



Jeffrey A. Lawson, Ed.D.  
Superintendent of Schools

**CECIL COUNTY PUBLIC SCHOOLS**  
**OFFICE OF TRANSPORTATION SERVICES**  
ADMINISTRATIVE SERVICES CENTER  
900 NORTH EAST ROAD • NORTH EAST, MD 21901

---

phone: 410.287.4656 • fax: 410.287.4659 • [www.ccps.org](http://www.ccps.org) Diana B. Hawley

*President, Board of Education*

August 28, 2022

Dear Families:

We are pleased to share with you the *WheresTheBus* parent app. This app utilizes GPS technology on our school buses to allow you as a parent to know when your child's bus will arrive at their bus stop right from your phone or computer. The system also provides the CCPS Transportation Services Department and bus contractors with additional capabilities to even more effectively manage the bus fleets.

It is important to note that in order to maintain information security, you will need to provide your child's student ID number, date of birth, and provide email confirmation before you will be able to utilize the app. Please carefully read the information below before completing the app registration:

- You should register at [www.wheresthebus.com](http://www.wheresthebus.com) prior to trying to access the app. This works most effectively on a computer and not a cell phone.
- **IMPORTANT: Please note the following prior to accessing the online registration:**
  - You will need to know your student's ID number and date of birth in order to register. Contact your child's school if you need assistance in finding this information.
  - If you have more than one student in CCPS, be sure to enter ALL students' names and ID numbers when you register. The app will not allow you to add additional students after registration is complete.
- Visit the website [www.wheresthebus.com](http://www.wheresthebus.com) and select "Set up an account" under "Parents" then select **Cecil County Public Schools** from the District drop-down menu.
- Upon completing the login information, you will receive an email confirmation.
- You can download the *WheresTheBus* app from Android and Apple app stores, and will be able to login with the information that you provided during registration.

If you have difficulties in downloading the app or completing the online registration, contact Customer Support at [support@wheresthebus.com](mailto:support@wheresthebus.com). The support team will reply within twenty-four hours.

We are excited to provide parents with this new capability as we kick off the school year.

Sincerely,

Charles Helm, Ed.D  
Director of Transportation

---

**Our Mission:** *CCPS serves equitably through positive relationships as a safe, collaborative community. We will ensure all learners acquire the knowledge, skills, and qualities to be responsible, caring, and ethical citizens.*