

This Community Resource Guide has been developed and maintained by the Crisis Intervention Training (CIT) Program. For more information or to request a training, please contact (909) 386-8258.



Behavioral Health

For more information on San Bernardino County behavioral health services, call (888) 743-1478 (TTY users dial 711) or visit www.sbcounty.gov/dbh.

In case of a life-threatening emergency, dial 911.

Behavioral Health Resource Guide

High Desert Morongo Valley Mountain Areas

Revised Feb. 2022

If you speak another language, language assistance services are available to you free of charge by dialing (888) 743-1478 (TTY users dial 711). Si usted está experimentando una emergencia que amenaza la vida, llame al 911. Si habla otro idioma, los servicios de asistencia de idiomas están disponibles de forma gratuita llamando al (888) 743-1478. Usuarios de TTY marque 7-1-1.

DBH complies with applicable federal, civil rights laws and does not discriminate on the basis of race, color, national origin, sex, gender identity, age, disability, or LEP.

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Community Crisis Response Teams (CCRT)

Community-based mobile crisis response teams for children and adults experiencing a mental health crisis.

Services can include:

- 5150/5585 assessment
- Crisis intervention
- Resources & referral
- Psychiatric bed search
- Transportation
- 24/7 Supervisor on call

Teams are available in English and Spanish from 7 a.m. to 10 p.m. daily.

Please contact any of the following numbers:

Call:	(909) 421-9233	(760) 956-2345	(909) 458-1517
Text:	(909) 420-0560	(760) 734-8093	(909) 535-1316

Crisis Stabilization Units (CSU) and Crisis Walk-In Centers (CWIC)

Urgent mental health centers for individuals of all ages. Services are voluntary and may include crisis intervention, crisis risk assessments, medications, and, when necessary, evaluations for hospitalization. Individuals may receive crisis stabilization services for up to 24 hours.

Open 24 hours a day, 365 days a year, including holidays.

Merrill CSU
14677 Merrill Ave.
Fontana
(951) 643-2340

Windsor CSU
1481 N. Windsor Dr.
San Bernardino
(909) 361-6470



CWIC - High Desert
12240 Hesperia Rd., Ste. A
Victorville
(760) 245-8837

CWIC - Morongo Basin
7293 Dumosa Ave., Ste. 2
Yucca Valley
(855) 365-6558



DBH Resources

DBH ACCESS Unit

Referral line to behavioral health services, available 24 hours a day, 7 days a week.
In an emergency, call 9-1-1.

(888) 743-1478

Choosing Healthy Options to Instill Change & Empowerment (CHOICE)

Specialized programs that offer mental health and substance use disorder services to individuals on probation. Offices are co-located at the Probation Day Reporting Centers (DRCs) and Re-entry Services Centers.

Barstow:
(760) 256-4230

Victorville:
(760) 243-8252

Office of Prevention & Early Intervention (PEI)

PEI program services are intended to prevent mental illness from becoming severe and disabling, emphasizing improvement to timely access to services for underserved populations. PEI programs offer various prevention activities, short term counseling, and referrals to additional services as necessary.

(800) 722-9866

DBH Office of Consumer and Family Affairs (OCFA)

Provides assistance and support to consumers and their families by linking them to appropriate services for treatment, enhancing family participation in the treatment process, and assisting consumers in learning how to advocate for their recovery

(909) 388-0818

DBH Patients' Rights

Protects the rights of individuals receiving psychiatric services through support, advocacy, and complaint investigations.

(800) 440-2391



Legal Resources

Public Defender
6527 White Feather Rd.
Joshua Tree
(760) 366-5789

Public Defender-Adult
14455 Civic Dr., Ste.600
Victorville
(760) 241-0413

Public Defender-Juvenile
14344 Cajon Ave., Ste. 104
Victorville
(760) 261-5322



Housing Resources

Helping Hearts (909) 580-2141
Provides a residential treatment program for up to 18 months to persons ages 18-59 who require intensive support to develop independent living skills.

High Desert Homeless Services (760) 245-5991
Provides a fifty-five bed shelter to homeless men, women and children. Offers food, clothing, basic necessities, life skills classes and employment assistance.
14049 Armargosa Rd., Victorville

Mountain Homeless Coalition (909) 713-4099
www.mountainhomelesscoalition.com
Facebook: Mountain Homeless Coalition

Pathways to Housing Network
Website to apply for housing referral assistance:
www.pathwaysnetork.net



Transportation Resources

Victor Valley Transit Authority
Operates the TRIP program where eligible persons unable to transport themselves or use a bus, can reimburse an individual for providing them transportation to medical and other qualified services.
For more information call: (760) 995-3561 or visit: www.vvta.org/flex/trip/

Crisis Residential Treatment (CRT) Facilities

Providing recovery-based behavioral health residential treatment services, for up to 90 days, to adults aged 18-59 who are experiencing a mental health crisis.

Casa Paseo
720 East Gilbert St.
San Bernardino
(909) 332-6000

Desert Hill Center
16552 Sunhill Dr.
Victorville
(760) 780-4400

Morongo Oasis Center
60805 29 Palms Hwy.
Joshua Tree
(760) 974-5990

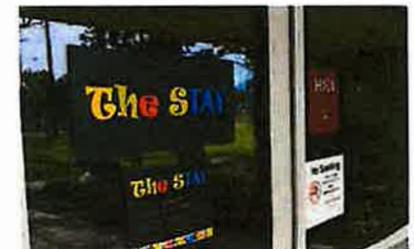
Wellspring Center
15217 San Bernardino Ave.
Fontana
(951) 643-2150



The STAY CRT Center

Providing recovery-based behavioral health residential treatment services, for up to 90 days, to youth, aged 18 to 25, who are experiencing a mental health crisis.

The STAY
780 E. Gilbert St.
San Bernardino
(909) 763-4760



Outpatient Clinics - Psychiatric Medication and Services

The following programs provided by the San Bernardino County Department of Behavioral Health along with contracted agencies are committed to developing culturally and linguistically competent services.

Services include:

- Crisis intervention
- Assessment/referral
- Psychiatric medication
- Individual therapy
- Group therapy
- Case management
- Psycho-educational workshops
- Resources

Family Service Agency
11424 Chamberlaine Way, Ste. 11-12
Adelanto
(760) 246-0934

Barstow Counseling Center
1841 E. Main St.
Barstow
(760) 255-5700

Lutheran Social Services
41945 Big Bear Blvd., Ste. 200
Big Bear Lake
(909) 866-5070

Family Services Agency
23406 Crestforest Dr.
Crestline
(909) 338-4689

Lutheran Social Services
32770 Old Woman Springs Rd., Ste. C
Lucerne Valley
(760) 248-6612

Needles Behavioral Health Center
1600 Bailey Ave., Unit 2
Needles
(760) 326-9313

Lutheran Social Services
82820 Trona Rd.
Trona
(760) 372-5159

Victor Valley Behavioral Health
12625 Hesperia Rd.
Victorville
(760) 995-8300

Valley Star - Victorville Center
12188 Hesperia Rd.
Victorville
(760) 477-2199

Valley Star - Yucca Valley Center
7281 Dumosa Ave., Ste. 4
Yucca Valley
(760) 853-4755



The following resources primarily provide psychiatry medication and medication management:

Mission City Community Network
15201 11th St., Ste. 300
Victorville
(818) 895-3100

Hesperia Health Center
16453 Bear Valley Rd.
Hesperia
(800) 722-4777

Veterans Affairs Community Based Outpatient Clinic (760) 951-2599
Primary care and Behavioral Health services for Veterans in the Victorville and High Desert area.
12138 Industrial Blvd., Ste. 120
Victorville

High Desert Vet Center (760) 261-5925
Provides readjustment counseling to Veterans and assists with successful post-war adjustment in or near their community.
15095 Amargosa Rd., Ste. 107
Victorville

Probation Adult and Juvenile Day Reporting Centers
Provide free intervention and prevention programs such as anger management, drug and alcohol, cognitive life skills, gang involvement, truancy, petty theft, and more.

Barstow Adult and Juvenile Services (760) 256-4737
1300 E. Mountain View St.
Barstow

Joshua Tree Adult and Juvenile Services (760) 366-4130
63665 Twenty-nine Palms Hwy
Joshua Tree

Needles Adult and Juvenile Services (760) 326-9337
1111 Bailey Ave.
Needles

Victorville Adult Services (760) 243-8269
15480 Ramona Ave.
Victorville

Victorville Juvenile Day Reporting Center (760) 552-6600
12421 Hesperia Rd., Ste. 4-6
Victorville

Youth Justice Center (909) 387-7359
900 E. Gilbert St., Bldg. 31
San Bernardino

San Bernardino County 2-1-1
Dial 2-1-1 to get connected with a live operator, 24 hours a day, 7 days a week for referrals to health and social services.

Community Resources



Family Assistance Program (866) 770-7867
 Support for at-risk teens, LGBTQ support group, food, counseling, anger management and more.
 15075 7th St.
 Victorville

Inland Regional Center (909) 890-3000
 Services for those with development/intellectual disabilities.
 365 S. Waterman Ave.
 San Bernardino
 Emergency Line (Message line for case management) (909) 820-3900

St. John of God (760) 952-9192
 Alcohol and drug services.
 15534 6th St.
 Victorville

13333 Palmdale Rd. (760) 241-4917
 Victorville

Sunrise Center (760) 221-6181
 Grief support & peer groups for children and adults.
 21810 U.S. Hwy. 18
 Apple Valley

Transitional Assistance Department (TAD) (877) 410-8829
 Offering Cal Fresh, Medi-Cal, Cal-Works, and more.

10875 Rancho Rd. 13886 Central Rd.
 Adelanto Apple Valley

1900 E. Main St. 9655 9th Ave.
 Barstow Hesperia

1090 E. Broadway St. 73629 Sun Valley Dr.
 Needles Twentynine Palms

56357 Pima Trail 15010 Palmdale Rd.
 Yucca Valley Victorville

Department of Aging and Adult Services—Age Wise (760) 956-2434
 Provide services to older adults age 59 and older who would benefit from behavioral health and wellness services and who may be seeking assistance connecting to resources to help meet basic needs.
 11951 Hesperia Rd.
 Hesperia

Behavioral Health Services

Substance Use Disorder and Recovery Services

DBH SUDRS provides drug and alcohol prevention, treatment services and education programs for individuals and communities.

Services include:

- Prevention
- Intensive Outpatient Treatment/Services
- Residential Programs
- Withdrawal Management
- Perinatal Services
- Recovery Center/Aftercare
- Care Coordination
- Medication Assisted Treatment Services

Call DBH's **Screening Assessment and Referral Center** at (800) 968-2636 for more information or for an assessment.



Community-Based Recovery Center / Aftercare

Recovery centers are community based centers that support recovery by offering self-help groups, resources, and education.

Mental Health Systems, Inc. Center for Change
 58945 Business Center Dr., Ste. N
 Yucca Valley
 (760) 369-1074

Rim Family Mobile Resource Center
 28545 Hwy. 18
 Skyforest
 (909) 336-1800

Mental Health Systems, Inc., Center for Change
 300 H St.
 Needles
 (760) 326-4590

St. John of God—Hospitality Center
 15534 6th St.
 Victorville
 (760) 952-9192

Transitional Age Youth (TAY) Centers

Centers providing outpatient behavioral health services and other supports to youth ages of 16 - 26.

Victor Community Support Services

15400 Cholame Rd.
Victorville
(760) 243-5417

Valley Star Behavioral Health, Inc.

58471 29 Palms Hwy, Ste. 102
Yucca Valley
(760) 853-4888

Services can include:

- Recreational activities
- Shower/Laundry facilities
- Referral and linkage to resources
- Support groups

Youth Drop-In Center

Family Assistance Program - The Fam Spot is a youth drop-in center in old town Victorville providing services which include housing and counseling services. Open to youth ages 12-21.

16857 C St.
Victorville
(760) 843-0701

24/7 Runaway hotline: (909) 335-2676

Clubhouses

Programs are run by members of the community (18 years and over) with minimal support from staff. Clubhouses offer job training, social activities, and education.

Desert Stars

1841 E. Main St.
Barstow
(760) 255-5705

Serenity Clubhouse

12623 Hesperia Rd., Ste. B
Victorville
(760) 955-6224

A Place to Go Clubhouse

32770 Old Woman Springs Rd., Ste. B
Lucerne Valley
(760) 248-2327

Santa Fe Social Club

56020 Santa Fe Trail, Ste. M
Yucca Valley
(760) 369-4057

Homeless Outreach Support Team (HOST)

Referral based program that provides community-based, on-location outreach and engagement services to homeless individuals and their families.
(909) 387-7406

Recovery Based Engagement Support Team (RBEST)

Provides field-based services including outreach, engagement, case management, family education, support, and therapy for individuals with untreated mental illness.
(909) 421-9452

Family Resource Centers (FRC)

FRCs offer various programs for all ages that are tailored to be culturally and linguistically competent and meet the identified needs of the communities they serve. Services offered include prevention and leadership programs for children, youth, and TAY, mental health education workshops, community counseling, adult skill-based education programs and parenting support.

Riverside San Bernardino County Indian Health, Inc.

170 N. Yucca Ave.
Barstow
(760) 256-9016

Rim Family Services

28545 Hwy. 18
Skyforest
(909) 336-1800

Victor Community Support Services

15400 Cholame Rd.
Victorville
(760) 243-5417

Pacific Clinics

58945 Business Center Dr., Ste. D
Yucca Valley
(760) 228-9657



Military Services & Family Support Program (MSFS)

The MSFS program addresses the negative effects of traumatic events and other unique challenges of military life by providing in-home prevention and early intervention behavioral health services. Services are provided to those that are Active Duty, National Guard, Reservist or have recently returned from a deployment and their families.

Victor Community Support Services

222 E. Main St.
Barstow
(760) 255-1496

Pacific Clinics

58945 Business Center Dr., Ste. D, E
Yucca Valley
(760) 228-9657

Life Skills Awareness - Marriage and Family Counseling

Offers free 3-12 month substance abuse outpatient services including individual, group, and family counseling for previously incarcerated individuals (within 3 years of release date) with transportation services available. Child Family Services (CFS) therapeutic services include: Individual, family, couples, and groups which includes anger management, domestic violence, parenting, substance abuse and child abuse/ endangerment. Insurance accepted.

Life Skills Awareness, Marriage and Family Counseling

16501 Walnut St., Ste. 12
Hesperia
(760) 949-1200
www.lifeskillsawareness.org

Behavioral Awareness Center of San Bernardino County

Offers free or sliding-scale fee therapy services for individuals, families, couples, and groups including: Anger management, domestic violence, parenting, and child abuse/ endangerment. Also offers approved San Bernardino County Juvenile Probation classes for youth, including those on probation. Classes offered are: Substance abuse, anger management, truancy, graffiti, high risk juvenile offender, sex offender, and cognitive life skills.

Behavioral Awareness Center of San Bernardino County

16501 Walnut St., Ste. 12
Hesperia
(760) 949-1200
www.lifeskillsawareness.org

National Alliance on Mental Illness (NAMI) Inland Valley

A High Desert-wide advocacy organization offering free training and support groups to peers (those living with mental illness) and family members.

(760) 217-4109
www.namiinlandvalley.org

Autism Society Inland Empire

Provides critical programs and services for children and adults with autism and their family members across the lifespan.

(951) 220-6922
www.ieautism.org

Screening, Assessment, Referral, and Treatment (SART)

Serves children between the ages of 0-5 who are experiencing social, physical, cognitive, behavioral, developmental, and/or psychological issues.

Desert Mountain Children's Center
17800 Hwy. 18
Apple Valley
(760) 552-6700

Desert Mountain Children's Center
58967 Business Center Dr., Ste. C - E
Yucca Valley
(760) 369-3130

Desert Mountain Children's Center
42007 Fox Farm Rd., Ste. 2A
Big Bear Lake
(909) 866-2165



Youth Substance Use Disorder and Recovery Services

Outpatient Drug Free treatment services are designed to achieve progressive changes in an individual's thinking and substance using behavior in order to prevent relapse.

Barstow Behavioral Health Center
1841 E. Main St.
Barstow
(760) 255-5700

MHS Needles Center for Change
300 H. St.
Needles
(760) 326-3154

High Desert Child, Adolescent & Family Services Center, Inc.
225 Barstow Rd.
Barstow
(760) 255-1083

High Desert Child, Adolescent and Family Services Center, Inc.
16248 Victor St.
Victorville
(760) 243-7151

MHS Counseling and Recovery Center for Change
58945 Business Center Dr., Ste. P
Yucca Valley
(760) 369-1074

Early Identification and Intervention Services (EIS)

Provides services to children under the age of nine who are not displaying age-appropriate interactions and attachment.

Desert Mountain Children's Center
17800 Hwy. 18
Apple Valley
(760) 552-6700

Lutheran Social Services
309 E. Mountain View St., Ste. 100 & 101
Barstow
(760) 256-7279

Desert Mountain Children's Center
42007 Fox Farm Rd., Ste. 2A
Big Bear Lake
(909) 866-2165

Hearts and Lives
24028 Lake Dr.
Crestline
(909) 338-3222

Desert Mountain Children's Center
58967 Business Center Dr., Ste. C-E
Yucca Valley
(760) 369-3130



Student Assistance Program (SAP)

School-based supportive service programs for students and families which provides education and early interventions for substance abuse, mental health, academic, emotional and social issues.

Desert Mountain Children's Center
17800 Hwy. 18
Apple Valley
(760) 552-6700

Desert Mountain Children's Center
58967 Business Center Dr., Ste. C - E
Yucca Valley,
(760) 369-3130

Lutheran Social Services
41945 Big Bear Blvd., Ste. 222
Big Bear
(909) 866-5070

Mountain Counseling and Training
340 Hwy. 18
Crestline
(909) 336-3330

Success First/Early Wrap

Services for seriously emotionally disturbed, un-served or underserved children, ages 0 to 18.

Lutheran Social Services
309 E. Mountain View St., Ste. 100 & 101
Barstow
(760) 256-7279

Mountain Counseling and Training, Inc.
340 Hwy. 138
Crestline
(909) 336-3330

Lutheran Social Services
41945 Big Bear Blvd., Ste. 221 - 223
Big Bear
(909) 866-5070

Victor Community Support Services
15095 Amargosa Rd., Ste. 201
Victorville
(760) 245-4695

Lutheran Social Services
58923 Business Center Dr., Ste. A - E
Yucca Valley
(760) 365-7209

Victor Community Support Services
222 E. Main St., Ste. 117
Barstow
(760) 255-1496

School-Aged Treatment Services (SATS)

Provides services to children and youth aged 0-21 experiencing problems due to a mental health disorder that interferes with their academic performance or functioning in their family, school, or community settings.

Desert Mountain Children's Center
17800 Hwy. 18
Apple Valley
(760) 552-6700

Desert Mountain Children's Center
58967 Business Center Dr., Ste. C-E
Yucca Valley
(760) 369-3130

Desert Mountain Children's Center
42007 Fox Farm Rd., Ste. 2A
Big Bear Lake
(909) 866-2165

Mountain Counseling and Training
340 Hwy. 138
Crestline
(909) 336-3330

