behavioral/cognitive, etc.), offender, pregnant or parenting, homeless/runaway high school dropout, basic skills deficient or low income

Workforce Solutions Alamo

1700 Sidney Baker Street #500

Kerrville, Texas 78028

HOURS: Monday through Friday, 8:00 am – 5:00 pm

CONTACT: Monica Lambert, Career Navigator

mlambert@wsalamo.org

Roberto Corral

rcorral@wsalamo.org

PHONE: 210-323-5735 (cell); 830-257-3171 ext. 2802

WEBSITE: www.workforcesolutionsalamo.org

YOUTH EDUCATION SUPPORT CENTER (YES) OF KERRVILLE FIRST PRESBYTERIAN CHURCH

To provide after-school tutoring and enrichment program for 6th grade students, but other grades are accepted. Students either walk to the Center or are brought by their parents. The YES Center operates during the school session four days a week. Tutors are talented and caring community volunteers who recognize the need for a safe environment where students can receive one-on-one educational support and homework assistance in mathematics and language arts. Enrollment is by a teacher referral or parent request. There is no cost to the parents for this community service.

Eligibility: All sixth-grade level students who need help in mathematics and/or language arts.

YES will enroll other proximate levels if room is available.

823 North Street (Corner of Washington & North Street)

Kerrville, TX 78028

HOURS: Monday, Tuesday, Wednesday, & Thursday 3:00 pm – 5:00 pm

PHONE: 830-896-1937

CONTACT: Ann Reynolds, Director

EMAIL: yescenter@fpckerrville.org

YOUNG LIFE

To reach teen moms by entering their world, modeling the unconditional love of Christ, and encouraging them to become the women and mothers God created them to be by providing mentoring, Bible study, and a variety of other discipleship methods to instill in teen moms core values about herself, her child, her relationships and her world.

Ages served: Teen moms

Kerrville, TX 78028

PHONE: 1-210-861-6263

CONTACT: Sally Smithson

EMAIL: sallylynsmithson@gmail.com

WEBSITE: younglife.org/younglives

CHRISTIAN MISSIONARY WORK

COMMISSION TO EVERY NATION

To send missionaries both internationally and in the U.S. and Canada. We provide training and support for missionaries involved in medical, feeding, orphanages and an almost endless variety of services to the poor and marginalized.

Eligibility: The poor & marginalized

815 Jefferson Street

Kerrville, TX 78028

HOURS: Monday – Friday 8:00 am – 5:00 pm

PHONE: 830-896-8326

CONTACT: Rick Malm

EMAIL: RickMalm@cten.org

WEBSITE: www.cten.org

MERCY GATE MINISTRIES (501c3)

Mercy Gate Ministries is a family of professionals, volunteers and survivors who are passionate and committed to combating the evils of sex exploitation by breaking the bonds of captivity, imparting power over victimization and healing the hidden effects of this trauma. Mercy Gate Ministries hosts professional educational opportunities to equip leaders, such as law enforcement, medical personnel, first responders and child-serving agencies. We do this by sharing hope to recognize, recover and restore the lives of vulnerable children and adults.

3170 Junction Highway, Ste. W-3

Ingram, TX 78028

PHONE: 830-367-3480 (office)

CONTACT: Mercy Gate Ministries

EMAIL: info@mercygateministries.com

WEBSITE: www.mercygateministries.com

FACEBOOK: <https://www.facebook.com/mercygateministries.org/>

CLOTHING

CHRISTIAN ASSISTANCE MINISTRY (CAM)-KERR COUNTY

To provide, through a cooperative effort among Kerr County churches, food, **clothing**, new prescriptions, & help with utility bills (up to \$100, but not if disconnected). CAM works closely with other community agencies and government assistance programs to help clients locate the best resources to help them. **Clothing is available once every 2 weeks free.**

Ages served: Low income families

521 Barnett Street

Kerrville, TX 78028

HOURS: Monday through Friday from 10:00 to noon. (Not open in the afternoon)

PHONE: 830-257-4222

EMAIL: kcacam@windstream.net

WEBSITE: <http://www.kerrcam.weebly.com/>

MUSTARD SEED-KERRVILLE FIRST UNITED METHODIST CHURCH

To provide a free choice food pantry, referral assistance to other agencies, and prayer. From time to time **clothing** and household necessities are available.

Ages served: Low-income families

610 Methodist Encampment Road

Kerrville, TX 78028

HOURS: Monday mornings 10.00 to 11:00 a.m. with drive-through food pantry at Light on The Hill at 610 Methodist Encampment Rd.

Mega Distributions occur on the last Monday of each month from 10:00 to noon

Make an appointment to receive clothing

PHONE: 830-315-6104 (office) or 830-459-5847 (Beth)

CONTACT: Beth Palmer

EMAIL: beth.palmer@kfumc.org

WEBSITE: www.kfumc.org

SOCIETY OF ST. VINCENT DE PAUL SOCIETY NOTRE DAME KERRVILLE

To provide food assistance twice a month based on family size (a family of 4 typically receives 80-100 pounds of food each trip). Utility assistance each quarter (Check website for the amount for the current quarter). Gasoline vouchers given for getting to medical appointments. **Clothing** may be obtained by voucher to the thrift store once a month. Prescription copays provided through voucher. Assistance is given for obtaining government documents, such as driver's license or ID card. **No assistance given for rent or mortgage payments.**

Eligibility: Income is established by San Antonio Food Bank through U.S. Department of Agriculture. Also, temporary emergencies are considered.

1145 Broadway (Located behind the thrift store)

Kerrville, TX 78028

PHONE: 830-896-6898 (Phone for message updates.)

CONTACT: Mike Henke, Conference President

HOURS: Monday and Saturday mornings 9-11:00 a.m.
Wednesday evening 7 – 9 p.m.

EMAIL: svdpkerr@hctc.net

WEBSITE: svdpndkerr.org

THE SALVATION ARMY

To provide assistance with food, **clothing**, rent, utilities, dental extractions, Christmas assistance, school supplies, emergency shelter, daily soup kitchen, men's substance abuse, disaster services, summer camps.

Ages served: Low-income families

855 Hays Street

Kerrville, TX 78028

PHONE: 830-257-3620

CONTACT: Judy Johnston

EMAIL: judy_johnston@uss.salvationarmy.org

WEBSITE: www.salvationarmy.org/location/kerrville

COUNSELING & GUIDANCE

COR LIFE

To provide counseling and educational programs through the use of HORSES to both individuals and groups. Our organization specializes in addiction **recovery and prevention** with an emphasis on the impact of trauma, the neuroscience of human/horse brain development and the role relationship plays in the recovery and healing of individuals. We empower the broken hearted with choices that will put them on the courageous path of rebuilding their lives and living and loving from a place of wholeheartedness. It is our belief that we are all hardwired for connection, and it is only through presenting our authentic, imperfect selves to the world that we are able to come truly alive, genuinely connect and then go on to live from a place of purpose.

Eligibility: High school age and higher; the client(s) will be seen as often as deemed appropriate.

673 Town Creek

Kerrville, TX 78028

HOURS: Tuesday, Wednesday, and Thursday by appointment; Weekend group educational programs or family counseling

PHONE: 281-731-3416

CONTACT: Malinda Simmons

EMAIL: malinda@CorLifemanship.com

WEBSITE: www.TheCoreLife.org

FACEBOOK: [Facebook@CorLifemanship.com](https://www.facebook.com/CorLifemanship.com)

HILL COUNTRY ALLIANCE AGAINST TRAFFICKING (HCAAT)

To provide community awareness of and information on human trafficking. Hill Country Alliance Against Trafficking is a Hill Country community-wide voluntary coalition in which participants represent a variety of community-based organizations & resources that offer services to individuals who are victims of human. HCAAT's primary interests revolve around community awareness and provision of information relating to prevention, recognition, and intervention to prevent sex trafficking and/or recognize & rescue victims. HCAAT's aim centers around filling informational needs of Hill Country residents, service providers & identification of gaps in resources in the local area.

LOCATION: HCAAT meetings are open to any individuals with interests and/or expertise in prevention & intervention to promote rescue, healing & recovery of victims of human-sex trafficking.

PHONE: 830-928-2989

CONTACT: Pamela J. Haylock, PhD, RN, FAAN

EMAIL: haylockpj@gmail.com

WEBSITE: Under development at this time

HILL COUNTRY MHDD – KERR MENTAL HEALTH CLINIC

To provide **mental health services** delivered through a Disease Management Model: Treatment of major depression, bipolar and/or schizophrenia disorders that focuses on an individual's outcomes, selected services, tools, and strengths in order for them to recover. Outpatient drug and alcohol counseling is offered.

955 Water Street
Kerrville, TX 78028

PHONE: 830-257-6553 OR 1-888-445-5232 (toll free)

FAX: 830-896-4448

CONTACT: Shannon Gray, Clinic Director

WEBSITE: www.hillcountry.org

CRISIS LINE: 877-466-0660

KIDS ADVOCACY PLACE—HILL COUNTRY CRISIS COUNCIL, INC.

To provide a safe place for children of reported **abuse** by supporting them through the investigative process, partnering with local professional agencies and educating the community on child abuse issues. Services include trauma-focused counseling.

Ages served: Children and teens

313 Leslie Drive
Kerrville, TX 78028

PHONE: 830-895-4527

CONTACT: Stephenie Nagy, Coordinator

EMAIL: stephenie@hccares.com

WEBSITE: www.hillcountrycrisiscouncil.com

K'STAR, INC. (FAMILY & YOUTH SERVICES (FAYS) & EMERGENCY SHELTER FOR DISPLACED YOUTH)

K'STAR, Inc. Counseling Services—Contact Gina Castilleja, Program Director

To provide free services to youth & parents who are experiencing difficult living situations or problems with truancy & are a school dropout risk. Through counseling, compassion, & parenting skills training, we enable families to grow closer & learn to effectively resolve conflict. K'STAR focuses on Trauma Informed Care, CBT and evidence-based curriculum. As a nonprofit organization, K'STAR, Inc. receives funding from the Texas Department of Family & Protective Services via the state runaway program & Child Protective Services, private grants, foundations, federal funds, budgets & fundraisers through Kerrville, Texas.

Emergency Shelter—Contact Melody Lowman, Executive Director

K'STAR Emergency Shelter provides nurture & support for displaced children. Through the practice of Trauma-Informed Care, we start the process of healing the abuse, neglect & trauma suffered in the child's early years. Our home can house up to 20 youngsters ages birth to 17. Children are placed with us through the Texas Department of Protective Services, Family Tapestry, 2Ingage, and Saint Francis Ministries. We have done our job when the children are sad to leave K'STAR.

Eligibility: Counseling: Family must have a youth ages birth to 17 years old with the exception of 18 only if still in high school when 18. Shelter: Children birth to 17 years of age. Children are placed with us through the Texas Department of Protective Services, Family Tapestry, 2Ingage, & Saint Francis Ministries.

1016 E. Main Street (Main Office)—Counseling

PO Box 290962

Kerrville, TX 78029

216 Market Avenue (Bandera office)

Satellite offices: Bandera, Burnet, Blanco, Edwards, Gillespie, Kendall

Kimble, Llano, Mason, Medina, Menard, Real & Uvalde counties

HOURS: 8:00 am – 5:00 pm Monday.- Friday (Administrative office); Hours vary to accommodate client needs. 24/7 Helpline always available.

PHONE: 830-896-5437 (**Melody Lowman**, Executive Director; Shelter Contact);

Helpline: 830-896-7827

830-896-5404 (**Gina Castilleja**, Program Director; Counseling Contact)

Counseling Helpline: 855-327-8004 (24/7)

FAX: 830-895-0670

EMAIL: melodylowman@kstar.org

WEBSITE: <http://www.kstar.org/>

FACEBOOK: <https://www.facebook.com/kstarkerrville/>

EMERGENCY YOUTH SHELTER

830-896-7293

MAGDALENE HOUSE KERRVILLE—MERCY GATE MINISTRIES (501c3)

To provide a residential community serving women who are survivors of trafficking, prostitution, addiction and abuse. Our 12-month plan (The Journey) offers a variety of curriculum as well as medical and psychological care on a case-by-case basis, all provided in a compassionate, Christian 'home' environment, where the emphasis is on healing and developing healthy relationships with ourselves, others and God through Jesus Christ. Mercy Gate Ministries is a family of professionals, volunteers and survivors who are passionate and committed to combating the evils of sex exploitation by breaking the bonds of captivity, imparting power over victimization and healing the hidden effects of this trauma.

3170 Junction Highway, Ste. W-3

Ingram, TX 78028

PHONE: 830-367-3480 (office)

CONTACT: Mercy Gate Ministries

EMAIL: info@mercygateministries.com

WEBSITE: www.mercygateministries.com

FACEBOOK: <https://www.facebook.com/mercygateministries.org/>

MERCY GATE MINISTRIES (501c3)

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3170 Junction Highway, Ste. W-3

Ingram, TX 78028

PHONE: 830-367-3480 (office)

CONTACT: Mercy Gate Ministries

EMAIL: info@mercygateministries.com

WEBSITE: www.mercygateministries.com

FACEBOOK: <https://www.facebook.com/mercygateministries.org/>

NEW HOPE COUNSELING SERVICES (HILL COUNTRY CHRISTIAN COUNSELING CENTER, INC.)

To provide professional, evidence-based outpatient mental health counseling services and well-being across the family life cycle for all in the Hill Country area in English or Spanish. New Hope provides a wide array of services, such as, but not limited to: grief/loss; violence/abuse-sexual, substance abuse; anger management; PTSD; anxiety/depression; veteran's issues; play therapy; trauma-focused strategies; and integrated behavioral healthcare with a focus on diabetes, obesity, smoking cessation, etc. Helping to promote personal development and independence, the New Hope therapists counsel with individuals: children from 4 years of age, adolescents, teens, adults, the elderly as well as couples and families; inclusive of all faiths and all socio-economic levels. Medicare, Medicaid, and most insurance accepted; sliding fee scale & financial assistance available for those below 200% Federal poverty guidelines. The 18-week BIPP State-approved curriculum is provided every Monday evening from 6-8 pm. Call for details/registration. New Hope does NOT provide psychology/psychiatry services or medication.

Eligibility Criteria: All are welcomed for outpatient mental healthcare. Please visit website www.newhopecounselingtx.org to review therapists and complete & submit intake packet for adults and/or children—English or Spanish. The New Hope office then calls to schedule the appointment. Requests may be made for therapist; No referral is required. The number of counseling services provided to be determined between client and therapist.

1127 East Main, Suite 100, first floor (In the Hill Country Resource building (HCRC), best known as BCFS)

Kerrville, TX 78028

HOURS: By appointment 9:00 a.m. – 5:00 p.m., Monday through Thursday
Additional appointment times may be available as needed
In-person or distance counseling available (phone, face-time, zoom, etc.)

PHONE: 830-257-3009 (New Hope Office)

CONTACT: Brenda Fudge, Director

EMAIL: office@newhopecounselingtx.org

WEBSITE: <https://www.newhopecounselingtx.org>

FACEBOOK: [facebook.com/New-Hope-Counseling-Center-232557453572973/](https://www.facebook.com/New-Hope-Counseling-Center-232557453572973/)

DRUG PREVENTION

COR LIFE

To provide counseling and educational programs through the use of HORSES to both individuals and groups. Our organization specializes in addiction **recovery and prevention** with an emphasis on the impact of trauma, the neuroscience of human/horse brain development and the role relationship plays in the recovery and healing of individuals. We empower the broken hearted with choices that will put them on the courageous path of rebuilding their lives and living and loving from a place of wholeheartedness. It is our belief that we are all hardwired for connection, and it is only through presenting our authentic, imperfect selves to the world that we are able to come truly alive, genuinely connect and then go on to live from a place of purpose.

Eligibility: High school age and higher; the client(s) will be seen as often as deemed appropriate.

673 Town Creek

Kerrville, TX 78028

HOURS: Tuesday, Wednesday, and Thursday by appointment; Weekend group educational programs or family counseling

PHONE: 281-731-3416

CONTACT: Malinda Simmons

EMAIL: malinda@CorLifemanship.com

WEBSITE: www.TheCoreLife.org

FACEBOOK: [Facebook@CorLifemanship.com](https://www.facebook.com/CorLifemanship.com)

HILL COUNTRY MHDD – KERR MENTAL HEALTH CLINIC

To provide **mental health services** delivered through a Disease Management Model: Treatment of major depression, bipolar and/or schizophrenia disorders that focuses on an individual's outcomes, selected services, tools, and strengths in order for them to recover. Outpatient drug and alcohol counseling is offered.

955 Water Street

Kerrville, TX 78028

PHONE: 830-257-6553 OR 1-888-445-5232 (toll free)

FAX: 830-896-4448

CONTACT: Shannon Gray, Clinic Director

WEBSITE: www.hillcountry.org

CRISIS LINE: 877-466-0660

SAN ANTONIO COUNCIL ON ALCOHOL AND DRUG AWARENESS (SACADA)

To provide education, youth prevention programs, information resources and services to prevent alcohol and drug abuse. SACADA is a nonprofit organization that was awarded a grant from the Health & Human Services Commission of Texas to provide Bandera, Kendall & Kerr Counties with evidence-based substance abuse prevention services. The Youth Prevention classroom curricula we provide includes the following: **Elementary School through Middle School—*Too Good for Drugs. for Drugs*; High School—*Project Toward No Drugs*.**

SCADA training and presentation topics have broadened beyond the area of substance abuse prevention. We offer a variety of informative presentations and fun, creative activities for school districts, civic organizations like the Boys & Girls Clubs, YMCAs, senior centers, and parent organizations. We can provide training or presentations on stress relief, bullying, communication skills and journaling, for example. All services are provided free of charge and are offered virtually, as well as in-person.

CONTACT: Andrea Salazar, ACPS Director Youth Prevention

PHONE: 830-428-8797

EMAIL: asalazar@sacada.org

CONTACT: Claire O'Brien, Advanced Certified Prevention Specialist

PHONE: 210-225-4741 (Ext. 5010)

EMAIL: cobrien@sacada.org

WEBSITE: WWW.SACADA.ORG

FACEBOOK: <https://www.facebook.com/SACADATex>

EDUCATION & TRAINING

BCFS HEALTH AND HUMAN SERVICES, KERRVILLE

To provide youth transitioning out of foster care, and other at-risk youth and young adults (ages 10-25), case management, **training**, and mentoring. To provide **training** and assistance with finding and maintaining employment. To provide affordable housing with transitional living support. We also provide a computer lab with internet access. All services are free.

Ages Served: 10-25

1127 East Main, Suite 106

Kerrville, TX 78028

HOURS: Monday-Friday, 8:30 a.m.-5:30 p.m.

PHONE: 830-896-0993 ext. 3424; 830-928-1597 (cell)

FAX: 210-208-5259 or 830-428-3508

CONTACT: Kamaria (Kim) Woods, Director of Community Based Services

EMAIL: kw0318@bcfs.net

WEBSITE: www.discoverbcfs.net/Kerrville

FACEBOOK: www.facebook.com/BCFSyouthKerrville

CHRISTIAN MEN'S JOB CORPS

To provide **training** in life skills, job skills, work ethics, basic computer knowledge, counseling, financial instruction, and in-depth Bible studies.

Eligibility: Age and education

301 Junction Highway, Ste. 333A
Kerrville, TX 78028
PHONE: 830-257-3545; 830-377-1881 (cell)
CONTACT: Tom Jones, Director
EMAIL: Tjones@cmjckerrcounty.com
WEBSITE: www.cmjckerrcounty.com

CHRISTIAN WOMEN'S JOB CORPS

To provide **instruction** in business ethics and etiquette, character development, computer skills, healthy relationships, interview skills, living in harmony, money management, parenting skills, personal discovery, resume preparations, women @ work, women's health, and Bible study.

Eligibility: Age and education

1140 Broadway
Kerrville, TX 78028
PHONE: 830-895-3660
FAX: 830-896-8558
CONTACT: Ann Buck, Director
EMAIL: cwjc@ktc.com
WEBSITE: cwjckerrcounty.org

COMMUNITY FOUNDATION, THE

To provide grants for non-profit agencies and **educational** workshops and seminars for Boards of Trustees, nonprofit professionals and volunteers.

Eligibility:

301 Junction Hwy., Ste. #346-B
Kerrville, TX 78028
PHONE: 896-8811
HOURS: Mon. – Thurs. 8:00 am – 5:00 pm
CONTACT: Austin Dickson, Executive Director
Jayne Zirkel or Amy Rector
EMAIL: jayne@communityfoundation.net
amy@communityfoundation.net

COR LIFE

To provide counseling and **educational programs** through the use of HORSES to both individuals and groups. Our organization specializes in addiction recovery and prevention with an emphasis on the impact of trauma, the neuroscience of human/horse brain development and the role relationship plays in the recovery and healing of individuals. We empower the broken hearted with choices that will put them on the courageous path of rebuilding their lives and living and loving from a place of wholeheartedness. It is our belief that we are all hardwired for connection, and it is only through presenting our authentic, imperfect selves to the world that we are able to come truly alive, genuinely connect and then go on to live from a place of purpose.

Eligibility: High school age and higher; the client(s) will be seen as often as deemed appropriate.

673 Town Creek
Kerrville, TX 78028

HOURS: Tuesday, Wednesday, and Thursday by appointment; Weekend group educational programs or family counseling

PHONE: 281-731-3416

CONTACT: Malinda Simmons

EMAIL: malinda@CorLifemanship.com

WEBSITE: www.TheCoreLife.org

FACEBOOK: [Facebook@CorLifemanship.com](https://www.facebook.com/CorLifemanship.com)

DEMENTIA CARE ADVOCATES

To provide compassionate **training** and support for those with dementia and their family caregivers, to sponsor dementia training classes and/or symposiums for professional caregivers, to educate the community about the signs and symptoms of dementia and provide referral to local medical practitioners, and to provide employee training for area businesses.

Dietert Center, Sponsor

451 Guadalupe Street

Kerrville, TX 78028

PHONE: 830-792-4044

CONTACT: Peggy Pilkenton, Executive Director

EMAIL: peggypilkenton@dietertcenter.org

WEBSITE: www.dietertcenter.org

ENHANCED HORIZONS (HILL COUNTRY YOUTH RANCH)

To provide an educational and transitional living program for foster youth, homeless and at-risk young adults, ages 18-24. Our onsite school offers a free, online accredited high school credit recovery and diploma program for residents and community youth. Our transitional living program offers safe, secure and affordable housing in a supportive learning environment. Our program includes a Young Mother's Home for young mothers (ages 18-24) with up to two children. Through case management, Enhanced Horizons works with residents to develop individualized transitional living plans, a goal-driven plan of support and services. Housing, independent living skills, career-vocational training and apprenticeships, educational support and transportation are included in our program. Our program motto is—Come, grow and Go!

Eligibility: Our educational program is open EH residents and community students, ages 18-24. Our transitional living program is offered to former foster, homeless or at-risk youth, ages 18-24. The maximum time in our program is 24 months.

149 Camp Scenic Loop (We are located on a 35-acre campus, approximately 4 miles from the Y in Ingram, off Hwy. 27 towards Mountain Home.)

Ingram, TX 78025

OFFICE HOURS: Mon. – Fri. 8:00 am – 4:00 pm

SCHOOL HOURS: Mon. – Fri. 8:20 am – 3:20 pm, flexible school schedules offered to accommodate working or parenting students
EH transitional living program is year-round.

PHONE: 830-367-4330 Ext. 223 or 830-329-3164

FAX: 830-367-2814

CONTACT: Patricia Neal, Director

EMAIL: contact@enhancedhorizons.org

WEBSITE: www.enhancedhorizons.org

FACEBOOK: <https://www.facebook.com/enhancedhorizons>

FAMILIES & LITERACY, INC.

To provide GED®/HSE preparation, English as a second language, Civics & U.S. Government, and basic computer classes. Our courses are now available with a new web-based curriculum that allows students to learn via an in-person classroom setting or self-paced virtual learning.

Ages served: Teens and adults

530 Methodist Encampment (On the campus of "Light on the Hill" – Mt. Wesley)
Kerrville, TX 78028

PHONE: 830-896-8787

HOURS: Monday – Thursday 9:00 am – 5:00 pm

CONTACT: Misty Kothe

EMAIL: famandlitofc@familiesandliteracy.org

WEBSITE: www.familiesandliteracy.org

FACEBOOK: www.facebook.com/families&literacy

HILL COUNTRY ALLIANCE AGAINST TRAFFICKING (HCAAT)

To provide community awareness of and information on human trafficking. Hill Country Alliance Against Trafficking is a Hill Country community-wide voluntary coalition in which participants represent a variety of community-based organizations & resources that offer services to individuals who are victims of human. HCAAT's primary interests revolve around community awareness and provision of information relating to prevention, recognition, and intervention to prevent sex trafficking and/or recognize & rescue victims. HCAAT's aim centers around filling informational needs of Hill Country residents, service providers & identification of gaps in resources in the local area.

LOCATION: HCAAT meetings are open to any individuals with interests and/or expertise in prevention & intervention to promote rescue, healing & recovery of victims of human-sex trafficking.

PHONE: 830-928-2989

CONTACT: Pamela J. Haylock, PhD, RN, FAAN

EMAIL: haylockpj@gmail.com

WEBSITE: Under development at this time

HILL COUNTRY CHAPTER-NATIONAL WEATHER ASSOCIATION

To provide weather safety education and training.

HOURS: Education/training by request

PHONE: 210-913-3120

CONTACT: Richard McAlister

WEBSITE: www.hcnwa.club

HILL COUNTRY HIGH SCHOOL KISD

To provide accelerated instruction for students at-risk of not graduating

Eligibility: Students meet one of Texas' 13 criteria for At-Risk determination.

1200 Sidney Baker Street

Kerrville, Texas 78028

HOURS: 7:30 am – 3:45 pm weekdays

CONTACT: Steve Schwarz, Principal

PHONE: 830-257-2232

FAX: 830-792-5020

EMAIL: schwarz@kerrvilleisd.net

HILL COUNTRY MINISTRIES

To provide spiritual encouragement, **training**, and growth opportunities that promote well-being, healthy marriages, wise parenting, and improved relational skills. Services provided are Bible conferences, workshops, studies, DVDs, training in prayer, children's devotional activities, online training, and ASL interpreted DVDs.

Eligibility: Adults

1127 East Main, Ste. 200

Kerrville, TX 78028

PHONE: 830-257-5995; 830-377-2704 (cell)

CONTACT: Debbie Taylor Williams, Director

EMAIL: hillcountryministries@gmail.com

debbie@debbietaylorwilliams.com

WEBSITE: <http://www.hillcountryministries.com>.

HILL COUNTRY PREPPERS

To provide **training** in self-reliance and self-sufficiency in an uncertain world. Training is provided in how to prepare for emergencies, disasters and everyday dramas to lessen dependence on others unnecessarily. Monthly classes cover first aid, self-defense, food and water storage, go bags, emergency planning, alternate power, rainwater catchment, financial security and other related topics. Stephen Lehman is available to address organizations and groups about Emergency Preparedness.

Eligibility: The monthly classes & meetings are open to the public. \$1 is charged for handout at the door to cover printing costs, but other literature is free for the taking.

Buzzie's BBQ

213 Schreiner Street

Kerrville, TX 78028

PHONE: 830-739-5990

HOURS: Third Thursday of each month, 6:00 pm – 7:30 pm

CONTACT: Stephen Lehman

EMAIL: hcpreppers@gmail.com

FACEBOOK: <https://www.facebook.com/HillCountryPreppers>

KERRVILLE ISD HEAD START AND EARLY CHILDHOOD CAMPUS

To provide comprehensive **educational services** and social services to qualifying students and their families. Programs include PK3, PK4, ECSE and Head Start. Highly qualified teachers & staff work diligently to provide an exemplary educational experience for all of our students at NO COST. Our programs include parent education, socialization opportunities, festivals and field trips. Registration is on-going. For more information about registration or to volunteer call 830-257-1335.

Eligibility: Programs are income-based eligibility programs. Families may request services and discuss needs year-round.

1011 Third Street

Kerrville, TX 78028

PHONE: 830-257-1335

FAX: 830-257-7885

HOURS: Open during school year (Sept. – May); Mon. – Fri. 8:00 am – 4:00 pm

CONTACT: Traci Walker, Family Coordinator

EMAIL: traci.walker@KerrvilleISD.net

LIVING WORD BIBLE SCHOOL

To provide a 2-year Bible and ministry **training** school. The school is comprised of a spring and fall semester each year and covers Systematic Theology, Old Testament and New Testament Survey, Discipleship, Roles of Minister, and hands-on training in various areas of service.

Eligibility: Tuition is free

Friendship Bible Church/AIM 4 THE WORLD

1610 Sidney Baker

Kerrville, TX 78028

PHONE: 830-370-2841

CONTACT: Darrin Miller, Associate Pastor/Director

EMAIL: darrin@cmjckerrcounty.com

MAGDALENE HOUSE KERRVILLE—MERCY GATE MINISTRIES 501c3

To transform women's lives by providing a path that leads to healing and recovery, **education** and employment, acceptance without judgment, and love sustained by hope. Magdalene House Kerrville is a one-year residential program for women coming out of trafficking, sexual abuse, prostitution and addiction. Magdalene House is under the direction of Mercy Gate Ministries and is state approved for those coming out of prison and are on parole or probation.

3170 Junction Highway, Ste. 3

Kerrville, TX 78028

PHONE: 830-367-3480 (office)
830-377-2688 (cell)

CONTACT: Chae Spencer

EMAIL: info@mercygateministries.com

FACEBOOK: www.mercygateministries.com

MERCY GATE MINISTRIES (501c3)

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Ingram, TX 78028

PHONE: 830-367-3480 (office)

CONTACT: Mercy Gate Ministries

EMAIL: info@mercygateministries.com

WEBSITE: www.mercygateministries.com

FACEBOOK: <https://www.facebook.com/mercygateministries.org/>

REACHING BEYOND BOUNDARIES

To provide community education on Domestic Sex Trafficking of **Minors** with a vision to provide long-term housing with wrap around services for trafficked children. Reaching Beyond Boundaries is a non-profit agency.

Eligibility: Must be a victim of sex trafficking between the ages of 10-19

Kerrville, TX 78028

HOURS: 9:00 am – 5:00 pm Monday – Friday; Other hours upon request

CONTACT: Denise Fritter, Founder

PHONE: 210-643-8436

FACEBOOK: Reaching Beyond Boundaries

SAN ANTONIO FOOD BANK

To fight hunger in Southwest Texas through food distribution, programs, **education**, and advocacy. The SAFB partners with more than 500 client service agencies to help feed the hungry throughout sixteen counties in Southwest Texas.

Eligibility:

5200 Enrique M. Barrera Pkwy
San Antonio, TX 78227

HOURS: SAFB Lobby Hours: M-F 8:00 am – 5:00 pm (excluding holidays); Saturday 9:00 AM-3:00 PM
Help Center/Client Services Call Center: M-F 8:00 am-8:00 pm and Saturday 9:00 am-3:00 pm

PHONE: Main SAFB 1-210-337-3663; Help Center 1-210-431-8326 or 1-800-246-9121

CONTACT: Mario Obledo, Jr., Chief of Government & Public Affairs
Suzanne Lozano, Community Partner (210-431-8373)

EMAIL: mobleo@safodbank.org
slozano@safodbank.org

WEBSITE: www.safodbank.org

SAN ANTONIO COUNCIL ON ALCOHOL AND DRUG AWARENESS (SACADA)

To provide education, youth prevention programs, information resources and services to prevent alcohol and drug abuse. SACADA is a nonprofit organization that was awarded a grant from the Health & Human Services Commission of Texas to provide Bandera, Kendall & Kerr Counties with evidence-based substance abuse prevention services. The Youth Prevention classroom curricula we provide includes the following: **Elementary School through Middle School—*Too Good for Drugs. for Drugs*; High School—*Project Toward No Drugs*.**

SCADA training and presentation topics have broadened beyond the area of substance abuse prevention. We offer a variety of informative presentations and fun, creative activities for school districts, civic organizations like the Boys & Girls Clubs, YMCAs, senior centers, and parent organizations. We can provide training or presentations on stress relief, bullying, communication skills and journaling, for example. All services are provided free of charge and are offered virtually, as well as in-person.

CONTACT: Andrea Salazar, ACPS Director Youth Prevention

PHONE: 830-428-8797

EMAIL: asalazar@sacada.org

CONTACT: Claire O'Brien, Advanced Certified Prevention Specialist

PHONE: 210-225-4741 (Ext. 5010)

EMAIL: cobrien@sacada.org

WEBSITE: WWW.SACADA.ORG

FACEBOOK: <https://www.facebook.com/SACADATex>

TEXAS A&M AGRILIFE EXTENSION SERVICE

AgriLife offers a diverse array of **educational programs**, activities, and resources ranging from self-study activities to programs. No matter the name Extension programs are based on objective, research-based, practical information that you can use today. Program areas are Agriculture & Natural Resources, Family & Community Health, Texas 4-H & Youth Development and Community Economic Development.

Eligibility Criteria: AgriLife provides equal opportunities in programs and activities, education, and employment to all persons.

3775 Hwy 27

Kerrville, TX 78028

HOURS: Monday-Friday 8:00 am – 5:00 pm; Closed for lunch noon – 1:00 pm

PHONE: 830-257-6568

FAX: 830-257-6573

CONTACT: Angela Fiedler, Kerr County Extension Agent

EMAIL: afiedler@ag.tamu.edu or <http://kerr.agrilife.org>

WEBSITE: <http://agrilifeextension.tamu.edu/browse/program-areas/>

THE PARENTING RESOURCE CENTER

To provide **education** that teaches responsibility and love without breaking the child's spirit. Plus, we help provide essentials needed for babies and toddlers. We offer more than 250 unique and private classes: prenatal care, labor & delivery, parenting (including effective discipline), and Bible studies. With each FREE class that a parent participates in, he/she will earn Baby Bucks that are redeemable in our boutique, Sara Elizabeth's Closet. Items such as diapers, car seats, strollers, play pens, cribs & mattresses, formula & baby food, and limited nursing items can be purchased with Baby Bucks. Our Earn While You Learn program helps mothers and fathers be the best parents they can be. CPS parenting class program is also available at no charge. The Center does **NOT** provide rental assistance, lodging, gift cards, or utilities assistance.

Eligibility: Parents with children up to 12 years of age; all ages of men and women wanting to EARN WHILE THEY LEARN; twice a week classes can be taken. Services are FREE of charge.

718 Alpine Drive, Suite A

Kerrville, TX 78028

HOURS: Mon. – Wed. 10:00 am – 5:00 pm, Thurs. 1:00 pm – 8:00 pm; Closed Fridays

PHONE: 830-257-2166

CONTACT: Sylvia Gonzales, Office Manager

EMAIL: sylvia@theparentingresourcecenter.org

WEBSITE: www.theparentingresourcecenter.org

FACEBOOK: The Parenting Resource Center

WOMEN'S FINANCIAL CONNECTION

To provide financial literacy for girls and women through education and a fun party seminar approach. Women's Financial Connection is a 501(c)(3) non-profit organization.

Eligibility: Female, any income level, ages 16+ (younger girls may participate, if interested)

P.O. Box 294164

Kerrville, TX 78029

HOURS: Financial freedom parties on request; meetings in community, homes and offices

PHONE: 956-433-9908

CONTACT: Debra J. Hadsall, Executive Director

EMAIL: womensfinancialconnection@gmail.com

WEBSITE: www.womensFC.org

FACEBOOK: Women's Financial Connection

WORKFORCE SOLUTIONS

To assist, at a basic level, individuals looking for new employment, provide help creating a resume and completing an application. Aid is given to employers looking to recruit individuals for new and existing positions. For qualifying customers who are suitable, training assistance is provided in the areas that are considered in demand (such as LVN, paralegal, truck driving, and many others).

Eligibility: Center is open to everyone seeking employment. For training services—2 different ways one can qualify—one is through income levels and the other is through UI eligibility and in both cases the person must be 18 years old or older.

1700 Sidney Baker, Suite 500

Kerrville, Texas 78028

HOURS: Monday – Friday 8:00 am – 5:00 pm, closed on holidays

PHONE: 830-257-3171

FAX: 830-257-3181

CONTACT: Jennifer Johnson

ELDERCARE & SENIOR ASSISTANCE

AACOG (ASSISTANCE FOR AGING, CAREGIVERS, AND OLDER RELATIVE CAREGIVERS)

To provide temporary assistance and services for seniors and the disabled.

Eligibility: Persons 60 and older with a disability can use services for rent, utility assistance, homemaker services, respite, health & wellness, & emergency response, etc. Basis for services depends on time to be utilized. This is temporary assistance but can be longer depending on the funds and case-by-case needs.

2700 NE Loop 410, Ste. 101

San Antonio, TX 78217

HOURS: Monday – Friday 8:00 am – 5:00 pm

PHONE: 1-866-231-4922

CONTACT: Janina Lopez, AACOG Outreach Specialist

EMAIL: Alamo.aging@aacog.com

FAX: 210-225-5937

WEBSITE: www.alamoaging.org

AACOG/ASC/ADRC (ASSISTANCE FOR AGING, DISABLED & VETERANS)

To provide information, referral and assistance to seniors, people with disabilities, veterans/spouses and families by exploring options for handling problems related to aging and disability and recommend resources and strategies for problem resolution. The Alamo Service Connection has an extensive vetted database to refer callers to government agencies, nonprofits, and other service providers.

Eligibility: Persons aged 60, people with disabilities, veterans/spouses and families.

2700 NE Loop 410, Ste. 101

San Antonio, TX 78217

HOURS: Monday – Friday 8:00 am – 5:00 pm

PHONE: 1-210-362-5203

CONTACT: Miguel Segura

EMAIL: msegura@aacog.com

FACEBOOK: @AACOG

FAX: 866-231-3252

WEBSITE: www.aacog.com

TWITTER: @AlamoAreacog

DIETERT CENTER

To proactively support healthy aging by providing information, services, activities, and rewarding volunteer opportunities that enhance the quality of life. **No monies or transportation are provided.**

Eligibility: No age restriction to participate in Dietert Center's programs or services.

Individuals must be 18 or older to go on any Center-sponsored trips. To eat by donation in the dining room or receive Meals On Wheels, individuals must be 60 or older, complete required paperwork and meet certain criteria.

451 Guadalupe Street

Kerrville, TX 78028

HOURS: Monday – Friday 8:00 a.m. – 7:00 p.m.;

Weekends & evenings according to Club Ed class schedules

PHONE: 830-792-4044

CONTACT: Brenda Thompson, Executive Director

EMAIL: brendathompson@dietertcenter.org

WEBSITE: www.dietertcenter.org

Meals on Wheels

830-896-8117

OTHER SERVICES: Medical equipment lending program, handyman program, call reassurance, dementia care advocates, Take Five Club (Contact: Nick Villanueva) Emergency Response System-personal alerting (Contact: Rick Phipps) Club Ed (Contact: Waverly Jones)

KERR♦KONNECT TRANSPORTATION

To enable those with limited transportation to access needed medical and other life enhancing services in order to remain active, healthy, and connected to the community. We provide door-to-door transport by volunteer drivers to grocery and other community services within a ten-mile radius of the Kerr County Courthouse. We are unable to accommodate wheelchairs at this time.

Eligibility: Client must be ambulatory and over 18 years of age. Client must be a member (\$20) to be able to schedule rides. Vouchers may be available in some cases. Client may schedule up to three rides per week—\$2 one way and \$4 round trip.

610 D Methodist Encampment Road (Light on the Hill @ Mt. Wesley)

HOURS: Monday – Friday 8:30 am – 5:00 pm

PHONE: 830-315-5377

CONTACT: Office Volunteers

EMAIL: kerrkonnect@gmail.com

WEBSITE: www.kerrkonnect.org

FACEBOOK: <https://www.facebook.com/KerrKonnect>

SAN ANTONIO LIGHTHOUSE FOR THE BLIND AND VISION IMPAIRED

To provide virtual and in-home services to people with vision loss. These services include independent Living Skills Training, counseling, Orientation and Mobility Training, and pre-diabetes and diabetic education. These services not only restore confidence & self-worth but enhance the quality of life & allow participants to reach their maximum potential. The monthly Low Vision Club meets the second Tuesday of each month at the Dietert Center from 10:00 am – 11:30 am. Service area includes Bexar and surrounding counties. Hablamos Español.

Eligibility: Persons over 23 & up with visual impairment; Services are ongoing as needed.

2305 Roosevelt

San Antonio, Texas 78210

HOURS: Monday – Friday 7:30 am – 4:15 pm

PHONE: 210-381-8332 (cell) or 210-533-5195 Ext. #2811

FAX: 210-533-5194

CONTACT: Shirlee Crandall, Independent Living Skills Trainer

EMAIL: scrandall@salighthouse.org

FACEBOOK: San Antonio Lighthouse for the Blind (main page)

San Antonio Lighthouse Adults and Seniors Programs (group)

YOU TUBE: San Antonio Lighthouse for the Blind

SENIOR PATH SPECIALISTS

To provide information, options, and placement services for elder care. Clients should call for assistance.

Eligibility: Elderly or disabled

Hill Country and San Antonio

HOURS: Anytime

PHONE: 830-285-5238

CONTACT: Arlie Lammers

EMAIL: KerrvilleSPS@gmail.com

EMPLOYMENT ASSISTANCE

BCFS HEALTH AND HUMAN SERVICES, KERRVILLE

To provide youth transitioning out of foster care, and other at-risk youth and young adults (ages 13-25), case management, training, and mentoring. To provide parenting classes and support groups to families of children ages 3-17. To provide training and assistance with finding and maintaining **employment**. To provide affordable housing with transitional living support. We also provide a computer lab with internet access. All services are free.

Ages served: 13-25

1127 East Main

Kerrville, TX 78028

HOURS: Monday-Friday, 8:30 a.m.-5:30 p.m.

PHONE: 830-896-0993 ext. 3439; 830-928-1597 (cell)

FAX: 210-208-5259

CONTACT: Kamaria Woods, Director of Community Based Services

EMAIL: df0117@bcfs.net

WEBSITE: www.discoverbcfs.net/Kerrville

FACEBOOK: www.facebook.com/BCFSyouthKerrville

CHRISTIAN MEN'S JOB CORPS

To provide training in life skills, **job skills**, basic computer knowledge, financial instruction, and in-depth Bible studies.

Eligibility: Age and education

301 Junction Highway

Kerrville, TX 78028

PHONE: 830-257-3545; 830-377-1881 (cell)

CONTACT: Tom Jones, Director

EMAIL: Tjones@cmjkerrcounty.com

WEBSITE: www.cmjkerrcounty.com

CHRISTIAN WOMEN'S JOB CORPS

To provide instruction in **business ethics and etiquette**, character development, computer skills, healthy relationships, interview skills, living in harmony, money management, parenting skills, personal discovery, resume preparations, women @ work, women's health, and Bible study.

Eligibility: Age and education

1140 Broadway

Kerrville, TX 78028

PHONE: 830-895-3660

FAX: 830-896-8558

CONTACT: Ann Buck, Director

EMAIL: cwjc@ktc.com

WEBSITE: cwjkerrcounty.org

MAGDALENE HOUSE KERRVILLE—MERCY GATE MINISTRIES 501c3

To transform women's lives by providing a path that leads to healing and recovery, education and **employment**, acceptance without judgment, and love sustained by hope. Magdalene House Kerrville is a 1-year residential program for women coming out of trafficking, sexual abuse, prostitution and addiction. Magdalene House is under the direction of Mercy Gate Ministries and is state approved for those coming out of prison and are on parole or probation

3170 Junction Highway, Ste. 3

Kerrville, TX 78028

PHONE: 830-367-3480 (office)
830-377-2688 (cell)

CONTACT: Chae Spencer

EMAIL: info@mercygateministries.com

FACEBOOK: www.mercygateministries.com

TEXAS DEPARTMENT OF ASSISTIVE & REHABILITATION SERVICE

To assist people with disabilities prepare for, find and keep a **job** by providing counseling, training, medical treatment, assistive devices, job placement assistance, and other services through the Vocational Rehabilitation program.

Eligibility: Presence of physical or mental disability that results in substantial impediment to employment

819 Water Street #230

Kerrville, TX 78028

HOURS: Monday-Friday; 8:00 am-5:00 pm

PHONE: 800-845-3916 OR 830-257-7556

CONTACTS: Susan Kaiser, Counselor; Anna Mendoza; Susan Reed; Brenda Jimenez

EMAIL: susan.kaiser@dars.tx.us

WEBSITE: www.dars.state.tx.us

TEXAS WORKFORCE COMMISSION-ALAMO WORKFORCE DEVELOPMENT-WORKFORCE SOLUTIONS

To provide information about programs that may fund training for eligible individuals, about how to overcome some of the life challenges that may affect their ability to **work**, and about child care financial help and other dependent-care options. Help is provided for finding local transportation options, food and housing assistance, and other community services. Workforce Solutions serves Bandera, Kerr, Kendall, and Gillespie counties.

Ages served: Adults of work age

1700 N. Sidney Baker Street, Suite 500

Kerrville, TX 78028

PHONE: 830-257-3171 Ext. 2815

CONTACT: Randy Plummer

EMAIL: rplummer@wsalamo.org

WEBSITE: www.wfsolutions.org

TEXAS WORKFORCE COMMISSION – VOCATIONAL REHABILITATION SERVICES

To provide vocational rehabilitation (VR) services to people with disabilities to help them prepare for, find, keep and advance in competitive integrated employment. Texas Workforce Solutions-Vocational Rehabilitation Services (TWS-VRS) delivers these services in Texas. You may be eligible for services, depending upon how your disability interferes with work. TWS-VRS counselors will work with you to ensure that you have the opportunity to make informed choices when you select an employment goal, services and service providers that will help you reach your goal. Services might include: addressing the impediments to employment or disabilities, treatment of the impediments/disabilities, job search assistance, vocational training, career exploration, or job placement services.

Eligibility: Does the individual have a disability or impediment to employment/school? The individual must also have current work authorization documents showing they are able to legally work in the United States.

Texas Workforce Solutions Center
1700 Sidney Baker, Suite 500
Kerrville, Texas 78028

(We are tele-working until December 2020, so please use phone numbers.)

HOURS: Monday – Friday 8:00 am – 5:00 pm (Available by phone when tele-working)

PHONE: 830-257-3171 ext. 2828 (Amanda); 830-257-3171 ext. 2829 (April)
830-257-3171 ext. 2827 (Emily)

CONTACT: Amanda Calderon, M.A., LPC, Vocational Rehabilitation Counselor
April Garcia, Vocational Rehabilitation Counselor
Emily Niu, RA, Rehabilitation Assistant

EMAIL: amanda.calderon@twc.state.tx.us (Amanda Calderon)
april.garcia@twc.state.tx.us (April Garcia)
ke.niu@twc.state.tx.us (Emily Niu)

WORKFORCE SOLUTIONS

To assist, at a basic level, individuals looking for new employment, provide help creating a resume and completing an application. Aid is given to employers looking to recruit individuals for new and existing positions. For qualifying customers who are suitable, training assistance is provided in the areas that are considered in demand (such as LVN, paralegal, truck driving, and many others).

Eligibility: Center is open to everyone seeking employment. For training services—2 different ways one can qualify—one is through income levels and the other is through UI eligibility and in both cases the person must be 18 years old or older.

1700 Sidney Baker, Suite 500
Kerrville, Texas 78028

HOURS: Monday – Friday 8:00 am – 5:00 pm, closed on holidays

PHONE: 830-257-3171

FAX: 830-257-3181

CONTACT: Jennifer Johnson

FAMILY SERVICES

BCFS HEALTH AND HUMAN SERVICES, KERRVILLE

To provide youth transitioning out of foster care, and other at-risk youth and young adults (ages 13-25), case management, training, and mentoring. To provide **parenting classes** and support groups to families of children ages 3-17. To provide training and assistance with finding and maintaining employment. To provide affordable housing with transitional living support. We also provide a computer lab with internet access. All services are free.

Eligibility: Families of children ages 3-17

1127 East Main Street

Kerrville, TX 78028

HOURS: Monday-Friday, 8:30 a.m.-5:30 p.m.

PHONE: 830-896-0993 ext. 3424; 830-928-1597 (cell)

FAX: 210-208-5259

CONTACT: Kamaria (Kim) Woods, Director of Community Based Services

EMAIL: kw0318@bcfs.net

WEBSITE: www.discoverbcfs.net/Kerrville

FACEBOOK: www.facebook.com/BCFSyouthKerrville

COMMUNITY RESOURCE COORDINATION GROUPS

To provide through county-based groups of local partners and community members interagency coordination to parents, caregivers, children, youth, and adults with complex needs to identify and coordinate services and supports. These groups help people whose needs cannot be met by on single agency and would benefit from interagency coordination. These groups strive to meet the person's and family's needs with community-based solutions whenever possible. People are referred to CRCGs by a local agency or organization, family or peer representatives, or through their own request. CRCGs partner with people and families to discuss their unique needs, strengths, previous services, and barriers. Ideas are brainstormed for appropriate services and supports, and individualized service plans are created to locate services and supports. Counties served are Bandera, Gillespie, Kendall, Kerr, and Medina.

3499 Legion Drive

Kerrville, Texas 78028

PHONE: 830-928-3308

CONTACT: Carla Schuster, Chair

EMAIL: jposchuster@yahoo.com

COR LIFE

To provide counseling and **educational programs** through the use of HORSES to both individuals and groups. Our organization specializes in addiction recovery and prevention with an emphasis on the impact of trauma, the neuroscience of human/horse brain development and the role relationship plays in the recovery and healing of individuals. We empower the broken hearted with choices that will put them on the courageous path of rebuilding their lives and living and loving from a place of wholeheartedness. It is our belief that we are all hardwired for connection, and it is only through presenting our authentic, imperfect selves to the world that we are able to come truly alive, genuinely connect and then go on to live from a place of purpose.

Eligibility: High school age and higher; the client(s) will be seen as often as deemed appropriate.

673 Town Creek

Kerrville, TX 78028

HOURS: Tuesday, Wednesday, and Thursday by appointment; Weekend group educational programs or family counseling

PHONE: 281-731-3416

CONTACT: Malinda Simmons

EMAIL: malinda@CorLifemanship.com

WEBSITE: www.TheCoreLife.org

FACEBOOK: [Facebook@CorLifemanship.com](https://www.facebook.com/CorLifemanship.com)

HCM WIC (WOMEN, INFANTS & CHILDREN)

To provide qualifying pregnant and postpartum women, infants and children with **food** assistance, nutritional education and breastfeeding support.

Eligibility: To qualify for WIC, the application must meet categorical, residential, income and nutrition risk; if an applicants receives Medicaid or SNAP, they automatically qualify for WIC; must be pregnant or postpartum mother, infant or a child up to the age of 5.

826 Sidney Baker Street, Suite 838F (In the Sidney Baker Plaza)

Kerrville, TX 78028

HOURS: 1st, 3rd, & 5th Tuesday of the month 7:00 am – 5:00 pm;
Every Wednesday 7:00 am – 5:00 pm

PHONE: 830-257-4400

CONTACT: Kris Pederson

WEBSITE: www.hillcountrymemorial.org or www.texaswic.org

FACEBOOK: Hill Country WIC

HILL COUNTRY ALLIANCE AGAINST TRAFFICKING (HCAAT)

To provide community awareness of and information on human trafficking. Hill Country Alliance Against Trafficking is a Hill Country community-wide voluntary coalition in which participants represent a variety of community-based organizations & resources that offer services to individuals who are victims of human. HCAAT's primary interests revolve around community awareness and provision of information relating to prevention, recognition, and intervention to prevent sex trafficking and/or recognize & rescue victims. HCAAT's aim centers around filling informational needs of Hill Country residents, service providers & identification of gaps in resources in the local area.

LOCATION: HCAAT meetings are open to any individuals with interests and/or expertise in prevention & intervention to promote rescue, healing & recovery of victims of human-sex trafficking.

PHONE: 830-928-2989

CONTACT: Pamela J. Haylock, PhD, RN, FAAN

EMAIL: haylockpj@gmail.com

HILL COUNTRY COMMUNITY RESOURCE COORDINATION

To provide referral **information** to children, youth, families, and adults in need in Kerr, Kendall, Bandera, Medina & Gillespie counties as a resource coordination group. CRCG serves any person needing resource/referral information in the counties listed above. CRCG works with ISD's, MHMR and other private organizations to serve people who still have unmet needs from service providers or for those that "fall through the cracks" of other agencies.

Eligibility: Any person needing resource/referral information in served counties

BCFS (location for meetings on 2nd Tuesdays of each month at 1:30 pm)

Second Floor Conference Room

1105 E. Main

Kerrville, TX 78028

HOURS: Monthly meetings as needed

PHONE: 830-992-3177

FAX: 830-992-3178

CONTACT: Gayle Long

EMAIL: Gjlong88@hotmail.com

WEBSITE: crcg.hhs.texas.gov

HILL COUNTRY CRISIS COUNCIL, INC.—FAMILY—KIDS' ADVOCACY PLACE

To provide safe-house for victims of domestic violence and sexual assault, **information** and referral to other agencies, crisis intervention for clients, and assistance with legal advocacy issues. Services include trauma-focused counseling.

Eligibility: Domestic violence & sexual assault victims

P.O. Box 291817 (location not published)

Kerrville, TX 78028

PHONE: 830-257-7088 ext. 124 OR 1-888-621-0047 (toll free)

CONTACT: Kim Olden

EMAIL: kimolden@hccares.com

WEBSITE: www.hillcountrycrisiscouncil.com

HILL COUNTRY MHDD – KERR MENTAL HEALTH CLINIC

To provide **mental health services** delivered through a Disease Management Model: Treatment of major depression, bipolar and/or schizophrenia disorders that focuses on an individual's outcomes, selected services, tools, and strengths in order for them to recover.

955 Water Street

Kerrville, TX 78028

PHONE: 830-257-6553 OR 1-888-445-5232 (toll free)

FAX: 830-896-4448

CONTACT: Shannon Gray, Clinic Director

WEBSITE: www.hillcountry.org

CRISIS LINE: 877-466-0660

INTELLECTUAL AND DEVELOPMENTAL DISABILITY SERVICES – HILL COUNTRY MHDD

Hill Country MHDD Center is a Local Intellectual and Developmental Disability Authority (LIDDA). LIDDA services include coordinating & monitoring on-going services, Home & Community-Based Services (HCS) & Texas Home Living Interest Lists, helping students transition from school services to community-based services, and aiding families who are seeking residential services for children & adults. The Service Coordination team coordinates & manages the vast array of services for people diagnosed with intellectual & developmental disabilities. Provider Services support individuals with intellectual & developmental disabilities to achieve an interdependent life & live to their fullest potential by providing individualized specialized services.

PHONE: 830-387-5970 (IDD Referral Line for new services)
830-258-5400 (Service Coordination Line)
830-896-4606 (Special Opportunity Center)

KERRVILLE CITIZEN POLICE ALUMNI ASSOCIATION

To provide Christmas help to children through the Blue Santa Program. To provide **family** assistance with monetary or product needs through the Blue Santa 360 Program.

Eligibility: Recipients must be low income or down on their luck. An application is required.

Kerrville, Texas

HOURS: Available 24/7

CONTACT: Rose Bradshaw, City Liaison

PHONE: 830-377-8948 (Rose's cell)

FAX: 830-792-3282

EMAIL: rose.bradshaw@sofastprinting.net

FACEBOOK: KCPAAA (Kerrville Citizen Police Alumni Association)

K'STAR YOUTH AND FAMILY SERVICES

To provide free youth & **family** counseling in 14 Hill Country Counties. Individual counseling sessions, family counseling, & parenting classes are offered. An emergency shelter for children is available. **K'Star does not assist with monthly financial needs. No professional services or diagnoses are provided.**

Ages served: Youth birth to 17 & 19 if still registered in high school & families; a child who has been adjudicated or is on probation is disqualified from the program. Counselors set the schedule based on the client's needs.

1016 E. Main Street (Main Office)

PO Box 290962

Kerrville, TX 78029

216 Market Avenue (Bandera office)

HOURS: 8:00 am – 5:00 pm Monday – Friday (Counselors do offer evening sessions, & parenting classes are in the evenings. Counselors work with the client's needs.)

Satellite offices serving Bandera, Burnet, Blanco, Edwards, Gillespie, Kendall, Kimble, Llano, Mason, Medina, Menard, Real, and Uvalde counties

PHONE: 830-896-5437 (Melody) or 830-896-5404 (Chris)

FAX: 830-895-0670

CONTACT: Melody Lowman or Chris King

EMAIL: melodylowman@kstar.org or gina.castilleja@kstar.org
chris.king@kstar.org

WEBSITE: www.kstar.org

EMERGENCY YOUTH SHELTER: 830-896-7293

OPERATION SECOND CHANCE

To provide a **program** that honors, hosts, recognizes, and entertains wounded warrior families. Our goal is to provide support for the American Military while they are undergoing treatment and rehabilitation and then to further assist them when they transition either back to duty or back to civilian life. Operation Second Chance provides the Annual Kerr County Wounded Warrior Family Hill Country Adventure. Eight wounded warrior families are hosted for a week in Kerrville/Kerr County.

Eligibility: Combat wounded warriors (Purple Heart Award) and honorable discharge with priority to wounded warriors with families

Kerrville & Kerr County, various locations

DAYS OF SERVICE: June 19-24, 2018

PHONE: 830-257-4123 (Doug) or 830-496-1574 (Tony)

CONTACT: Doug Whinnery, Co-Chair

THE PARENTING RESOURCE CENTER

To provide **education** that teaches responsibility and love without breaking the child's spirit. Plus, we help provide essentials needed for babies and toddlers. We offer more than 250 unique and private classes: prenatal care, labor & delivery, parenting (including effective discipline), and Bible studies. With each FREE class that a parent participates in, he/she will earn Baby Bucks that are redeemable in our boutique, Sara Elizabeth's Closet. Items such as diapers, car seats, strollers, play pens, cribs & mattresses, formula & baby food, and limited nursing items can be purchased with Baby Bucks. Our Earn While You Learn program helps mothers and fathers be the best parents they can be. CPS parenting class program is also available at no charge. The Center does **NOT** provide rental assistance, lodging, gift cards, or utilities assistance.

Eligibility: Parents with children up to 12 years of age; all ages of men and women wanting to EARN WHILE THEY LEARN; twice a week classes can be taken. Services are FREE of charge.

718 Alpine Drive, Suite A

Kerrville, TX 78028

HOURS: Mon. – Wed. 10:00 am – 5:00 pm, Thurs. 1:00 pm – 8:00 pm; Closed Fridays

PHONE: 830-257-2166

CONTACT: Sylvia Gonzales, Office Manager

EMAIL: sylvia@theparentingresourcecenter.org

WEBSITE: www.thepregnancyresourcecenter.org

FACEBOOK: The Pregnancy Resource Center

FINANCIAL ASSISTANCE

FREEDOM LOANS

To help Payday Borrowers escape high cost debt by replacing existing payday loans with low cost term debt.

Eligibility: Applicants must have existing payday debt and a recurring income.

NO OFFICE LOCATION (All inquiries are by phone, text, and email.)

HOURS: Monday – Saturday 10:00 am – 8:00 pm

PHONE: 830-928-3575

CONTACT: Jeff Anderson

EMAIL: Jeff@Leadershipinc.us

WEBSITE: www.FreedomLoans.org

KERR COUNTY WOMEN'S CHAMBER, INC.

To provide adult women with permanent address in Kerr County **scholarships** for college degrees. These scholarships provide for college tuition, fees, and books. Completed applications are due no later April 30 and are to be mailed to P.O. Box 290621, Kerrville, TX 78029; scholarships are awarded annually in June.

Eligibility: Women already enrolled & pay goes directly to college or trade school. Women must be Kerr County resident but may be enrolled anywhere.

P.O. Box 290621

Kerrville, TX 78029

PHONE: 830-377-8948 or 830-367-5078

CONTACT: Rose Bradshaw or Jody Jacoby, Scholarship Chair

EMAIL: Rose.bradshaw@sofastprinting.net
jodyj—23@yahoo.com

WEBSITE: www.kerrcountywomenschamber.org

FACEBOOK: [kerr county women's chamber](https://www.facebook.com/kerr-county-women-s-chamber)

MERCY GATE MINISTRIES (501c3)

Mercy Gate Ministries is a family of professionals, volunteers and survivors who are passionate and committed to combating the evils of sex exploitation by breaking the bonds of captivity, imparting power over victimization and healing the hidden effects of this trauma. Mercy Gate Ministries hosts professional educational opportunities to equip leaders, such as law enforcement, medical personnel, first responders and child-serving agencies. We do this by sharing hope to recognize, recover and restore the lives of vulnerable children and adults.

3170 Junction Highway, Ste. W-3

Ingram, TX 78028

PHONE: 830-367-3480 (office)

CONTACT: Mercy Gate Ministries

EMAIL: info@mercygateministries.com

WEBSITE: www.mercygateministries.com

FACEBOOK: <https://www.facebook.com/mercygateministries.org>

FOOD ASSISTANCE

CALVARY TEMPLE CHURCH

To provide **food** to low income families.

3000 Loop 534

Kerrville, TX 78028

HOURS: Wednesday 2:30 pm – 4:30 pm (closed 12:00 to 1:00 p.m.)

PHONE: 830-895-3000 (Call for appointment)

EMAIL: calvary@kvc.com

WEBSITE: www.calvarytemplechurch.org

CHRISTIAN ASSISTANCE MINISTRY (CAM)-KERR COUNTY

To provide, through a cooperative effort among Kerr County churches, **food**, clothing, new prescriptions, & help with utility bills (up to \$50, but not if disconnected). CAM works closely with other community agencies and government assistance programs to help clients locate the best resources to help them. Food assistance is given every 2 weeks. CAM has added a Commodity Supplement Food Program for persons 60 years old and older.

Ages served: Low income families

521 Barnett Street
Kerrville, TX 78028

HOURS: Monday - Friday 10:00 am to noon (Not open in afternoon)

PHONE: 830-257-4222

EMAIL: kcacam@windstream.net

FACEBOOK: www.facebook.com/svdpkerr

CHILDREN'S WEEKEND FOOD PROGRAM

To provide children of low-income families with **food** for the weekend. The program is available at Nimitz, Starkey, and Tom Daniels. Contact school nurse to sign up.

ADDRESS & PHONE:	Nimitz Elementary	100 Valley View Drive	830-257-2209
	Starkey Elementary	1030 West Main	830-257-2210
	Tom Daniels	2002 Singing Wind Dr.	830-257-2208
	Ingram Elementary	125 Brave Run	830-367-5751 Ext. 307

GLORY COMMUNITY GARDEN

To assist in food security by providing garden plots.

Eligibility: Must be a Kerrville resident

200 West Davis

Kerrville, Texas 78028

HOURS: Monday through Friday

PHONE: 830-257-6568

FACEBOOK: www.facebook.com/GloryCommunityGarden

HCM WIC (WOMEN, INFANTS & CHILDREN)

To provide qualifying pregnant and postpartum women, infants and children with **food** assistance, nutritional education and breastfeeding support.

Eligibility: To qualify for WIC, the application must meet categorical, residential, income and nutrition risk; if an applicants receives Medicaid or SNAP, they automatically qualify for WIC; must be pregnant or postpartum mother, infant or a child up to the age of 5.

826 Sidney Baker Street, Suite 838F (In the Sidney Baker Plaza)

Kerrville, TX 78028

HOURS: 1st, 3rd, & 5th Tuesday of the month 7:00 am – 5:00 pm;

Every Wednesday 7:00 am – 5:00 pm

PHONE: 830-257-4400

CONTACT: Kris Pederson

WEBSITE: www.hillcountrymemorial.org or www.texaswic.org

FACEBOOK: Hill Country WIC

MERCY GATE MINISTRIES (501c3)

Mercy Gate Ministries is a family of professionals, volunteers and survivors who are passionate and committed to combating the evils of sex exploitation by breaking the bonds of captivity, imparting power over victimization and healing the hidden effects of this trauma. Mercy Gate Ministries hosts professional educational opportunities to equip leaders, such as law enforcement, medical personnel, first responders and child-serving agencies. We do this by sharing hope to recognize, recover and restore the lives of vulnerable children and adults.

3170 Junction Highway, Ste. W-3

Ingram, TX 78028

PHONE: 830-367-3480 (office)

CONTACT: Mercy Gate Ministries

EMAIL: info@mercygateministries.com

WEBSITE: www.mercygateministries.com

FACEBOOK: <https://www.facebook.com/mercygateministries.org>

MUSTARD SEED-KERRVILLE FIRST UNITED METHODIST CHURCH

To provide a free choice **food** pantry, referral assistance to other agencies, and prayer. From time to time clothing and household necessities are available. KFUMC is a site for San Antonio Food Bank distribution every other month.

Ages served: Low-income families

610 Methodist Encampment Rd.

Kerrville, TX 78028

HOURS: Monday mornings 10:00 to 11:00 a.m. with drive-through food pantry at Light on the Hill at 610 Methodist Encampment Rd.

Mega Distributions occur on the last Monday of each month from 10:00 to noon

PHONE: 830-315-6104 (office); 830-459-5847 (Beth)

CONTACT: Beth Palmer

EMAIL: beth.palmer@kfumc.org

WEBSITE: www.kfumc.org

SAN ANTONIO FOOD BANK

To fight hunger in Southwest Texas through **food** distribution, programs, education, and advocacy. The SAFB partners with more than 500 client service agencies to help feed the hungry throughout sixteen counties in Southwest Texas.

Eligibility:

5200 Enrique M. Barrera Pkwy

San Antonio, TX 78227

HOURS: SAFB Lobby Hours: M-F 8:00 am – 5:00 pm (excluding holidays);
Saturday 9:00 AM-3:00 PM

Help Center/Client Services Call Center: M-F 8:00 am-8:00 pm and Saturday
9:00 am-3:00 pm

PHONE: Main SAFB 1-210-337-3663; Help Center 1-210-431-8326 or 1-800-246-9121

CONTACT: Mario Obledo, Jr., Chief of Government & Public Affairs

Suzanne Lozano, Community Partner (210-431-8373)

EMAIL: mobleto@safodbank.org

slozano@safodbank.org

WEBSITE: www.safodbank.org

SOCIETY OF ST. VINCENT DE PAUL SOCIETY NOTRE DAME KERRVILLE

To provide **food** assistance twice a month based on family size (a family of 4 typically receives 80-100 pounds of food each trip). Utility assistance each quarter (Check website for the amount for the current quarter). Gasoline vouchers given for getting to medical appointments. Clothing may be obtained by voucher to the thrift store once a month. Prescription copays provided through voucher. Assistance is given for obtaining government documents, such as driver's license and ID card. **No assistance given for rent or mortgage payments.**

Eligibility: Income is established by San Antonio Food Bank through U.S. Department of Agriculture. Also, temporary emergencies are considered.

1145 Broadway (Located behind the thrift store)

Kerrville, TX 78028

PHONE: 830-896-6898 (Phone for message updates.)

CONTACT: Mike Henke, Conference President

HOURS: Saturday mornings 9 - 11:00 am

Wednesday evening 6 - 8 pm

EMAIL: svdpkerr@hctc.net

WEBSITE: svdpndkerr.org

THE SALVATION ARMY

To provide assistance with **food**, clothing, rent, utilities, dental extractions, Christmas assistance, school supplies, emergency shelter, **daily soup kitchen**, men's substance abuse, disaster services, summer camps.

Ages served: Low-income families

855 Hays Street

Kerrville, TX 78028

PHONE: 830-257-3620

CONTACT: Judy Johnston

WEBSITE: www.salvationarmy.org/location/kerrville

FOUNDATIONS

COMMUNITY FOUNDATION OF THE TEXAS HILL COUNTRY

To provide **grants** for non-profit agencies and educational workshops and seminars for Boards of Trustees, nonprofit professionals and volunteers.

Eligibility:

241 Earl Garrett Street

Kerrville, TX 78028

PHONE: 896-8811

HOURS: Mon. – Thurs. 8:00 am – 5:00 pm

CONTACT: Austin Dickson, Executive Director

Jayne Zirkel or Amy Rector

EMAIL: jayne@communityfoundation.net

amy@communityfoundation.net

HEALTH & MEDICAL ASSISTANCE

CHRISTIAN ASSISTANCE MINISTRY (CAM)-KERR COUNTY

To provide, through a cooperative effort among Kerr County churches, food, clothing, **new prescriptions**, & help with utility bills (up to \$100, but not if disconnected). CAM works closely with other community agencies and government assistance programs to help clients locate the best resources to help them.

Ages served: Low income families

521 Barnett Street

Kerrville, TX 78028

HOURS: Monday through Friday from 10:00 to noon (Not open in the afternoon)

PHONE: 830-257-4222

EMAIL: kcacam@windstream.net

WEBSITE: <http://www.kerrcam.weebly.com>

FIRST CHOICE REPRODUCTIVE HEALTH

To provide health and resources to the community. Services include free anonymous pregnancy testing, OB sonograms, STI testing/treatment, and options counseling.

Eligibility: No qualifications necessary

718 Alpine Drive, Suite B

Kerrville, TX 78028

HOURS: Mon., Wed., Thurs. 10 am-5 pm; Tues. 10 am-8 pm; closed Friday

PHONE: 830-315-4541

CONTACT: Lainie Johnson, Executive Director

EMAIL: director@firstchoicerh.com

WEBSITE: www.firstchoicerh.com

FACEBOOK: facebook.com/firstchoicereproductivehealth

HILL COUNTRY MHDD – KERR MENTAL HEALTH CLINIC

To provide **mental health services** delivered through a Disease Management Model: Treatment of major depression, bipolar and/or schizophrenia disorders that focuses on an individual's outcomes, selected services, tools, and strengths in order for them to recover. Outpatient drug and alcohol counseling is offered.

955 Water Street

Kerrville, TX 78028

PHONE: 830-257-6553 OR 1-888-445-5232 (toll free)

FAX: 830-896-4448

CONTACT: Shannon Gray, Clinic Director

Jeremy Simon, Outpatient Drug & Alcohol Counseling

WEBSITE: www.hillcountry.org

CRISIS LINE: 877-466-0660

INTELLECTUAL AND DEVELOPMENTAL DISABILITY SERVICES – HILL COUNTRY MHDD

Hill Country MHDD Center is a Local Intellectual and Developmental Disability Authority (LIDDA). LIDDA services include coordinating & monitoring on-going services, Home & Community-Based Services (HCS) & Texas Home Living Interest Lists, helping students transition from school services to community-based services, and aiding families who are seeking residential services for children & adults. The Service Coordination team coordinates & manages the vast array of services for people diagnosed with intellectual & developmental disabilities. Provider Services support individuals with intellectual & developmental disabilities to achieve an interdependent life & live to their fullest potential by providing individualized specialized services.

PHONE: 830-387-5970 (IDD Referral Line for new services)
830-258-5400 (Service Coordination Line)
830-896-4606 (Special Opportunity Center)

JUNCTION HOUSE

To provide an activity center for adults with diagnosis of mental illness. Breakfast and lunch served at no cost.

Eligibility: Adults with diagnosis of mental illness

900 Paschal
Kerrville, TX 78028
HOURS: Wednesday & Friday 10:00 am to 3:00 pm
PHONE: 830-257-7781
CONTACT: Marilyn Ketcherside

KERR COUNTY HEALTH SERVICES REGION 8

To provide vaccinations to eligible children and adults; provide STD testing, treatment and education; support tuberculosis investigations and provide case management; educate the community about infant safe sleep, immunizations, car seat safety, hand washing, nutrition, hygiene, and heart health; support TB testing.

One Schreiner Center
819 Water Street #290
Kerrville, TX 78028
PHONE: 830-896-5515
CONTACT: Nehilot Dipiazza, RN
EMAIL: Nehilot.Dipiazza@dshs.st.tx.us
WEBSITE: www.dshs.state.tx.us

KERR COUNTY INDIGENT HEALTH

To provide assistance with payment for **basic medical services** by appointment only. The program provides health care for citizens who meet program requirements (place of residence, income, resources). Services provided include physician visits, hospital inpatient and outpatient services, up to 3 prescription medications per month, and may include payment of existing medical claims. The program may also be available to certain undocumented persons who meet eligibility requirements.

Kerr County residents who live at sober homes, the homeless and people living at the Salvation Army are not considered.

Eligibility: 21% of Federal Poverty Level

700 Main Street BA 104

Kerrville, TX 78028

HOURS: Monday – Friday 8:00 am – 5:00 pm

PHONE: 830-792-2239

FAX: 830-257-9227

CONTACT: Mary Lou Ayala

EMAIL: mayala@co.kerr.tx.us

WEBSITE: www.hhsc.state.tx.us

KERRVILLE ISD DISTRICT MENTAL HEALTH SERVICES

To provide mental health assessment and intervention to KISD students as referred by campuses. Referrals for services for students come from school counselors and administrators. Assessment is non-diagnostic and intervention is short term. Referrals to community mental health providers will be provided and schools will coordinate with these providers as needed.

Eligibility: KISD General Education students at all campuses

All KISD campuses; Mental Health Services office is located near KISD Central Office
Kerrville, TX 78028

HOURS: Monday – Friday, 8:00 am – 4:00 pm during school year

PHONE: 830-257-7385

CONTACT: Anne Carlson, LCSW-S and Leah Tull, LMSW

EMAIL: anne.carlson@kerrvilleisd.net

leah.tull@kerrvilleisd.net

MISS KATHY MOBILE MEDICAL UNIT

To provide health and resources to the community. Services include free anonymous pregnancy testing, OB sonograms, STI testing/treatment, and options counseling.

Eligibility: No qualifications necessary

Locations vary daily (Please call 830-315-4541 to determine location during the following hours.)

HOURS: Monday--Thursday 10:00 am – 5:00 pm; Closed Fridays

PHONE: 830-315-4541

CONTACT: Lainie Johnson, Executive Director

EMAIL: director@firstchoicerh.com

WEBSITE: www.firstchoicerh.com

FACEBOOK: facebook.com/firstchoicereproductivehealth

NEW HOPE COUNSELING SERVICES (HILL COUNTRY CHRISTIAN COUNSELING CENTER, INC.)

To provide professional, evidence-based mental health counseling services and well-being across the family life cycle for all in the Hill Country area in English or Spanish. New Hope provides a wide array of services, such as, but not limited to: grief/loss; violence/abuse-sexual, substance abuse; anger management; PTSD; anxiety/depression; veteran's issues; play therapy; trauma-focused strategies; and integrated behavioral healthcare with a focus on diabetes, obesity, smoking cessation, etc. Helping to promote personal development and independence, the New Hope therapists counsel with individuals: children from 4 years of age, adolescents, teens, adults, the elderly as well as couples and families; inclusive of all faiths and all socio-economic levels. Medicare, Medicaid, and most insurance accepted; sliding fee scale & financial assistance available for those below 200% Federal poverty guidelines. The 18-week BIPP State-approved curriculum is provided every Monday evening from 6-8 pm. Call for details/registration. New Hope does NOT provide psychology/psychiatry services or medication.

Eligibility Criteria: All are welcomed for outpatient mental healthcare. Please visit website www.newhopecounselingtx.org to review therapists and complete & submit intake packet for adults and/or children—English or Spanish. The New Hope office then calls to schedule the appointment. Requests may be made for therapist; no referral is required. The number of counseling services provided to be determined between client and therapist.

1127 East Main, Suite 100 (In the Hill Country Resource building (HCRC), best known as BCFS

Kerrville, TX 78028

HOURS: By appointment 9:00 a.m. – 5:00 p.m., Monday through Thursday
Additional appointment times may be available as needed

In-person or distance counseling available (phone, face-time, zoom, etc.)

PHONE: 830-257-3009 (New Hope Office)

CONTACT: Brenda Fudge, Director

EMAIL: office@newhopecounselingtx.org

WEBSITE: <https://www.newhopecounselingtx.org>

FACEBOOK: facebook.com/New-Hope-Counseling-Center-232557453572973/

PETERSON COMMUNITY CARE

To provide **health care services** including diagnosis and treatment of acute and chronic illness, preventative and health screening services, health education, and palliative services. Referral services may include diagnostic testing, home health and hospice services, physical, occupational and speech therapy, mental and behavioral health services, dental care, prescription drugs, devices and durable supplies, podiatry and emergency services as indicated.

Eligibility: Medicaid, Medicare, private insurance or unfunded patients

River Oaks Shopping Center

823 Junction Highway

Kerrville, TX 78028

PHONE: 830-258-7451

FAX: 830-258-7820

HOURS: Monday-Friday 7:00 a.m.-5:00 p.m.

CONTACT: Yvette Seaton LVN

EMAIL: yesaton@petersonhealth.com

WEBSITE: www.petersonrhc.com

RAPHAEL COMMUNITY FREE CLINIC

To provide **non-emergency primary care** to the uninsured free of charge. We do not prescribe any controlled substances. Any specialty services are limited.

Eligibility: Patients must be at least 18 years of age with proof of income less than 300% of the Federal Poverty Guidelines. Patients with insurance do not qualify. We do not provide care to children or pregnant women. Patients must reside in Kerr, Kendall, Edwards, Gillespie, Bandera, Kimble or Real counties.

1807 Water Street

Kerrville, TX 78028

PHONE: 830-895-4201

FAX: 830-315-1044

HOURS: Monday-Thursday 8:30 a.m.-4:30 p.m.; Closed NOON to 1:00 p.m. for lunch;
Closed Friday, Saturday, and major holidays

CONTACT: Sylvia Mendaz

EMAIL: raphael@raphaelclinic.org

WEBSITE: www.raphaelclinic.org

SAN ANTONIO LIGHTHOUSE FOR THE BLIND AND VISION IMPAIRED

To provide virtual and in-home services to people with vision loss. These services include independent Living Skills Training, counseling, Orientation and Mobility Training, and pre-diabetes and diabetic education. These services not only restore confidence & self-worth but enhance the quality of life & allow participants to reach their maximum potential. The monthly Low Vision Club meets the second Tuesday of each month at the Dietert Center from 10:00 am – 11:30 am. Service area includes Bexar and surrounding counties. Hablamos Español.

Eligibility: Persons over 23 & up with visual impairment; Services are ongoing as needed.

2305 Roosevelt

San Antonio, Texas 78210

HOURS: Monday – Friday 7:30 am – 4:15 pm

PHONE: 210-381-8332 (cell) or 210-533-5195 Ext. #2811

FAX: 210-533-5194

CONTACT: Shirlee Crandall, Independent Living Skills Trainer

EMAIL: scrandall@salighthouse.org

FACEBOOK: San Antonio Lighthouse for the Blind (main page)

San Antonio Lighthouse Adults and Seniors Programs (group)

YOU TUBE: San Antonio Lighthouse for the Blind

TEXAS DEPARTMENT OF STATE HEALTH SERVICES REGION 8

To provide low-cost **vaccinations** for children with Medicaid and to children and adults who do not have health insurance. Provide free STD testing, treatment, and education; free car seat inspections/installations. To educate the community about infant safe sleep, immunizations, car seat safety, hand washing, nutrition, hygiene, and heart health. We do not provide TB testing (PPD).

Eligibility: Vaccinations are provided to uninsured adults, uninsured children, and children with Medicaid. Health insurance and Medicaid disqualifies ADULTS for vaccinations. STD testing is free to the public—no qualifiers. Car seat inspections are free to the public.

819 Water Street, Ste. 290 (Inside the One Schreiner Building)
Kerrville, TX 78028

HOURS: Monday – Thursday 8:00 am – 5:00 pm

PHONE: 830-896-5515 (clinic); If teleworking due to COVID-19, please leave message.

FAX: 830-257-5158

CONTACT: Nehilot DiPiazza, BSN, RN

EMAIL: Nehilot.Dipiazza@dshs.texas.gov

WEBSITE: <https://www.dshs.texas.gov/region8/default.shtm>

THE SALVATION ARMY

To provide assistance with food, clothing, rent, utilities, **dental extractions**, Christmas assistance, school supplies, emergency shelter, daily soup kitchen, men's substance abuse, disaster services, summer camps.

Ages served: Low-income families

855 Hays Street

Kerrville, TX 78028

PHONE: 830-257-3620

CONTACT: Judy Johnston

EMAIL: judy_johnston@uss.salvationarym.org

WEBSITE: www.salvationarmy.org/location/kerrville

WESLEY NURSE—METHODIST HEALTH CARE MINISTRIES—HUNT UNITED METHODIST CHURCH

A Wesley Nurse is a faith-based community nurse who uses a holistic approach-mind, body, and spirit-to help the community in many ways, such as free services that encourage a healthy lifestyle to all members of the community. The services available include health education, referral assistance, and facilitation of resources.

Eligibility: The least served and uninsured

Hunt United Methodist Church

120 Merritt Road

Hunt, TX 78024

HOURS: Monday – Friday 8:00 am to 5:00 pm

PHONE: 830-238-4360 (Church) 830-253-5114 (Tammy Amerson-Wilson)

CONTACT: Tammy Amerson-Wilson, MSN, RN-BC Wesley Nurse

EMAIL: Tamerson-wilson@mhm.org

WEBSITE: www.huntumc.org

WESLEY NURSE—METHODIST HEALTH CARE MINISTRIES-KERRVILLE FIRST UNITED METHODIST CHURCH

A Wesley Nurse is a faith-based community nurse who uses a holistic approach—mind, body, and spirit—to help the community in many ways, such as free services that encourage a healthy lifestyle to all members of the community. The services available include health education, referral assistance, and facilitation of resources.

Light on the Hill @ Mount Wesley
610 Methodist Encampment Road
Kerrville, TX 78028

HOURS: Monday – Friday 8:00 am – 5:00 pm

PHONE: 830-955-5236

CONTACT: Theresa Standage, RN-BC Wesley Nurse

EMAIL: Tstandage@mhm.org

WEBSITE: www.kfumc.org

HOUSING ASSISTANCE & HOME REPAIR

BCFS HEALTH AND HUMAN SERVICES, KERRVILLE

To provide youth transitioning out of foster care, and other at-risk youth and young adults (ages 13-25), case management, training, and mentoring. To provide parenting classes and support groups to families of children ages 3-17. To provide training and assistance with finding and maintaining employment. To provide affordable **housing** with transitional living support. We also provide a computer lab with internet access. All services are free.

Ages served: 13-25

1127 East Main
Kerrville, TX 78028

HOURS: Monday-Friday, 8:30 a.m.-5:30 p.m.

PHONE: 830-896-0993 ext. 3424; 830-928-1597 (cell)

FAX: 210-208-5259 or 830-428-3508

CONTACT: Kamaria (Kim) Woods, Director of Community Based Services

EMAIL: kw0318@bcfs.net

WEBSITE: www.DiscoverBCFS.net/Kerrville

FACEBOOK: www.facebook.com/BCFSyouthKerrville

CHRISTIAN MEN'S JOB CORPS—S.E.N.D. HOME REPAIR TEAM

To provide small-scale home repair assistance to the elderly and disabled in the community.

301 Junction Highway
Kerrville, TX 78028

PHONE: 830-257-3545

CONTACT: Sharon Grimes, Community Service Manager

EMAIL: cmjckerrcounty.com

WEBSITE: www.cmjckerrcounty.com

DEPARTMENT OF VETERANS AFFAIRS—HEALTH CARE FOR HOMELESS VETERANS

To provide outreach to homeless/at risk veterans in the Hill Country region including case management; referrals for VA and non-VA housing programs; and assessment for the HUD-VASH housing vouchers designated at Freedom's Path Apartment Complex for low-income veterans.

Eligibility: Must have been honorably discharged from the US Military and eligible for enrollment for healthcare at VA Medical Center. Veteran must be homeless or at risk for homelessness or unstably housed.

Kerrville VA Medical Center

3600 Memorial Blvd., Social Services Room 244

Kerrville, TX 78028

PHONE: 1-210-781-5358 (cell); 830-896-2020 Ext.12235 (office)

HOURS: Monday – Friday 8:00 am – 4:30 pm

FAX: 830-792-2590

CONTACT: Kathy Turner, LCSW

EMAIL: Kathryn.turner@va.gov

WEBSITE: www.southtexas.va.gov

HABITAT FOR HUMANITY

To provide a simple and decent place in which persons who qualify can live and grow into all that God intends for them to be. Habitat builds or renovates houses in partnership with families who qualify for homeownership based on three criteria: a need, a willingness to partner with HFH and an ability to repay a no-interest mortgage.

Eligibility: Qualify for homeownership; 40 – 60% of Kerr County's median income range; willingness to put in sweat equity

121 McGinnis Ct.

PO Box 294566

Kerrville, TX 78028

HOURS: 8:30 am – 4:30 pm

PHONE: 830-792-4844

CONTACT: Philip Stacy, Executive Director

Rhonda McGinnis, Community Service Marketing Specialist

EMAIL: info@habitatkerr.org

advancement@habitatkerr.org

WEBSITE: www.habitatkerr.org

HOMELESS PREVENTION AND RE-HOUSING PROGRAM—KERRVILLE SALVATION ARMY

To provide through the Salvation Army assistance to individuals and families who are homeless or at risk of becoming homeless with the goal of rapidly transitioning to housing stability, whether through their own means or links to community resources and mainstream benefits. Part of the program will also focus on assisting participants to develop a plan to prevent future instability.

Eligibility: Homeless individuals or at risk of homelessness

The Salvation Army Social Service Office

855 Hays Street

Kerrville, TX 78028

PHONE: 830-257-3620

FAX: 830-890-5602

CONTACT: Judy Johnston

EMAIL: judy_johnston@uss.salvationarmy.org

WEBSITE: <http://kerrvillekroc.org>

KERRVILLE OAKS & EVERGREEN VILLA

To provide rent assistance, housing services, and human services coordination to senior citizens and the disabled.

Eligibility: Senior citizens (62 and over) & the disabled who meet income & other guidelines

Kerrville Oaks Apartments
850 Clay Street
Kerrville, Texas 78028

Evergreen Villa Apartments
805 East Highway Street
Fredericksburg, Texas 78624

HOURS: Monday – Friday 8:00 am – 5:00 pm

PHONE: 830-792-3233 (Kerrville Oaks Housing Office); 830-257-6171 (Social Services)

CONTACT: Ramona Mousavian, Housing Administrator
Elaine Burgess, Social Services Coordinator

MAGDALENE HOUSE KERRVILLE—MERCY GATE MINISTRIES (501c3)

To provide a residential community serving women who are survivors of trafficking, prostitution, addiction and abuse. Our 12-month plan (The Journey) offers a variety of curriculum as well as medical and psychological care on a case-by-case basis, all provided in a compassionate, Christian 'home' environment, where the emphasis is on healing and developing healthy relationships with ourselves, others and God through Jesus Christ. Mercy Gate Ministries is a family of professionals, volunteers and survivors who are passionate and committed to combating the evils of sex exploitation by breaking the bonds of captivity, imparting power over victimization and healing the hidden effects of this trauma.

3170 Junction Highway, Ste. W-3
Ingram, TX 78028

PHONE: 830-367-3480 (office)

CONTACT: Mercy Gate Ministries

EMAIL: info@mercygateministries.com

WEBSITE: www.mercygateministries.com

FACEBOOK: <https://www.facebook.com/mercygateministries.org/>

THE SALVATION ARMY

To provide assistance with food, clothing, rent, utilities, dental extractions, Christmas assistance, school supplies, **emergency shelter**, daily soup kitchen, men's substance abuse, disaster services, summer camps.

Ages served: Low-income families

500 Jefferson Street (Thrift Store)
855 Hays Street
Kerrville, TX 78028

PHONE: 830-257-3620

CONTACT: Judy Johnston

EMAIL: judy_johnston2uss.salvationarmy.org

WEBSITE: www.salvationarmy.org/location/kerrville

LEGAL ASSISTANCE & INVESTIGATION SERVICE

BRYTAN & ASSOCIATES, INC.

To provide proven business systems review for non-profits, faith non-profits and dentists. For over 24 years Brytan & Associates, through proven embezzlement investigation, has provided the answers to some of the most disconcerting concerns clients have had about possible fraud, embezzlement, waste, and abuse through our proven embezzlement investigation. The majority of business owners believe their team members are trustworthy and dedicated to the welfare of the business. Generally, they are right, but sometimes trust isn't enough to ensure honest behavior. Sometimes people become desperate and do things they normally would never do, and when that happens, most clients are caught completely off guard. Clients choose to work with us because of our "Boots on the Ground" experience in hundreds of businesses across the United States and Canada. We provide extensive knowledge of business operations from the front to the back door in order to enable owner(s) and team(s) to achieve their goals for worry-free employment relationships, and finally, a well-deserved retirement.

P.O. Box 291282

Kerrville, TX 78029

HOURS: 8:00 a.m. – 6:00 p.m., 7 days a week

PHONE: 830-238-4442 (business); 210-241-6329 (cell)

CONTACT: Bryant Truitt, MBA, CCS, CFE

EMAIL: bryant@BrytanAssociates.com/www.brytanassociates.com

TEXAS DEPARTMENT OF FAMILY & PROTECTIVE SERVICE

To provide **legal services**, family-based safety services and investigations of child abuse or neglect.

819 Water Street Ste. 204

Kerrville, TX 78028

HOURS: 8:00 a.m.-5:00 p.m.

PHONE: 830-792-4043

CONTACT: Barbara Rakes

EMAIL: barbara.rakes@dfps.st.tx.us

WEBSITE: www.dfps.state.tx.us

TEXAS LEGAL SERVICES CENTER—FREE FAMILY LAW CLINICS

To speak virtually with a Texas Legal Services Center attorney about legal issues involving family relationships, such as adoption, divorce, paternity, child custody, and name changes. All services and advice are free; however, there are financial eligibility requirements. Apply for services and make an appointment at tlsc.org/kerrville. This clinic is by appointment only. If you do not show up on time, your appointment will be forfeited.

Eligibility: Clients must be at or below 125% of the Federal Poverty Guidelines (Ex. \$32,188 for a family of four).

Doyle School Community Center
110 West Barnett Street
Kerrville, Texas 78028

HOURS: Every second Thursday of the month at the Doyle School Community Center from 1:00 – 4:00 pm; Schedule for 2021: Jan. 12, Feb. 9, Mar. 9, Apr. 12, May 11, June 8, Jul. 13, Aug. 10, Sept. 14, Oct. 12, Nov. 9, Dec. 14

PHONE: 830-257-4446

WEBSITE: www.tlsc.org

TEXAS RIO GRANDE LEGAL AID, INC.

To provide **routine family law counseling to complex litigation** in state and federal courts from the local Justice of the Peace to the United States Supreme Court. Kerr, Atascosa, Bandera, Bexar, Comal, Gillespie, Guadalupe, Karnes, Kendall, Medina, and Wilson counties are served.

1111 North Main Avenue
San Antonio, TX 78212

PHONE: 210-212-3700 or 800-369-0489

HOTLINE: 888-988-9996 (intakes only)

REFERRAL & COORDINATION OF SERVICES & GOVERNMENT LIAISON

CONGRESSMAN CHIP ROY, TX-21

To provide a liaison for constituents to federal agencies, including VA, Social Security, Medicare, IRS, etc.

Eligibility: Must be a resident of CD 21/TX-21

Kerrville District Office
125 Lehmann Drive, Suite 201
Kerrville, Texas 78028

HOURS: Monday through Friday 8:00 to noon (Appointments welcome)

CONTACT: Jaclyn Hall

EMAIL: jaclyn.hall@mail.house.gov

PHONE: 202-596-0694 or 830-896-0154

FAX: 830-896-0168

WEBSITE: roy.house.gov

FACEBOOK: U.S. Rep. Chip Roy

KERR COUNTY UNITED WAY

To provide help in finding the right agency for needed services and to provide grant assistances to 501C3 agencies.

Eligibility: Anyone can call for help; only 501C3 agencies for grant assistance

333 Earl Garrett

Kerrville, Texas 78028

HOURS: Thursday 9:00 – 10:30 am (In office)

PHONE: 830-895-1555

CONTACT: Jenna Moebes

EMAIL: director@kerruw.org

WEBSITE: www.kerruw.org

FACEBOOK: Kerr County United Way

MERCY GATE MINISTRIES (501c3)

Mercy Gate Ministries is a family of professionals, volunteers and survivors who are passionate and committed to combating the evils of sex exploitation by breaking the bonds of captivity, imparting power over victimization and healing the hidden effects of this trauma. Mercy Gate Ministries hosts professional educational opportunities to equip leaders, such as law enforcement, medical personnel, first responders and child-serving agencies. We do this by sharing hope to recognize, recover and restore the lives of vulnerable children and adults.

3170 Junction Highway, Ste. W-3

Ingram, TX 78028

PHONE: 830-367-3480 (office)

CONTACT: Mercy Gate Ministries

EMAIL: info@mercygateministries.com

WEBSITE: www.mercygateministries.com

FACEBOOK: <https://www.facebook.com/mercygateministries.org>

TRANSPORTATION

ALAMO CALL-A-RIDE 4 VETS (CARV)

To provide free transportation for veterans, their spouses, widows and widowers of spouses for a variety of reasons in the Alamo Area Council of Governments coverage area, including Kerr County. The program is provided to veterans regardless of income and their spouses throughout the 13-county AACOG Region. The rider may be referred by a social worker, case manager or other advocate. AACOG staff verifies eligibility and informs potential rider of required supporting information. Five to seven days' notice is normally required to schedule rides once veteran or spouse has registered. Future riders are asked to allow seven to ten days prior to ride request.

Eligibility: Proof of military service (service documents) or VA identification; number of trips based on funding to this AACOG program.

Registration email: vetrides@askasc.org

Phone for registration: 210-362-5254 or 800-960-5201 (toll free)

Contact: Donna Teall, Program Coordinator

ART (ALAMO REGIONAL TRANSPORT)

To provide low-cost transportation primarily to senior citizens, low-income families, persons with disabilities, and veterans. This service for a fare each way is available to the general public, and ART vehicles are wheelchair accessible. Service is pick-up and drop-off at the curb, and riders must be capable of getting themselves and their belongings or purchases to and from the vehicle. Rides can be requested up to 30 days in advance. Reservations are on a first-come first-served basis. The fare schedule is based on pick-up and drop-off points and currently says: one way in town is \$2; one way out of town but in the same county is \$6; one way to one county over is \$8; and one way to two or more counties over is \$12.

Requirements: For each ride, the scheduling office will need to know date and time of desired arrival; complete address of departure including zip code; time of return; how many will be riding; whether rider has a personal care assistant (assistant rides free); and if the rider is a veteran.

HOURS: Monday through Friday 7:00 am – 6:00 pm

PHONE: 1-866-889-7433 (for reservation)

WEBSITE: www.aacog.com/art

EASY RIDER TAXI

To provide “vehicles for hire” registered through the City of Kerrville. For new residents at Freedom’s Path apartments on the Veterans Affairs Medical Center (VAMC) grounds, a taxi ride to either HEB grocery stores, a distance of about 3 miles, is about \$10 each way. Extra charge is assessed if a customer with disabilities needs a wheelchair loaded or unloaded, asks the driver to load or unload groceries, or asks the driver to carry the groceries into the residence.

PHONE: 830-896-3030

CONTACT: Frank Vela

KERR♦KONNECT TRANSPORTATION

To enable those with limited transportation to access needed medical and other life enhancing services in order to remain active, healthy, and connected to the community. We provide door-to-door transport by volunteer drivers to grocery and other community services within a ten-mile radius of the Kerr County Courthouse. We are unable to accommodate wheelchairs at this time.

Eligibility: Client must be ambulatory and over 18 years of age. Client must be a member (\$20) to be able to schedule rides. Vouchers may be available in some cases. Client may schedule up to three rides per week—\$2 one way and \$4 round trip

610 D Methodist Encampment Road (Light on the Hill @ Mt. Wesley)

HOURS: Monday – Friday, 8:30 am – 5:00 pm

PHONE: 830-315-5377

CONTACT: Office Volunteers

EMAIL: kerrkonnect@gmail.com

WEBSITE: www.kerrkonnect.org

FACEBOOK: <https://www.facebook.com/KerrKonnect>

STANDARD TRANSPORT

To provide “non-emergency medical transportation services” 24/7 and for other needs as well. This is **not** a traditional taxi service. Customers have been transported all around the Kerrville area and also to San Antonio on occasion. Potential customers need to call for fare prices as the cost is subject to distance and time of day. A one-way trip of up to 5 miles usually costs \$20.

PHONE: 830-446-1492

CONTACT: Matthew Myers

UTILITIES & OTHER FINANCIAL ASSISTANCE

CHRISTIAN ASSISTANCE MINISTRY (CAM)-KERR COUNTY

To provide, through a cooperative effort among Kerr County churches, food, clothing, **new prescriptions**, & help with **utility bills every 3 months** (up to \$100, but not if disconnected). CAM works closely with other community agencies and government assistance programs to help clients locate the best resources to help them. **No assistance is provided for telephone bills, rent, doctor or hospital bills.**

Ages served: Low income families

521 Barnett Street

Kerrville, TX 78028

HOURS: Monday through Friday from 10:00 to noon (Not open in the afternoon)

PHONE: 830-257-4222

EMAIL: kcacam@windstream.net

WEBSITE: <http://www.kerrcam.weebly.com/>

COMMUNITY COUNCIL OF SOUTH-CENTRAL TEXAS

To provide **utility** and **rental assistance**. Funding is also available for **A/C repairs**.

Eligibility: Low income families

1216-C Sidney Baker South

Kerrville, TX 78028

KERRVILLE HOURS: Tuesday, Thursday, Friday 8:00 am – 5:00 pm

BANDERA HOURS: Monday 8:00 am – 5:00 pm

GILLESPIE HOURS: Wednesday 8:00 – 5:00 pm

PHONE: 830-896-2124

CONTACT: Virginia LeMeilleur, County Coordinator

EMAIL: vlemeilleur@ccsct.org

WEBSITE: www.ccsct.org

MERCY GATE MINISTRIES (501c3)

Mercy Gate Ministries is a family of professionals, volunteers and survivors who are passionate and committed to combating the evils of sex exploitation by breaking the bonds of captivity, imparting power over victimization and healing the hidden effects of this trauma. Mercy Gate Ministries hosts professional educational opportunities to equip leaders, such as law enforcement, medical personnel, first responders and child-serving agencies. We do this by sharing hope to recognize, recover and restore the lives of vulnerable children and adults.

3170 Junction Highway, Ste. W-3

Ingram, TX 78028

PHONE: 830-367-3480 (office)

CONTACT: Mercy Gate Ministries

EMAIL: info@mercygateministries.com

WEBSITE: www.mercygateministries.com

FACEBOOK: <https://www.facebook.com/mercygateministries.org>

SOCIETY OF ST. VINCENT DE PAUL NOTRE DAME KERRVILLE

To provide food assistance twice a month based on family size (a family of 4 typically receives 80-100 pounds of food each trip). **Utility** assistance each quarter (Check website for the amount for the current quarter). Gasoline vouchers given for getting to medical appointments. Clothing may be obtained by voucher to the thrift store once a month. Prescription copays provided through voucher. Assistance is given for obtaining government documents, such as driver's license or ID card. **No assistance given for rent or mortgage payments.**

Eligibility: Income is established by San Antonio Food Bank through U.S. Department of Agriculture. Also temporary emergencies are considered.

1145 Broadway (Located behind the thrift store)

Kerrville, TX 78028

PHONE: 830-896-6898 (Phone for message updates.)

CONTACT: Mike Henke, Conference President

HOURS: Monday and Saturday mornings 9-11:00 a.m.

Wednesday evening 7 – 9 p.m.

EMAIL: svdpkerr@hctc.net

WEBSITE: svdpndkerr.org

THE SALVATION ARMY

To provide assistance with food, clothing, **rent, utilities, dental extractions**, Christmas assistance, **school supplies**, emergency shelter, daily soup kitchen, men's substance abuse, disaster services, summer camps.

Ages served: Low-income families

500 Jefferson Street (Thrift Store)

855 Hays Street

Kerrville, TX 78028

PHONE: 830-257-3620

CONTACT: Judy Johnston

EMAIL: judy_johnston@uss.salvationarmy.org

WEBSITE: www.salvationarmy.org/location/kerrville

TRINITY BAPTIST CHURCH

To provide assistance with **utilities only** up to \$75 once per quarter for three occasions, provided there is proof client can pay the balance. Client must schedule an appointment.

Eligibility: Bring the bill for which payment help is desired. Bill must be in the requester's name. Assistance may be requested once per quarter for three occasions.

800 Jackson

Kerrville, TX 78028

PHONE: 830-895-0100

HOURS: Mondays, 4:00 – 6:00 pm (Must call ahead for appointment)

CONTACT: Gina Stewart

VETERANS' ASSISTANCE

AACOG/ASC/ADRC (ASSISTANCE FOR AGING, DISABLED & VETERANS)

To provide information, referral and assistance to seniors, people with disabilities, veterans/spouses and families by exploring options for handling problems related to aging and disability and recommend resources and strategies for problem resolution. The Alamo Service Connection has an extensive vetted database to refer callers to government agencies, nonprofits, and other service providers.

Eligibility: Persons aged 60, people with disabilities, veterans/spouses and families.

2700 NE Loop 410, Ste. 101

San Antonio, TX 78217

HOURS: Monday – Friday 8:00 am – 5:00 pm

PHONE: 210-362-5203 (Miguel Segura)

CONTACT: msegura@aacog.com

WEBSITE: www.aacog.com

FACEBOOK: FB@AACOG

TWITTER: @AlamoAreaCOG

CONGRESSMAN CHIP ROY, TX-21

To provide a liaison for constituents to federal agencies, including **VA**, Social Security, Medicare, IRS, etc.

Eligibility: Must be a resident of CD 21/TX-21

Kerrville District Office

125 Lehmann Drive, Suite 201

Kerrville, Texas 78028

HOURS: Monday through Friday 8:00 to noon (Appointments welcome)

CONTACT: Jaclyn Hall

EMAIL: jaclyn.hall@mail.house.gov

PHONE: 202-596-0694 or 830-896-0154

FAX: 830-896-0168

WEBSITE: roy.house.gov

FACEBOOK: U.S. Rep. Chip Roy

ENDEAVORS

To provide **Homelessness Prevention & Stabilization Services** to veterans through case management, development of a housing stability plan, assistance to obtain benefits, referrals to community agencies, and limited financial assistance. Based on financial need, assistance is provided for, utilities, and/or deposits, child care, auto repair, moving and storage costs, bus fare, and emergency supplies. **Rental assistance** for veterans is available.

Eligibility: Must be below 50% AMI and must be a veteran

411 Meadowview Lane

Kerrville, TX 78028

HOURS: Monday – Friday 8:00 – 5:00 pm

PHONE: 830-323-0023

CONTACT: Elyse Salazar

EMAIL: esalazar@endeavors.org

WEBSITE: www.safamilyendeavors.org

HILL COUNTRY VETERANS' CENTER

To provide some financial assistance to veterans by appointment. Weekly food pantry for low-income veterans, free haircuts and other programs are available. One Veteran Service Officer is available. NO APPOINTMENT NEEDED to file claims for VA benefits.

Eligibility criteria: Veteran must present DD214 and must qualify by income level. Food pantry is offered Wednesday afternoons from 2:00 – 4:00 p.m. Registered veterans can choose items once every four weeks.

411 Meadowview Lane

Kerrville, TX 78028

HOURS: Wednesdays, Thursdays & Fridays 10:00 a.m. – 5:00 p.m.

PHONE: 830-315-3101

CONTACT: Alan Hill

KERR COUNTY VETERANS SERVICES OFFICE

The Kerr County Veterans Services Office is accredited through the Texas Veterans Commission (TVC) Office. The Kerr County VSO helps with the following: (1) Assists veterans & their survivors to obtain earned benefits from the Dept. of Veterans Affairs; (2) Helps with completing the correct forms/applications & collecting the appropriate documentation to support a claim for federal benefits through the U.S. Department of Veterans Affairs (VA); (3) If VA denies benefits, VSO staff will assist clients compose the necessary statements & forms in filing an appeal. Provides comprehensive knowledge of federal & state laws & regulations applying to veterans & their dependents in obtaining all benefits to which they are entitled by law; (4) Provides advisory service on benefits involved by reviewing a veteran's or surviving family member's situation; acts as an advocate of the veteran or his family in dealing with agencies, organizations & institutions; consults with Texas Veterans Commission, VA Medical & Regional Office Personnel in development of medical treatment claims; (5) Interviews veterans & their dependents on obtaining benefits, rights & entitlements; (6) Develops plans for conducting briefings, filing claims, correction & upgrading of discharges, assists with enrollment in VA Healthcare; (7) Submits requests for burial benefits (Ex: Headstones, Markers, Medallions, Presidential Memorial Certificate, etc.); (8) Orders all military medical/personnel records as well as medals; (9) Provides resources available throughout Kerr County (Ex: Food Pantry, upcoming veterans' events, etc.); (10) Informs veterans about State/Federal Benefits (Ex: Driver's License with "Veteran" designation, Specialty License Plates, Property Tax exemptions, State Park, etc.).

Eligibility: Any veterans & their dependents

Kerr County Courthouse

700 Main Street, Room 118

Kerrville, TX 78028

PHONE: 830-792-2203

FAX: 830-792-2204

HOURS: Monday 8:30 am - Noon Closed for Training, Noon - 4:00 pm

Appointments only; Tuesday -Thursday 8:30 am – Noon Walk-Ins, 1:00 – 4:00 pm

Appointments only; Friday 8:30 am – Noon Walk-Ins; Noon – 4:00 pm Closed for training

CONTACT: Marty Mistretta, Veterans Services Officer (VSO)

Jennifer L. Sanchez, Asst. Veterans Services Officer

EMAIL: Veterans@co.kerr.tx.us

MEALS FOR VETS/HONOR VETERANS NOW

To eliminate hunger for military veterans in Texas. Service given to veterans who have low or no income and are not eligible for free meals through other means. Currently, service is provided to veterans who are UNDER age 60 who are denied meals from local meal providers due to lack of funding. Service provided to student veterans struggling financially and veterans who reside outside local home delivery areas or require special diets. Service given to veterans OVER age 60 if they are on a wait list with a meal provider or outside of a service area. Meals for Vets contract with meal providers such as Meals on Wheels and others to provide the meals to veterans in need who qualify for service.

Eligibility: Must have served 180 days active service and show proof of military service; complete a phone intake and fill out application. Included with returned information must be proof of income and proof of service. If in college the above also applies; however, other forms will be required. Contact Meals for Vets for college details. At this time, service cannot be given to veteran's immediate family members unless they are also veterans and qualify for services.

103 Industrial Loop, Suite 1050
Fredericksburg, TX 78624

HOURS: Monday – Friday 8:00 am – 5:00 pm; Closed on holidays

PHONE: 830-992-3375 or 800-676-1389 (toll free)

FAX: 830-992-3374

CONTACT: Mike Cagle or Hope Ware

EMAIL: info@honorveteransnow.org

FACEBOOK: <http://www.facebook.com/honorveteransnow>

WEBSITE: www.honorveteransnow.org

OPERATION SECOND CHANCE

To provide a program that honors, hosts, recognizes, and entertains wounded warrior families. Our goal is to provide support for the American Military while they are undergoing treatment and rehabilitation and then to further assist them when they transition either back to duty or back to civilian life. Operation Second Chance provides the Annual Kerr County Wounded Warrior Family Hill Country Adventure. Eight wounded warrior families are hosted for a week in Kerrville/Kerr County.

Eligibility: Combat wounded warriors (Purple Heart Award) and honorable discharge with priority to wounded warriors with families

Kerrville & Kerr County, various locations

DAYS OF SERVICE: June 19-24, 2018

PHONE: 830-257-4123 (Doug) or 830-496-1574 (Tony)

CONTACT: Doug Whinnery, Co-Chair

RIDES 4TEXAS HEROES (R4TH)

To provide free transportation for veterans, their spouses, widows, widowers of spouses, and dependents in the Alamo region. Transportation can be provided for a variety of reasons in the Alamo Area Council of Governments coverage area, including Kerr County. The program is provided to veterans regardless of income and their spouses throughout the 13-county AACOG Region. The rider can call the number listed below or be referred by a social worker or case manager. Texas Veterans Network staff verifies eligibility and informs potential rider of required supporting information. Five to seven days' notice is normally required to schedule rides once a veteran, spouse, or dependent has registered. Future riders are asked to allow seven to ten days prior to ride request.

Eligibility: Proof of military service (service documents) or VA identification; number of trips
Please note program availability is based on funding.

WEBSITE: www.txveteransnetwork.com

PHONE: 888-724-8387 For registration (toll free number)

CONTACT: Texas Veterans Network Staff

SOUTH TX VETERANS HEALTH CARE SYSTEM—KERRVILLE MEDICAL CENTER

To provide healthcare services for enrolled veterans.

Eligibility: All veterans are encouraged to contact the Enrollment & Eligibility Office to apply for enrollment for healthcare services.

3600 Memorial Blvd.

Kerrville, Texas 78028

HOURS: Monday – Friday (No emergency room services are available.)

PHONE: 830-792-2444 (Enrollment & Eligibility Office)

TOGETHER WITH HILL COUNTRY VETERANS (TWHCV)

To provide suicide prevention and mental health education for veterans, families, and communities. TWHCV provides Suicide Prevention Training, promotes lethal means safety, improves communications across veteran-serving programs and promotes connectedness and help-seeking.

Eligibility: Suicide prevention & mental health education is provided to promote connectedness and strengthen local support for area veterans.

Hill Country Veterans Center

411 Meadowview Lane

Kerrville, Texas 78028

HOURS: Tuesday – Friday 9:00 am – 5:00 pm

PHONE: 830-315-5012

CONTACT: Susan Becmer, Executive Director

EMAIL: twv.hillcountry@gmail.com

FACEBOOK: Together With Hill Country Veterans