

Hik Central

This document will outline accessing the Craven County Schools Camera system. We will cover the account creation process along with the 3 supported methods of access.

Account Creation

To start, an account will need to be created in our Hik-Central System. To have an account created, submit a Technology Request (<https://1to1plus.cravenk12.org>) with the following information:

1. Your Name
2. What School(s) you will need access
3. For SRO's, an email for alerts if you would like it to be something other than the supplied CCS email.

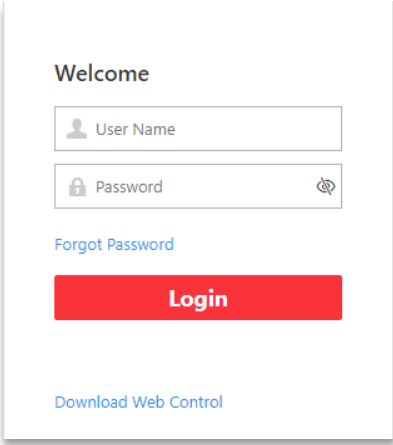
Methods of Access

There are now 3 methods for accessing the Craven County Schools Camera system.

1. Browser access is supported on Windows: (The current MacOS plugin is not functional on an updated machine)
 - a. Internet Explorer 10/11 and above
 - b. Chrome 35 and above
 - c. Firefox 32 and above
2. The Hik-Central App for iPad or Android
3. The Hik-Central Software for Microsoft Windows

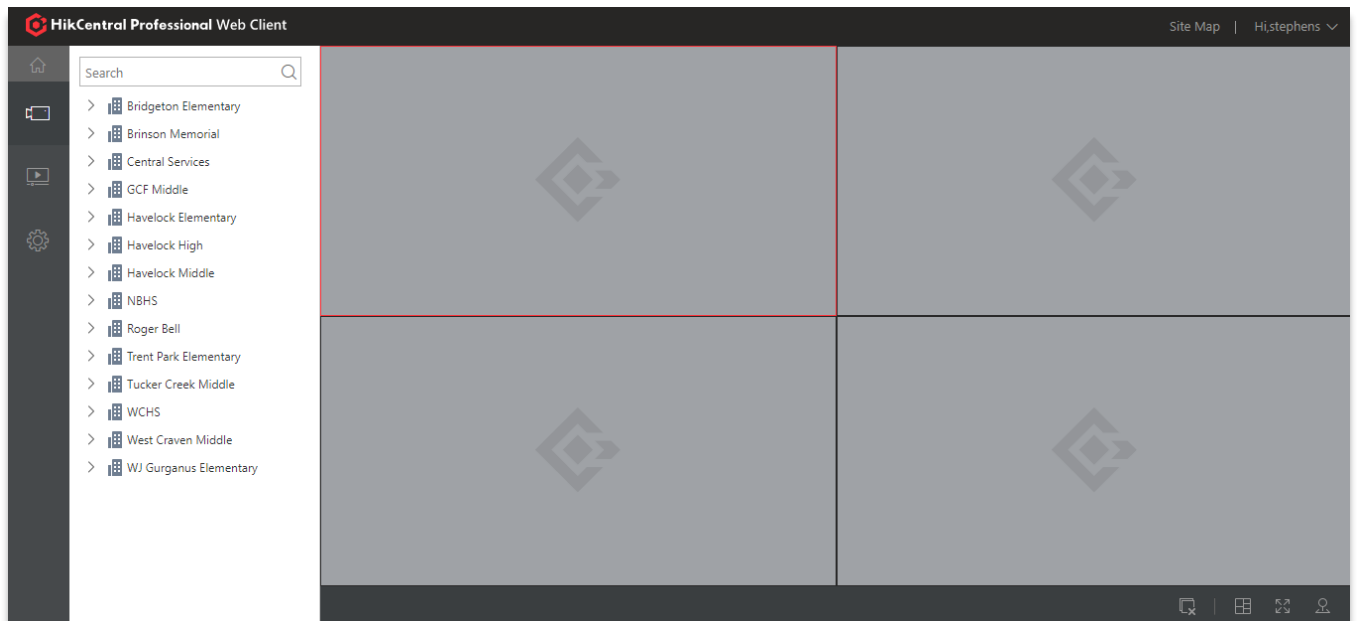
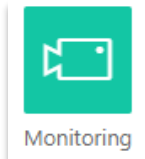
Browser Access (Windows Only)

To access Hik-Central via Browser, Open Chrome, Firefox, or Internet Explorer and browse to:
<http://cameras.cravenk12.org>

	<p>Before your first login, click the “Download Web Control” link from under the login area. Once downloaded run the install. This will enable camera viewing through the browser.</p>
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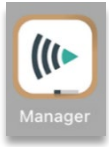
Once Web Control has been installed, go ahead and login. If this is your first login, you will be prompted to change your password.

Once logged in look for the Monitoring WebApp:

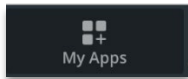


Mobile App Access

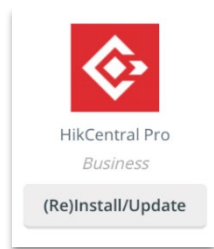
To get a copy of the mobile app, open the Manager app on the iPad.



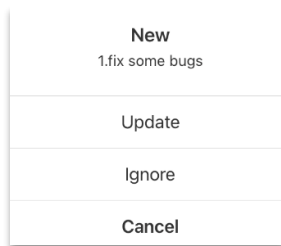
Once in Manager, go to "My Apps"



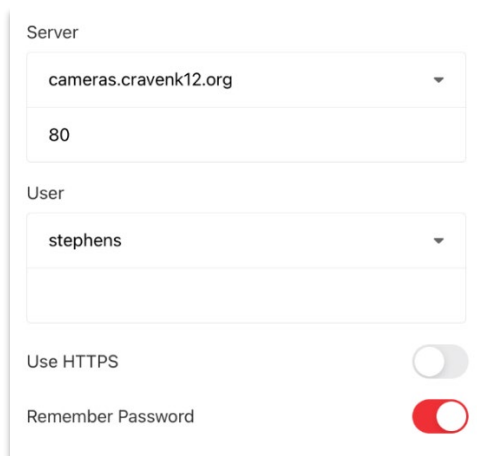
Search for Hik Central Pro and click "(Re)Install/Update"



When the program is launched you will see the following message, click Cancel.



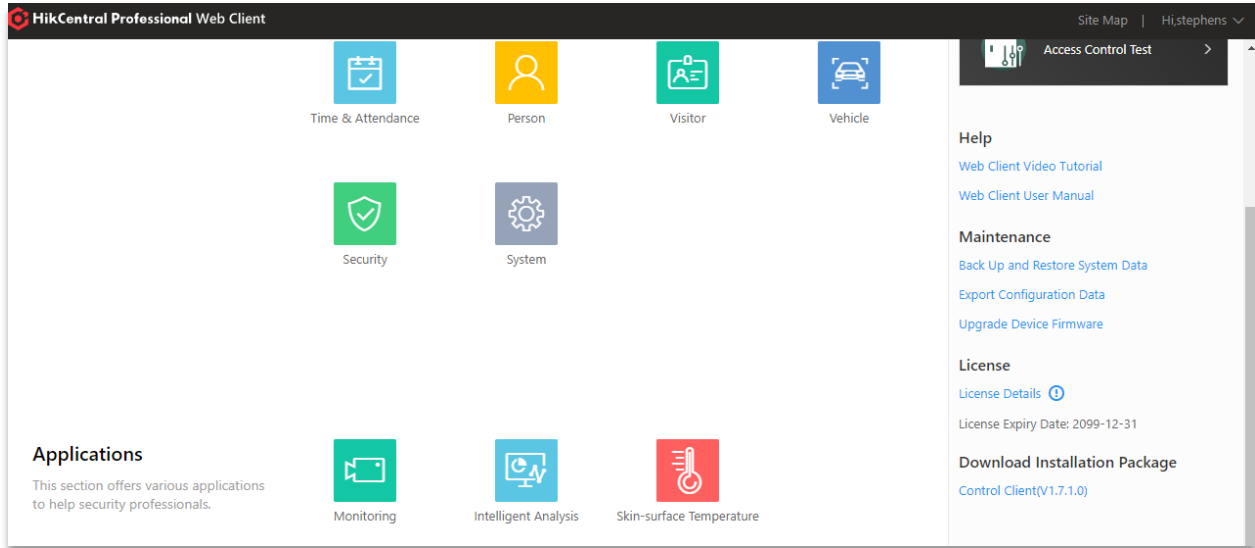
Enter the server address cameras.cravenk12.org, enter your username and password. Optionally select "Remember Password" to avoid entering the password every time.



Hik-Central Client for Windows

To get a copy of the software for Windows, go to our camera site (cameras.cravenk12.org), and log in.

Once logged in scroll the page down, in the right menu area the last link will download the Control Client. Once downloaded run the .exe and follow the prompts to load.



On first launch, enter the Server Address (cameras.cravenk12.org), enter your username and password. Optionally select "Remember Password" to avoid entering the password every time.

