

It is our intention to create the most comprehensive and inclusive proposal for the White Settlement ISD and ensure it meets and where possible exceeds expectations regarding xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx..

We respectfully submit the questions below:

- 1) What are the card types (i.e. VISA/MasterCard, Debit, etc.) do you wish to accept?
A: All of the above. Apple Pay is a consideration, but not necessary.
- 2) What is the accounting/ revenue tracking solution that the White Settlement ISD uses?
A: Skyward
- 3) Do you wish to incur monthly processing costs or use a Service Fee program to offset costs?
A: If I understand correctly, customers would incur the service fees per transaction if we used a Service Fee program, correct? If that is the case, that is our preference at this moment.
- 4) Which Services\Departments would you like to add payment processing
A: We would like to be able to process credit card payments at the campus level for student fees/fines and possibly at Athletic and other events for ticketing purposes.
- 5) How many merchant processing accounts will you need to establish to meet your expectations?
 - Can you identify by acceptance method a (Chip\Swipe, Key Entered, Internet) and location/business unit?**A:** I believe we would only require one merchant processing account that would process Chip/Swipe entries and key entered if necessary.
- 6) How many Retail (Chip\Swipe) will you need for Face-to-Face:
 - Internet (Website with payment capabilities):
 - **A:** We would like to have at least one device at each campus (8) with the exception of our High School; we would like 3.
 - A. Is there more than one website for the School District? Please provide URL's.
 - A:** We only have one website. www.wsisd.com
- 7) Does the School District use one depository bank for all the schools or does each school have a separate depository bank.
A: We use one depository bank for all deposits.
- 8) Does WSISD have a need for an expense management platform or do they have they currently use? If they are using one currently, will you please tell us the provider.
A: We do not currently use an expense management platform. We are not in need of those services at this time.
- 9) Does WSISD currently use a travel management company (TMC)? I believe from our previous discussion the answer is yes, Journey. If that is accurate, would the client need use of a static ghost card to lodge with the TMC?
A: Yes, we currently use Journey House for travel management. At this time, Journey House uses their credit card to secure/pay for travel and we pay them based on their invoice.
- 10) Can WSISD estimate the spend amount per month? From previous discussions we have \$40-\$50M per month but want to confirm.
A: Our estimated Accounts Payable per **month** is \$3.3M. Individually, our average **annual** payments to Journey House (travel) are \$128,000.00.
- 11) Does WSISD desire to use single use virtual cards for making payments to vendors?
A: We do not desire to use single use virtual cards for making payments at this time.