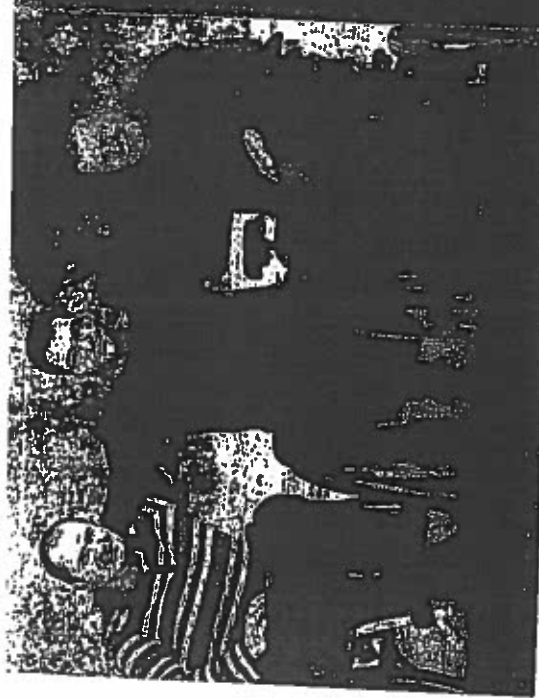




TRI-COUNTY CARE IS SPONSORED BY THE NEW YORK STATE HAMASPIK ASSOCIATION (NYSHA), WHICH CONSISTS OF AN EXPERIENCED TEAM OF PROVIDERS THAT OFFER:

- Services for individuals with IDD, including MSC, residential and respite care, community habilitation, family supports, day services, eMODS, ABA, Article 16, self-directed care services, and vocational and job coaching services;
- Department of Health supported services, including home care, personal care, early intervention, health home care management, rehabilitation, weatherization, access to home, senior dining and social day services; and
- Managed Long Term Care (MLTC) services.



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**Tri-County Care**

A Care Coordination Organization (CCO)



## WHY CHOOSE TRI-COUNTY CARE?

- Tri-County Care CCO/HH care coordination model will integrate our MLTC expertise with decades of experience working with individuals with IDD. The result will be a person-centered state-of-the-art care coordination structure for individuals with IDD.
- Tri-County Care will actively work with current MSC providers to ensure continuity of employment and consumer services. Tri-County Care is community focused and will have offices in the Five Boroughs, Capital District and Hudson Valley that will ensure an environment where individuals, family members, providers and staff have direct access to our dedicated care coordination team.
- Tri-County Care is a not-for-profit, no-fee, community focused organization. To help ease MSC agencies' transition to becoming CCO partners and later into managed care, Tri-County Care will not charge CCO partners a membership fee.
- Tri-County Care is experienced in satisfying Managed Care readiness reviews, including those related to operational readiness, network development, character and compliance, and IT capabilities. Additionally, Tri-County Care is prepared to satisfy all state requirements regarding financial reserves.

## OUR MISSION

The mission of Tri-County Care is to provide OPWDD agencies and consumers with a CCO that is committed to comprehensive care coordination services for people with developmental disabilities. By placing a strong focus on upholding a robust Care Coordination model, Tri-County Care remains poised to offer the highest levels of care and compassion that the IDD population requires.

## FREQUENTLY ASKED QUESTIONS

**What will happen to my staff that currently provide MSC services when we contract with Tri-County Care?**  
Agencies will have the option to select one of the following:

- Providers can contract with Tri-County Care to have their staff continue providing care coordination services for the initial 12 months and bill Tri-County Care for 100% of the current MSC rate
- MSC staff can transition to Tri-County Care at any time during the 12 month period. Tri-County Care will offer equitable wages and benefits to ensure a smooth transition
- MSC staff can transition to Tri-County Care on day one of CCO operation. Tri-County Care will offer equitable wages and benefits to ensure a smooth transition
- Who will take responsibility for training the MSC Staff?  
Tri-County Care is developing an education and training committee that will be responsible for the training process. Tri-County Care will conduct initial trainings and refresher courses for Care Coordinators in accordance with the final requirement that OPWDD will release.

**Who will be responsible for the implementation, and the costs of building an IT system?**

Tri-County Care will offer providers access to a sophisticated IT system free of charge that will meet all state requirements.

**Will consumers be able to stay with current MSCs and their MSC supervisor?**

Yes, we intend to keep MSC staff with their current consumers to ensure continuity of care.

**Who will assist consumers with Medicaid Eligibility and Re-certifications?**

Tri-County Care will assist consumers with Medicaid eligibility, recertification and continued DD eligibility process by utilizing its vast experience in Medicaid benefits and entitlements.

