



Geisinger

Now, behavioral health is closer to home

Did you know? All behavioral health care services are coordinated in-house. The Behavioral Health Care Connector team provides support to our members when looking for a provider that specializes in their needs, reviewing benefits, connecting members with local resources and much more.

The Behavioral Health Care Connector team is a game changer for member care. Here's how our team can help:

- Educate members on their benefits and coverage questions
- Assist with utilization management question
- Help with prior authorization requests
- Direct case management inquiries
- Connect members with local behavioral health care providers, including addiction specialists
 - Members can also find providers by visiting [GeisingerHealthPlan.com/providersearch](https://www.geisingerhealthplan.com/providersearch).
Input location and select plan type, and search “behavioral health.”
- Connect members with community resources and support groups
- Assist providers with benefit clarification for member care

Get in touch with us

Our Behavioral Health Care Connector team is available
Monday – Friday
8 a.m. – 5 p.m.
at 888-839-7972.

This number can also be found on the back of your member ID card.