

**EMPLOYEE ASSISTANCE PROGRAM  
OPTUM  
EFFECTIVE 1/1/2024 - 12/31/2024**



TYPE OF PLAN		EMPLOYEE ASSISTANCE PROGRAM <sup>1</sup>
GENERAL PLAN INFORMATION		IN-NETWORK BENEFITS
<b>Contact Information - 24-Hours per Day/7-Days per Week</b>		
	Phone	(888) 444-8624
	Web	<a href="http://www.liveandworkwell.com">www.liveandworkwell.com</a>
	Access Code	CSEBO
<b>EAP Benefits</b>		<b>Copays/Coinsurance</b>
	5 Face-To-Face Visits per Problem per Year	\$0
<b>Covered Visits<sup>2</sup></b>		<b>Copays/Coinsurance</b>
	Child/Parenting Services	\$0
	Adult/Elder Support	\$0
	Financial Resources	\$0
	Legal/Mediation Resources	\$0
	Chronic Condition Support	\$0
	Life Learning/Educational Support Services	\$0
	Convenience Services	\$0

<sup>1</sup>The Employee Assistance Program is a benefit that is provided to each benefit-eligible employee of the OVSD at no charge. You do not need to "select" this plan, eligible employees will automatically have access to these benefits.

<sup>2</sup>You must obtain prior-authorization through Optum prior to face-to-face consulting services. Please contact (888) 444-8624 to obtain authorization for face-to-face visits and for access to the full WorkLife program.

Note: This summary of benefits is a brief outline of coverage, designed to help you with the selection process. This summary does not reflect each and every benefit, exclusion and limitation which may apply to the coverage. For more details, important limitations and exclusions, please review the formal Certificate of Insurance or Evidence of Coverage (EOC). If there is a difference between this summary and the Certificate of Insurance or Evidence of Coverage (EOC), the Certificate of Insurance or Evidence of Coverage (EOC), will prevail.