

# **pcs**

## **Revenue Control Systems**

**Request for Proposals for  
Food Service Management System**

**District Five of Lexington and  
Richland Counties  
Purchasing Office  
1020 Dutch Fork Road  
Irmo, SC 29063**

**November 28, 2017  
11:00 AM**

**TECHNICAL RESPONSE  
ORIGINAL**

**Submitted By  
PCS Revenue Control Systems, Inc.  
560 Sylvan Avenue  
Englewood Cliffs, NJ 07632  
(800) 247 - 3061**

# Lexington-Richland November 2017

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District Five of Lexington and Richland Counties  
Purchasing Office  
1020 Dutch Fork Road  
Irmo, SC 29063

PCS Revenue Control Systems, Inc is pleased to provide this response to your RFP for a **Food Service Management Systems**.

PCS has been providing District Five of Lexington and Richland Counties with Food Service technology since 1992. Over these 25 years PCS has maintained it's leadership role in Food Service Technology by focusing on the unique requirements of our customers in the k-12 market.

Our proposal includes a an upgrade of your current server based RIGHTrak/FASTrak system to our RightNOW web based system. We also propose to replace your current NetPOS Point of Sale Terminal software with our new cloud based WebPOS software. Details on these software systems can be found in the Additional Data section of this response starting on page <sup>37</sup>.

Your main contacts for the proposal are:

**Becki Rogers**, Regional Account Manager  
(800) 247-3061 ext 1168, [becki@pcsrcs.com](mailto:becki@pcsrcs.com)

**David Yaniv**, PCS General Manager  
(800) 247-3061 ext 1187 [David@pcsrcs.com](mailto:David@pcsrcs.com)

Thank you for the opportunity to participate in this RFP process.




David Yaniv, General Manager



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 <p>School District Five Of Lexington and Richland Counties</p>	<p><b>District Five of Lexington and Richland Counties</b></p> <p><b>Request for Proposals</b></p>	Solicitation #	2018-012
		Date Issued	October 24, 2017
		Procurement Official	Lynda Robinson
		Phone	(803) 476-8140
		E-Mail Address	ljrobins@lexrich5.org

DESCRIPTION	Food Service Management System
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*The Term "Offer" Means Your "Bid" or "Proposal"*

SUBMIT OFFER BY	November 28, 2017 11:00 am
QUESTIONS MUST BE RECEIVED BY	November 7, 2017 4:00 pm
NUMBER OF COPIES TO BE SUBMITTED	1 original and 4 copies

Offers must be submitted in a sealed package. Solicitation number & Opening Date must appear on package exterior.

SUBMIT YOUR SEALED OFFER TO:

**District Five of Lexington and Richland Counties  
Purchasing Office  
1020 Dutch Fork Road  
Irmo, SC 29063**



<p>CONFERENCE TYPE: Pre-bid Conference DATE &amp; TIME: (EST) As appropriate, see "Conferences - Pre-Bid/Proposal" &amp; "Site Visit" provisions</p>	<p>LOCATION: Not Applicable</p>
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<p><b>AWARD &amp; AMENDMENTS</b></p>	<p>The award, this solicitation, and any amendments will be posted at the following web address: <a href="http://www.lexrich5.org/Page/16458">www.lexrich5.org/Page/16458</a></p>
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You must submit a signed copy of this form with Your Offer. By submitting a bid or proposal, You agree to be bound by the terms of the Solicitation. You agree to hold Your Offer open for a minimum of sixty (60) calendar days after the Opening Date.

<p>NAME OF OFFEROR (Full legal name of business submitting the offer)</p> <p>PCS Revenue Control Systems, Inc.</p>	<p>OFFEROR'S TYPE OF ENTITY: (Check one)</p> <p><input type="checkbox"/> Sole Proprietorship</p> <p><input type="checkbox"/> Partnership</p> <p><input type="checkbox"/> Corporation (tax-exempt)</p> <p><input checked="" type="checkbox"/> Corporate entity (not tax-exempt)</p> <p><input type="checkbox"/> Government entity (federal, state, or local)</p> <p><input type="checkbox"/> Other _____</p> <p>(See "Signing Your Offer" provision.)</p>
<p>AUTHORIZED SIGNATURE</p> <p><i>David Yaniv</i></p> <p>(Person signing must be authorized to submit binding offer to enter contract on behalf of Offeror named above.)</p>	
<p>TITLE (Business title of person signing above)</p> <p>General Manager</p>	
<p>PRINTED NAME (Printed name of person signing above)</p> <p>David Yaniv</p>	<p>DATE SIGNED</p> <p>11-20-17</p>
<p>Instructions regarding Offeror's name: Any award issued will be issued to, and the contract will be formed with, the entity identified as the Offeror above. The entity named as the Offeror must be a single and distinct legal entity. Do not use the name of a branch office or a division of a larger entity if the branch or division is not a separate legal entity, i.e., a separate corporation, partnership, sole proprietorship, etc.</p>	
<p>STATE OF INCORPORATION</p> <p>New Jersey (If Offeror is a corporation, identify the state of Incorporation.)</p>	<p>TAXPAYER IDENTIFICATION NO.</p> <p>22-3104908</p>

COVER PAGE



PAGE TWO  
(Return Page Two with Your Offer)

<b>HOME OFFICE ADDRESS</b> (Address for Offeror's home office / principal place of business)  PCS Revenue Control Systems, Inc. 560 Sylvan Avenue Englewood Cliffs, NJ 07632	<b>NOTICE ADDRESS</b> (Address to which all procurement and contract related notices should be sent.)  PCS Revenue Control Systems, Inc. 560 Sylvan Avenue Englewood Cliffs, NJ 07632			
	Area Code:	Number:	Extension:	Facsimile:
	800	247 -3061	4	(201) 568 - 8381
E-Mail Address: <b>sales@pcsrcs.com</b>				

<b>PAYMENT ADDRESS</b> (Address to which payments will be sent.)  PCS Revenue Control Systems, Inc. 560 Sylvan Avenue Englewood Cliffs, NJ 07632  <input checked="" type="checkbox"/> Payment Address same as Home Office Address <input type="checkbox"/> Payment Address same as Notice Address (check only one)	<b>ORDER ADDRESS</b> (Address to which purchase orders will be sent)  PCS Revenue Control Systems, Inc. 560 Sylvan Avenue Englewood Cliffs, NJ 07632  Order E-Mail Address: <b>sales@pcsrcs.com</b>  <input checked="" type="checkbox"/> Order Address same as Home Office Address <input type="checkbox"/> Order Address same as Notice Address (check only one)			
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**ACKNOWLEDGMENT OF AMENDMENTS:** Offerors acknowledges receipt of amendments by indicating amendment number and its date of issue.

Amendment No.	Amendment Issue Date	Amendment No.	Amendment Issue Date	Amendment No.	Amendment Issue Date	Amendment No.	Amendment Issue Date
1	11/08/2017						

<b>DISCOUNT FOR PROMPT PAYMENT</b>  No Discount	10 Calendar Days (%)	20 Calendar Days (%)	30 Calendar Days (%)	Calendar Days (%)
	0	0	0	

**MINORITY PARTICIPATION**

Please answer the following question:

1. Are you certified as a MOB/WOB (minority-owned business/woman-owned business) by the State of South Carolina?  
 Yes  No  
 If yes, provide certification number: \_\_\_\_\_



**ATTACHMENT B**

**MINORITY PARTICIPATION AFFIDAVIT**

Is the bidder a South Carolina Certified Minority Business?  Yes  No

Is the bidder a Minority Business certified by another governmental entity?  Yes  No

If so, please list the certifying governmental entity: \_\_\_\_\_

Will any of the work under this contract be performed by a SC certified Minority Business as a subcontractor?  Yes  No

If so, what percentage of the total value of the contract will be performed by a SC certified Minority Business as a subcontractor? \_\_\_\_\_

Will any of the work under this contract be performed by a minority business certified by another governmental entity as a subcontractor?  Yes  No

If so, what percentage of the total value of the contract will be performed by a minority business certified by another governmental entity as a subcontractor? \_\_\_\_\_

If a certified Minority Business is participating in this contract, please indicate all categories for which the Business is certified:

- Traditional minority
- Traditional minority, but female
- Women (Caucasian females)
- Hispanic minorities
- DOT referral (Traditional minority)
- DOT referral (Caucasian female)
- Temporary certification
- SBA 8 (a) certification referral
- Other minorities (Native American, Asian, etc.)

(If more than one minority contractor will be utilized in the performance of this contract, please provide the information above for each minority business.)

The Department of Administration, Division of Small and Minority Business Contracting and Certification, publishes a list of certified minority firms. The Minority Business Directory is available at the following URL: <http://osmba.sc.gov/directory.html>  
[04-4015-3]



**Company Profile:**

a) State whether your firm is local, regional, or national.

*PCS services customers nationwide including over 400 school districts.*

b) Provide the location of the office from which the work is to be performed and the number of partners, managers, supervisors, seniors and other professional staff employed at that office. One company representative must be clearly assigned to the District as the point of contact for all performance and contract issues. Include representative's name, telephone number, email address and any other appropriate means for contact for the representative.

*Work on this contract will be performed out of our corporate headquarters located at 560 Sylvan Avenue, Englewood Cliffs, NJ 07632.*

*The following employees at that location include:*

<b>Department</b>	<b># of Employees</b>
<i>Program Development:</i>	<i>4 on Staff plus contract programmers</i>
<i>Technical Support and Training:</i>	<i>Included in Customer Service</i>
<i>Administration / Management:</i>	<i>10</i>
<i>Sales:</i>	<i>7</i>
<i>Customer Service:</i>	<i>32</i>
<i>Hardware Repair:</i>	<i>5</i>

*The point of contact for this project will be:*

*Becki Rogers*

*Phone: (800) 247 - 3061 extension 1168*

*Email: becki@pcsrcs.com*

*Becki resides in Woodstock, GA and will be available to offer assistance during implementation and the early days of system operation. In addition Becki will remain your main point of contact through out the life of the contract. Becki has been with PCS for seven years and has been involved in many implementations in large and small districts.*



1) Briefly furnish your organization's history, legal form (sole proprietorship, partnership, corporation and State of incorporation), number and location of offices, number of employees, days/hours of operation and other pertinent data.

*PCS is a family owned and operated business that has been providing a fully integrated line of products and services to the K-12 food service and nutrition marketplace for nearly 30 years. Customers nationwide include over 400 school districts including over 40 major cities. PCS was incorporated in the state of New Jersey on January 2, 1992. Our corporate headquarters is located at 560 Sylvan Avenue, Englewood Cliffs, NJ 07632. Since it's inception PCS has been dedicated to the development of state of the art, innovative software and systems solutions to the many challenges facing today's food and nutrition services.*

*Our initial products were developed in and operated on a DOS platform and included DSMP at the Central Office, ScMP at the School Sites. DOS Inventory and Production modules were also introduced. All communications were done over phone modems or via "sneaker net" using diskettes going back and forth between the schools and the district office on a daily basis.*

*The Windows products were introduced in the the 1990's and communications moved to LANs and WANs. Then we entered the Internet era with browser based applications and Internet connectivity.*

*All along the way PCS has remained dedicated to it's one and only market - School Food Service.*

*Our team of dieticians, food service professionals and technicians are uniquely qualified, with over seventy-five combined years of experience as former school food and nutrition employees, to implement the PCS suite of products and services in your District. Our team members have served as administrators and supervisors in major city and in medium and small food and nutrition departments. They have performed successful PCS systems implementation projects in school districts of all sizes. From them you will get the guidance and training you need to merge your district business processes into the PCS programs in such a way that you will meet all of the regulations while reducing the redundancies, labor, and overhead involved in setup, installation, implementation, training, and ongoing maintenance of these systems and your overall operations*

*The company is organized departmentally. Customer Service is the largest department.*

<i>Department</i>	<i># of Employees</i>
<i>Program Development:</i>	<i>4 on Staff plus contract programmers</i>
<i>Technical Support and Training:</i>	<i>Included in Customer Service</i>
<i>Administration / Management:</i>	<i>10</i>
<i>Sales:</i>	<i>7</i>
<i>Customer Service:</i>	<i>32</i>
<i>Hardware Repair:</i>	<i>5</i>

*With over 60 employees, sales and support services are provided nationwide through regional offices and corporate offices located in Englewood Cliffs, New Jersey. Regional account staff are located in New Jersey, Florida, Georgia, and California. Regional support staff are located in Rhode Island, South Carolina, Georgia and Texas.*

*The PCS Help Desk provides a first point of contact for the customers for problems involving PCS hardware or software providing consistent communication and support for all technology services*

## Technical Response

### Background and Organizational Information



*in a professional, competent, and timely manner. Technical support is available between the hours of 7:00 a.m. and 7:00 p.m. Eastern Time, Monday through Friday, excluding national holidays via a toll free hotline, email, and web remote services. .*

*PCS provides enterprise level systems including software, off-the-shelf and proprietary hardware, project management/consulting, implementation, training and installation services, financial and supplier interfaces, web portals for parent account management, hosting and cloud services, and flexible financing options including Software and Systems As a Service (SAS).*

*PCS has gained a reputation for:*

- Affordable high technology that's easy to install, learn and use*
- Low cost of ownership & Investment protection*
- Service after the sale building customer partnerships*
- Time Tested, Audit- Proven Solutions*

2) Disclose any conditions (e.g. bankruptcy or other financial problems, pending litigation, planned office closures, impending merger) that may affect your organization's ability to perform contractually.

*There are no existing conditions involving bankruptcy or financial problems or pending litigation that will affect our ability to perform contractually. PCS has no planned office closure or mergers pending.*

3) Describe your professional liability insurance, including the type and level of coverage. Confirm you will notify the District at least thirty (30) days in advance of any material changes to this coverage.

*Please see the Insurance Certificate included with this response on page <sup>15</sup> .*

*PCS confirms that we will notify the District at least thirty (30) days in advance of any material changes to this coverage.*

4) Describe how your organization is properly licensed, bonded, and/or insured (both fidelity insurance and errors and omissions insurance).

*PCS carries the insurance coverage as indicated on the Certificate on page <sup>15</sup> . We are unaware of any licensing available to software developers.*

5) Certify that your organization and any principal of the organization is not prohibited, suspended or otherwise declared ineligible to contract or provide any services required hereunder by any federal, state, or local public agency.

*This statement will certify that neither the PCS organization nor any principal of the organization is prohibited, suspended or otherwise declared ineligible to contract or provide any services required hereunder by any federal, state, or local public agency.*



PCSREVE-01

LKAUFMAN

DATE (MM/DD/YYYY)  
11/10/2017

**CERTIFICATE OF LIABILITY INSURANCE**

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

**IMPORTANT:** If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

<b>PRODUCER</b> PRIME INSURANCE AGENCY 960 E County Line Road Lakewood, NJ 08701	<b>CONTACT NAME</b> PHONE (A/C, No., Ext): (732) 886-5751 FAX (A/C, No.): (732) 886-9422 EMAIL ADDRESS: PRIME@primeins.com	
	<b>INSURER(S) AFFORDING COVERAGE</b>	
<b>INSURED</b> Pcs Revenue Control Systems Inc 560 Sylvan Ave Englewood Cliff, NJ 07632	<b>INSURER A:</b> SENTINEL INSURANCE COMPANY LIMITED 11000	<b>NAIC #</b>
	<b>INSURER B:</b>	
	<b>INSURER C:</b>	
	<b>INSURER D:</b>	
	<b>INSURER E:</b>	
	<b>INSURER F:</b>	

**COVERAGES**      **CERTIFICATE NUMBER:**      **REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDITIONAL SUBR BUILD / MOD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input type="checkbox"/> OCCUR  GEN'L AGGREGATE LIMIT APPLIES PER <input type="checkbox"/> POLICY <input type="checkbox"/> PROJ <input type="checkbox"/> LOC <input type="checkbox"/> OTHER		13SBATF5477	10/16/2017	10/16/2018	EACH OCCURRENCE \$ 1,000,000 DAMAGE TO RENTED PREMISES (EA OCCURRENCE) \$ MED EXP (Any one person) \$ 10,000 PERSONAL & ADV INJURY \$ 1,000,000 GENERAL AGGREGATE \$ 2,000,000 PRODUCTS - COMP/OP AGG \$ 2,000,000 OTHER \$
A	AUTOMOBILE LIABILITY <input type="checkbox"/> ANY AUTO OWNED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS <input checked="" type="checkbox"/> HIRED AUTOS ONLY <input checked="" type="checkbox"/> NON-OWNED AUTOS ONLY		13SBATF5477	10/16/2017	10/16/2018	COMBINED SINGLE LIMIT (EA accident) \$ 1,000,000 BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$ OTHER \$
A	<input checked="" type="checkbox"/> UMBRELLA LIAB <input checked="" type="checkbox"/> OCCUR <input type="checkbox"/> EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE <input type="checkbox"/> DED <input type="checkbox"/> RETENTION \$		13SBATF5477	10/16/2017	10/16/2018	EACH OCCURRENCE \$ 5,000,000 AGGREGATE \$ 5,000,000 OTHER \$
	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	Y/N	N/A			<input type="checkbox"/> PER STATUTE <input type="checkbox"/> OTH-ER E.L. EACH ACCIDENT \$ E.L. DISEASE - EA EMPLOYEE \$ E.L. DISEASE - POLICY LIMIT \$

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)  
 Certificate is subject to terms, limitations and exclusions of the actual policy at the time of issuance.

<b>CERTIFICATE HOLDER</b> School District Five Of Lexington and Richland Counties 1020 Dutch Fork Road Irmo, SC 29063	<b>CANCELLATION</b> SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.  AUTHORIZED REPRESENTATIVE 
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1) Provide the length of time/experience in providing school food service management software systems.

*PCS is a family owned and operated business dedicated to the school food and nutrition market for nearly 30 years. Customers include over 400 school districts including many major cities. PCS provides enterprise level systems including software, off-the-shelf and proprietary Point of Sale hardware, project management/consulting, implementation, training and installation services, financial and supplier interfaces, web portals for parent account management, hosting and cloud services, and flexible financing options including "Software As a Service" (SAS).*

2) Provide a brief resume of the offeror's representatives to be assigned to this project.

*Becki Rogers will be the main contact for this project*

*Resume for Becki Rogers:*

*Summary of Qualifications*

*Strong analytical skills in assessing situations, problem solving and identifying appropriate solutions*

*Excellent administrative skills*

*Excellent written, oral and interpersonal communication skills.*

*Proven track record of strong organizational skills, follow-through, coaching skills, ability to multitask and meet deadlines as well as consistently exceeding sales goals.*

*Experience*

*PCS Revenue Control Systems*

*K-12 National Sales Director 2010-Present*

- Responsible for new and existing customer relationship management for geographical territory including GA, TN, NC, SC, VA, WV & TX as well as major school districts nationwide*
- Nationwide At Risk Account Management to ensure customer retention*
- Create and implement marketing campaigns specific to different product lines and geographical locations*
- Oversee and verify Technical Support Requests are completed to customer satisfaction*
- Assist in product development to meet customer needs*
- Coach Sales Team on effective sales and marketing techniques*
- Train all new sales team members*
- Ensure prompt payment of customer invoices and annual support contracts*
- Active member of several state level School Nutrition Associations*
- Georgia School Nutrition Agency Industry Advisory Board Member 2014-2017 school year*
- School Nutrition Association of South Carolina Industry Advisory Board Member 2015-2018 school year*
- SNA of SC IAC Co-Chair serving on Executive Board 2017/2018 school year*
- Assist in planning of state level SNA events including Annual Conference, Industry Conference and Leadership Training as well as Charity Golf Tournaments and other fund raising activities*
- Attend National and Local SNA Conferences including Annual National Conferences, Legislative Action Conferences, Industry Advisory Conferences and Leadership Conferences*
- Keep up to date and ensure PCS Product offerings are meeting USDA and Industry Specific Rules and Regulations*
- Create and maintain relationships with State Level Child Nutrition Employees*
- 2017 School Nutrition Association of South Carolina Industry Member of the Year*

3) Provide the number of personnel specifically available to the District and dedicated both routinely and in the event of an emergency.

## Technical Response Qualifications



*Becki Rogers*

*Phone: (800) 247 - 3061 extension 1168*

*Email: becki@pcsrcs.com*

*Becki resides in Woodstock, GA and will be available to offer assistance during implementation and the early days of system operation. In addition Becki will remain your main point of contact through out the life of the contract. Becki has been with PCS for seven years and has been involved in many implementations in large and small districts.*

4) Provide the name, location, and experience/background of the primary trainer(s) who will be providing training to the District.

*Eric Garcia PCS Help Desk Support Supervisor*

*Length of Employment with PCS: 9 years*

*Certifications: A+*

*Strengths: Software, Hardware, Customer care*

*Special Skills: Spanish as a 2nd Language.*

*Note*

*During his 8 years with PCS, Eric has handled installations at school districts such as; Burlington Public Schools MA,*

*Perth Amboy Public Schools NJ, Campus Community DE.*

*Specialties*

*Support all PCS products and Paypams support.*

*Christopher Costa, PCS Help Desk & Support Floor Manager*

*Length of Employment with PCS: 7 years*

*Certifications: PC Specialist, A+, NetPlus*

*Strengths: Software, Hardware, Customer care,*

*Special Skills: Training*

*Note: During 6 years with PCS, Chris has setup many school districts Navin brothers, Shenendehowa, among others.*

*Specialties*

*Support all PCS products and Paypams support.*

5) Provide the name, location, and experience/background of representative(s) who will be providing service and assistance to the District staff in installing and maintaining the system.

*Jose Romani, PCS Help Desk & Implementation Manager*

*Length of Employment with PCS: 17 years*

*Certifications: PC Specialist, A+ (working on Business Management degree)*

*Strengths: Software, Hardware, Customer care*

*Special Skills: Spanish as a 2nd Language,*

*Note:*

*During 16 years with PCS, Jose has handled mostly Major City Districts like Miami Dade County FL, Cullman County AL, etc*

*Specialties - Support all PCS products and Paypams support.*

Checklist notes start on page 28

	<u>GENERAL SYSTEM FEATURES</u>	<u>YES</u>	<u>NO</u>
	Designed exclusively for K-12 food service	✓	
	Easy to learn & use	✓	
	Single, centralized database- MS SQL	✓	
	Microsoft .NET Framework		✓
	System functions are integrated	✓	
	Data updates are real-time. No 'batch' updating requiring user intervention.	✓	
	Microsoft Windows Based- Point & Click	✓	
	Runs on standard PC's , no proprietary hardware	✓	
	Automatic Program Updates via Internet Connection for all food service programs	✓	
	Compatible with PowerSchool	✓	
	Automatic update of enrolled students from PowerSchool into student information field in real time	✓	
	Real time updates of student eligibility to school sites	✓	
	Posting of negative balance on student accounts in real time to the student info field in PowerSchool	✓	
	From PowerSchool, post food allergies or special dietary concerns into fields of students in food service software	✓	we can import POS messages
	An automated process to load student photos to the food service software from picture CD.	✓	
	Currently Interfaced with iVisions Financials		✓
	Custom Interface for Promag DT105U/DT105R Cash Drawer Triggers	✓	

**Technical Response**  
**Response to Checklist**



	Utilize Crystal Reports for customization		✓
	User-controlled security by module and function	✓	
	Allows setting scheduled password expirations		✓
	Automatic Program Updates via internet connection to include end of year functions and beginning of new school year functions	✓	
	Available as individual components or as part of an Enterprise Suite	✓	
	Compatible with other Infinite Visions software		✓
	Reports can be converted to Excel, PDF files	✓	
	User -friendly on screen and printed user's manuals	✓	
	SIF Certified		✓
	No databases required at cafeteria site		✓ see note 1
	No backups required at school site		✓ see note 2
	Automated backup	✓	
	No data transfers or communications routines	✓	see note 3
	Does not require monitoring of communications logs	✓	
	Works with School Messenger or other district notification systems	✓	
	Software: Scalable Architecture "add-on" and "upgrades"	✓	
	Ability to remote access from central office to school sites	✓	
	<b><u>POINT OF SALE</u></b>	<b><u>YES</u></b>	<b><u>NO</u></b>

	Identify students via pictures	✓	
	Eligibility status is updated immediately when processed by integrated Free & Reduced module	✓	
	Ability to import pictures by server access	✓	
	Single database. Serve visiting students with regular meal account	✓	
	Offline mode allows POS cashiers to continue serving even if connection to server is lost	✓	
	Handles prepayments and/or charges at anytime	✓	
	Multiple input options (PIN Pad, Barcode, Fingerprint)	✓	
	Able to store input of up to 5 transactions of students at POS through selected means of input	✓	
	Prohibit items based on dietary restriction	✓	
	Customize item screens by cashier	✓	
	Prevents over claims; the same student cannot be claimed twice	✓	
	Re-process' function corrects transactions where student was served with incorrect status		✓ see note 4
	Accurately converts a la carte items into reimbursable meal	✓	
	Built-in charge controls	✓	
	Ability to change Serving number to ID	✓	
	Set ala carte limits	✓	
	Tracks after school snack programs	✓	
	Provides an alpha look-up for all accounts	✓	
	User-defined security and access restriction by identification of system operator	✓	

**Technical Response**  
**Response to Checklist**



	Handles teacher, SFS employee, miscellaneous, and catered accounts	✓	
	Automatically & discretely identifies student status	✓	
	Tracks up to 999 different menu items for breakfast & 999 items for lunch	✓	
	Item price is driven by student status	✓	
	Allows for item pricing by grade	✓	
	Tracks all cashier transactions by name, date and time	✓	
	Master/Family accounts to group students or siblings to a single balance by school		✓ see note 5
	Maintains multi year history via transaction archive	✓	
	Accurately tracks multiple schools through a single cafeteria	✓	
	Allows students to be served by membership in multiple groups (i.e. homeroom, bus route, afterschool program)	✓	
	Generates low balance and charge letters	✓	
	Touch screen or standard keyboard	✓	
	Ability to set up multiple Ala Carte purchases	✓	
	Utility allows 'reclassification' of meals served with the incorrect eligibility status		✓ see note 4
	Charge Limits by Status	✓	
	Import/Export Ability of all POS reports	✓	
	Includes SC SLP Report format	✓	
	Includes fraud monitoring functions	✓	
	Software Support/Training – hosted on vendor's website	✓	

	<b><u>INTERNET MEAL PAYMENTS</u></b>	<b><u>YES</u></b>	<b><u>NO</u></b>
	Allows parents/guardians to prepay from Internet with credit cards in Real Time	✓	
	Allows parents to see account balances and what students are buying	✓	
	Low balance notification via email	✓	
	Integrated with POS to accurately update balance and activity	✓	
	Utilizes SSL security protocol	✓	
	Administrative portal enables districts to generate management reports	✓	
	Handles all types of school fees	✓	
	Completely turnkey. Hosted and supported by vendor	✓	
	Links to district menus	✓	
	<b><u>FREE &amp; REDUCED</u></b>	<b><u>YES</u></b>	<b><u>NO</u></b>
	Family/household applications	✓	
	Scan Household Applications	✓	
	Handles import of direct certification data	✓	
	Utilizes pre-loaded data from PowerSchool to minimize data input	✓	
	Accommodates all USDA designated categorical qualifications	✓	

**Technical Response**  
**Response to Checklist**



	Letters in multiple languages	✓	
	Upon 'save', status is immediately updated at Point of Sale in real time	✓	
	Automated cross checking eliminates duplicate applications	✓	
	Handles variety of pay periods	✓	
	Accommodates start of year temporary status grace period and an automatic expiration utility	✓	
	User-defined 'no income' temporary period	✓	
	User defined verification: Basic, Alternate Random, Alternate Focused	✓	
	Complete audit trail of all activity	✓	
	Keeps 'archived' applications per USDA guidelines and allows easy access	✓	
	Maintains list of withdrawn, deleted and students not applying	✓	
	Marks students who elect to have information shared with other agencies	✓	
	'As of' date tracking allows user to re-create historic information	✓	
	Expandable to accommodate scanning and internet applications	✓	
	Compliant with NSLP Reauthorization guidelines	✓	
	Import/Export Ability	✓	
	Online Free & Reduced Applications & Scanning	✓	
	Scanning capability is built in to component	✓	
	History screen shows when data was modified and by whom	✓	
	<b><u>MENU PLANNING/NUTRITION ANALYSIS/PRODUCTION</u></b>	<b><u>YES</u></b>	<b><u>NO</u></b>

	Is built upon USDA Approved CN Database and updated annually	✓	
	Offers NSMP and Food based planning and tracking	✓	
	Includes complete analysis of all nutrients and/or items	✓	
	Pre-built USDA nutrient database including 10,000 ingredients, hundreds of recipes, and commodities	✓	
	User controlled ingredients table, with analysis of fat, calories, sodium, etc.	✓	
	Includes state approved SC production record	✓	
	Build and add custom recipes	✓	
	Facilitates menu costing	✓	
	Flexible recipe sizing	✓	
	Nutrient analysis by menu or daily	✓	
	Accommodates HACCP guidelines	✓	
	Offers integration with inventory management module for automated usage tracking	✓	
	User defined cycle menus	✓	
	Menu calendars can automatically skip holidays and teacher work days	✓	
	Programmed format to display menu by the month for elementary, middle, and high school	✓	
	Offers USDA formatted site based production record	✓	
	<b><u>ACCOUNTABILITY REPORTING</u></b>	<b><u>YES</u></b>	<b><u>NO</u></b>
	Allows for manual adjustment of data, as appropriate	✓	
	Tracks meals per labor hour	✓	

**Technical Response**  
**Response to Checklist**



	Includes customized export for SCAPS claim reporting	✓	
	Provides export for participation and revenue data	✓	
	Generates monthly claim form	✓	
	Calculates state and federal reimbursement	✓	
	School site and District wide participation tracking	✓	
	School site and District wide receipts and collections	✓	
	School site and District wide participation analysis	✓	
	Calculates ROA for the end of the month reporting	✓	
	<b><u>FINANCIAL MANAGEMENT</u></b>	<b><u>YES</u></b>	<b><u>NO</u></b>
	Able to exchange data (import/export) with iVisions	✓	
	Tracks statistical data by; school, by month, by year	✓	
	Allows for comparison of statistical data across schools, months & years	✓	
	Provides for automatic 'pro-ratio" of central office expenses & revenues		✓
	Allows profit/loss for school sites on a daily or monthly basis	✓	
	Determination if fund balance exceeds 3 months operating balance outlined by the USDA		✓
	<b>REPORTING TO INCLUDE:</b>		
	Operating Statement	✓	
	Trial Balance	✓	
	Balance Sheet	✓	

	Plate Costs	✓	
	Indirect Costs		✓
	MTD/YTD Summary	✓	
	Profitability	✓	
	Breakfast & Lunch Counts	✓	
	Meals per Labor Hour	✓	
	Plate Costs	✓	
	Sales By Category	✓	
	Inventory Management (i.e. ordering, usage, transfers, delivers, perpetual inventory; and coordinated with production record usage)	✓	
	<b><u>TRAINING &amp; SUPPORT</u></b>	<b><u>YES</u></b>	<b><u>NO</u></b>
	800# - always a live voice. Closely monitored response times.	✓	
	Remote PC log in capability	✓	
	Service level metrics monitored continually	✓	
	Onsite and remote training <i>including POS "go live"</i>	✓	
	Thorough user's manuals	✓	
	On screen help guides	✓	
	Quick-start tutorial documentation	✓	

**Technical Response**  
**Response to Checklist**



	Custom Work	✓	
	Always thorough pre-training planning	✓	
	Support call logging	✓	
	Convenient help desk hours M-F 7:00am-5:00 pm ET.	✓	
	Emergency support	✓	
	User group meetings & workshops	✓	
	Quarterly newsletter with helpful user tips	✓	
	Dedicated support website with secure customer login	✓	
	Regularly scheduled training webinars archived to support website	✓	
	Refresher training available	✓	
	"Train the Trainer" approach	✓	
	Available hardware assistance	✓	

**Checklist Notes**

Note 1 No databases required at cafeteria site

*Databases are required at the cafeteria site to ensure the ability to continue meal service if internet connection is lost or if the local area network connection is down. Local databases are created and maintained automatically by the system and require no user manipulation or maintenance.*

Note 2 No backups required at school site

*Backups of local data occur automatically and require no user intervention.*

Note 3 No data transfers or communications routines

*Data transfers occur automatically and require no user intervention or manipulation*

Note 4 Re-process' function corrects transactions where student was served with incorrect status  
Utility allows 'reclassification' of meals served with the incorrect eligibility status

*In development; anticipated availability 3 quarter 2018.*

Note 5 Master/Family accounts to group students or siblings to a single balance by school

*Students are grouped into families to enable processing of family Free and Reduced Applications, however the system does not support family accounts for the purpose of sharing a single balance. A Family payment can be made in the PayPAMs Parent Account Portal and be distributed among family members.*



1) The level of support that will be provided to the District as part of the contract.

*The PCS Support Help Desk is available weekdays, except holidays) from 7AM to 7PM Eastern Time. Assistance can be accessed via the following options:*

- *Phone – contact the Help Desk at (800) 247-3061 opt (3).*
- *Email – request assistance by emailing support@pcsrcs.com. The support receptionists monitor the Support emails. We will respond to you by email or by phone.*

*A Help Desk Receptionist will verify the right to service and then document the service request in the ticket tracking system.*

*Many Help Desk calls are solved upon first contact by Help Desk staff. A ticket is initiated, the resolution information is entered, and then the ticket is closed by the Help Desk technician*

**Service Level Response to Phone Calls**

*Service calls are categorized as **Urgent** or **Non Urgent**.*

**Urgent Calls:** *are immediately sent to a Technician. If there is no Technical Support available the receptionist will keep the call on hold until a Technician becomes available.*

*98% off Urgent calls are solved upon first contact. If the issue can not be resolved on the first try it is designated High Priority and escalated to a Senior Technician.*

*The following issues are considered Urgent:*

- *The School can't serve (register can't connect, PC Time Out, indexes out of day, fatal error, database is missing & Day End Issues)*
- *State or Internal Audit.*
- *District Office and Schools can't synchronize information.*
- *Unable to access RIGHTrak or FASTrak.*

**Non Urgent Calls:** *are placed in our Ticket System. The Support receptionists monitor the calls to assure that wait time does not exceed 30 minutes. If a call waits for more than 30 minutes than the call status change to Urgent and will be handled to a Tech immediately.*

*90% of Pending calls are solved upon first contact, this includes:*

- *Changes*
- *Enhancements*
- *Updates*
- *Communications*
- *Reports*
- *PayPAMS*
- *PCS Hardware*

2) Type of Support: telephone, email, remote

*Technical Support can be accessed via the following options:*

- *Phone – contact the Help Desk at (800) 247-3061 opt (3).*
- *Email – request assistance by emailing support@pcsrcs.com. The support receptionists are monitoring the Support emails. We will respond to you by email or by phone.*
- *Remote access via the internet using GoToAssist.*
- *Initiate a support ticket using mysupport.pcsrscs.com web portal.*

3) Response time

*Many Help Desk calls are solved upon first contact by Help Desk staff. A ticket is initiated, the*

**Technical Response**  
**Technical Support**



---

*resolution information is entered, and then the ticket is closed by the Help Desk technician upon issue resolution.*

4) Hours available (Eastern Standard Time)

*Technical Support is available Monday thru Friday from 7:00 AM thru 7:00 PM Eastern time*

5) Toll free support number.

(800) 247 - 3061 option 3

1) Describe offeror's experience in providing similar systems.

*Since its inception over 30 years ago, PCS has been dedicated to the development of state of the art, innovative software and systems solutions to the many challenges facing today's food and nutrition services.*

*Our initial products were developed in and operated on a DOS platform and included DSMP at the Central Office, ScMP at the School Sites. DOS Inventory and Production modules were also introduced. All communications were done over phone modems or via "sneaker net" using diskettes going back and forth between the schools and the district office on a daily basis.*

*The Windows products were introduced in the the 1990's and communications moved to LANs and WANs. Then we entered the Internet era with browser based applications and Internet connectivity. All along the way PCS has remained dedicated to its one and only market - School Food Service. Our team of dieticians, food service professionals and technicians are uniquely qualified, with over seventy-five combined years of experience as former school food and nutrition employees, to implement the PCS suite of products and services in your District. Our team members have served as administrators and supervisors of major city and medium sized food and nutrition departments, and have performed successful project management and implementation for major city and all size district implementations. In their capable hands you will find the guidance you need to re-engineer your district business processes within the new PCS programs integrated with district systems in such a way that you will meet all of the regulations at the same time as reducing the redundancies, labor, and overhead involved in setup, installation, implementation, training, and ongoing maintenance of these systems and your overall operations.*

2) References:

<b>District</b>	<b>School District of Oconee County</b>
<b>Address</b>	414 South Pine Street Walhalla, SC 29691
<b>Contact</b>	Scott Hood
<b>Email</b>	864-886-4400X6176
<b>Telephone</b>	864-886-4400 extension6176
<b>Installation Date</b>	July, 2017

<b>District</b>	<b>Sodexo/Lexington County School District Two</b>
<b>Address</b>	715 Ninth St. West Columbia, SC 29169
<b>Contact</b>	Rion Skinner
<b>Email</b>	rion.skinner@sodexo.com
<b>Telephone</b>	803-739-4010
<b>Installation Date</b>	March, 2004

<b>District</b>	<b>Garland Independent School District</b>
-----------------	--

<b>Address</b>	501 S. Jupiter Garland, Tx 75042
<b>Contact</b>	Jason Hickman
<b>Email</b>	jwhickma@garlandisd.net
<b>Telephone</b>	972-487-4182
<b>Installation Date</b>	January, 2002

We are proposing to upgrade your current RIGHTrak, FASTrak, NetPOS component system with our new web based RightNOW, WebPOS systems. We anticipate keeping training and installation expenses to a minimum as the user interfaces of the new software are very similar to your current system.

We see no problems with meeting your goal of a fully functional system by July 1, 2018.

**Installation**

As the proposed system is hosted by PCS, the installation of the RightNOW central office system will take place on our servers. As a long time PCS customer we are familiar with your state and local guidelines so the system configuration will be done by a PCS technician. The configuration will, of course, be reviewed with you for your approval before the system go live. As far as access to the RightNOW system in concerned for your Central Office and School Manager staff, it is simply a matter of creating a desktop shortcut on each computer for a web browser to connect to the internet url assigned to your district.

Installation of the WebPOS software on your Point of Sale Terminals requires only that the POS Terminal be connect to the Internet. You will be given a web address and instructions for downloading the software and configuring the terminals as to the serving site and serving line designations.

**Training**

Onsite training will require that the district provide computer lab facilities sufficient to train up to 20-25 people, each with their own computer. Each computer lab must have internet access.

**Central Office/Manager Training** - Onsite computer lab training, Remote internet based training or a combination of both will be scheduled.

**Cashier Training** - Onsite computer lab training with a PCS trainer The WebPOS interface is very similiar to the NetPOS software currently in use in several of your schools.

We are proposing the following training schedule:

	<b>On site training</b>	<b>Remote Training</b>
Central Office / Managers	3 days	4 hours
Cashiers	3 days	4 hours

Dates and times for onsite training will be agreed upon in advance.

**Go Live**

Becki Rogers will be available to be on site for your Go Live.





## Business Solutions for School Food and Nutrition



Web/cloud based Central Office & Point of Sale Software

### RightNOW Central Office - Web browser based, hosted or self-hosted

- Student data base management & SIS integration
- F&R application processing including Direct Certification, SNAP, TANF, Homeless/Migrant/Runaway
- F&R scanning and online apps integrated with PayPAMS, PcsFORMS and 3rd party providers
- Eligibility notification letters and online notification letters
- POS keyboard menu overlay management & integration with TrakNOW production records
- Allergen and food sensitivity management and integration with PcsFORMS Special Diets
- Communications allowing real time updating with cafeteria sites and student mobility between sites
- Accountability, claims, financial reporting, and financial interfaces
- Day end cash counting, deposits, labor & expense entry, and reporting
- Integrated with PayPAMS parent account portal for web and smart phone, TrakNOW production records, and Nutrislice web and cafeteria display for menus, nutrition, and allergens.

### WebPOS Multi-browser Point of Sale - for Tablets and Touch Screens

- Runs in IE, Edge, Chrome, and Safari with user choice of left or right hand oriented operation
- Plug & Play support for keypads, scanners, and cash drawers, supporting single or dual line operations
- Supports offline operation for communications failures and for use outside of the network, wireless or WiFi reception, on the bus, in the classroom or hallway
- One Button Express Mode to speed lines, with visible que and automated voice prompts to control lines
- Supports Offer vs. Serve, and à-la-carte, allergen messages, and spending limits settable by parents
- Large, easy-to-read buttons; graphic food library built in; and multiple item key grids for convenience
- Roster Mode with pictures for classroom service



Parent Portal for student payments for meals and any school activities, viewing of meal activity, menus, nutrition, and allergens, plus On-Line F&R Apps and Eligibility letters. Support for 3rd party menu publishers.

### PayPAMS - Cloud Hosted, multi-browser, with mobile support for IOS and Android

- Pay for meals and school activities or apply for Free/Reduced meal eligibility
- Parents can check meal account balances, even if they don't make payments through PayPAMS
- Create accounts and select payment options for credit and debit cards or PayPal, and ACH
- Family student account management for multiple students, including free and reduced family applications
- Setup automatic low balance alerts, or triggers for automatic payments
- Schedule payments or setup periodic automatic payments
- Review Student Purchases and view menus, nutrition, and allergens (supporting 3rd party menu publishers)
- Near real-time integration with POSNOW district and sites, plus support for 3rd party POS vendors
- Easy to use on-line wizard for F&R application
- Access to downloadable and printable eligibility notification letters



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**Technical Response**

***Additional Data***

posNOW Web Based



## RightNOW Central Office & WebPOS



### Web Based F&R - Accountability - POS

A complete set of powerful front office school food and nutrition program solutions.

- Free & Reduced application processing
- Multiple Scanning & Online F&R App Solutions
- Student account management
- PayPAMS web payments
- Meal Accountability & Claims Reporting
- WebPOS - Web/cloud POS for tablets and touchscreens, with offline capability



**RightNOW Free & Reduced** price meal application processing and verification provides built-in integration with PayPAMS online wizard based F&R applications and PcsFORMS scanning and online applications, as well as integration with all industry standard scanning applications. Interfaces and downloads from state or local databases for direct certification reduce the number of applications needed and keep eligibilities up to date.



Student database and account management integrated with Student Information Systems and PayPAMS web payments portal provide seamless interoperability. Updates can take place continuously.

The PosNOW all inclusive module generates participation, revenue, reimbursement claims, and edit check reports for the entire district and automatically manages communications between PCS's web prepayment portal and web based RightNOW District office and WebPOS.

RightNOW, as the word suggests, speeds the application process efficiently, without sacrificing accuracy. Applications are automatically entered in accordance with AccuClaim criteria. The application status is displayed, showing the number of household members, monthly or yearly income total, and Free, Reduced, or paid eligibility. Validation criteria are automatically applied, such as checking the reasons an application is incomplete, including missing Social Security Number, incomplete income, no signature, etc. One application can be entered for an unlimited number of members in

one household with unlimited sources of income per family member and student.

### Easy Verification and Audit

RightNOW includes an automatic selection for verification. Choose Basic or Focus and then add individual families using Manual selection. Government income tables, verification methods and percentages are updated annually to maintain compliance with regulations. Eligibility and other changes may be viewed for any date range for the entire school year from audit logs.

### User Definable Meal Eligibilities

An unlimited number of eligibility status definitions allow users to support as many programs as they serve, such as NSLP, CACFP, ASLP, etc. This also provides ultimate flexibility for multi-grade pricing and special programs. For each meal status the user may define meal prices and claim reporting criteria. Charge limits, debit floor, spending limits, and more are included.

For example, POS pricing may require different categories for Paid Elementary and Paid Secondary to charge the correct meal prices at the school level. Each category can be defined as to its F,R, P, N, status for counts and claims. For "provision schools," base year percentages are maintained and claims calculated automatically, based on total participation. Bulk entry for Community Eligibility is supported, as well.

### Meal Accountability

A fully featured reporting module provides:

- Reimbursable meal counts
- Ala carte and OVS statistics & Popularity
- Edit Check
- State Claim Reports

### POS Management

#### Menu Planning and POS Overlay Templates

Menu planners can easily create menus and menu cycles for use on the WebPOS both generic and/or line and day specific. Each button can represent a meal or food item and can display a color and/or graphic, including photos of your food items, for ease of selection by cashiers. Offer-vs-serve and ala carte modes are supported along with exact mode for limiting students balances for use with meals only, or full mode for allowing balances to be used for meals and ala carte, per terminal or per student.

#### Touch Screen POS Features include large colorful keys, patron pictures and allergen alerts

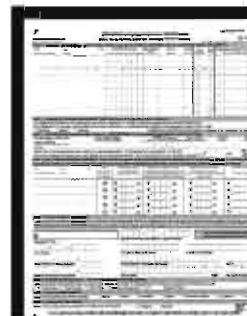
- Large color coded keys make cashiering easy
- Picture of student/patron for positive ID
- Allergen alerts and item sale blocking
- Supports keypads, scanners
- Speeds up POS lines by letting the Cashier key in items before or while the student enters their ID
- Combo keys allow for quick itemization
- Express mode for quick transactions
- Dual keypad and barcode scanners for speed lines
- Voice prompts to guide students through the line
- Off-line sales mode for communication failure
- Stand-alone operation for remote sales (on the bus, in the classroom)

### PayPAMS - Parent Portal

- Meal payments
- Apply payment to multiple students
- Automatic account balance notices
- Automatic account replenishment
- Visa, MasterCard, Discover & PayPal
- Other school fees for books and busing
- Before/after school programs, adult ed.



PosNOW seamlessly integrates with **ApplyNOW** wizard style F&R Applications and with **PcsFORMS** USDA, State or District formatted F&R Applications - online, scanned and faxed.



## RightNOW - WebPOS



## Web/Cloud based POS for Touchscreens & Tablets

### Overview

WebPOS supports multiple web browsers and is easy to install, with plug and play hardware connectivity, on your touchscreen or tablet, while still able to run offline when communications are down without losing transactions.



### Features

- Runs in IE, Edge, Chrome, and Safari
- **Plug & Play** support for keypads, scanners, and cash drawers
- **Single** or dual line operation
- **One Button Express Mode** to speed lines
- **Visible que** with pictures
- **Automated voice prompts** to control lines
- **Full Service Mode** or à-la-carte
- **Large, easy-to-read** buttons with colors
- **Library of food item graphics** for buttons
- **Multiple menu grids** for convenience
- **Roster Mode** with pictures for classrooms
- **Left or right hand** operation
- **Fully configurable keys/key labels/layout**
- **Utilize menu picture keys**
- **Incorporate color and food graphics** for easy identification

Hardware Requirements	
<b>Processor</b>	64 bit
<b>Keypads and scanners supported via downloadable plug-ins</b>	Windows 7/10
<b>Memory</b>	2 GB
<b>Display</b>	iPad or larger
<b>Part Number</b>	SL-190



Technical Specifications subject to change without notice. Please contact PCS before purchasing new equipment. PCS only supports platforms that are supported by Microsoft. Please contact a PCS technical representative for specific configuration options. School districts with no LAN/WAN communication, please contact support to discuss alternative solutions.



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# WebPOS

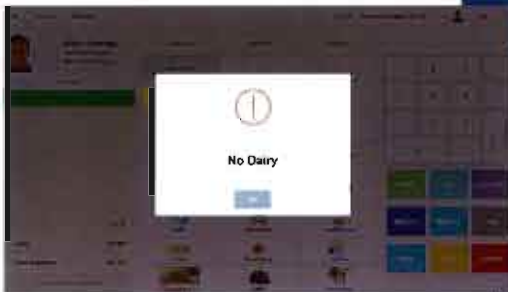
Easy for Cashiers



Login



Select Session



Process Meal Transactions



Take Payments



Close Drawer



**pcs**  
Revenue Control Systems

**posnow**

**traknow**

**paypams**