



Infinite Campus

Transforming K12 Education®

Campus Portal

Username

Password

Sign In >>

[Forgot your password?](#) | [Forgot your username?](#) | [Problems logging in?](#)

If you have been assigned a Campus Portal Activation Key, [click here](#)
If you do not have an Activation Key, [click here](#)

[Tell me more!](#)

HELP >

In English | En Español | 中文简体 | 中文繁體

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If you have forgotten your password, click the 'Forgot your password?' Link

Once the **Forgot Your Password?** link is selected, the Reset Password editor will appear

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Please enter the following information to begin the process of resetting your password

Username

Password Reset

Step 1 of 4

Cancel X Next >>

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Enter your **Username** and select the **Next** button. The Reset Your Password editor will refresh and inform you to check your email for a unique URL which needs to be selected in order to move on to the next step.

It is critical that the email address established on the user account is valid. Users with an invalid email address will be unable to finish the password recovery process. The user account email address is established during the [initial setting of preferences](#)

This message is in response to a request made in Infinite Campus for an account password. If you did not make this request, please contact your district at (555)123-1234x456789.

You can begin the reset process by clicking the URL below. You can also copy and paste the URL into your browser:

<https://www.infinitecampus.com/505-46568-90-1/unique-link/53jspsvST8Ukuvnpa?appName=wMTD1&errorPath=/password/reset/mvaidlink.jsp>

The image above is an example of the email a user will receive. Select the URL or copy/paste it into a web browser to continue the password recovery process. A district contact phone number will also be provided in case additional help is needed.



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Password Reset
Step 3 of 4

Please select four (4) DISLIKES

			
			

[Cancel X](#) [Next >>](#)

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Once a user accesses the URL provided in the email, Step 3 of the Reset Your Password editor appears. Users must recognize and select 4 Like or Dislike images from the 8 Like and Dislike images chosen when setting up the account security preferences.

For example, in the image, the user is asked to click on the 4 images that are from his Dislikes and select the Next button. The rest of the images will be random images that are neither Likes nor Dislikes.



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Please reset your password below 

100%

Re-enter Password

Cancel X Next >>

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Once four correct images are selected, the user can enter a **New Password** and **Re-enter the Password** to ensure its accuracy. The box to the left of each field indicates the **strength of the password**. Red indicates weak, yellow indicates medium and green indicates strong. Users cannot save a weak or medium (red or yellow) password. Once an appropriate new password is entered, select the **Submit** button. The account password is now reset and the user can log into their account using the password.