#### Board Minutes October 23, 2023

The regular meeting of the Greater Jasper Consolidated Schools Board of Trustees was held at the Jasper High School Community Room on October 23, at 7:00 p.m. President Greg Eckerle called the meeting to order.

The Pledge of Allegiance was said by everyone in attendance.

#### **Public Comment:**

None

#### Consent Agenda:

Mr. Eckerle asked members if any of the consent agenda items needed to be discussed.

No other items were asked to be discussed.

A motion by Arlet Jackle, second by Dr. Englert, to approve the consent agenda, was unanimously approved by the Board.

Mrs. Schmidt asked if the leaves are covered with substitutes.

Dr. Lorey stated some will be and the principals are working on getting the subs needed.

#### Consent Agenda

- Minutes, claims and bank reconciliations
- Consideration of Request for Leave
  - As presented to the Board of Trustees
- Resignations/Retirements
  - o Jenna Brown-Part-time Assistant-Little Wildcats-Termination
  - o Hannah Peltier-Nurse-JES
  - Sara Harpenau-Bookkeeper-DSP Co-op-Effective June 30, 2024
  - Suzanne Beike-Behavior Consultant-DSP Co-op-Effective December 31, 2023
- Staff Recommendations
  - o Caitlin Keesler-Nurse-JES
  - Chance Greener-Full-time Little Wildcats Assistant-JHS
  - Aiden Zorn-Full-time Little Wildcats Assistant-JHS
  - o Jessica Mehringer-Move from JV to Varsity Assistant Track-JHS
  - Zoey Biggs-JV Track Coach-JHS
  - Keechan Ware-Move from JV to Varsity Assistant Wrestling-JHS
  - Dylan Mattingly-JV Wrestling Coach (1/2 Stipend)-JHS
- Incentive Program Completion/Increase-adds \$3,000 to Base Salary
  - o None
- Field Trip Requests
  - National FFA Convention to Indianapolis-November 1-4, 2023
  - o FFA Fire Camp November 10-12, 2023
  - FFA Competition in West Lafayette December 8-9, 2023
  - o JHS Dance Team to National Championships in Orland Florida March 7-11, 2024
  - JHS Art Students to Chicago May 10-11, 2024
- Other
  - No requests

Wildcat Spotlight-Mr. Hubster and Mr. Tolbert JMS Report

Mr. Hubster said they are focusing on back to basic with the students. They want to concentrate on academics, behavior and character with students. They also want to get back to basics with the administration on looking at data and see how the teachers are using it and what it is telling them. They also are focusing on teachers being able to collaborate together.

The administration looked at ILEARN summative data trends. They shared the results with the staff and are looking at the Cohort trends. They discussed the math pass rates and the Cohort trends.

Dr. Englert asked how the numbers compared to Covid times.

Mr. Hubster said they have changed the test and Covid did have an impact on the data.

They showed the Performance Date and how it compared to the state level.

Mr. Tolbert stated they plan on having more department meetings to discuss the data.

They showed the Reading Standards the students have to meet. They said they will access the standards and decide how they will access them.

They stated they do not like getting data at the end of a school year it needs to be earlier in the school year so they can create how they can help the students succeed. They want to be able to help the struggling students and help them immediately.

They stated teachers need to have time to get together and talk on how they are implementing what they are teaching and how it works in the classroom.

The Middle School has implemented a new teacher mentor program. The program has the following:

- 1. Mission Statement
- 2. Onboarding of Teachers
- 3. Role of Mentor
- 4. Year by Year Guidelines

Dr. Englert asked if writing is on the new tests that are given to students and how are we doing.

Mr. Tolbert stated they are addressing writing across all areas.

Dr. Lorey stated they are having meetings on writing now. She stated something is wrong with the assessment when less than 50 percent of students are passing the test. If that many students are doing poorly on a test it is not the student but the test.

In 2025-2026 the test will be changing again. The state needs to decide what they are wanting to test and create a test and not change it for a while.

Mr. Lukemeyer asked if they look at other close school corporations and do a comparison on the results.

Mr. Hubster said Mrs. Fawks gave them information from others schools to compare data.

Mr. Lukemeyer asked what they are doing so kids cannot use Al.

Mr. Tolbert said the students cannot be on it at school.

Dr. Lorey said AI will be a game changer for everyone. AI will do what you want but it will not complete it because it doesn't look like the kids writing.

Dr. Lorey said for teachers it is a benefit.

Mrs. Schmidt asked about the Mentor Program beyond the new teachers have a program for 3-7 year teachers.

Mr. Tolbert said they have not addressed that.

Building & Maintenance Update—Mr. Stenftenagel No comments

Curriculum Update—Mrs. Fawks No comments

Terreturing Gorecmont

**CBA Offer** 

October 9, 2023

# **Collective Bargaining Agreement**

- Agreement for 2023-2024 1 year
- \$4,250 added to base salary
- Keep current salary factors: m
- Needs of the student keep current definition 33% a. Evaluation – 67% b. Needs of the third
- Move all ECA to top amount and add 5% 4.
- **ECA Additions** Ŋ,
- Dual Credit Teacher \$300 stipend
- Archery \$1,000 stipend
- IES/JES/JMS Grade Coordinator \$1,529 stipend
- SSD College Board Coordinator \$400 stipend d c r
- Increase salary range for new hires add \$4,000 to each step impacts 12 new teachers 6

2022-2023				2023-2024			
Step	Bachelor	Step	Master	Step	Bachelor	Step	Master
0-5	\$44,000	0-5	\$47,000	0-2	\$48,000	0-5	\$51,000
3-5	\$46,000	3-5	\$49,000	3-5	\$50,000	3-5	\$53,000
8-9	\$48,500	8-9	\$52,500	8-9	\$52,500	8-9	\$56,500
9-11	\$52,500	9-11	\$55,500	9-11	\$56,500	9-11	\$59,500
12-14	\$54,500	12-14	\$58,500	12-14	\$58,500	12-14	\$62,500
15-17	\$56,000	15-17	\$61,500	15-17	\$60,000	15-17	\$65,500
18+	\$57.500	18-20	\$66,500	18+	\$61,500	18-20	\$70,500
}		21+	\$67,500			21+	\$71,500



# **CERTIFICATE OF APPOINTMENT - PUBLIC LIBRARY BOARD MEMBER** Form for Class I Libraries State Form 31873 (R5 / 5-17)

3TRUCTIONS: (See IC 36-12-2-19; IC 5-4-1-1.2; IC 5-4-1-4) Appointing Authority completes the "Appointment" section then delivers this Certificate of Appointment to the board appointee in person or by mail.  Nithin 10 days of receiving the Certificate of Appointment, the library board appointee must take the oath of office and ensure the "Oath of Office" section is completed. To oath may be administered by the circuit court clerk, a notary public, or anyone else authorized under IC 33-42-4-1 or IC 33-42-9-7 to administer oaths.  3. The library board appointee must file the completed Certificate of Appointment with the library and with the circuit court of the county in which the library is	Tŀ
3. The library board appointee must file the completed Certificate of Appointment with the library and with the clerk of the circuit court of the county in which the library is located. The form must be filed with the clerk of the circuit court not later than 30 days after the board term begins.	

I/We		Greg Eckerle		
	۸	lame(s) of Official(s)		
		President Title(s)		, o
GJCS Board of Trust	ess	` '	laener	Indian
Name of Appointing Authority	(ies)	<u> </u>	Jasper Municipal Corporation(s	
hereby certify that I/we have duly app	ointed		Abby Kennedy	to the
	Jasper			_ Public Library Board
said term beginning on the 31st day	of August	, 20 <u>23</u> and	ending on the 31st day of	August , 20 <u>27</u>
☑ This is a full 4-year term.	- OR –			
☐ This is a partial term to con	nplete the unex	pired term of _	Name of Appointee B	eina Replaced
^"TNESS, MY HAND AND OFFICIA				
Signaturé of appointing official or attesting	g officer	***************************************	(Additional line for signature	es if joint appointment occurs)
Oubois COUNTY )	SS			
I, the undersigned, do hereby solemn Constitution of the State of Indiana ar duties and accept the responsibilities Public Library, and that I will observe	aly swear (or affin nd to the best of of a member of	my ability will fa the Library Boa	ithfully, impartially, and dilig	ently discharge the Jasper
enacted during my term of service.	and obey all the	iaws relating to	said office flow in force of t	wnich may nereaπer be
Abby Kennedy Name of Appointee		**************************************	Signature	of Appointed
SUBSCRIBED AND SWORN TØ ME	THIS <u>25</u> D	AY OF OS	ohn , 20 23	or reported
Monica Young  Printed Name	<del></del>	SEAL CHARLES	MONICA A. YOUNG Notary Public, State of Indiana Dubols County Commission #682784 My Commission Expires May 30, 2024	ı
Treasurer Title  f the person administering the oath is	s a notarv public	add the county	of residence and date of co	ommission expiration
County of Residence	Dubois		Commission Expires 05	



## **NEW TEACHER MENTOR PROGRAM**

## Table of contents

Mission Statement	1
Onboarding of Teachers	1
Role of Mentor	1
Year by Year Guidelines	2
Appendices	3
<ul> <li>Before School Year Checklist</li> <li>Year One Class Lesson Discussion Guide</li> <li>Year Two Class Lesson Discussion Guide</li> <li>New Teacher Observation Form</li> </ul>	4-5 6-7 8 9

## YEAR ONE

#### **Agreements**

- When and where will meetings occur?
- How long will meetings last?
- What preparation is expected ahead of time?

#### First semester

- Mentor observes mentee every other week (If not during prep, the admin will arrange coverage) and follow-up with a meeting using the attached checklist (or something similar) to help facilitate conversation
- Mentee will observe a different teacher monthly using provided checklist

#### Second semester

- Mentors continue observations and follow-up meeting once a month using same checklist
- Mentee will observe once a month using the checklist provided

## YEAR TWO

#### First and Second semester

- Mentor continues monthly observation. Checklists are optional
- Meet monthly for conversation, feedback, and support
- Observations by the new teacher are optional

## **BEFORE SCHOOL YEAR CHECKLIST**

☐ See Principal (Mr. Hubster) to get your keys, badge, and printer code.
☐ See Mrs. Egbert (front desk) for computer log-in, email account info., and phone access
☐ You will be receiving notifications from Superintendent Lorey about possible online
trainings (Bloodborne pathogen, first aid, etc) that you must complete. If you do not get these documents in a timely manner, contact her at <a href="mailto:tlorey@gjcs.k12.in.us">tlorey@gjcs.k12.in.us</a> or 812-482-1801.
☐ You will be receiving access in Canvas and GAFE that has the following information
☐ Contract
☐ Teacher Handbook
☐ IMAP (Indiana Mentor and Assessment Program) documents
☐ License renewal program
☐ GJCS committees
☐ GJCS phone extension list
☐ A Google Doc will be shared with you that contains the following information
☐ Staff handbook
☐ Morning duty schedule
☐ After school detention schedule
☐ Room sign-out sheet
☐ Daily schedules
☐ Your department head will share with you information that is specific to your department
☐ Explain the morning and after school duty routines

# YEAR ONE CLASSROOM LESSON DISCUSSION GUIDE

2.1 Develop Student Orderstanding And Mastery Of Lesson Objectives
<ul> <li>□ Lesson objective is specific, measurable, and aligned to standards.</li> <li>□ Objective is written or stated</li> <li>□ Connection between the objective and lesson is clear</li> <li>□ Engages prior knowledge of students in connecting to lesson</li> </ul>
NOTES
2.2 Demonstrate And Clearly Communicate Content Knowledge To Students
<ul> <li>□ Content is clear, concise and well-organized and factually correct</li> <li>□ Explanations spark student excitement and interest in the content</li> <li>□ Teacher emphasizes key points or main ideas in content</li> <li>□ Teacher implements relevant instructional strategies</li> <li>NOTES</li> </ul>
2.3 Engage Students In Academic Content
☐ Teacher provides multiple ways, as appropriate, of engaging with content ☐ The lesson progresses at an appropriate pace so that students are never disengaged ☐ ELL and IEP students have the appropriate accommodations to be engaged in content ☐ Students are engaged and active rather than passive/receptive  NOTES
2.4 Check For Understanding
<ul> <li>☐ Teacher checks for understanding at moments and uses a variety of measures to assess</li> <li>☐ Teacher uses open-ended questions assess student mastery</li> <li>☐ Teacher uses wait time effectively</li> <li>☐ Teacher systematically assesses student's mastery of the objective(s)</li> </ul> NOTES

# YEAR TWO CLASSROOM LESSON DISCUSSION GUIDE

This observation form is to be used during the second y	rear to visit a mentee's
classroom for a short period of time, 20-25 minutes. Thi follow-up conversation.	
Teacher Observed:	Date:
Effective strategies I noticed:	
Some things I have questions about:	



# **Managed Services Agreement**



# **Greater Jasper Consolidated Schools**

1520 Saint Charles Street Jasper, IN 47546





#### **Terms of Agreement**

This Agreement between **Greater Jasper Consolidated Schools**, herein referred to as "Company," and Riverside Technologies, Inc., herein referred to as "RTI," **is effective upon the date signed, shall remain in force for a period of four (4) years from April 1, 2024 – March 31, 2028**, and will be reviewed quarterly to address any necessary adjustments or modifications. Should adjustments or modifications be required that increase the fees paid for the services rendered under this Agreement, these increases will be reviewed and amended in writing upon 90-day notice. The Agreement may be terminated at any time by either party upon 90-day written notice in accordance with the provisions set forth herein.

If either party terminates this Agreement, with appropriate notice as set forth above, RTI will assist Company in the orderly termination of services, including timely transfer of the services to another designated provider. Company agrees to pay RTI the actual costs of rendering such assistance.

If you decide to discontinue your relationship with RTI or become an inactive customer, we will adhere to the confidentiality policies and practices as described in this notice.

#### Fees and Payment Schedule

Fees will be **\$21,299 per month** and will become due and payable on the first day of each month. Services will be suspended if payment is not received within 30 days following date due. Refer to Appendix B for services covered by the fee under the terms of this Agreement.

It is understood that any and all Services requested by Company that fall outside the terms of this Agreement will be considered Projects, which will be quoted, approved by authorized personnel, and billed as separate, individual Services.

#### Notice

All notices, requests, and communications under this Agreement shall be in writing. Notice shall be deemed to have been given on the date of service if personally served, emailed, or served by facsimile to the party to whom notice is to be given. If notice is mailed: it shall be deemed to be given within seventy-two (72) hours after mailing, if mailed to the party to whom notice is to be given by first-class mail, registered, or certified postage prepaid and addressed to the party at the address set out below, or any other address that any party may designate by written notice from time to time.

Greater Jasper Consolidated Schools 1520 Saint Charles Street Jasper, IN 47546 Riverside Technologies, Inc. 748 North 109th Court Omaha, NE 68154







#### **Taxes**

It is understood that any federal, state, or local taxes applicable shall be added to each invoice for services or materials rendered under this Agreement. Company shall pay any such taxes unless a valid exemption certificate is furnished to RTI for the state of use.

#### Coverage

Management of the Company's IT network will be provided to Company by RTI through remote means between the hours of 8 a.m. – 5 p.m. CST, Monday through Friday, excluding federally recognized holidays. Hardware costs of any kind are not covered under the terms of this Agreement.

#### **Support and Escalation**

RTI will respond to Company's tickets under the provisions of Appendix A. Tickets must be opened by Company's designated IT contact person, by email to the RTI Help Desk, or by phone if email is unavailable. Each call will be assigned a ticket number for tracking. RTI's escalation process is detailed in Appendix A.

#### **Service Outside Normal Working Hours**

Emergency services performed outside of the hours of 8 a.m. – 5 p.m. CST, Monday through Friday, excluding federally recognized holidays, shall be subject to provisions of Appendix B and approved for up to one (1) hour without further approval from Company.

#### **Additional Maintenance Services**

#### Hardware/System Support

RTI shall provide support of all hardware and systems specified in Appendix B, provided that all hardware is covered under a currently active vendor support contract and all software is genuine, currently licensed, and vendor supported. Should any hardware, systems, or software fail to meet these provisions, they will be excluded from this Service Agreement. Should 3<sup>rd</sup> party vendor support charges be required in order to resolve any issues, these will be passed on to Company after first receiving Company's authorization to incur them.

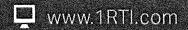
#### Virus Recovery for Currently Licensed, EDR-Protected Systems

Attempted recovery from damages caused by virus infection, not detected and quarantined by the latest EDR definitions, is covered under the terms of this Agreement. This Service is limited to those systems protected with a currently licensed, vendor-supported and provided EDR solution.

The environment must have a currently licensed, up-to-date, and vendor-supported, server-based EDR solution protecting all servers, desktops, notebooks/laptops, and email. RTI will provide this within the scope of the contract for all devices falling under this agreement.

#### **Monitoring/Notification Services**

RTI will provide ongoing monitoring and security services of all critical devices as indicated in Appendix B. RTI will provide an email and/or text notification to Company regarding server interruptions **as designated by Company**. RTI will provide monthly reports as well as document critical alerts, scans, and event resolutions to Company. Should a problem be discovered during monitoring, RTI shall make







- Service and repair made necessary by the alteration or modification of equipment other than
  that authorized by RTI, including alterations, software installations, or modifications of
  equipment made by Company employees or anyone other than RTI. Servers are administered
  by RTI personnel only, or IT director will coordinate access with RTI helpdesk and ensure
  backups are in place
- Maintenance of application software packages, whether acquired from RTI or any other source, unless otherwise specified in Appendix B
- Programming (modification of software code) and program (software) maintenance, unless otherwise specified in Appendix B
- · Training services of any kind

#### **Alterations to Services or Equipment**

If Company alters any services or equipment conducted by RTI without the express written consent of RTI, Company does so at its own risk and expense. RTI shall not be liable or responsible for problems created as a result of Company's alteration of services, equipment, and/or network or system. If Company would like RTI to correct/fix its alterations or problems relating thereto, such services by RTI will be considered a new project, and Company agrees that the same terms and conditions set out in this Agreement shall apply.

#### **Obligation to Backup Software**

Recovery coverage assumes data integrity on the Company backup media. RTI does not guarantee the integrity of the backups or the data stored on the backup media. Under this coverage, RTI will restore the server to the point of the last successful backup. If the server or its applications require additional configuration beyond the data provided by the latest backup, RTI will bill this portion at its standard time and materials rates.

#### Reimbursement for Supplies

On occasion, RTI may need to purchase spare parts, other equipment, supplies, accessories, or software; in that case, Company shall be responsible for and agrees to reimburse RTI for all such costs or expenses incurred under this project. No purchases will be made without prior approval from Company.

#### **Company Warranty Regarding Software Licensing**

Company warrants that all software it provides to RTI for installation, configuration, or use in any way, has been legally obtained and is properly licensed. Company further warrants that it has legally purchased a sufficient number of copies of such software and that it has not violated any licensing laws.

RTI has no knowledge regarding licensing of software provided to it by Company, and Company indemnifies RTI for any installation, configuration, or use of such software. Company understands and acknowledges that it shall be solely responsible and liable for all licensing and purchasing of software.

Company will provide all software installation media and key codes in the event of a failure.









#### Relationship

RTI provides Services to Company hereunder as an independent contractor, and this Agreement shall not be construed as a partnership or joint venture.

#### Non-Solicitation of Employees

Company acknowledges that RTI has a substantial investment in its employees that provide Services to Company under this Agreement and that such employees are subject to RTI's control and supervision. In consideration of this investment, Company agrees not to solicit, hire, employ, retain, or contract with any employee of the other, without first receiving RTI's written consent.

#### ON SITE TECHNOLOGY SUPPORT SPECIALIST

- A. Provide two full-time technicians. Normal hours will be 7:00am to 4:00pm Monday through Friday, while classes are in session. When classes are not in session, work schedule may be adjusted with approval of GJSC. These positions shall be staffed yearround (except holidays).
  - **B.** Technicians primary duties include but are not limited to the following:
    - 1. Assist in resolving service requests (help desk tickets).
    - 2. Maintain and manage all technology infrastructure and devices included in contract.
    - **3.** Work directly with GJCS staff when necessary to resolve issues or to provide guidance on general use of technology.
    - 4. Be responsible for set-up, pre-testing and tear down of all devices and software used for student academic testing including ECA, ILEARN and any other locally adopted on-line testing programs. Work closely with and take direction from the school corporation's test coordinators and work within established guidelines for testing technology preparation.
    - 5. Deploy new equipment and/or applications as requested by authorized GJCS staff.
    - 6. Develop and deploy new computer images when necessary.
    - 7. Technicians will be utilized to complete other technology related project work when not engaged in the activities listed above.

#### Confidentiality

RTI and its agents will not use or disclose Company information, except as necessary for or consistent with providing the contracted services, and will protect against unauthorized use.

#### **Authorization**

Company acknowledges that the person signing this Agreement on its behalf is authorized to do so and may bind Company to all the terms and conditions contained herein, and represents and warrants that such person is acting within the scope of his or her authority as an officer, director, or duly authorized agent or employee of Company.

#### **Governing Law**

Any controversies arising out of or relating to this Agreement or the interpretation, performance, or









## Appendix A

## **Response and Resolution Times**

Management of the Company's IT network will be provided to Company by RTI through remote means between the hours of 8 a.m. – 5 p.m. CST, Monday through Friday, excluding federally recognized holidays.

The following table shows the targets of response and resolution times for each priority level:

Trouble	Priority	Response time (in hours)	Escalation threshold (in hours)
Service not available (all users and functions unavailable).	1	Within 1 hour	2 hours
Significant degradation of service (large number of users or business-critical functions affected).	2	Within 4 hours	8 hours
Limited degradation of service (limited number of users or functions affected, business process can continue).	3	Within 24 hours	48 hours
Small service degradation (business process can continue, one user affected).	4	Within 48 hours	96 hours

#### **Support Tiers**

The following details describe our support tier levels:

Support Tier	Description
Tier 1 Support	All support incidents begin in Tier 1, where the initial trouble ticket is created, the issue is identified and clearly documented, and basic hardware/software troubleshooting is initiated.
Tier 2 Support	All support incidents that cannot be resolved with Tier 1 Support are escalated to Tier 2, where more complex support on hardware/software issues can be provided by more experienced engineers.
Tier 3 Support	Support incidents that cannot be resolved by Tier 2 Support are escalated to Tier 3, where support is provided by the most qualified and experienced engineers who have the ability to collaborate with 3 <sup>rd</sup> party (vendor) support engineers to resolve the most complex issues.





#### **Support Steps**

- Support request is received
- Trouble ticket is created
- Issue is identified and documented in Help Desk system
- Issue is qualified to determine if it can be resolved through Tier 1 Support

#### If issue can be resolved through Tier 1 Support:

- Level 1 resolution issue is worked to successful resolution
- Quality control issue is verified to be resolved to Company's satisfaction
- Trouble ticket is closed, after complete problem resolution details have been updated in the Help Desk system

#### If issue cannot be resolved through Tier 1 Support:

- Issue is escalated to Tier 2 Support
- Issue is qualified to determine if it can be resolved by Tier 2 Support

#### If issue can be resolved through Tier 2 Support:

- Level 2 resolution issue is worked to successful resolution
- Quality control issue is verified to be resolved to Company's satisfaction
- Trouble ticket is closed, after complete problem resolution details have been updated in the Help Desk system

#### If issue cannot be resolved through Tier 2 Support:

- Issue is escalated to Tier 3 Support
- Issue is qualified to determine if it can be resolved through Tier 3 Support

#### If issue can be resolved through Tier 3 Support:

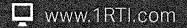
- Level 3 resolution issue is worked to successful resolution
- Quality control issue is verified to be resolved to Company's satisfaction
- Trouble ticket is closed, after complete problem resolution details have been updated in the Help Desk system

#### If issue cannot be resolved through Tier 3 Support:

- Issue is escalated to onsite support
- Issue is qualified to determine if it can be resolved through onsite support

#### If issue can be resolved through Onsite Support:

- Onsite resolution issue is worked to successful resolution
- Quality control issue is verified to be resolved to Company's satisfaction
- Trouble ticket is closed, after complete problem resolution details have been updated in the Help Desk system









# Appendix B

## **General**

Description	Frequency	Included?
Document software and hardware changes	As needed	YES
Backup alerts / ensure backups run as scheduled	Daily	YES

## Reports

Description	Frequency	Included?
Service Desk Ticket Status	Weekly	YES
Technology Systems Health	Weekly	YES
Technician Time Sheets	Quarterly	YES
Customer Satisfaction Survey Results	Quarterly	YES

## <u>Servers</u>

Description	Frequency	Included?
Manage servers – see details below*	Ongoing	YES
Monitor all server services	Ongoing	YES
Ensure service packs, patches, and hotfixes remain current as per company policy	Monthly	YES
Check event log of every server and identify any potential issues	Monthly	YES
Monitor hard drive free space on server	Ongoing	YES
Exchange server user / mailbox management	As needed	YES
Monitor active directory replication	Ongoing	YES
SQL server management	As needed	YES
Reboot servers if needed	Monthly	YES





Schedule off-time server maintenance (after hours)		
	Monthly	YES
Install supported server software upgrades	As needed	YES
Set up and maintain groups / active directory	As needed	YES
Check status of backups	Daily	YES
Alert Company of dangerous conditions  - Memory running low  - Hard drive showing sign of failure  - Hard drive running out of disk space  - Controllers losing interrupts  - Network cards reporting unusual collision activity	Monthly	YES
Address file issues (deleted files, corrupted files, etc.)	As needed	YES
Clean and prune directory structure to keep it efficient and active	As needed	YES

## <u>Network</u>

Description	Frequency	Included?
Check router logs	As needed	YES
Conduct performance monitoring / capacity planning	Ongoing	YES
Monitor switches and Internet connectivity, and make sure everything is operational (available for SNMP manageable devices only)	Ongoing	YES
Maintain office connectivity to the Internet	Ongoing	YES

## **Security**

Description	Frequency	Included?
Check firewall logs	As needed	YES
Confirm that antivirus virus definition auto updates have occurred	Daily	YES
Confirm that anti-spyware updates have occurred	Daily	YES
Confirm that backup has been performed on a daily basis	Daily	YES



Create new directories, shares, security groups, and new accounts; disable/delete old accounts; manage account policies	As needed	YES
Manage permissions and file system	As needed	YES
Set up new users including login restrictions, passwords, and		IES
oddinty	As needed	YES
Set up and change security for users and applications	As needed	YES
Monitor for unusual activity among users		
y among doorg	As needed	YES

## **Devices**

Description	Frequency	Included?
Manage desktops	Ongoing	NO
Manage other networked devices / printers under an existing support agreement	Ongoing	NO
Set up mobile devices	As needed	NO

## **Applications**

Description	Frequency	Included?	
Ensure Microsoft ActiveSync applications are functioning	As needed	NO	
Ensure Adobe Acrobat applications are functioning	As needed	NO	
Ensure Backup applications are functioning	Ongoing	NO	

# Vendor Management (if under support agreement with vendor)

Description	Frequency	Included?
LOB (line-of-business software) – under support agreement	If supported	NO
QuickBooks or business accounting package	If supported	NO
Copier vendors	If supported	NO
Time and attendance software	If supported	NO







Committee		
Scanning devices	If supported	NO
Manufacturing / devices on the network	If supported	NO

# \*Manage Servers Details

Description	Frequency	Included?
Remote PC management / Help Desk	8 a.m. – 5 p.m. M-F	N/A
Remote server management	8 a.m. – 5 p.m. M-F	INCLUDED
Remote network management	8 a.m. – 5 p.m. M-F	INCLUDED
Remote network devices and printers	8 a.m. – 5 p.m. M-F	N/A
Network monitoring	24 x 7 x 365	INCLUDED
RTI lab labor	8 a.m. – 5 p.m. M-F	INCLUDED
Onsite labor (if deemed necessary by RTI)	8 a.m. – 5 p.m. M-F	INCLUDED
Description	Time	Rate
Remote PC service and support / Help Desk (billed in ½-hour increments)	5 p.m. – 8 a.m. M-F	\$ 150 / hour
Remote printer management (billed in ½-hour increments)	5 p.m. – 8 a.m. M-F	\$ 150 / hour
Remote network management (billed in ½- hour increments)	5 p.m. – 8 a.m. M-F	\$ 150 / hour
Remote server management (billed in ½-hour increments)	5 p.m. – 8 a.m. M-F	\$ 150 / hour
RTI lab labor	5 p.m. – 8 a.m. M-F	\$ 150 / hour
Onsite labor	5 p.m. – 8 a.m. M-F	\$ 150 / hour
Remote labor All other times (weekends and holidays) (billed	in 1/2-hour incress t- \	\$ 200 / hour
RTI lab labor all other times (weekends and holidays)	111 /2-Hour Increments)	\$ 200 / hour





## Appendix C

Notwithstanding any other provision of the contractual documents, in no circumstance shall RTI be liable to Company under or in connection with the contractual documents or otherwise for:

- Any loss or corruption of data (whether temporary or permanent);
- Consequential, indirect, or incidental loss;
- Inability to restore data due to the loss of Company's encryption keys;
- Loss of profits, revenue, business, or anticipated savings or increased expenses.
- RTI does not guarantee the integrity of the backups or the data stored on the backup media.

Company shall indemnify RTI on demand against any and all reasonable costs, expenses (including, without limitation, legal costs), liabilities, losses, damages, claims, demands, and judgments that Company incurs or suffers as a result of a breach of clauses.

# Server and Storage Area Network Details

#### Host #1

Dell PowerEdge R620 esxi1.gjcs.k12.in.us IP - 10.0.1.42 10.0.1.40 Service Tag - 74YCH02 6.7.0 13981272 vSphere Standard. RAM - 320GB Total - Used 146GB. Added SAS card -Intel Corporation Ethernet Server Adapter I350-T4

#### Host #2

Dell PowerEdge R620 esxi2.gjcs.k12.in.us IP - 10.0.1.43 10.0.1.41 Service Tag - 74YDH02 6.7.0 13981272 vSphere Standard. RAM - 320GB Total - Used 129GB. Added SAS card -Intel Corporation Ethernet Server Adapter I350-T4

#### Storage SAN

Dell Powervault ME4012 Service Tag - 9XF0BT2 GreaterJasper\_ME4012 10.0.1.47 10.0.1.48. Datastore 01 - 5.45 TB total - Used 3.75 TB - Datastore 02 - 4.36 TB total - Used

#### Old San

Dell EqualLogic PS6100XS Service Tag - 20Y5J02 JS01 10.0.1.30 192.168.130.100. Archive

#### VM Details

#### **Physical**

Server OS Dell PowerEdge R620 VMWare ESXi 6.7 Dell PowerEdge R620 VMWare ESXi 6.7 Dell Powervault ME4012 Current SAN Dell EqualLogic PS6100XS Old SAN

#### Virtual

Server OS **ABTutor** Windows Server 2016 Datacenter AccessiT Windows Server 2016 Standard **AD-Test** Windows Server 2019 Standard AD1 Windows Server 2016 Standard AD2 Windows Server 2016 Standard AzureSync Windows Server 2019 Standard







Co-op AD1 Co-op FS1 Co-op Google Comalex

FileWaveServer

**FMAuddit** 

FS1 FS2

GJCS Intercom GJCS-HVAC GJCSDW GJCSKOMP01

Google

JES-INTERCOM

KTIME License MGMT1 MGMT2 Moodle NPS PS1

PSDB(Off) PSTC1(Off) PSTest

SASI Remote

SFTP TestCache VCSA6.7 ZCM-1 ZCM-2 ZCM-DB ZCM-SAT

ZCMTEST-10x64

Windows Server 2016 Standard Windows Server 2016 Standard Windows Server 2016 Standard Windows Server 2012 R2 Standard CentOS 6

Windows 7 Professional

Windows Server 2012 R2 Standard
Windows Server 2016 Standard
Windows Server 2016 Standard
Windows Server 2016 Standard
Windows Server 2019 Standard
Windows Server 2012 R2 Standard
Windows Server 2016 Standard
Windows Server 2019 Standard
Windows Server 2019 Standard
Windows Server 2012 R2 Standard

CentOS 7

Windows Server 2019 Standard Windows Server 2019 Standard SUSE Linux Enterprise Server 11 Windows Server 2019 Standard Windows Server 2012 R2 Standard

Windows 7 Professional

Windows Server 2019 Standard Windows Server 2016 Standard

vCenter OS

Windows Server 2016 Standard Windows Server 2012 R2 Standard Windows Server 2012 R2 Standard SUSE Linux Enterprise Server 12

Windows 10 Professional

## Additional Services:

- FortiEDR for up to 350 devices
- Duo MFA for 28 users
- Accessit door badging and building access
- Filewave
- Microsoft Azure portal
- Active Directory
- Lightspeed
- DyKnow
- Apple school manager
- Clever
  - 3-year technology plan development/oversight
  - Device replacement planning
  - Exploring innovative technology







#### **Backup and DR Solution Yearly**

#### Backup HP Storage

- P19562-B21 HPE ProLiant DL180 Gen10 3204 1.9GHz 6-core 1P 16GB-R S100i 8LFF 500W PS Server
- 834031-B21 HPE 8TB SAS 12G Midline 7.2K LFF (3.5in) LP 1yr Wty 512e
   Digitally Signed Firmware HDD
- o P01366-B21 HPE 96W Smart Storage Lithium-ion Battery with 145mm Cable Kit
- 804331-B21 HPE Smart Array P408i-a SR Gen10 (8 Internal Lanes/2GB Cache) 12G SAS Modular Controller
- 512485-B21 HPE iLO Advanced 1-server License with 1yr Support on iLO Licensed Features
- o 866963-B21 HPE DL180 Gen10 8 to 12LFF Upgrade Kit 12
- P11058-B21 Microsoft Windows Server 2019 (16-Core) Standard Reseller Option Kit English SW
- H7J34A5 HPE 5Y Foundation Care 24x7 SVC
- o H7J34A5 X1S HPE DL180 Gen10 Support
- o H7J34A5 Z02 HPE MS WS2019 (16-Core) Standard Supp
- o H7J34A5 7X4 HPE iLO AdvPack NonBL Support

#### Monthly Backup Storage

Iland offsite storage - 8TB lland offsite storage - 8TB Monthly

#### Veeam Backup License Monthly

Veeam Rental License Veeam Rental License Monthly

#### Reserved Resources

- o DR-V-SC-RB-BUN iland Secure Cloud for Veeam DR Reserved + Burst Bundle
- DR-V-SC-CPU-R iland Secure DRaaS for Veeam Reserved CPU (per GHz)
- o DR-V-SC-RAM-R iland Secure DRaaS for Veeam Reserved RAM (per GB)
- DR-V-SC-STDSTO- ACC-R iland Secure DRaaS for Veeam Standard -Reserved Encrypted Accelerated Storage (per GB)

#### Networking - Monthly

NTWK-IP-ADR-1 Public IP Addresses - 1 Usable

#### Burst Resources - When Needed

- o DR-V-SC-CPU-B iland Secure DRaaS for Veeam Burst CPU (per GHz/hr)
- o DR-V-SC-RAM-B iland Secure DRaaS for Veeam Burst RAM (per GB/hr)
- DR-V-SC-STDSTO- ACC-B iland Secure DRaaS for Veeam Standard Burst Encrypted Accelerated Storage (per GB/hr)

Anti-malware, Forti-EDR, software updates, and management software included with contract Covered software / vendor management (under support contract):







Covered hardware with a support agreement and/or in-warranty / vendor management (under support contract):

## **Backup Recovery Guarantee**

RTI guarantees that in the event of a hardware failure, an OS security exploitation, or a server-side virus infection, Company will not be billed for the labor required to restore your server to the point provided by the last good and available backup. Furthermore, Company reserves the right to request that the backup recovery service be delivered during business hours, nights, and/or weekends. RTI will attempt to the best of its available resources to meet Company's scheduling requests.

# Scheduled Maintenance Windows

RTI will regularly install patches and critical updates to Company's server to help ensure that Company is guarded against the latest vulnerability threats. For many of these updates to be installed properly, Company's server must be restarted. RTI will restart Company's servers, as necessary, between our regular maintenance window of 11 p.m. and 4 a.m. CST, Sunday through Saturday. If the expected downtime is greater than 15 minutes, then RTI's managed services staff will contact Company to inform company of the outage. Company reserves the right to request that RTI reschedule the outage to align with Company's business needs.

#### Qualifications

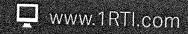
In order to qualify for RTI's backup recovery coverage, Company's environment must comply with the following requirements:

#### <u>Initials</u>

All servers must be running Microsoft Windows Operating Systems (2016 server or newer) All servers must have all of the latest Microsoft Service Packs and critical updates installed All desktop PCs and laptops must be running Microsoft Windows Operating Systems (Windows 10 Pro or newer) All PCs/laptops must have the latest Microsoft Service Packs and critical updates installed All server and desktop software must be genuine, licensed, and vendor supported The environment must have a currently licensed, vendor-supported, server-based backup solution that can be monitored and send notifications on job failures and successes The environment must have a currently licensed, vendor-supported firewall between the internal Infrastructure equipment must be protected by a UPS All wireless business data traffic in the environment must be securely encrypted There must be an outside static IP address assigned to a network device, allowing RDP and/or Servers must ONLY be administered by RTI personnel All hardware that is replaced must be under Manufacturer Warranty, or it will be quoted and
approved accordingly

# **Backup Recovery Service Exclusions**

RTI reserves the right to bill for labor incurred during a server recovery if circumstances surrounding Company's server failure meet the following codifications in whole or in part:







- 1. Company fails to adhere to all of the requirements outlined in the above "Qualifications" section
- 2. Environmental failure events that render hardware unusable
- 3. Force majeure events beyond RTI's reasonable control including but not limited to acts of God, government regulation, labor strikes, natural disaster, and national emergency



Student Support Services and Transportation Update—Mr. Buechlein No comments

Dr. Lorey discussed the collective bargaining agreement for one year.

A copy of the tentative agreement is enclosed.

Dr. Lorey thanked Dean Jerger and Nikki Roberts for their work on the agreement.

Dr. Lorey stated the next step is there will be meetings at the schools tomorrow for teachers to vote on the agreement.

If the teachers vote yes for the agreement the School Board will meet on November 6<sup>th</sup> to ratify the contract.

Dr. Lorey stated there is a concern about the increase in health insurance costs and they may shop for insurance starting in January.

Dr. Lorey asked the Board to approve the Riverside Technology Agreement for \$255,588.00 each year. A copy of the contact is enclosed.

A motion by Arlet Jackle, second by Steve Lukemeyer, to approve the Riverside Technology Agreement, was unanimously approved by the Board.

Dr. Lorey asked the Board to re-approve Abby Kennedy to the Jasper Library Board.

A motion by Dr. Englert, second by Sara Schmidt, to approve Abby Kennedy to the Jasper Library Board, was unanimously approved by the Board. A copy of the appointment is enclosed.

Dr. Lorey stated there will be a Special Board Meeting on November 6<sup>th</sup>, at the Administration office at 7:45 a.m.

#### Other Business:

Dr. Lorey made the following announcements:

- ISBA Region 9 meeting will be held November 20, 2023 at the Klub Haus.
- The November Board meeting is Monday, November 27, 2023 at 7:00 p.m. in the JHS Community Room

There being no further business to conduct and upon a motion by Arlet Jackle, second by Sara Schmidt, the Board voted to adjourn at 7:39 p.m.

No Executive Session was held.	
Dreg Erkel.	President
Italet Jarkle	Vice-President
Jak Colen	Secretary
500	Member
Saver Schmidt	Member