

Continuous Improvement Process Data Privacy and Cybersecurity



Review tools and resources in place. Evaluate need/effectiveness of on prem and/or hosted firewall and end point protection services and processes.

Plan, review, and schedule wireless network audit. Conducted by MCNC. Address recommendations and next steps.

Plan, review, schedule and share best practices for end users such as:
Email settings, identifying phishing/spam, digital citizenship program, website vetting, using CCS credentials, MFA, password requirements, etc.

Cybersecurity Team (Dir. Of Tech, WAN Engineer, Chief of Systems and Operations, and other IT Staff) prepares budget for renewal and possible costs increases with cybersecurity insurance. Reviews digital incident response plan.

Team stays up to date on current and future trends by engaging in trainings and informational session provided by NC DIT, MCNC and approved vendors.