Palo Alto Unified School District Online Benefits
Enrollment is easy with BenefitBridge!

Need Help?
For all questions related to your benefits, please contact your employer’s benefits administrator. For BenefitBridge technical assistance only, please contact BenefitBridge Customer Care at 800-814-1862; Mon – Fri, 8:00 AM – 5:00 PM, PST or email benefitbridge@keenan.com

Here’s what you can do on BenefitBridge:

- View Current Plan Year Benefits
- Compare Plan Options
- Enroll in Benefits
- Resource Center: Health Insurance Basics, Medicare, Glossary, Media Resources
- Add or Remove Dependents/Beneficiaries
- Message Center
- Update My Account Info
- Available 24/7 via the Internet

Registration and Login

Already have login credentials?
1. Login to BenefitBridge at www.benefitbridge.com/paloaltousd
2. Forgot your Username or Password? Click on “Forgot Username/Password?”
3. Please add or update your email address to receive an email confirmation of your enrollment approval.

Need to create login credentials?
1. In the address bar, type www.benefitbridge.com/paloaltousd (Not in the Bing, Google, Yahoo search engine field)
2. Click the Enter key, then follow the instructions below to register:
   - STEP 1: Select “Register” to Create an Account
     • You will need to create an account using your first and last names as they appear on your payroll statement.
   - STEP 2: Create a Username and Password
   - STEP 3: Select a picture, as instructed
   - STEP 4: Select “Continue” to access BenefitBridge

Enrolling in Benefits
Access your enrollment via the “Make Changes to My Benefits” button

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