

Group Operations Metropolitan Life Insurance Company

[Date]

[Name] [Address] [City, State Zip]

Time-sensitive action required ifyou want to continue your coverage. *Please complete either the Conversion Form or Portability Form and return to the Benefits and Leave Administration Office.* 

# Dear [Name],

## Why we're contacting you

You have MetLife group life insurance benefits provided to you by Gwinnett County Public Schools. Effective [Date], some of all or those life insurance benefits will change. However, if you act now, you have options to continue your coverage. Those options are described in the "Additional Information" section of this letter. You can also find details about your coverage, and the amount eligible to continue listed in the table on page 2.

## What you need to know

Your options include the conversion of your coverage to an individual policy or porting your coverage. We want to help you understand the options available to you. MetLife has an arrangement with Barnum Financial Group and their associated third party financial professionals to offer you advice on the best option for you. You may receive a call from a specially trained Barnum Financial Group associated third party financial professional who can answer any questions you may have or possibly identify other lower-cost alternatives.

## What you need to do

Please read the enclosed Conversion Notice. It provides:

- The timeline for conversion.
- Details about the amount and types of coverage you can convert.

For information on your Portability options, read the Additional Information section of this letter and the enclosed **Election of Portable Coverage form**.

You must elect Conversion or Portability before the deadline in your Conversion Notice / Election of Portable Coverage if you would like to continue your insurance coverage.

## What will happen if we don't hear from you

If you do not respond, the election period will end and you will lose the chance to continue your coverage without a medical exam.

## We're here to help

You can contact us to arrange for a third party financial professional from Barnum Financial Group to contact you directly. You can reach us at 1-877-275-6387 Monday – Friday from 9:00 a.m. to 6:00 p.m. Eastern time.



Visit metlife.com/change to find more information, and arrange to have a financial professional contact you. Sincerely, MetLife Transition Solutions

Enclosure(s): Conversion notice, Election of Portable Coverage form

## Additional information

Your benefits may have changed because:

- You no longer work for your employer (this includes retirement).
- There was a scheduled decrease or end of coverage.
- Your dependent spouse's or child's eligibility changed (e.g., child reached the plan's age limit, death of employee, divorce or termination of domestic partnership).
- The employee class or plan eligibility changed.
- The group policy ended.

#### **Conversion option**

When you "convert" your group coverage, that coverage ends and you have the option to start an individual life insurance policy in the same or a lesser amount. We'll issue your individual policy without a medical examination, as long as you complete the required forms and pay the premium within the election period. You cannot convert Accidental Death & Dismemberment coverage.

#### **Portability option**

When you "port" group insurance, you can continue your group term life coverage without a medical exam by paying any future premiums directly to MetLife. You can also purchase more coverage or apply for preferred rates by answering medical questions. If you reside outside the U.S., you are not eligible to apply for preferred rates or additional coverage. There is a \$2,000,000 limit on coverage you can port. You cannot port any coverage above that maximum. If you decide to port, you can convert any remaining amount above that maximum to an individual policy. Once you port your coverage, you are covered under a new group policy.

If you would like to port your coverage, read the instructions carefully, then complete and sign the enclosed Election of Portable Coverage form. If you have any questions about your portability options or election process, you can call MetLife Portability at the number listed on your Portability paperwork.

The table below outlines your life insurance conversion and portability options:

Coverage type	Eligible conversion amount	Eligible portability amount
Basic Life	\$	\$
Optional Life	\$	\$
Spouse Dependent Life	\$	\$
Child Dependent Life	\$	\$
Optional Accidental Death and Dismemberment	N/A	\$
Dependent Spouse Accidental Death and Dismemberment	N/A	\$
Dependent Child Accidental Death and Dismemberment	N/A	\$

Metropolitan Life Insurance Company (MetLife), New York, NY 10166.

Like most insurance policies and benefit programs, insurance policies and benefit programs offered by MetLife and its affiliates contain certain exclusions, exceptions, waiting periods, reductions of benefits, limitations and terms for keeping them in force. Please contact MetLife for complete details.

MetLife administers the Transition Solutions program, but has arranged for specially-trained third party financial professionals to offer financial education and, upon request, provide personal guidance to employees and former employees of companies providing Transition Solutions through MetLife.



# Notice of Group Life Insurance Conversion Privilege

Metropolitan Life Insurance Company, New York, NY

This Notice is not a conversion application or policy. Follow the instructions in this Notice if you would like to convert your group coverage.

### Instructions

#### Instructions to policyholder/recordkeeper:

Complete this Notice and provide a copy to the employee when group coverage terminates. If coverage has been assigned, provide notice to the Assignee.

#### Instructions to eligible person:

You may convert your coverage to an individual life insurance policy, which will be issued without medical examination if you apply for it and pay the required premium within the application period.

#### Application period:

The application period is based on the date your group coverage terminates and the date of this Notice. Generally, you have 31 days from the date group coverage ends to apply for conversion. However, if this Notice is dated more than 15 days from date of termination, your application period is extended for an additional 15 days from the date of this Notice. If the 15-day extension applies to you, it will not exceed more than 91 days from the date group insurance was terminated.

The conversion application period is time-sensitive. If you are interested in converting your group coverage, you can meet with a specially-trained financial professional and complete an application. MetLife has an arrangement for third party financial professionals to explain your options. Call us at 877-275-6387 to arrange for a third party financial professional to contact you directly.

## Eligible person / Employee information

Date of this Notice (mm/dd/yyyy)	Date Group Coverage terminates or reduces ( <i>mm/dd/yyyy</i> )			
Insured				
First name	Middle name	Last name		
Relationship to Employee	Gender	Date of Birth (mm/dd/yyyy)		
Self Dependent	🗆 Male 🗆 Female			
<b>Owner</b> If certificate is assigned				
First name	Middle name	Last name		
Gender	Date of Birth (mm/dd/yyyy)			
Male     Female				
Dependent If applicable		-		
First name	Middle name	Last name		
Gender	Date of Birth (mm/dd/yyyy)			
Male     Female				
Address of Insured/Owner	City	State ZIP		
Phone number		I		

G1507 MI, MN, NV

Date Grou	p Life benefits	became effective	for insured	(mm/dd/yyyy)
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Reason for terminatio	n: 🗆 Termination of employment	Termination of Group Policy or Class
Retirement	] No longer an eligible dependent	Total Disability

# **Coverage Information**

Complete the relevant column based on the event triggering conversion. If an accelerated benefits option claim was paid, reduce the amount available for conversion by the ABO claim amount.		If coverage is ending due to termination of employment or eligibility, or is reducing, complete the applicable fields below.	If the group policy or a class under the policy is ending, complete the applicable fields below. The amount of coverage available for conversion is the lesser of the amount lost, or \$10,000, provided the insured was covered under the plan for at least five years.
Coverage type	Group Policy report number	Coverage amount	Coverage amount. Cannot exceed \$10,000
Basic Life		\$	\$
Supplemental Life		\$	\$
Dependent Spouse Life		\$	\$
Dependent Child Life		\$	\$
Group Universal Life		\$	
Group Variable Universal Life		\$	
Survivor		\$	N/A

## Group Policyholder

Gwinnett County Public Schools

437 Old Peachtree Rd. NW	Suwanee	GA	30024
070 001 0000			

678-301-6000

## Authorized Group Policyholder representative (print)

Name



## How You Can Continue Your Group Term Life Insurance – (Portability)

## What is Portability?

Portability or porting is an optional feature chosen by your former employer. It allows employees and dependents to continue their Group Term Life and Accidental Death and Dismemberment (AD&D) insurance under a separate group policy. The attached medical questions (Statement of Health Form) do not need to be answered to enroll, however you or your Spouse/Domestic Partner must complete them in order to apply for Preferred Life Rates (lower). If approved by MetLife, you will be billed using the Preferred Life Rates (lower).

If you do not complete the medical questions or do not satisfy MetLife's underwriting requirements, portable coverage will still be issued based on the Non-Preferred Rates (higher).

Once enrolled MetLife will mail you a portable certificate and your initial bill including instructions on how to set up the monthly Electronic Funds Transfer (EFT). The instructions to set up EFT can be found on the back of your bill.

Your first bill will also include any retroactive premium due from the effective date of your portable coverage and an administrative fee. The current administrative fee is \$1.00 per statement if your total portable life insurance coverage is \$20,000 or more and \$3.00 per statement if your total portable life insurance coverage is less than \$20,000. If you only port dependent term life or AD&D, regardless of the amount of coverage, your administrative fee will be \$3.00 per statement. If you enroll for EFT the monthly administrative fee is no longer charged

#### Why is Portable Coverage Important?

Portable coverage provides security and helps eliminate gaps in coverage that you may experience during a time of transition, even if your employment ends.

### How Much Time Do I Have To Elect Portability?

 If the Date of This Notice (see Part A on page 1 of the attached Election of Portable Coverage Form) is within 15 days after your coverage ends or is reduced, you will have 31 days after your coverage ended to enroll.

Exa	m	ple:
LAU		

if coverage ended	Date of This Notice	to enroll for portable coverage, you will have until	your portable coverage will be effective
July 31	August 7	August 31	September 1
July 31	August 15	August 31	September 1

 If the Date of This Notice (see Part A on page 1 of the attached Election of Portable Coverage Form) is given more than 15 days after your coverage ended or is reduced, you will have 45 days from the Date of This Notice to enroll.

 Example:

 if coverage ended
 Date of This Notice
 to enroll for portable coverage, your portable coverage will be effective

 July 31
 August 16
 September 30
 September 1

 July 31
 August 22
 October 6
 September 1

 Under <u>no</u> circumstances will the option to port be extended past 91 days after the date coverage ended under your former employer's plan.

## How Do I Enroll For Portable Life And AD&D Insurance Coverage For Myself And My Dependents?

- 1. Complete Part B beginning on page 1 of the attached Election of Portable Coverage Form and be sure to answer all sections.
- 2. Complete the enclosed medical questions (Statement of Health Form) only if:
  - a) You are applying for Preferred Life Rates (lower) for you or your Spouse/Domestic Partner; or
    - b) You wish to increase the amount of life insurance that you previously had under your former employer's plan, either for yourself, your Spouse/Domestic Partner, or both.
- **3.** Complete, sign and date the Designation of Beneficiary for Your Life Benefits (Part C of the attached Election of Portable Coverage Form).

### What Needs To Be Mailed To Complete My Enrollment?

You must return:

- a) Your Election of Portable Coverage Form, including information for yourself and if applicable your Spouse/Domestic Partner and Child(ren) (Part A and Part B); and
- b) Designation of Beneficiary for Your Life Benefits (Part C)

If you are also **applying** for Preferred Life Rates (lower) for you or your Spouse/Domestic Partner or wish to **increase** your or your Spouse/Domestic Partner's amount of life insurance you must also return the medical questions (Statement of Health) for each person.

• This mailing only contains one set of medical questions (Statement of Health Form). If the medical questions need to be completed for more than one individual, you may make a copy prior to completing or you may call the MetLife Customer Service Center for an additional set of medical questions.

Mail all correspondence to: Metropolitan Life Insurance Company P.O. Box 14401 Lexington, KY 40512-4401

Or Fax to: 1-866-545-7517

**Please Note:** Certain benefits and provisions that were available under the employer's group policy will no longer be applicable or may be different under your portable coverage.

**MN Residents** - Please contact our MetLife Customer Service Center at the toll free number below to receive a copy of your state specific schedule of rates.

For questions or assistance, contact the MetLife Customer Service Center toll-free at 1-888-252-3607, Monday – Friday between the hours of 8:00 a.m. and 11:00 p.m. (EST).



### ELECTION OF PORTABLE COVERAGE FORM

**Instructions to the Recordkeeper:** (The Recordkeeper is the party designated to maintain records of coverage in effect prior to the Employee becoming eligible to Port. The Recordkeeper may be the Employer, a Third Party Administrator (TPA) or MetLife.)

- 1. Immediately upon the Employee's eligibility for Portability, complete Part A below and Column 1 of the table on page 2 and then make a copy of this form.
- 2. If the Reason for the Portability Eligibility is Death of the Employee or Divorce, complete all of the fields in Part A below with the Spouse/Domestic Partner's information, not the Employee's information. In the column for Amount of Insurance Terminated or Reduced, leave the Employee amounts blank and enter the Dependent Spouse/Domestic Partner/Domestic Partner and Dependent Child(ren) amounts as applicable.
- 3. Provide the Employee (or Spouse/Domestic Partner in the event of Death of the Employee or Divorce) with the original or mail it to their last known address.
- 4. Maintain a copy for your records.

Part A – TO BE COMPLETED BY THE RECORDKEEP	Date of This Notice (ex. MM/I	DD/YYYY):			
Employer's Name: Gwinnett County Public Schools		Group Customer No.: 109945	-1-G		
Employee Name: (First, Middle, Last)		Date Coverage Ended or was	Reduced:		
Employee's Mailing Address: (Street, City, State Zip	)				
Has coverage been assigned? [] Yes [] No If yes, please specify coverage assigned If coverage has been assigned this form must be mailed		n a copy of assignment form. er.			
Employee's Basic Annual Earnings: \$	Reason	for Insured's Portability Eligib	ility:		
Recordkeeper's Name: MetLife Transition Solutions					
Print name of person at Recordkeeper completing P MetLife Transition Solutions	art A:	<b>Telephor</b> <u>1-888-25</u>	<b>e Number:</b> 2-3607		
Part B – TO BE COMPLETED BY THE EMPLOYEE					
Employee's Home Email Address:		Employee's Home Telephone	No.:		
Social Security Number:	Date of Birt	h: (ex. MM/DD/YYYY)	Sex (M/F):		
Note: If you answer Yes to any of the questions below medical questions (Statement of Health Form) must be completed for each person. This mailing only includes one set of medical questions. They may be copied or you may call the MetLife Customer Service Center number for an additional set of medical questions.					
Are you applying for Preferred Life Rates (lower) for yo Are you applying for Preferred Life Rates (lower) for yo		Domestic Partner?	Yes 🗌 No Yes 🗌 No		
Are you requesting an increase in Life Insurance cover					

Please retain a copy of the fully-completed form for your records and return the original to MetLife Customer Service Center. If you have any questions, please call 1-888-252-3607 Monday – Friday between the hours of 8:00 a.m. and 11:00 p.m. (EST).

Part B (continued) - E	ELECTION OF PC	RTABLE COVE	RAGE FORM			
To be Completed by the Recordkeeper (Shaded areas to be completed by the Recordkeeper).		<b>To be Completed by the Employee</b> (For each Type of Coverage, please indicate whether you want to continue, discontinue, increase, or decrease the amount of insurance in the shaded column. Select just one option for each Type of Coverage).				
	. ,	Continue coverage	Discontinue coverage	Increase coverage	Decrease coverage	
Type of Coverage	Amount of Insurance Terminated or Reduced Insert the actual \$\$ amount of coverage (i.e. \$50,000)	I want to <u>continue</u> the same amount of insurance in the shaded column.	I want to discontinue the insurance in the shaded column.	I want to <u>increase</u> my insurance in the shaded column by the following amount. <sup>1</sup> (Ex. \$25,000 means you want to increase your insurance amount in column 1 by \$25,000).	I want to <u>decrease</u> my insurance in the shaded column by the following <u>amount.</u> (Ex. \$30,000 means you want to decrease your insurance amount in column 1 by \$30,000).	
Employee <sup>2,3</sup>						
Basic Life	\$Not Applicable			+ \$	- \$	
Basic AD&D <sup>4</sup>	\$Not Applicable			+ \$	- \$	
Supplemental/Optional Life	\$ <u>250,000</u>			+ \$	- \$	
Supplemental/Optional AD&D <sup>4</sup>	\$ <u>250,000</u>			+ \$	- \$	
Voluntary AD&D <sup>4</sup>	\$Not Applicable			+ \$	- \$	
Employee Only Em	ployee + Dependents					
Dependent Spouse/Do	mestic Partner <sup>2</sup>	,3,5				
Dependent Life	\$ <u>0</u>			+\$	- \$	
Dependent AD&D	\$0			+\$	- \$	
Voluntary AD&D <sup>4,6</sup>	\$ <u>Not Applicable</u>			+ \$	- \$	
Dependent Child(ren)						
Dependent Life	\$0			+\$	- \$	
Dependent AD&D <sup>4</sup>	\$0			+ \$	- \$	
Voluntary AD&D 4,6	\$Not Applicable			+ \$	- \$	

<sup>1</sup> Increases in coverage are available annually and must be in \$25,000 increments up to \$250,000. For a life insurance increase the employee must complete the medical questions and be approved by MetLife. An increase in AD&D coverage only does not require the insured to complete medical questions.

<sup>2</sup> The maximum amount the employee can continue on a portable basis is \$2,000,000. The maximum amount the Spouse/Domestic Partner can continue on a portable basis is \$250,000.

<sup>3</sup> In order to port coverage for yourself or your dependents, you must have had that coverage under your former plan at the time of your coverage termination.

<sup>4</sup> AD&D coverage is available without Life Insurance coverage.

<sup>5</sup> Subject to state limits, the Dependent Spouse/Domestic Partner amount can be greater than the Employee Amount. For Employee and Spouse/Domestic Partner coverage: Spouse/Domestic Partner minimum is \$2,500. For Spouse/Domestic Partner only coverage: Spouse/Domestic Partner minimum is \$1,000.

<sup>6</sup> Use these fields <u>only</u> when Voluntary AD&D is being requested for the Spouse/Domestic Partner and/or Child because of the death of the Employee or divorce.

NOTE: All coverage amounts are subject to applicable state laws.

Please retain a copy of the fully-completed form for your records and return the original to MetLife Customer Service Center. If you have any questions, please call 1-888-252-3607 Monday – Friday between the hours of 8:00 a.m. and 11:00 p.m. (EST).

## Part B (continued) – ELECTION OF PORTABLE COVERAGE FORM – TO BE COMPLETED BY EMPLOYEE

Name(s) of eligible dependent(s) for whom coverage is requested (If additional space is needed, attach a separate sheet of paper, sign and date)

Dependent	Name (First, Middle, Last)	SSN	Sex (M/F)	Date of Birth (MM/DD/YYYY)
Spouse/Domestic Partner				
Child				
Child				
Child				

## FRAUD WARNINGS

Before signing this Statement of Health form, please read the warning for the state where you reside and for the state where the **Alabama, Arkansas, District of Columbia, Louisiana, Massachusetts, New Mexico, Ohio, Rhode Island and West Virginia**: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**Colorado**: It is unlawful to knowingly provide false, incomplete or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado Division of Insurance within the Department of Regulatory Agencies to the extent required by applicable law.

Florida: Any person who knowingly and with intent to injure, defraud or deceive any insurance company files a statement of claim or an application containing any false, incomplete or misleading information is guilty of a felony of the third degree.

Kansas and Oregon: Any person who knowingly presents a materially false statement in an application for insurance may be guilty of a criminal offense and may be subject to penalties under state law.

**Kentucky**: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

Maine, Tennessee and Washington: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines or a denial of insurance benefits.

**Maryland**: Any person who knowingly or willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly or willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

New Jersey: Any person who files an application containing any false or misleading information is subject to criminal and civil penalties. New York (only applies to Accident and Health Insurance): Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

**Oklahoma:** WARNING: Any person who knowingly, and with intent to injure, defraud or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.

**Puerto Rico:** Any person who knowingly and with the intention to defraud includes false information in an application for insurance or files, assists or abets in the filing of a fraudulent claim to obtain payment of a loss or other benefit, or files more than one claim for the same loss or damage, commits a felony and if found guilty shall be punished for each violation with a fine of no less than five thousand dollars (\$5,000), not to exceed ten thousand dollars (\$10,000); or imprisoned for a fixed term of three (3) years, or both. If aggravating circumstances exist, the fixed jail term may be increased to a maximum of five (5) years; and if mitigating circumstances are present, the jail term may be reduced to a minimum of two (2) years.

**Vermont:** Any person who knowingly presents a false statement in an application for insurance may be guilty of a criminal offense and subject to penalties under state law.

Virginia: Any person who, with the intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement may have violated the state law.

**Pennsylvania and all other states:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

Please retain a copy of the fully-completed form for your records and return the original to MetLife Customer Service Center. If you have any questions, please call 1-888-252-3607 Monday – Friday between the hours of 8:00 a.m. and 11:00 p.m. (EST).

(Continued on Following Page) Page 3 of 4

Part C – TO BE COMPLETED BY THE EMPLOYEE					
<ul> <li>DESIGNATION OF BENEFICIARY FOR YOUR LIFE INSURANCE (Dependent Life Insurance is payable as specified in the Certificate)</li> <li>Only check one of the following boxes.</li> <li>I designate the following person(s) as my primary beneficiary(ies) for my portable term coverage(s). With such designation any previous designation of a beneficiary for such coverage is hereby revoked.</li> <li>My designation of beneficiary is on a separate form which is signed, dated and attached.</li> </ul>					
The amount of insurance that is paid to y	ou or your benefici	ary will be decreased by any an	nount of contribution owed to I	NetLife.	
Check if you need more space for ac sign/date the page.	ditional beneficiarie	es and attach a separate page.	Include all beneficiary informa	tion, and	
Full Name (First, Middle, Last)	Social Security #	Date of Birth (MM/DD/YYYY)	Relationship	Share %	
Address (Street, City, State, Zip)	1		Phone #:		
Full Name (First, Middle, Last)	Social Security #	Date of Birth (MM/DD/YYYY)	Relationship	Share %	
Address (Street, City, State, Zip)	1	I	Phone #:		
Full Name (First, Middle, Last)	Social Security #	Date of Birth (MM/DD/YYYY)	Relationship	Share %	
Address (Street, City, State, Zip)	1		Phone #:		
Payment will be made in equal shares	s or all to the surv	vivor unless otherwise indicat	ted. TOTAL:	100%	
If all the primary beneficiary(ies) die befo	re me, I designate a	as contingent beneficiary(ies):			
Full Name (First, Middle, Last)	Social Security #	Date of Birth (MM/DD/YYYY)	Relationship	Share %	
Address (Street, City, State, Zip) Phone #:					
Full Name (First, Middle, Last)	Date of Birth (MM/DD/YYYY)	Relationship	Share %		
Address (Street, City, State, Zip) Phone #:					
Payment will be made in equal shares	s or all to the surv	vivor unless otherwise indicat	ted. TOTAL:	100%	

# **DECLARATION AND SIGNATURE**

The person signing below acknowledges that they have read and understand the statements and declarations made in this election form.

Signature of Insured/Owner

 $\geqslant$ 

Date Signed (MM/DD/YYYY)

 $\geqslant$ 

Please Note: MetLife needs to receive the original. The signature and date above may not be altered.

## INSTRUCTIONS

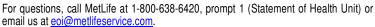
#### FOR THE STATEMENT OF HEALTH FORM AND THE AUTHORIZATION FORM THAT FOLLOW THIS SECTION INSTRUCTIONS TO THE EMPLOYEE

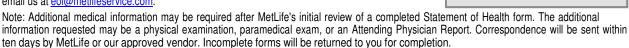
1. Fill in your name and Social Security # on the Statement of Health form. The Employee's Name and the Employee's Social Security # must appear on the form.

2. Give the forms to the Proposed Insured to complete and send to MetLife.

INSTRUCTIONS TO THE PROPOSED INSURED (The Proposed Insured is the person for whom insurance is being requested. The Proposed Insured may be the Employee or the Employee's Spouse/Domestic Partner.) A separate Statement of Health form must be completed by each Proposed Insured. Based on the enrollment form submitted by the Employee, a Statement of Health form is required to complete the employee's request for group insurance coverage for you, the Proposed Insured.

- 1. Complete the Statement of Health form and sign where indicated by an arrow.
- 2. Sign the Authorization form where indicated by an arrow.
- 3. After completion, make a copy of both completed forms for your records and FAX, MAIL or EMAIL the original forms to the address at the right.





Some services in connection with your coverage may be performed by our affiliates, MetLife Global Operations Support Center Private Limited and MetLife Services and Solutions, LLC., unless prohibited by state or local law or by mutual agreement with the group customer. These service arrangements in no way alter Metropolitan Life Insurance Company's obligation to you. Your coverage will continue to be administered in accordance with Metropolitan Life Insurance Company's policies and procedures.

## STATEMENT OF HEALTH FORM



Metropolitan Life Insurance Company, New York, NY 10166

GROUP CUSTOMER INFORMATION							
			roup Custome 23470				
Street Address 500 Delaware Ave., 11 <sup>th</sup> floor		City Wilmingt	on		State Dela	e ware	Zip Code <b>19801</b>
EMPLOYEE INFORMATION (To be Completed by the Employee)							
Name of Employee (First, Middle, Last)     Social Security # of Employee							
YOUR INFORMATION (To be Completed by the Proposed Insured)							
Name (First, Middle, Last)       Relationship to Employee       Image: Male         Image: Self Ima							
Street Address		City			State	Zip	Code
Date of Birth (MM/DD/YYYY)	Daytime Phone #	Home Phone	#	Email	Address		

(The form number above applies to residents of all states except as follows: Form number GEF09-1 applies to residents of Montana: **GEF02-1** 

**ADM** applies to residents of Connecticut, North Dakota and Utah)

Please complete all sections of this form. Incomplete forms will be returned to you.

Trustee of the MetLife Group Life and Health Insurance Program Trust SOH-BR400M-NW (11/18)



### **HEALTH INFORMATION**

#### **SECTION 1**

Please complete all questions below. Omitted information will cause delays. In this section, "you" and "your" refers to the person for whom insurance is being requested. Health Information is required for the Proposed Insured only. For questions 5 through 11u, for "yes" answers, please provide full details in Section 2.

Yo	bur name Employee's Name		
	Employee's Social Security/Identification #		
1.	Your height feet inches Your weight pounds	/es	No
2.			
3.			
	If "yes", provide Physician's nameTelephone:()		
4.	Are you now, or have you in the past 2 years, used tobacco in any form?		
5.	In the past 5 years, have you received medical treatment or counseling by a physician or other health care provider		
	for, or been advised by a physician or other health care provider to discontinue, the use of alcohol or prescribed or		_
	non-prescribed drugs?		
6.	In the past 5 years, have you been convicted of driving while intoxicated or under the influence of alcohol and/or any drug?	2	_
	If "yes", specify "date(s) of conviction(s) (month/day/year)		
7.	Have you had any application for life, accidental death and dismemberment or disability insurance  declined	_	_
•			
9.	Have you been <b>Hospitalized</b> as defined below (not including well-baby delivery) in the past 90 days? <b>Hospitalized</b> means admission for inpatient care in a hospital; receipt of care in a hospice facility, intermediate care facility, or long		
	term care facility; or receipt of the following treatment wherever performed: chemotherapy, radiation therapy, or dialysis.		
10	b. For residents of all states except CT, please answer the following question: Have you ever been diagnosed or		
	treated by a physician or other health care provider for Acquired Immunodeficiency Syndrome (AIDS), AIDS Related		
	Complex (ARC) or the Human Immunodeficiency Virus (HIV) infection?		
	For CT residents, please answer the following question: To the best of your knowledge and belief, have you ever		
	been diagnosed or treated by a physician or other health care provider for Acquired Immunodeficiency Syndrome		
	• • • • • • • • • • • • • • • • • • • •		
11	. Have you ever been diagnosed, treated or given medical advice by a physician or other health care provider for:		
	a. cardiac or cardiovascular disorder? Indicate type		
	<ul> <li>b. stroke or circulatory disorder? Indicate type</li> </ul>	Ц	
	c. high blood pressure?		님
	<ul> <li>d. cancer, Hodgkin's disease, lymphoma or tumors? Indicate type</li></ul>		
	e. anemia, leukemia or other blood disorder? Indicate type I f. diabetes? Your age at diagnosis? Check if insulin treated		
	h. ulcers, stomach, hepatitis or other liver disorder? Indicate type		
	i. colitis, Crohn's, diverticulitis or other intestinal disorder? Indicate type		
	j. memory loss? Indicate type k. epilepsy, paralysis, seizures, dizziness or other neurological disorder?		
	k. epilepsy, pararysis, serzures, urzeniess or other neurological disorder? Specify date of last serzure (month/year) Indicate type	H	
	Specify date of last seizure (month/year)Indicate typeIndicate typeI		
	n. lupus, scleroderma, auto immune disease or connective tissue disorder?		

GEF09-1

HEA

(The form number above applies to residents of all states except as follows: Form number **GEF09-1** applies to residents of Montana;

GEF09-1

HEA applies to residents of Connecticut, North Dakota and Utah)

Please complete all sections of this form. Incomplete forms will be returned to you.

Trustee of the MetLife Group Life and Health Insurance Program Trust

SOH-BR400M-NW (11/18)



Metropolitan Life Insurance Company, New York, NY 10166 o. arthritis? 🗌 osteoarthritis 🔲 rheumatoid 🔲 other/type					
<ul> <li>artifities [] osteodriftities [] internation [] other/type</li> <li>back, neck, knee, spinal, joint or other musculoskeletal disorder? Indicate type</li> <li>carpal tunnel syndrome?</li> <li>carpal tunnel syndrome?</li> <li>kidney, urinary tract or prostate disorder? Indicate type</li> <li>thyroid or other gland disorder? Indicate type</li> <li>thyroid or other gland disorder? Indicate type</li> <li>theretail anxiety, depression, attempted suicide or nervous disorder? Indicate type</li> <li>sleep apnea? Indicate type</li> <li>After completing the Personal Physician and Prescription Information on the next page, please provide full details in Section 2 for "yes" answers to questions 5 through 11u.</li> </ul>					
Personal Physician Information	1				
Personal Physician's Name:					
Address (Street, City, State, Zip	Code):	Telep	hone: ( )	-	
Date of last visit (MM/DD/YYYY):	<u>//</u> Reason fo	or visit:			
Are you currently taking any pres	cribed medications? Ves No	If yes, list the medication	ns.		
Prescribing Physician's Name:		Telepl	hone: ( )	-	
	Code):				
Medication:		Condition/Diagnosis:			
				-	
Address (Street, City, State, Zip (	Code):				
Check here if you are attachir	ng another sheet for any additional me	dications.			
SECTION 2					
provide full details, attach a sepa	w for each "Yes" answer to question rate sheet with the information and sign ed. MetLife may contact you for addition	n and date it. Delays in proce	ssing your applic	ation may occur	
Your name		Employee's Name			
Your Date of Birth / /					
Question Number	Condition/Diagnosis	Please list any medication identify in the Prescription	prescribed that your Information above	ou did not already	
Date of Diagnosis (Month/Year)	Date of Last Treatment (Month/Year)	Type of Treatment			
Treating Health Professional		I			
Physician's Name:					
Date of last visit:	Reason for visit:				
Address			01.11.	7.0.1	
Street Telephone: ( ) -		City	State	Zip Code	

GEF09-1

HEA

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SOH-BR400M-NW (11/18)



Question Number	Condition/Diagnosis	Please list any medication p identify in the Prescription In		
Date of Diagnosis (Month/Year)	Date of Last Treatment (Month/Year)	Type of Treatment		
Treating Health Professional				
Physician's Name:				
Date of last visit:	Reason for visit:			
Address				
Street		City	State	Zip Code
Telephone: ( ) -				
		Please list any medication r	prescribed that you	ı did not already
Question Number	Condition/Diagnosis	Please list any medication p identify in the Prescription Ir	prescribed that you nformation above.	u did not already
Question Number	Condition/Diagnosis	Please list any medication p identify in the Prescription In	prescribed that you nformation above.	u did not already
Question Number Date of Diagnosis (Month/Year)	Condition/Diagnosis Date of Last Treatment (Month/Year)	identify in the Prescription Ir	prescribed that you nformation above.	u did not already
		identify in the Prescription Ir	prescribed that you nformation above.	u did not already
		identify in the Prescription Ir	prescribed that you nformation above.	u did not already
Date of Diagnosis (Month/Year) Treating Health Professional	Date of Last Treatment (Month/Year)	identify in the Prescription Ir Type of Treatment	prescribed that you nformation above.	u did not already
Date of Diagnosis (Month/Year) Treating Health Professional Physician's Name:	Date of Last Treatment (Month/Year)	identify in the Prescription Ir Type of Treatment	nformation above.	u did not already
Date of Diagnosis (Month/Year) Treating Health Professional Physician's Name: Date of last visit: Address	Date of Last Treatment (Month/Year)	identify in the Prescription Ir Type of Treatment	nformation above.	u did not already
Date of Diagnosis (Month/Year) Treating Health Professional Physician's Name: Date of last visit:	Date of Last Treatment (Month/Year)	identify in the Prescription Ir Type of Treatment	nformation above.	u did not already

#### **GEF09-1** HEA

(The form number above applies to residents of all states except as follows: Form number GEF09-1 applies to residents of Montana;

**GEF09-1** 

**HEA** applies to residents of Connecticut, North Dakota and Utah)

## FRAUD WARNINGS

Before signing this Statement of Health form, please read the warning for the state where you reside and for the state where the contract under which you are applying for coverage was issued.

Alabama, Arkansas, District of Columbia, Louisiana, Massachusetts, New Mexico, Ohio, Rhode Island and West Virginia: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

Colorado: It is unlawful to knowingly provide false, incomplete or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado Division of Insurance within the Department of Regulatory Agencies to the extent required by applicable law.

Florida: Any person who knowingly and with intent to injure, defraud or deceive any insurance company files a statement of claim or an application containing any false, incomplete or misleading information is guilty of a felony of the third degree.

Kansas and Oregon: Any person who knowingly presents a materially false statement in an application for insurance may be guilty of a criminal offense and may be subject to penalties under state law.

Kentucky: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

Maine, Tennessee and Washington: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines or a denial of insurance benefits.

**GEF09-1** FW

(The form number above applies to residents of all states except as follows: Form number GEF09-1 applies to residents of Montana:

**GEF09-1** 

**FW** applies to residents of Connecticut, North Dakota and Utah)

Please complete all sections of this form. Incomplete forms will be returned to you.

Trustee of the MetLife Group Life and Health Insurance Program Trust SOH-BR400M-NW (11/18)



**Maryland**: Any person who knowingly or willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly or willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

New Jersey: Any person who files an application containing any false or misleading information is subject to criminal and civil penalties. New York (only applies to Accident and Health Insurance): Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

**Oklahoma:** WARNING: Any person who knowingly, and with intent to injure, defraud or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.

**Puerto Rico:** Any person who knowingly and with the intention to defraud includes false information in an application for insurance or files, assists or abets in the filing of a fraudulent claim to obtain payment of a loss or other benefit, or files more than one claim for the same loss or damage, commits a felony and if found guilty shall be punished for each violation with a fine of no less than five thousand dollars (\$5,000), not to exceed ten thousand dollars (\$10,000); or imprisoned for a fixed term of three (3) years, or both. If aggravating circumstances exist, the fixed jail term may be increased to a maximum of five (5) years; and if mitigating circumstances are present, the jail term may be reduced to a minimum of two (2) years.

Vermont: Any person who knowingly presents a false statement in an application for insurance may be guilty of a criminal offense and subject to penalties under state law.

Virginia: Any person who, with the intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement may have violated the state law.

**Pennsylvania and all other states:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

#### GEF09-1

#### FW

(The form number above applies to residents of all states except as follows: Form number **GEF09-1** applies to residents of Montana;

#### GEF09-1

FW applies to residents of Connecticut, North Dakota and Utah)

## **DECLARATIONS AND SIGNATURES**

By signing below, I acknowledge:

- 1. I have read this Statement of Health form and declare that all information I have given, including any health information, is true and complete to the best of my knowledge and belief. I understand that this information will be used by MetLife to determine insurability.
- 2. I have read the applicable Fraud Warning(s) provided in this Statement of Health form.

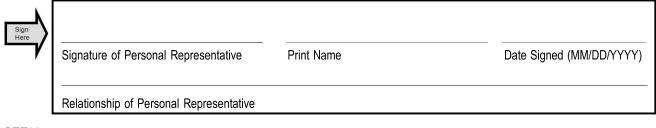


Signature of Proposed Insured

Print Name

Date Signed (MM/DD/YYYY)

If a child proposed for insurance is age 18 or over, the child must sign this Statement of Health. If the child is under age 18, a Personal Representative for the child must sign, **and indicate the legal relationship between the Personal Representative and the proposed insured**. A Personal Representative for the child is a person who has the right to control the child's health care, usually a parent, legal guardian, or a person appointed by a court.



### GEF09-1

DEC

(The form number above applies to residents of all states except as follows: Form number **GEF09-1** applies to residents of Montana; **GEF09-1** 

DEC applies to residents of Connecticut, North Dakota and Utah)

Please complete all sections of this form. Incomplete forms will be returned to you.

Trustee of the MetLife Group Life and Health Insurance Program Trust

SOH-BR400M-NW (11/18)

## **AUTHORIZATION**

This Authorization is in connection with an enrollment in group insurance and information required for underwriting and claim purposes for the proposed insured(s) ("employee", spouse, and /or any other person(s) named below). Underwriting means classification of individuals for determination of insurability and / or rates, based upon physician health reports, prescription drug history, laboratory test results, and other factors. Notwithstanding any prior restriction placed on information, records or data by a proposed insured, each proposed insured hereby authorizes:

- Any medical practitioner, facility or related entity; any insurer; MIB Group, Inc ("MIB"); any employer; any group policyholder, contract holder or benefit plan administrator; any pharmacy or pharmacy related service organization; any consumer reporting agency; or any government agency to give Metropolitan Life Insurance Company ("MetLife") or any third party acting on MetLife's behalf in this regard:
  - personal information and data about the proposed insured including employment and occupational information;
  - medical information, records and data about the proposed insured including information, records and data about drugs prescribed, medical test results and sexually transmitted diseases;
  - information, records and data about the proposed insured related to alcohol and drug abuse and treatment, including
    information and data records and data related to alcohol and drug abuse protected by Federal Regulations 42 CFR part 2;
  - information, records and data about the proposed insured relating to Acquired Immunodeficiency Syndrome (AIDS) or AIDS
  - related conditions including, where permitted by applicable law, Human Immunodeficiency Virus (HIV) test results;
  - information, records and data about the proposed insured relating to mental illness, except psychotherapy notes; and
     motor vehicle reports.

**Note to All Health Care Providers:** The Genetic Information Nondiscrimination Act of 2008 (GINA) prohibits employers and other entities covered by GINA Title II from requesting or requiring genetic information of an individual or family member of the individual, except as specifically allowed by this law. To comply with this law, we are asking that you not provide any genetic information when responding to this request for medical information. 'Genetic information' as defined by GINA, includes an individual's family member's genetic tests, the fact that an individual or an individual's family member sought or received genetic services, and genetic information of a fetus carried by an individual or an individual's family member or an embryo lawfully held by an individual or family member receiving assistive reproductive services.

**Expiration, Revocation and Refusal to Sign:** This authorization will expire 24 months from the date on this form or sooner if prescribed by law. The proposed insured may revoke this authorization at any time. To revoke the authorization, the proposed insured must write to MetLife at [P.O. Box 14069, Lexington, KY 40512-4069,] and inform MetLife that this Authorization is revoked. Any action taken before MetLife receives the proposed insured's revocation will be valid. Revocation may be the basis for denying coverage or benefits. If the proposed insured does not sign this Authorization, that person's enrollment for group insurance cannot be processed.

#### By signing below, each proposed insured acknowledges his or her understanding that:

- All or part of the information, records and data that MetLife receives pursuant to this authorization may be disclosed to MIB. Such
  information may also be disclosed to and used by any reinsurer, employee, affiliate or independent contractor who performs a
  business service for MetLife on the insurance applied for or on existing insurance with MetLife, or disclosed as otherwise required or
  permitted by applicable laws.
- While this authorization is in force, we may use the information we receive under this authorization to improve our underwriting and claims processes generally.
- Medical information, records and data that may have been subject to federal and state laws or regulations, including federal rules
  issued by Health and Human Services, setting forth standards for the use, maintenance and disclosure of such information by
  health care providers and health plans and records and data related to alcohol and drug abuse protected by Federal Regulations 42
  CFR part 2, once disclosed to MetLife or upon redisclosure by MetLife, may no longer be covered by those laws or regulations.
- Information relating to HIV test results will only be disclosed as permitted by applicable law.
- Information obtained pursuant to this authorization about a proposed insured may be used, to the extent permitted by applicable law, to determine the insurability of other family members.
- A photocopy of this form is as valid as the original form. Each proposed insured (or his/her authorized representative) has a right to
  receive a copy of this form.
- I authorize MetLife, or its reinsurers, to make a brief report of my personal health information to MIB.

Sign Here	Signature of Proposed Insured		Date Signed (MM/DD/YYYY)
	Print Name	State of Birth	Country of Birth
16 I- <sup>11</sup> -I			,

If a child proposed for insurance is age 18 or over, the child must sign this Authorization form. If the child is under age 18, a Personal Representative for the child must sign, **and indicate the legal relationship between the Personal Representative and the proposed insured**. A Personal Representative for the child is a person who has the right to control the child's health care, usually a parent, legal guardian, or a person appointed by a court.

Sign Here	Signature of Personal Representative	Print Name	Date Signed (MM/DD/YYYY)
	Relationship of Personal Representative		



Delaware American Life Insurance Company Hyatt Legal Plans, Inc. Hyatt Legal Plans of Florida, Inc. MetLife Health Plans, Inc. Metropolitan Life Insurance Company Metropolitan Tower Life Insurance Company SafeGuard Health Plans, Inc. SafeHealth Life Insurance Company

### **Our Privacy Notice**

We know that you buy our products and services because you trust us. This notice explains how we protect your privacy and treat your personal information. It applies to current and former customers. "Personal information" as used here means anything we know about you personally.

#### SECTION 1: Plan Sponsors and Group Insurance Contract Holders

This privacy notice is for individuals who apply for or obtain our products and services under an employee benefit plan, group insurance or annuity contract, or as an executive benefit. In this notice, "you" refers to these individuals.

#### **SECTION 2: Protecting Your Information**

We take important steps to protect your personal information. We treat it as confidential. We tell our employees to take care in handling it. We limit access to those who need it to perform their jobs. Our outside service providers must also protect it, and use it only to meet our business needs. We also take steps to protect our systems from unauthorized access. We comply with all laws that apply to us.

#### **SECTION 3: Collecting Your Information**

We typically collect your name, address, age, and other relevant information. We may also collect information about any business you have with us, our affiliates, or other companies. Our affiliates include life, car, and home insurers. They also include a legal plans company and a securities broker-dealer. In the future, we may also have affiliates in other businesses.

#### SECTION 4: How We Get Your Information

We get your personal information mostly from you. We may also use outside sources to help ensure our records are correct and complete. These sources may include consumer reporting agencies, employers, other financial institutions, adult relatives, and others. These sources may give us reports or share what they know with others. We don't control the accuracy of information outside sources give us. If you want to make any changes to information we receive from others about you, you must contact those sources.

We may ask for medical information. The Authorization that you sign when you request insurance permits these sources to tell us about you. We may also, at our expense:

Ask for a medical exam
 Ask for blood and urine tests

• Ask health care providers to give us health data, including information about alcohol or drug abuse We may also ask a consumer reporting agency for a "consumer report" about you (or anyone else to be insured). Consumer reports may tell us about a lot of things, including information about:

- Reputation
   Drivin
  - Driving record

Finances

- Work and work history
- Hobbies and dangerous activities

The information may be kept by the consumer reporting agency and later given to others as permitted by law. The agency will give you a copy of the report it provides to us, if you ask the agency and can provide adequate identification. If you write to us and we have asked for a consumer report about you, we will tell you so and give you the name, address and phone number of the consumer reporting agency.

Another source of information is MIB, Inc. ("MIB"). It is a not-for-profit membership organization of insurance companies which operates an information exchange on behalf of its Members. We, or our reinsurers, may make a brief report to MIB. If you apply to another MIB Member company for life or health insurance coverage, or a claim for benefits is submitted, MIB, upon request, will supply such company with the information in its file. Upon receipt of a request from you MIB will arrange disclosure of any information it may have in your file. Please contact MIB at 866-692-6901. If you question the accuracy of information in MIB's file, you may contact MIB and seek a correction in accordance with the procedures set forth in the federal Fair Credit Reporting Act. You may do so by writing to MIB, Inc., 50 Braintree Hill, Suite 400, Braintree, MA 02184-8734 or go to MIB website at www.mib.com.

#### **SECTION 5: Using Your Information**

We collect your personal information to help us decide if you're eligible for our products or services. We may also need it to verify identities to help deter fraud, money laundering, or other crimes. How we use this information depends on what

products and services you have or want from us. It also depends on what laws apply to those products and services. For example, we may also use your information to:

- administer your products and services
- perform business research
- market new products to you
- comply with applicable laws

- process claims and other transactions
- confirm or correct your information
  - help us run our business

### **SECTION 6: Sharing Your Information With Others**

We may share your personal information with others with your consent, by agreement, or as permitted or required by law. We may share your personal information without your consent if permitted or required by law. For example, we may share your information with businesses hired to carry out services for us. We may also share it with our affiliated or unaffiliated business partners through joint marketing agreements. In those situations, we share your information to jointly offer you products and services or have others offer you products and services we endorse or sponsor. Before sharing your information with any affiliate or joint marketing partner for their own marketing purposes, however, we will first notify you and give you an opportunity to opt out.

Other reasons we may share your information include:

- doing what a court, law enforcement, or government agency requires us to do (for example, complying with search warrants or subpoenas)
- telling another company what we know about you if we are selling or merging any part of our business
- giving information to a governmental agency so it can decide if you are eligible for public benefits
- giving your information to someone with a legal interest in your assets (for example, a creditor with a lien on your account)
- giving your information to your health care provider
- having a peer review organization evaluate your information, if you have health coverage with us
- those listed in our "Using Your Information" section above

### **SECTION 7: HIPAA**

We will not share your health information with any other company – even one of our affiliates – for their own marketing purposes. The Health Insurance Portability and Accountability Act ("HIPAA") protects your information if you request or purchase dental, vision, long-term care and/or medical insurance from us. HIPAA limits our ability to use and disclose the information that we obtain as a result of your request or purchase of insurance. Information about your rights under HIPAA will be provided to you with any dental, vision, long-term care or medical coverage issued to you. You may obtain a copy of our HIPAA Privacy Notice by visiting our website at <a href="https://www.MetLife.com">www.MetLife.com</a>. For additional information about your rights under HIPAA Privacy Notice by visiting our website at <a href="https://www.MetLife.com">www.MetLife.com</a>. For additional information about your rights under HIPAA Privacy Notice mailed to you, contact us at <a href="https://www.MetLife.com">HIPAAPrivacyAmericasUS@metlife.com</a>, or call us at telephone number (212) 578-0299.

#### **SECTION 8: Accessing and Correcting Your Information**

You may ask us for a copy of the personal information we have about you. Generally, we will provide it as long as it is reasonably locatable and retrievable. You must make your request in writing listing the account or policy numbers with the information you want to access. For legal reasons, we may not show you privileged information relating to a claim or lawsuit, unless required by law.

If you tell us that what we know about you is incorrect, we will review it. If we agree, we will update our records. Otherwise, you may dispute our findings in writing, and we will include your statement whenever we give your disputed information to anyone outside MetLife.

#### **SECTION 9: Questions**

We want you to understand how we protect your privacy. If you have any questions or want more information about this notice, please contact us. A detailed notice shall be furnished to you upon request. When you write, include your name, address, and policy or account number.

#### Send privacy questions to:

MetLife Privacy Office P. O. Box 489 Warwick, RI 02887-9954 privacy@metlife.com

We may revise this privacy notice. If we make any material changes, we will notify you as required by law. We provide this privacy notice to you on behalf of the MetLife companies listed at the top of the first page.