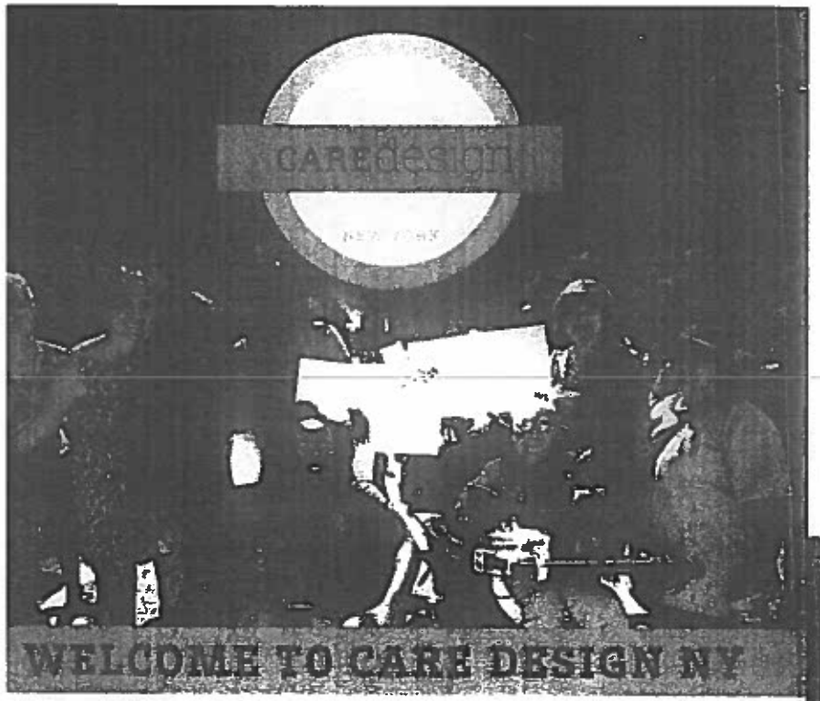

Who Are We?

We are a Care Coordination Organization (CCO) made up of over 60 agencies, in 30 counties, of New York State who came together to help individuals and families:

- GET GREATER ACCESS TO SERVICES
- GET MORE COMPLETE SERVICE COORDINATION BY COORDINATING HEALTH SERVICES, AS WELL AS THE CURRENT OTHER MEDICAID SERVICES
- INSURE THAT INDIVIDUALS AND FAMILIES GET WHAT YOU NEED, WHEN YOU NEED IT, ASSISTED BY THE SAME SERVICE COORDINATORS AND PROVIDER AGENCIES YOU DEPEND UPON NOW, PLUS A TEAM OF CLINICAL PROFESSIONALS AVAILABLE TO YOU AT ALL TIMES

Why Is This Change Being Made Now?

Both the Federal and State government agencies responsible for oversight of our programs believe that services funded by Medicaid are often too fragmented, and don't get individuals and families consistently what they need. So, they've asked all the provider agencies currently delivering MSC services to form these CCOs to better coordinate care. CARE DESIGN NY is one of the 6 groups throughout the state that will be designated to do this.

We believe that all services available to families and individuals with developmental disabilities should be:

- [illegible]
- [illegible]
- Responsive to changing [illegible]
- Culturally sensitive
- Community based
- Based on individual choice

At CARE DESIGN NY you can expect that we will help you and advocate for you to have access to the most integrated services and to have all the information you need to make informed choices for a meaningful life.

How Will We Achieve These Goals Together?

First, all the MSCS from all the agencies will be able to move over into CARE DESIGN NY at competitive pay and benefits, so that no one will have to make a choice to leave. So, the person you have now to depend on will still be at the center of our care coordination team.

Secondly, we will add medical and other specialists to their team to help individuals and families manage all their services in one place.

Third, we will work with all your existing service providers and you, to develop a Life Plan which will take into account not only current services, but the hopes and life goals of every individual.

What Will It Mean For Families and Individuals?

The change from MSC to CCO will not require any paperwork or change for individuals or families right away. After a month or so, you will have to agree that you want all the services being offered, much as you do now. But, when this enhanced service begins in July 2018 you won't have to do anything.

The Life Plan

Right now, all the services provided by Provider Agencies are driven by and contained in the Individualized Service Plan (ISP).

As we transition to care coordination, the ISP will be replaced by the Life Plan. The Life Plan is exactly what it sounds like. Your Care Manager (the new name for MSC) will sit with you and the important people in the individual's life to not only talk about services, but about all the things you would like to see in employment, relationships, housing and other activities, plus all the important oversight of health and wellness that CARE DESIGN NY will be responsible for helping you achieve.

More information on this is available from your service coordinator and your provider agency. In addition please visit www.caredesignny.org or call our office at (518) 235-1888.

"At **Care Design New York** our only mission is assisting individuals with IDD and their families get the supports and services they want to live healthy, independent and fulfilling lives."

— JIM MORAN, *CEO*

CAREdesign NY PARTNER AGENCIES

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ANIBIC
Access: Supports for Living
Birch Family Services
Brooklyn Community Services
CP Metro Services
Heartshare Human Services
Human Care Services for Families & Children
IAHD
Lifespire
S:US
Westchester Jewish Community Services

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ADAPT Community Network
AHRC Nassau
AHRC New York City
AHRC Suffolk
The ARC of Rockland
The ARC of Westchester

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AIM Services
Adirondack Arc
Catholic Charities Disabilities Services
Citizen Advocates
Clinton ARC
COARC
Community Work & Independence
Montgomery County ARC
Mountain Lake Services
Saratoga Bridges
Schenectady County ARC
Schoharie County ARC
The Alternative Living Group, Inc.
The Arc Lexington
The Arc of Rensselaer County
Warren, Washington, & Albany Counties ARC
Wildwood Programs

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Ability Beyond
Camp Venture
Cardinal Hayes Home
Gateway Community Industries
Greystone Programs
Jewish Family Service of Orange County
Sullivan Arc
The Arc Community League
The Arc of Dutchess
The Arc of Orange County
The Arc of Putnam
The Arc of Ulster-Greene
Yedei Chesed

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Angels Unaware
Child & Family Support Services
Creative Lifestyles
Eihab Human Services
Human First
Long Life Information & Referral Network
Metropolitan Development Center
Rewarding Environments for Adult Living

Anderson Center for Autism
Catholic Charities Neighborhood Services, Inc.
Hawthorne Foundation, Inc.
Jewish Union Foundation
Long Island Advocacy Centers
Mill Neck Services, Inc.
Otsar
RCAPD
The Jewish Board of Family and Children's Services
Vanderheyden
Westchester Institute for Human Development

Chinese-American Planning Council, Inc.
General Human Outreach in the Community

CAREdesign

making supports work