To maximize your satisfaction, dispensers are being serviced directly by Georgia-Pacific.

To avoid delay in the repair/replacement of your product please follow the steps below:

1. The St Paul Schools can contact GPXpress® directly to get service
2. Identify what is not working or broken on your dispenser.
3. For dispensers, collect the date code on the white sticker in the dispenser…please note that your Compact® tissue dispensers SofPull® Towel dispensers have a 10-year warranty
4. Have your distributor(Dalco) name available.
5. Have your ship to address available.
6. Call GPXpress at 1-866-HelloGP (435-5647)

*It may be necessary to return product for inspection. Please DO NOT throw any dispensers or parts away until you have spoken with a GPXpress representative.