



TECHNOLOGY DEPARTMENT UPDATE

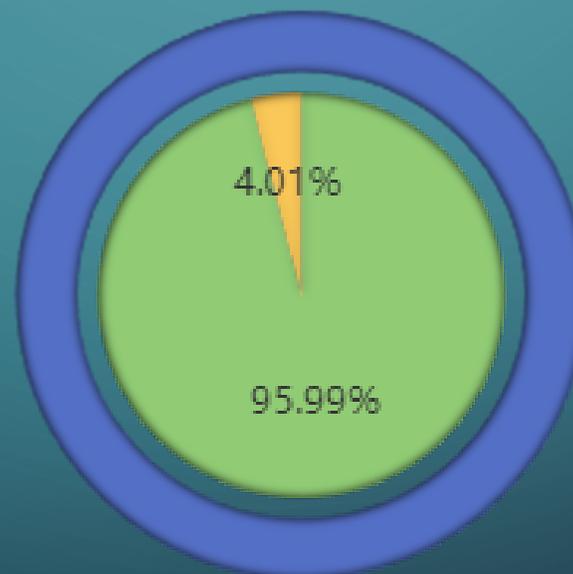
NOVEMBER, 2023

TICKETS

10/2/23 – 10/30/23

Total

- 274 - Tickets created
- 263 - Of them closed
- 11 - Still open



SOF CAMERA UPDATE

- Within this last month we have installed or upgraded 15 out of the 36 cameras purchased with the SOF grant.
 - We have installed four in Sweet. That is the first completed building.
 - We have installed four at Shadow Butte.
 - We have installed one at Carberry.
 - We have installed four at Emmett Middle School.
 - We have installed two at Butte View Complex.

CAMERA INSTALL PICTURES



TIPS & TRICKS

- Is the Chromebook infected with a virus? Not likely. But, you may see this on your students' Chromebooks. What has happened is that the student was on a sketchy site and clicked Allow when asked if the site could send notifications. To fix the issue, start with going to Settings and clicking on Privacy and security and then Site settings. Scroll down and click on Notifications. At the bottom of this page will be a listing of sites that have been approved to send notifications. Click the three-dot menu beside any site you don't recognize or looks sketchy and select Remove. No more virus warnings! Follow these steps if you've accidentally enabled notifications on your desktop or laptop too.
- **Keyboard Shortcuts**
 - Windows Key + D – Helps you hide or show the desktop at once despite how many tabs and windows are opened on your desktop.
 - Spacebar – Scrolls down the page.
 - Shift + Spacebar – Scrolls up the page.
 - Windows Key + Left/Right Arrow – Allows you to select and work on two windows side by side.
 - Alt + Tab – Switches between multiple windows quickly.
 - Windows Key + L – Locks your computer in a second. This comes in handy if you're working on something confidential and someone comes over, and you need privacy quickly.